



It Takes a Village to Raise a Machine Learning Model

Lucian Lita
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intuit



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Algorithms

An Empirical Comparison of Supervised Learning Algorithms

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Abstract

A number of supervised learning methods have been introduced in the last decade. Unfortunately, the last comprehensive empirical evaluation of supervised learning was the Statlog Project in the early 90's. We present a large-scale empirical comparison between ten supervised learning methods: SVMs, neural nets, logistic regression, naive bayes, memory-based learning, random forests, decision trees, bagged trees, boosted trees, and boosted stumps. We also examine the effect that calibrating the models via Platt Scaling and Isotonic Regression has on their performance. An important aspect of our study is the use of a variety of performance criteria to evaluate the learning methods.

1. Introduction

There are few comprehensive empirical studies comparing learning algorithms. STATLOG is perhaps the best known study (King et al., 1995). STATLOG was very comprehensive when it was performed, but since then many new learning methods (e.g., bagging, boosting, SVMs, random forests) that have excellent performance. An extensive empirical evaluation of modern learning methods would be useful.

Learning algorithms are now used in many domains, and different performance metrics are appropriate for each domain. For example, Precision/Recall measures are good in medical settings, while Area under ROC curve, Lift is appropriate for marketing/mailing tasks, etc. The different performance metrics measure different tradeoffs in the predictions made by a classifier, and it is possible for learning methods to perform well on one metric but poorly on other metrics. Because of this it is important to evaluate algorithms on a broad set of performance metrics.

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This paper presents results of a large-scale empirical comparison of ten supervised learning algorithms using eight performance criteria. We evaluate the performance of SVMs, neural nets, logistic regression, naive bayes, memory-based learning, random forests, decision trees, bagged trees, boosted trees, and boosted stumps on eleven binary classification problems using a variety of performance metrics: accuracy, F-score, Lift, ROC Area, average precision, precision/recall tradeoff, area under ROC curve, and cross entropy. For each algorithm we examine numerous variations, and thoroughly explore the space of parameters. For example, we compare ten decision tree styles, neural nets of many sizes, SVMs with many kernels, etc. Because some of the performance metrics we examine interpret model predictions as probabilities we model the output of the learning methods as calibrated probabilities, as SVMs are often doing, and predict probabilities, as neural nets do. We compare the performance of each algorithm both before and after calibrating its predictions with Platt Scaling and Isotonic Regression.

The empirical results are surprising. To preview: prior to calibration, bagged trees, random forests, and neural nets give the best average performance across all eight metrics. After calibration, Boosted trees, however, are best if we restrict attention to the six metrics that do not require probabilities. After calibration with Platt's Method, boosted trees predict better probabilities than all other methods and move into first place. Boosted trees, however, are not as well calibrated to begin with than they are hurt slightly by calibration. After calibration with Platt's Method or Isotonic Regression, SVMs perform comparably to neural nets and nearly as well as boosted trees, random forests and bagged trees. Boosting full decision trees dramatically outperforms boosted stumps on most problems. On average, memory-based learning, boosted stumps, single decision trees, logistic regression, and naive bayes are not competitive with the other methods. These generalizations, however, do not always hold. For example, boosted stumps and logistic regression, which perform poorly on average, are the best models for some metrics on two of the test problems.

