



ATP – Driver Setup Procedure

Document version: 1.0

Release date: 4 June 2021

Document releases

Release date	Version	Changes
June 8, 2021	1.0	UK_Lane3000 Version

When to use this document

This document is used to setup the new payment driver in the ATP Platform.

Destination

This document is intended for internal usage.

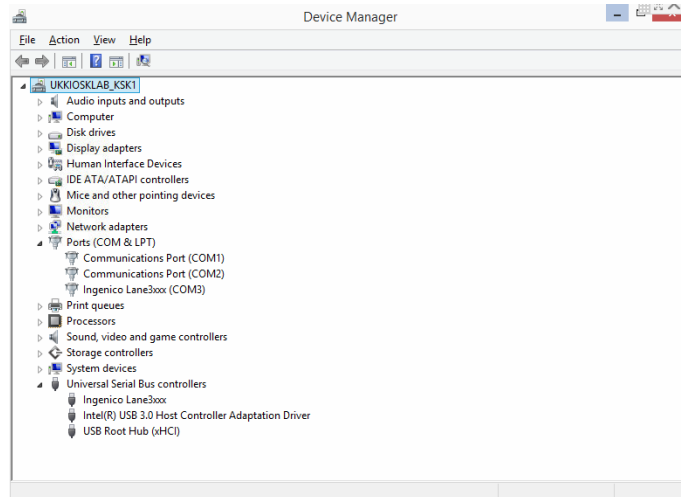
Terminal Connection Setup

Before connecting the terminal make sure you have the following information from Ingenico: Terminal ID, Communication Server 1 and Communication Server 2.

(Communication Server 1 and Communication Server 2, have now been included in the set up but still check they are correct)

To use the terminal you need to connect it to the kiosk.

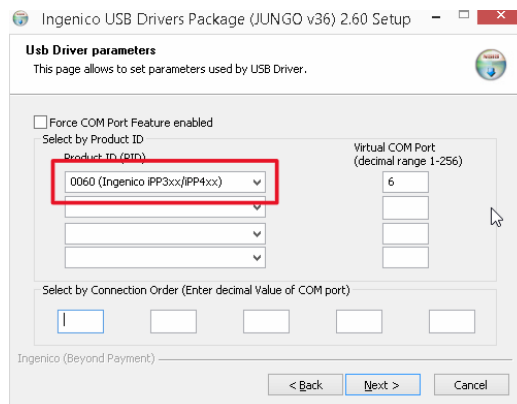
Check in device manager if the device is recognized by windows or appears in Other devices



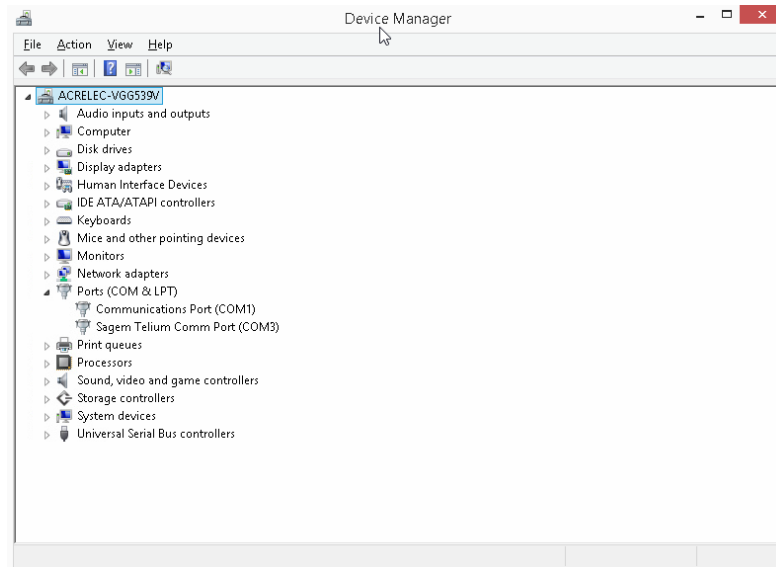
If it appears under other devices you need to install the driver located at
C:\Acrelec\Core\Peripherals\Payments\[PaymentName]\[PaymentVersion]\WindowsDriver

For the Lane 3000 use the **IngenicoUSBDrivers_3.11_setup.exe** driver.

