Question 5: Can you tell me a name of a technology company? What activities do they carry out?

A well-known technology company is Apple. They design and sell smartphones, laptops, and tablets like the iPhone, MacBook, and iPad. They also develop software like iOS, macOS, and services like iCloud and Apple Music.

Question 6: What is the IT organization you would like to work for? Why?

I want to work for Apple because I love using the iPhone.

Question 7: Can you tell me the difference between peripherals and internal hardware?

Internal hardware refers to components inside the computer, like the CPU and RAM, while peripherals are external devices, such as a mouse and keyboard, used for interaction

Topic 2:

**Student A:** Hi! Do you need any help finding a new phone?

**Student B:** Yes, I’m looking for a smartphone that suits my job as a tourist guide.

**Student A:** What do you use your phone for?

**Student B:** I need it for taking notes, and capturing photos and videos

**Student A:** What functions do you need on your phone to support your work ?

**Student B:** I need GPS, Calendar, Internet, Notes, Camera, Video.

**Student A:** Got it! What’s your budget?

**Student B:** I can spend around 15 million dong.

**Student A:** Alright. Do you have a preferred brand? Nokia, Samsung, or iPhone?

**Student B:** All brands are fine with me. I’m just looking for a phone with the right functions for my job.

1. How do you use IT?

1. What devices do you use?

* I use laptop acer nitro 5 AN515 RTX 3060

1. What software do you use?

* I use riot client

1. What job would you like to do in the future? (then ask one of these questions)

What does a database administrator do?

What does a helpdesk supervisor do?

What does a project manager do?

What does a software developer do?

What does a support technician do?

What does a system analyst?

1. Can you tell me a name of a technology company?

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1. What is the IT organization would you like to work for? Why?

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1. What can you do to a window?

* I can open close, minimize, maximize, resize, move a window

1. What do you use computers for?

* I use  the computer to code and play games.

1. Which website do you visit most often?

* i often visit http:hhkungfu.io

1. Which browsers do you use? Which is your favourite? Why?

* I use Google Chrome, Coccoc, Opera. i like using Google chrome. Because i find it easy to use.

1. What kind(s) of device(s) do vou use to access the internet?

* I use Iphone 13 and Acer Nitro 5

What do you use them for?

1. How often do you use email?

* i sometime use email.

1. What computing devices do you use in your daily life, (e.g. ATMs)? (Do you think they are on a network? Is it wired or wireless? Are these devices secure? What security features do they have (e.g. a PIN)?

1. What features do you use on a mobile device? (e.g. GPS, maps, camera)

* I use messenger, facebook, camera, phone call on my phone.

1. What do people use spread-sheets for?

* I use spread-sheets for organizing data and calculation.

1. When do you choose email instead of instant messaging, face-to-face or telephone communication?

* I use email when i send my CV for HR (Curriculum vitae ).

1. Do you use spread-sheets? What for?

* yes, i do. I use to create a timetable.

1. What do you find easy about using them (spread-sheets)?

What do you find difficult about using them?

1. What database programs do you know?

1. What do people use databases for? Give examples.

* Popular database programs include MySQL, SQLite, SQL serve, MongoDB.

22. Can you describe.......? (Examiner may choose one of these)

NAS device?

a touchpad?

a stylus?

a graphics tablet and stylus?

a touch screen?

a projector?

a headset?

a multifunctional printer?

23. How do you communicate electronically with friends and family?

I use messenger to chat with them.

22. Which types of communication do you think are better for communicating information?

- I think texting is the best way to communicate information.

25 Which types of communication do you think are better for being friendly?

- I think face-to-face and video calls are better for being friendly. because they allow expression of emotions.

26 . Which method of communicating do you prefer: face-to-face, by video or by telephone?

- I prefer face-to-face communication because it conveys emotions

27 What do you think are the advantages of video conferencing over face-to-face meetings?

28 Do you buy things on the internet? Why (not)?

Yes. I do

29 What are the advantages and disadvantages of internet shopping?

- Internet shopping offers convenience and variety, but it can be prone to scams.

When a company buys new technology, how important do you think it is to train users?

30 What do you think are the advantages of e-learning over face-to-face learning?

31 What was the last problem you had with an electronic device? What other problems could happen?

32 When you have problems with a device, what do you do? How can you find help?

33 Have you ever called an IT help desk centre? What happened? How was the experience?

Can you talk about steps to solve an IT problem?

34. In what area of IT would you most like to work in the future? Why?

35. What technical skills do you have? Where have you used them?

36. What personal skills do you have? In what situations have you used them?