

# Raising the Bar on Attorney Response Rate: Here's How

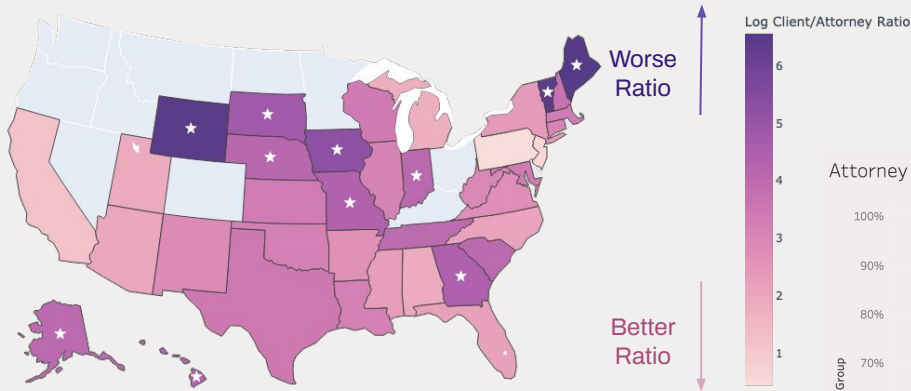
---

**By:** Tristan Dewing, Vince Front, Lukas  
Hager, Madelaine Leitman, Aidan Perez



# Where Attorneys Fail to Respond

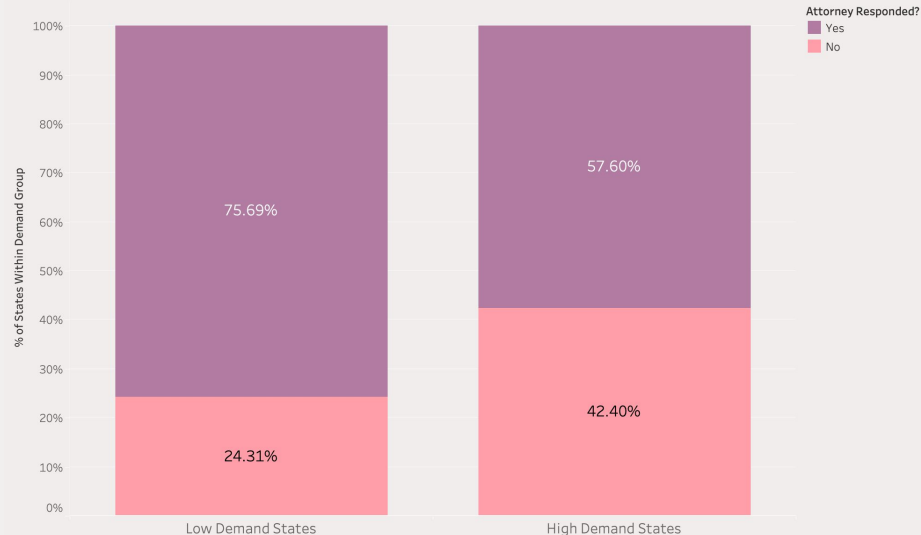
Client to Attorney Ratio Per Capita



Midwestern and Northeastern states tend to have significantly **more clients** than **attorneys**; we called the 10 largest ratios “**high demand**” states.

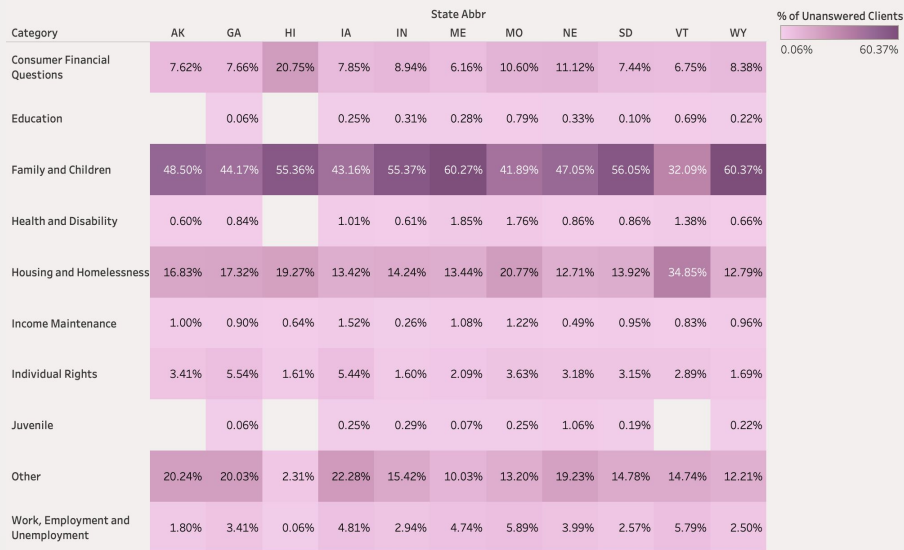
Attorneys are **more responsive** in **low demand** states than **high demand** states, on average.

Attorney Response Rate in States Based on Demand



# Why Attorneys Fail to Respond

Most Frequently Unanswered Topics in High Demand States



Unanswered questions from high demand states generally ask about family and children, housing and homelessness, and finances.

To improve response rate, we recommend recruiting more attorneys in high demand states that specialize in family, property, and finance law.

