Nguyen Tien Dat - QA Engineer

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- [Git Repo](#)

Resume

Skills:

- **Python**: familiar with Selenium framework to do automation stuff.
- **Javascripts**: understand code, data type, code flow, experienced with NodeJS (framwork Express).
- Have experience with tools like SourceTree, Bitbucket, Jira, and Jenkins for management and CI/CD deployment processes.
- Collab and working with multiple stakeholder.
- SQL: have experienced with DDL, DML, DQL.
- Linux: have experienced with command line.

Education:

- **2017 - 2021:** University of Transport - Major: Information Technology
- **English:** Toeic 755/990

JOB:

- **September 2021 - Now:** DXC Technology
- **Role:** Associate Professional Programmer Analyst

Project:

- **Name: ePOS VN (2021 - 2023)**
  - **Description**: I work on the backend side, handling calculation services. We communicate with other services through the HTTP protocol using REST APIs.
  - Workflow: Analyze requirements, do estimation, communicate with stake holder, develop, debug, deploy.
  - Manage version of service, source code.
  - Working with QC team for defect ocur in develop phase.
  - **Tech Stacks**: Javascripts (NodeJS, Express), Git, AKS, Jenkins.
  - **Achievement**: delivery task in time, improve teamwork skill.

- **Name: NTUC (2024 - Now)**
  - **Description**: Support user/colleague resolve issue in CRM system and relevant application.
  - Coordinate task, communicate internal team to get solution.
  - Process requirements from users: extract and patch data, implement new features, and investigate bugs...
  - Monitor task queue, collab with external team.
  - **Tech** Stacks: Service Now, CRM, .NET core (MVC pattern), Azure
  - **Achievement**: increase customer experience with application/system.