When installing the driver, make sure that you select the correct Ingenico terminal in this case the Ingenico Lane 3000



After install, a new COM port should be available in Device Manager you will use this in your set up:



ATP SETUP

Open the Admin and Login.

Go to the “**Peripherals**” → select “**Payment 1**” Tab and from **Select payment** dropdown select “**UK_LANE3000**” and the latest version.

(Note. this is the PDK Studio screen which differs slightly in the Tab list)

Printer	Payment	Scanner	NFC Reader	IOBoard	Peripherals Status	Peripherals Actions
Set						
Select payment:		UK_LANE3000 version 1.0.0.4				
Payment Name:		UK_LANE3000				
COM Port		COM5				
Terminal ID <small>The payment terminal ID.</small>		20222001				
Kiosk ID <small>The kiosk ID value</small>		Kiosk1				
Currency <small>Flag that will control the currency of the payment.</small>		Pound				
Communication Server 1 <small>Ingenico communication Server. Example: 111.121.131.141 1234.</small>		91.208.214.1 40141				
Communication Server 2 <small>Ingenico secondary communication Server. Example: 111.121.131.141 1234.</small>		91.208.214.1 40141				
Welcome Message Line 1		WELCOME TO KFC				
Welcome Message Line 2		RESTAURANTS				
ACTIVE APPLICATIONS		ADM CPA				

On selection of the driver the only items that aren't prepopulated will be the

- COM Port (may be populated)
- Terminal ID.

Check the rest of the items are correct **if you are not sure of a setting contact the projects team for confirmation.** Make any changes manually if they are wrong.

I.e you will have to change the **KioskId** to match which Kiosk it is. **This is important as this information is required by KFC for their records as the Cashier Number.**

COM Port is the com port where the device is connected

Terminal ID should be provided by Ingenico

Kiosk ID is the Point of Sale Cashier Number i.e **Kiosk1, Kiosk2etc**

Currency is the used currency (i.e Euro, Pound)

Communication Server 1 should be provided by Ingenico (has now been prepopulated)

Communication Server 2 should be provided by Ingenico (has now been prepopulated)

Welcome message line 1/2 message that is displayed on the terminal screen

Active applications are the applications that will be active after the initialization of the terminal

TEST ENVIRONMENT SETTINGS

When configuring the device in LAB for dev and test the following settings must be used:

Terminal ID:	20222001
Communication Server 1:	91.208.214.106 9729
Communication Server 2:	91.208.214.106 9729

NOTE. These settings are NOT supposed to be used in real environments!




After all the correct Items have been added **click Set.**

Wait for the **peripherals Tab** to go **Green** it may turn **Red** at first so wait a minute or and then it should turn **Green** if everything is OK.

If the tab does not go Green and stays **Red** you will need to consult the logs for your application:




C:\Acrelec\Core\Peripherals\Payments\Drivers\UK_LANE3000*.*.*\Driver\DriverExe\Logs

In here will give you a guide as to what has gone wrong.

 C3NetCommunicatorLog_210611.log	11/06/2021 13:38	Text Document	2 KB
 CoreCommunicator_210611.log	11/06/2021 13:41	Text Document	3 KB
 Pay_Ingenico_LANE3000_210611.log	11/06/2021 13:41	Text Document	3 KB

Also there are Ingenico logs in

C:\Acrelec\Core\Peripherals\Payments\Drivers\UK_LANE3000*.*.*\Driver\DriverExe

 d200924.log	24/09/2020 15:33	Text Document	5 KB
 d200925.log	25/09/2020 09:00	Text Document	1 KB
 d210611.log	11/06/2021 13:38	Text Document	0 KB

That you can send to Ingenico for further guidance.