

**The Hear by Right resources include:**

- Hear by Right book
- Electronic mapping and planning tool
- Building standards – tools to involve children and young people
- Involving children and young people: an introduction
- Children's and Young People's Trusts briefing
- **WHAT'S CHANGED – A TOOL TO RECORD AND EVALUATE WHAT HAS CHANGED BECAUSE OF GENUINE DIALOGUE WITH CHILDREN AND YOUNG PEOPLE** ✓

hear by right

standards for the active involvement  
of children and young people (2005)

# What's Changed

## Participation Outcomes Tool



**Name of organisation:**  
Surrey Youth Focus

**Date:**  
16/10/09

**Contact:**  
Nick Glover  
Surrey Youth Focus  
(01483) 453962

The National Youth Agency



Local Government Association

[www.nya.org.uk/hearbyright](http://www.nya.org.uk/hearbyright)

## What's Changed – Participation Outcomes Tool

1

**Name of organisation:** Surrey Youth Focus

**Name Of Project:** The Shed, Youth Club, Ripley, Surrey.

**Contact:** Nick Glover, Youth Development Worker, (01483) 453962, [nick.glover@surreyyouthfocus.org.uk](mailto:nick.glover@surreyyouthfocus.org.uk)

2

**The issue raised by children and young people:** Nowhere to go and nothing to do in our village

3

**Organisation**

**Evidence from**  
A voluntary youth club had closed due to a lack of volunteers and a regular meeting place. Surrey Youth Focus organised both adult community meetings and youth meetings to listen and tackle the issue's which caused the closure.

**Listening**

**Action**  
The County Councillor, Parish Council, Village Hall Committee, Church, Police, Residents Association and parents started to communicate about the needs of young people.

Surrey Youth Focus and the Neighbourhood Police Team ran a youth meeting to discover what young people really wanted in the village and how young people were prepared to contribute.

**What's changed**

The Youth Club has re-opened with new volunteers and support from Surrey Youth Focus, Police and the Youth Development Service.

Young members now have a fantastic relationship with the local community and are working together to improve outcomes for young people in the village.

4

**Specific children and young people**

*"We would often talk to the local police about how there is nothing to do in Ripley"*

*"We got flyers through our door inviting us to a meeting about things to do in the village. We met at the church and they asked us questions and gave us pizza. I offered to help at the club as a young leader."*

*"I designed a flyer to advertise a youth meeting in the village, it included a competition to win a bike which had been donated by a resident"*

*"The youth workers are also helping us to get a skate park I presented to the parish council telling them this is what we wanted."*

*"We now have a fun place to go, a place to meet new people from the village, to meet friends, it keeps us off the streets and out of trouble."*

*"Through coming to the club I have met youth workers and I am now on the prince's trust scheme."*

5

**Other children and young people and the wider community**

*"I attended the youth meeting and listened to what the young people had to say. The three main outcomes from the young people were that they wanted a youth club that they could attend, somewhere to go to be able to play football and that they want a skate park" (Police)*

*"We did a door-drop to deliver the flyer to every house in the village" (Resident)*

*"We have offered the free use of our sports hall for a football night once a month" (Private School)*

*"We wrote an article advertising the new youth club" (Village Magazine)*

*"Everyone is working together to make the youth club work and give young people a voice in the community" (Volunteer)*

**Improved outcomes for children and young people:** *“It’s something to do, a bit more fun, its all good, different things to do, we are very happy” (Young Person).*

This projects meets the every child matters improved outcomes for young people Being healthy, Staying safe, Enjoying and achieving, Economic wellbeing, as well as Making a positive contribution.

The project runs every Thursday evening at 6:30pm to 8:30pm for 10 to 15 year olds. There are 30 members in regular attendance and the programme includes the regular use of the village hall for a generic youth club and the use of the school sports hall for a football night once a month.