Data

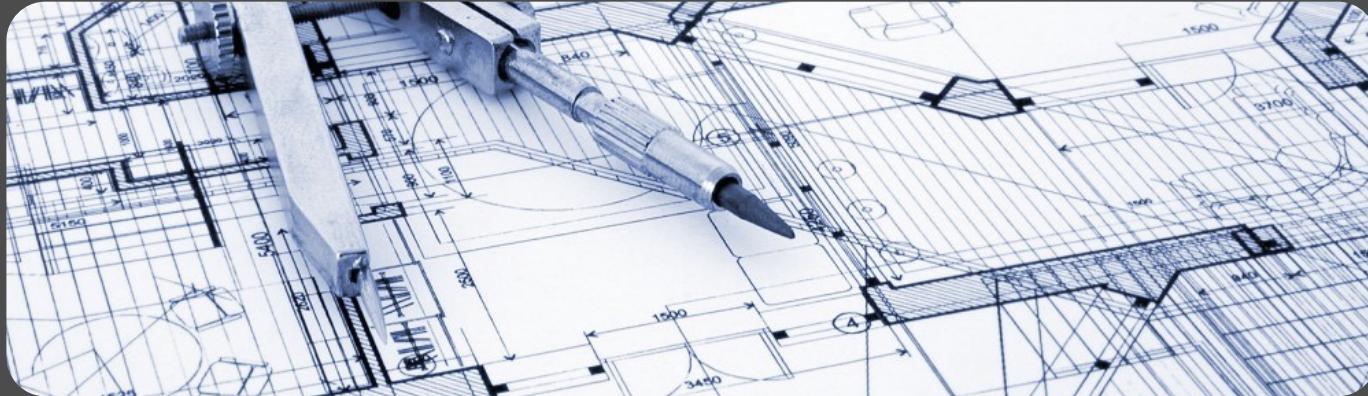
- 
- Big Data Sheep** @bigdatasheep • 5yr
more **data** is better than complex algorithms #BigData
- 10 14 ...
- 
- Big Data Sheep** @bigdatasheep • 4yr
more **clean data** is better than more data #BigData
- 10 14 ...
- 
- Big Data Sheep** @bigdatasheep • 3yr
more **labeled data** is better than more data #BigData
- 10 14 ...
- 
- Big Data Sheep** @bigdatasheep • 2yr
more **smart data** is better than purple data #BigData
- 10 14 ...

**inflated historical depiction

Data



Next Frontier: well designed software architectures



Personalization, experimentation, anomaly detection,
fraud detection ...

Battle Plan



Personalization deep dive
sw architecture flavor

Anomaly detection quick peek

Music streaming, advertising, medical informatics brief stories



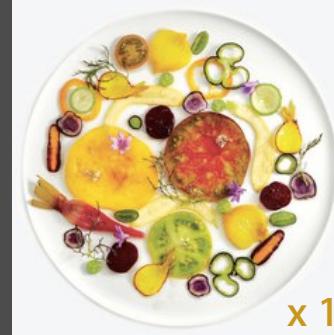
intuit



Product as is.
No customization.



Reasonable coverage.
Segmentation.



Reasonable coverage.
Personalization.

... x 1
... x 1
... x 1
... x 1

Childhood. Approaches.



