Trey James
tdjames5@yahoo.com | 860-306-6369 | Middletown, CT
Linked In: www.linkedin.com/in/trey-james-16bb3856/ | GitHub: github.com/tdjames20l

Former insurance property damage claims adjuster who has his sights set on a full-time web development position. Experienced in HTML5, CSS, JavaScript, JQuery, Bootstrap, and Bulma. Possess extensive knowledge in customer service, negotiations, training and developing talent.

## Technical Skills

**Languages:** HTML, CSS, JavaScript, JQuery, Bootstrap
**Business and Organizational Strategy:** Agile, Microsoft Office
**Other:** Git, command line

## Professional Experience

**Progressive Insurance**
Claims Adjuster
October 2018-February 2021

Auto Damage Appraiser
- Possess CT Appraiser's license
- Completed 4 estimates per day, either in the field, at body shops or in a salvage yard.
- Handled quality control and audited estimate and repairs for a partner body shop that would receive 45 cars per month.

Liability Adjuster
- Investigate auto claims, and interpret policy language to service customers in the repair of their vehicles.
- Maintained an inventory of 80- 90 claims per month with a 1:1 closing ratio.
- Maintained a net promoter customer survey score above 90%.

**TEKSystems**
Recruiter
June 2017-October 2018
- Develop recruiting strategies to identify and qualified candidates using various networking tools.
- Negotiate wages, benefits, and other terms and conditions of employment with candidates.
- Communicate details of new assignments and manage contract employees while on assignment.
- Partner with TEKsystems sales support to identify top accounts and target skill sets.
- Maintain relationships with business contacts to gain industry knowledge and obtain referrals.
- Prospect and network with prospective consultants regarding employment opportunities in my local market.

The Hartford Insurance Group
Claims Representative
August 2014-June2017

- Investigate auto claims, and interpret policy language to service customers in the repair of their vehicles.
- Maintained an inventory of 80- 90 claims per month with a 1:1 closing ratio.
- Accurately handled coverage, and liability investigations in the following states, ME, VT, NH, MA, RI, CT, NY, NJ, PA, MD, WV, VA.
- Served as an on boarding mentor for new employees.

## Education

**University of Connecticut**
March 2021-Present
UConn Coding BootCamp - Full Stack Web Development
An intensive 26 week long boot camp dedicated to designing and building web applications. Skills learned consist of HTML5, CSS, Javascript, JQuery, Bootstrap, Firebase, Node JS, MySQL, MongoDB, Express, Handelbars.js & ReactJS

**University of Connecticut**
August 2009-May 2013
Bachelors of Science - Communication Sciences