

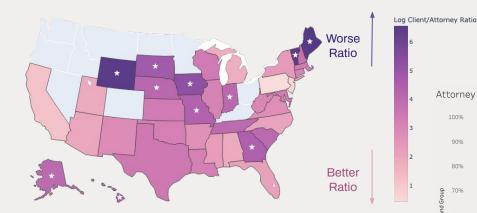
ABA Must Raise the Bar on Attorney Response Rate: Here's How

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Where ABA Attorneys Fail to Respond

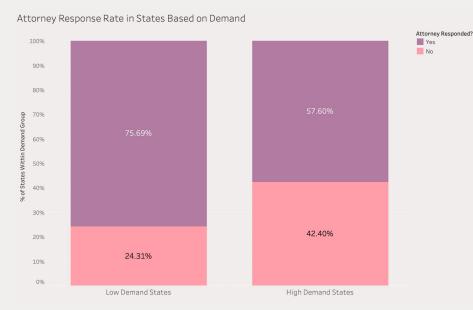


Client to Attorney Ratio Per Capita



Midwestern and Northeastern states tend to have significantly more clients than attorneys; we called the 10 largest ratios "high demand" states.





Why ABA Attorneys Fail to Respond

nswered Clients

60.37%



Most Frequently Unanswered Topics in High Demand States

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Category	AK	GA	н	IA	IN :	State Abbr ME	МО	NE	SD	VT	WY
Consumer Financial Questions	7.62%	7.66%	20.75%	7.85%	8.94%	6.16%	10.60%	11.12%	7.44%	6.75%	8.38%
Education		0.06%		0.25%	0.31%	0.28%	0.79%	0.33%	0.10%	0.69%	0.22%
Family and Children	48.50%	44.17%	55.36%	43.16%	55.37%	60.27%	41.89%	47.05%	56.05%	32.09%	60.37%
Health and Disability	0.60%	0.84%		1.01%	0.61%	1.85%	1.76%	0.86%	0.86%	1.38%	0.66%
Housing and Homelessness	16.83%	17.32%	19.27%	13.42%	14.24%	13.44%	20.77%	12.71%	13.92%	34.85%	12.79%
Income Maintenance	1.00%	0.90%	0.64%	1.52%	0.26%	1.08%	1.22%	0.49%	0.95%	0.83%	0.96%
Individual Rights	3.41%	5.54%	1.61%	5.44%	1.60%	2.09%	3.63%	3.18%	3.15%	2.89%	1.69%
Juvenile		0.06%		0.25%	0.29%	0.07%	0.25%	1.06%	0.19%		0.22%
Other	20.24%	20.03%	2.31%	22.28%	15.42%	10.03%	13.20%	19.23%	14.78%	14.74%	12.21%
Work, Employment and Unemployment	1.80%	3.41%	0.06%	4.81%	2.94%	4.74%	5.89%	3.99%	2.57%	5.79%	2.50%

Unanswered questions from high demand states generally ask about family and children, housing and homelessness, and finances.

To improve response rate, we recommend that ABA look to recruit more attorneys in high demand states that specialize in family, property, and finance law.