Broad

Deep



Push-button

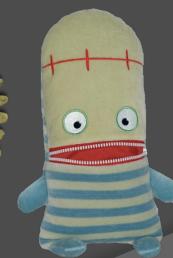


Push-scientist

App

App

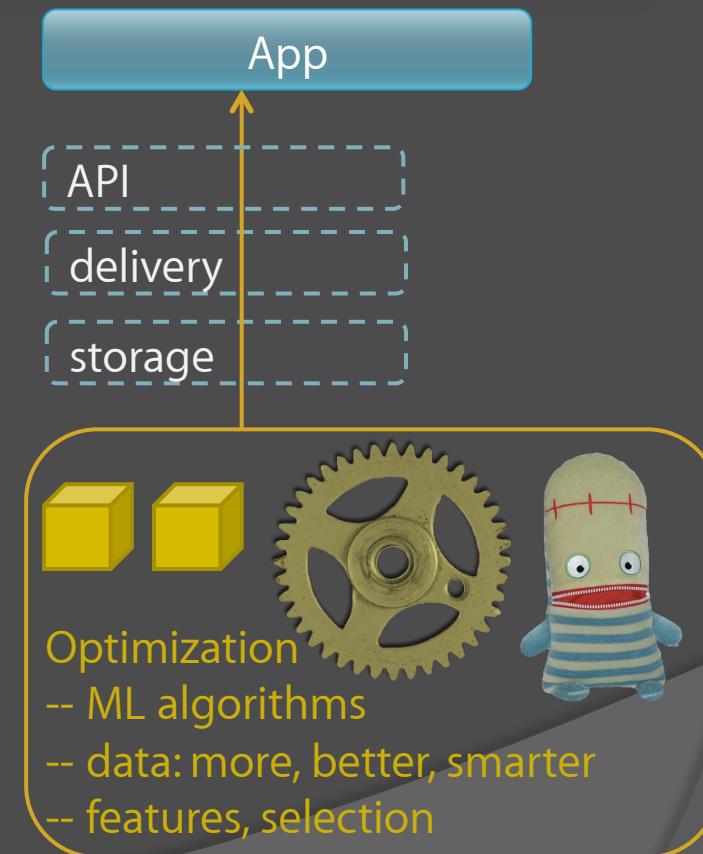
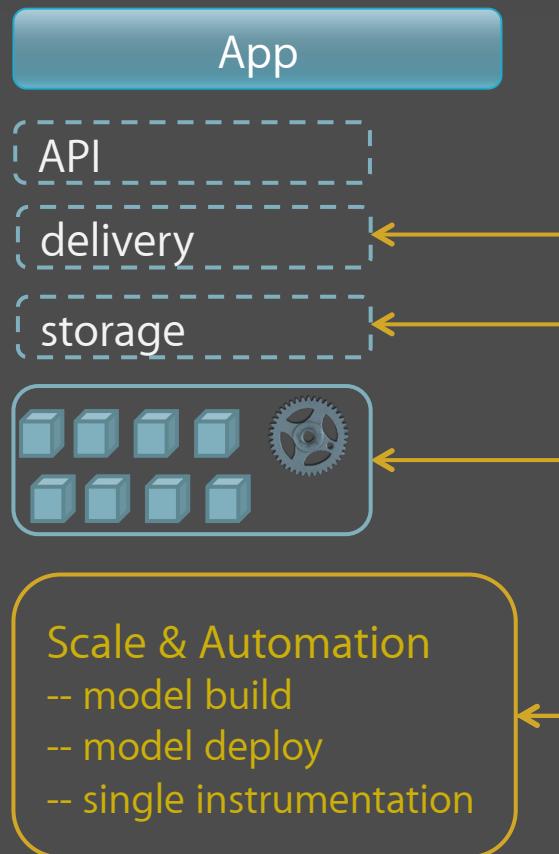
API
delivery
storage



Optimization
-- ML algorithms
-- data: more, better, smarter
-- features, selection

Push-button

Push-scientist



Push-scientist



Invest in ML; start with a thin system

How much effort put into Platform & Automation?

- (A) best you can do in x weeks
- (B) one step above prototype
- (C) enough baling wire & duct tape to support a first use case

Push-button



Invest in scale & automation; basic ML

How much effort put into ML?

- (A) best generic model setup in y weeks?
- (B) noticeably better than random?
- (C) pack enough punch to be visible, but not more

