



LivePerson Prize Draw Terms and Conditions

1. No purchase necessary to enter the prize draw
2. This prize draw is open to attendees at Customer Experience Management ("CEM") 2022 in Cape Town with the exception of employees of the Promoter, their families, agents and anyone else connected with this promotion.
3. Entries must be received by 23:59 SAST 24th August 2022. The Promoter accepts no responsibility for any entries that are incomplete, illegible, corrupted or fail to reach the Promoter by the relevant closing date for any reason. Proof of posting or sending is not proof of receipt. Automatically generated entries and entries via agents or third parties are invalid and shall not be considered. Entries become the property of the Promoter and are not returned.
4. Only one entry per person. No entrant may win more than one prize.
5. To enter, fill in your details as directed on the LivePerson WhatsApp CEM 2022 Event Bot.
6. All correctly completed entries will be entered into a prize draw which will take place on the afternoon of 25 August 2022. The first entry drawn will be the winner.
7. The prize for the winner is a voucher for Takealot worth R3,000
8. Prizes are subject to availability. In the event of unforeseen circumstances, the Promoter reserves the right (a) to substitute alternative prizes of equivalent or greater value and (b) in exceptional circumstances to amend or foreclose the promotion without notice. No correspondence will be entered into.
9. The winner will be notified via a direct message on 25 August 2022. The winners must claim their prize within 30 working days of the Promoter sending notification. If the prize is unclaimed after this time, it will lapse and the Promoter reserves the right to offer the unclaimed prize to a substitute winner selected in accordance with these rules.
10. To obtain details of the winner please email events@liveperson.com stating the name of the prize draw in the subject heading within 4 weeks after the closing date.
11. By participating in the prize draw, each entrant (a) accepts and agrees to be bound by these rules, including all eligibility requirements; (b) gives his or her express permission for the data submitted by entrant to be used for the purpose of running the prize draft and to be contacted



by Promoter and/or its representatives for award administration purposes; and (c) gives his or her express permission to receive e-mail communications from Promoter and/or its representatives containing marketing and other promotional materials for Promoter.

12. This Promotion is in no way sponsored, endorsed or administered by or associated with CEM and Takealo. You acknowledge that all information and material that you submit to enter this Promotion is submitted to the Promoter and not CEM and you agree that CEM shall not be liable to you in any way in respect of this Promotion.

13. The winners agree to take part in reasonable post event publicity and to the use of their names and photographs in such publicity.

14. Promoter may disqualify any entrant whose entry does not comply with these terms and conditions (in Promoter's sole opinion) or who, in Promoter's sole determination, has acted in a manner that is fraudulent, dishonest or unjust to other entrants including, without limitation, tampering with the operation of the prize draw, manipulating or rigging votes, hacking, deceiving, cheating or by harassing or threatening other entrants or a representative of Promoter.

15. By entering the prize draw each entrant agrees to be bound by these terms and conditions and by Promoter's [Privacy Policy](#).

16. The Promoter is LivePerson UK Ltd., Registered No. 4045110 in England and Wales; 16 Great Queen Street, London WC2B 5DG

17. These terms and conditions are governed in accordance with the laws of England and Wales