The Hear by Right resources include:

- · Hear by Right book
- · Electronic mapping and planning tool
- Building standards tools to involve children and young people
- Invalving children and young people: an introduction
- · Children's and Young People's Trusts briefing
- WHAT'S CHANGED A TOOL TO RECORD AND EVALUATE WHAT HAS CHANGED BECAUSE OF GENUINE DIALOGUE WITH CHILDREN AND YOUNG PEOPLE

hear by right

standards for the active involvement of children and young people (2005)

What's Changed Participation Outcomes Tool

Name of organisation: Surrey Youth Focus **Date:** 29/09/09

Contact: Nick Glover Surrey Youth Focus (01483) 453962

The National Youth Agency

Local Government Association www.nya.org.uk/hearbyright

What's Changed - Participation Outcomes Tool

Name of organisation: Surrey Youth Focus

Name Of Project: The CR3 Soldiers, Caterham On The Hill, Surrey

Contact: Nick Glover, Youth Development Worker, (01483) 453962, nick.glover@surreyyouthfocus.org.uk

| The issue raised by children and young people: We need a youth club! | | | |
|--|--|--|--|
| Evidence from | Listening | Action | What's changed |
| Organisation | The Youth Development Service initiated an evening project with young people in order to investigate facilities for young people and how they could reduce petty crime and anti-social behaviour among young people. | Surrey Youth Focus has provided help and guidance to the young people and other community members in how to set up a voluntary organisation. | There is now a steering group comprising of young people, members of the adult community and partner organisations. |
| Specific children and young people | "We have consulted the public with questionnaires and together we have decided that a youth club is urgently needed in the area" "One young person when asked 'Do you feel that young people in Caterham are a nuisance?' replied 'No!' (Unless we're bored)" | "We have done three presentations to the public, the Police and local Councillors" "We are now completing funding applications and organising fundraising events" "We now represent young people on the North Tandridge Youth Group a meeting of all the councillors in our area. This will allow us to be involved in decisions that affect young people" | "We have decided to build a youth project that will eventually involve us designing a youth facility ran by young people for young people" "With all the research we have done we now believe we can help improve our community" "We are learning how to make our voices herd for positive change" |
| Other children and young people and the wider community | "A section 30 dispersal order has been put in place on the Hill as a response to the levels of anti-social behaviour among young people" (Police) "The young people have nowhere to go and nothing to do" (Parent) | "I have stepped up to be the Adult Chairman for the steering group. We hope to get more adults involved to mentor the young people and help them realise there dreams (Borough Councillor)" "We have joined the steering group as a partner agency" (Local Police)" | "We are getting older and this will take time. We understand that any changes may not be for our use, but our influence may help those coming up behind us" (Young People) "Reports of anti-social behaviour in the area have drastically reduced since this project has started" (Police) |

Improved outcomes for children and young people: "What we really want is somewhere run "By Young People, for Young People and to challenge people to show that we can make it work." (Young Person)

This project meets the every child matters improved outcomes for young people through participation in positive change. They have received a community award from the Police and a Youth achievement award. They are working to bring the community together and are taking on the responsibility to help other young people

The CR3 Soldiers are a team of 5 young people agead14 to 19. They are supported by a team of adult volunteers and partner agencies.