Push-button

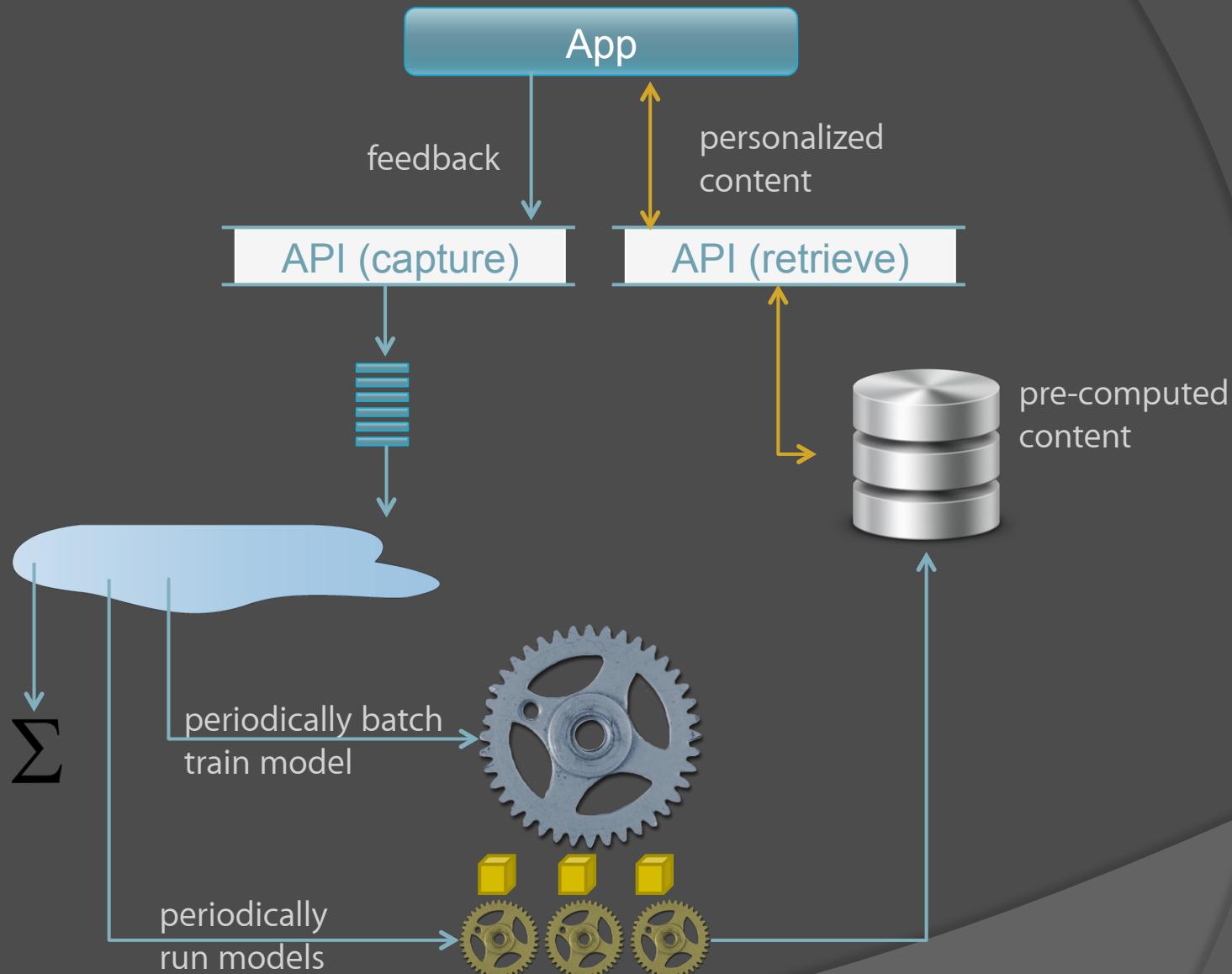
Push-scientist



