

# Thomas Doucette

3A Systems Design Engineering

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## Experience

### Product Management Intern • Hitplay Technologies

Toronto, ON • Jan - Apr 2018

- Managed the product roadmap of a cloud-based AV monitoring platform for five full-time developers.
- Identified inefficiencies in AWS architecture, cutting costs by 20%.
- Developed a profitable pricing model through market research.
- Played a critical role in the development of a feature that is projected to cut support team workload by over 50%.
- Led an additional development initiative that resulted in a partnership with a major technology company.

### Project Management Intern • RBC

Toronto, ON • May - Aug 2017

- Led a team of five developers to the completion of a Convolutional Neural Network that could identify online banking customers with 99% accuracy. Trained using Amazon's EC2.
- Completed the initiative 15% under budget with the closing pitch receiving 100% approval from an internal board of directors.
- Facilitated weekly design meetings with business executives to discuss project status with the development team.

### Software Development Intern • Steele Group Financial

Cambridge, ON • Sept - Dec 2016

- Designed and developed core features of a business management application aimed at boosting employee efficiency.
- Conducted user testing to define UX improvements.
- Leveraged a graph database (Neo4j) in combination with PHP and JavaScript to drive exceptional application performance.

### Software Development Intern • ITAP

Charlottetown, PE • Jan - Apr 2016

- Led weekly design sprints for a team of five full-time developers gaining experience in the Scrum methodology.
- Designed and developed an intramural sports web application from end to end resulting in strong UX design skills.
- Performed market research, competitive analysis and developed a business model for the application.

## Skills

### Product

Design, Adobe CC & Sketch  
Agile & Scrum, JIRA  
User Stories and Interviews  
Project Coordination  
Rapid Prototyping  
Data Analysis

### Engineering

AWS & Google Cloud  
JavaScript, CSS, HTML  
C++, Java, Python  
Graph DB, SQL, NoSQL

## Projects

### Bump Music

Developed and launched a platform that allows users to vote on music at the bar! Conducted user testing on over 100 users to assess UX. Developed in React/Firebase.

### Stubblet

Managed a team of 4 developers to create an online platform for university students to find and post sublets near campus. Project management using JIRA.

### Anarchy!

Led a team of 5 engineering students to create a strategy board game. Conducted multiple sessions of user testing to define UX improvements.