**PRESTIGE ENTERPRISES: TRANSCRIPT**

Important notes from interviews

* Keep track of discounts/special deals being offered
* 200 transactions a day
  + keep track of payment until cruise is over
  + after cruise keep track of cruises visited by customers
* captains banquet for frequent cruisers
* rooms cheaper closer to the date of departure
* about 1000 cabins and 1500-2000 passengers
* employees get 20% discount on available rooms
* up to 4 people in a cabin
* people can book as many cabins as they want
* groups of 16 get 1 cruise fair free
* trip insurance for cancellations
* fees for off ship excursions booked online added to total
* ability to compare cruises needed
* on board credit system with everything being charged to rooms
* cabins based on double occupancy
* staff needs access to passenger data
* 50 possible ships
* list types of entertainment onboard and off board
* has half now half later payment plan