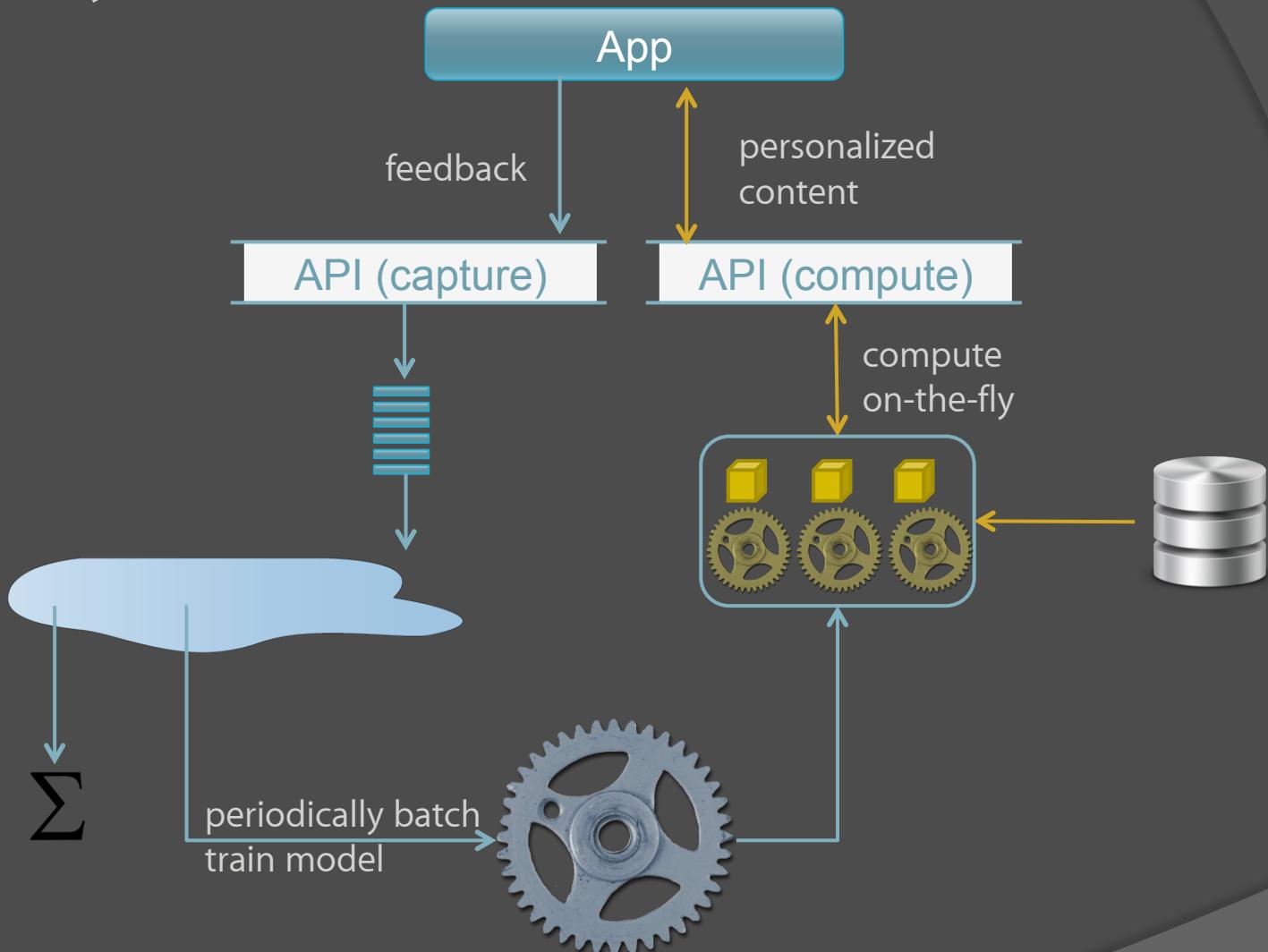
Adolescence. Platform Patterns.



