

# **Shipping Supervisor**

#### Second Shift Sunday through Wednesday (Noon – 11pm)

#### **Company Information**

Headquartered in Lenexa, Redemption Plus is North America's premier source for redemption toys and incentive merchandise. The company makes it easy for Family Entertainment Centers and Educational Learning Centers to deliver a positive customer experience with redemption prizes, novelty plush, crane & merchandiser kits, and party goods. An importer and wholesale toy distributor with 15 years of trusted industry expertise, Redemption Plus provides management consulting to help customers attract and entertain guests while maximizing profitability. For more information on Redemption Plus, please visit <a href="https://www.redemptionplus.com">www.redemptionplus.com</a>

### **Job Summary**

The Shipping Supervisor is responsible for the efficient distribution of products and use of facilities to ensure the best cost and utilization of carriers while meeting customer needs. This position is also responsible for safety and will lead a team of 5 - 15 warehouse employees. Our desired candidate must be a great motivator, organized, customer focused and a great communicator. Must be able to work Sunday through Wednesday from Noon – 11pm.

## **Job Duties and Responsibilities**

- 1. Supervise the shipping and safety functions of the second shift (includes counseling team members, setting shift schedules and direct daily work activities).
- 2. Ensure shipping, materials are inspected appropriately, accurate and accounted for in an efficient manner.
- 3. Route outbound shipments with approved carriers.
- 4. Ensure a safe, clean and OSHA compliant facility is maintained.
- 5. Determine hold orders that may result in customer issues and resolve them with assistance from the Distribution Manager as needed.
- 6. Responsible for achieving direct labor budget and shipping accuracy goals

## **Education & Experience**

- High School diploma with some college coursework preferred
- 5 years experience in high volume warehouse operation with some supervisory experience
- Excellent organization and communication skills
- Must have a positive "whatever it takes" attitude

Candidates for this great opportunity must send your resume to: hr@redemptionplus.com