

ANTHONY M. DANDINO

EXPERIENCE

GENERAL MANAGER

The Cheshire Hotel (Lodging Hospitality Management), St. Louis, Mo / Jan 2012 - Present

- Responsible for all hotel, restaurant, and outlet operations and have managed over 150 people at property
- Creates overall performance and development
- Creates a positive work environment which thrives on teamwork and being productive while maintaining costs
- Serves as primary liaison with hotel owners and corporate entities
- Resolves customer complaints quickly while maintaining positive customer relations
- Manages all sales records, controllable expenses and cost items affecting profitability of facility.

FOOD AND BEVERAGE DIRECTOR

Hilton St. Louis Airport (Lodging Hospitality Management), St. Louis, Mo / Jan 2010 - Jan 2012

- Ensured guest service standards through prompt, efficient, and friendly service
- Taught, managed and provided positive and constructive feedback
- Coordinated Standard Operating Procedures to departments to ensure processes and workflow
- Operated department within budget for food and labor costs
- Led and executed all company initiatives ensuring sales and profitability goals are exceeded.

FOOD AND BEVERAGE MANAGER

Doubletree Westport (Lodging Hospitality Management), St. Louis, Mo / Jan 2007 - Jan 2010

- Conducted ongoing inventory management and maintained par levels
- Prioritized and executed tasks in high-pressure environment
- Created schedules to support engaging customer service environment
- Participated in on-going departmental operational review and improvement programs
- Promoted teamwork, monitored and supervised daily operations.

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📍 Saint Louis, MO, 63021

EDUCATION

**UNIVERSITY OF MISSOURI
SAINT LOUIS**
Saint Louis, MO

MISSOURI STATE UNIVERSITY
Springfield, MO

ADDITIONAL SKILLS

Profit And Loss

Hotel Operations

Oral And Written Communication

Professional Development

Performance Management

Teamwork