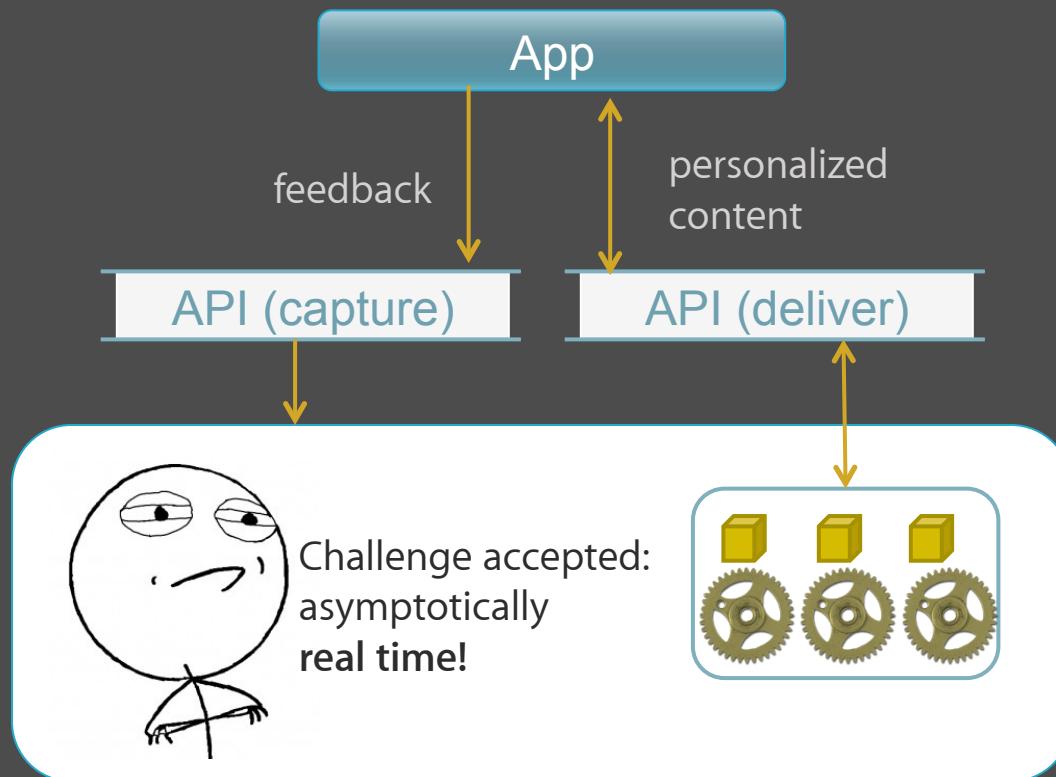
(A) Stored



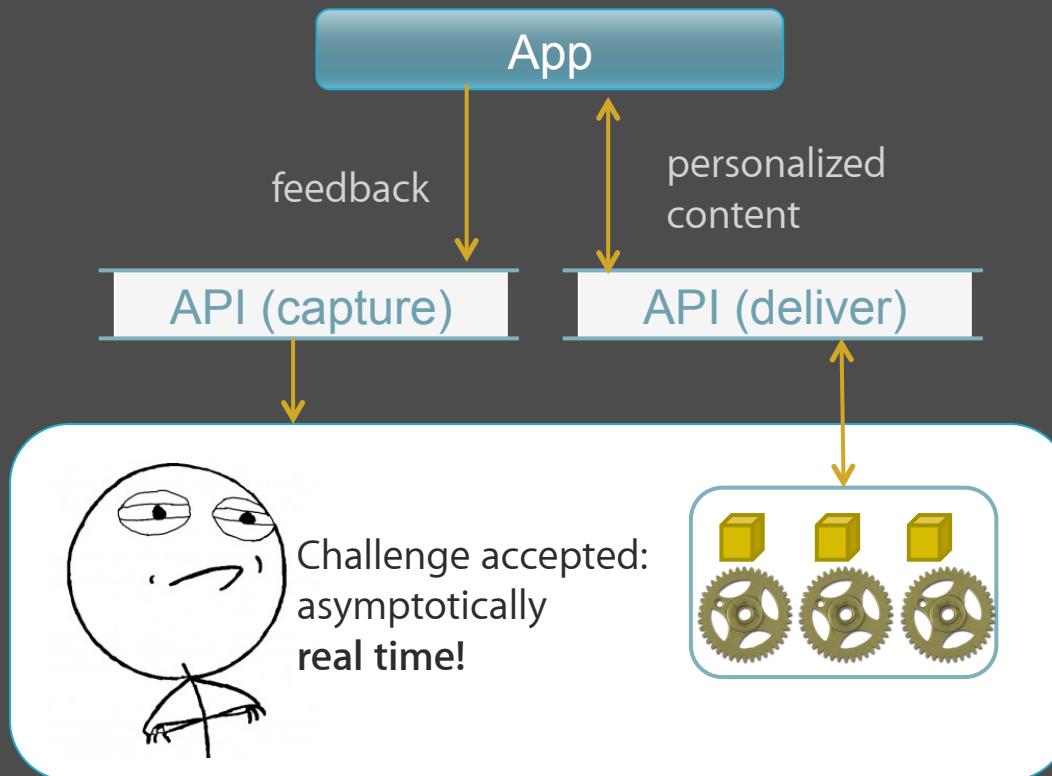
(B) On-the Fly



(C) Aggressive



(C) Aggressive



Maturity. Patterns and Assumptions.



Model Building

Model Deployment

Data Store

Content Delivery

Analytics

Data Capture

What do you *really* need?
Do you need it *now*?

Model Building. What do you *really* need?



algos



space



data



eval



compute



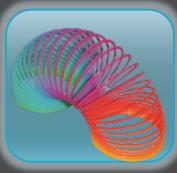
operators



metrics



security



scalability



HA

Model Building. What do you *really* need?



algos



space



data



eval



compute



operators



metrics



security



scalability



HA

Model Deployment. What do you *really* need?



envt



ditto



versioning



deploy



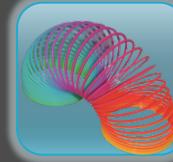
sharing



performance



security



scalability



HA

Personalization Delivery. What do you *really* need?

The screenshot shows the Jabba application interface. At the top, there is a navigation bar with links for Experiments, Priority, Users, Applications, and Feedback. On the right side of the nav bar, it says "Welcome, mmahadevan1" and includes "Sign out" and "Feedback" links. The main area features a "Create Experiment" button with a cursor icon pointing at it. There is also a checkbox labeled "Hide terminated" and a search bar with a magnifying glass icon. A plus sign (+) icon is located on the far right. Below these controls is a table with the following columns: APP, EXPERIMENT, SAMPLING %, START, END, MODIFIED, STATUS, and ACTIONS. The table lists ten experiments, all associated with the QBO app. The experiments and their details are:

| APP | EXPERIMENT | SAMPLING % | START | END | MODIFIED | STATUS | ACTIONS |
|-----|---------------------------------|------------|--------------|--------------|--------------|--------|---------|
| QBO | registers-us-qa | 100 | Jul 22, 2015 | Dec 30, 2015 | Jul 29, 2015 | | |
| QBO | lightning-bolt-ipd-201505-qa | 100 | Apr 27, 2015 | Jul 31, 2015 | Jun 02, 2015 | | |
| QBO | sangria-gulp4 | 100 | Jun 08, 2014 | Jul 08, 2014 | Jun 08, 2014 | | |
| QBO | HomepagePlugin_1-qa | 0.1 | Jan 22, 2015 | Jan 23, 2016 | Jan 29, 2015 | | |
| QBO | HomepagePlugin_20150311-dev | 75 | Feb 28, 2015 | Feb 28, 2016 | Apr 06, 2015 | | |
| QBO | ProAssistPersonalPro_2015052... | 0.01 | Jun 15, 2015 | Jan 01, 2016 | Jun 16, 2015 | | |
| QBO | lightning-bolt-ipd-201505-e2e | 100 | Apr 27, 2015 | Aug 31, 2015 | Apr 27, 2015 | | |
| QBO | InvoiceIntuit-Show-Modal-dev | 100 | Aug 20, 2015 | Aug 31, 2015 | Aug 20, 2015 | | |
| QBO | ipd-zero-state-dtx-201505-e2e | 100 | May 01, 2015 | Dec 30, 2015 | Jul 29, 2015 | | |
| QBO | lightning-bolt-ipd-201405-prod | 100 | Apr 27, 2015 | Apr 28, 2015 | May 06, 2015 | | |

At the bottom, there is a page navigation bar with links for "Previous", "...", "51", "52" (which is highlighted in blue), "53", "54", "55", "...", and "Next". The page number "511 - 520 of 647" is also displayed.

Personalization Delivery. What do you *really* need?



instrument



ditto



exploit



explore



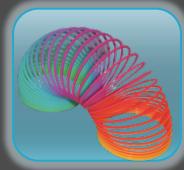
sharing



performance



security



scalability



HA

Data Store. What do you *really* need?



content



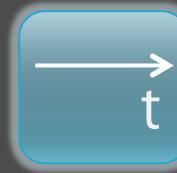
ditto



performance



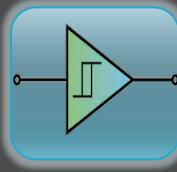
HA



history



scalability



triggers



consumers



governance

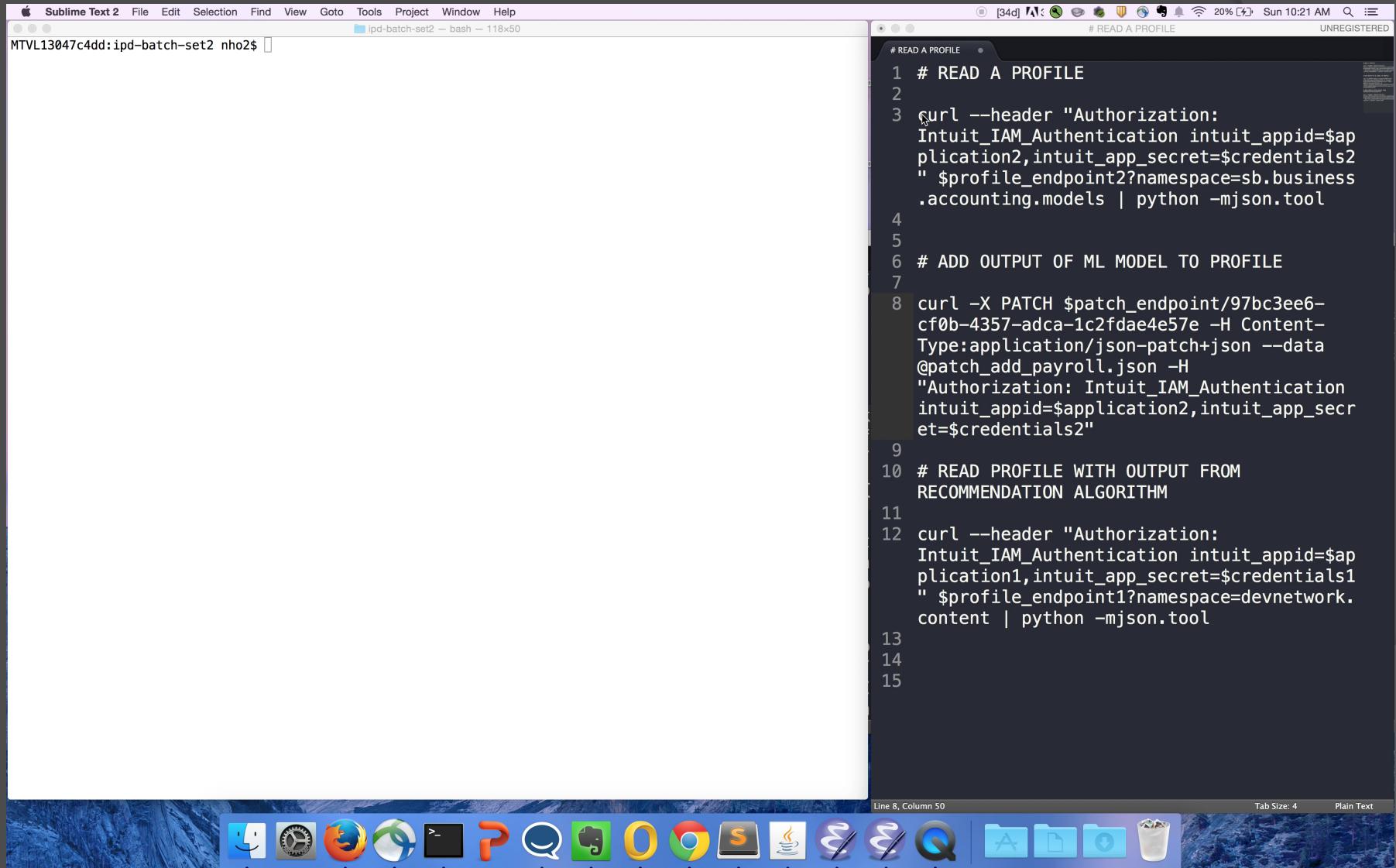


sharing

Data Store. To HA or not to HA.



Data Store. APIs



The image shows a Mac desktop environment with two Sublime Text windows open. The window on the left has a tab bar with 'Sublime Text 2' and 'ipd-batch-set2'. The right window is titled '# READ A PROFILE' and contains the following code:

```
1 # READ A PROFILE
2
3 curl --header "Authorization:
Intuit_IAM_Authentication intuit_appid=$ap
plication2,intuit_app_secret=$credentials2"
"$profile_endpoint2?namespace=sb.business
.accounting.models | python -mjson.tool
4
5
6 # ADD OUTPUT OF ML MODEL TO PROFILE
7
8 curl -X PATCH $patch_endpoint/97bc3ee6-
cf0b-4357-adca-1c2fd4e57e -H Content-
Type:application/json-patch+json --data
@patch_add_payroll.json -H
"Authorization: Intuit_IAM_Authentication
intuit_appid=$application2,intuit_app_secr
et=$credentials2"
9
10 # READ PROFILE WITH OUTPUT FROM
RECOMMENDATION ALGORITHM
11
12 curl --header "Authorization:
Intuit_IAM_Authentication intuit_appid=$ap
plication1,intuit_app_secret=$credentials1"
"$profile_endpoint1?namespace=devnetwork.
content | python -mjson.tool
13
14
15
```

The desktop dock at the bottom features icons for Finder, Mail, Safari, Firefox, TextEdit, Evernote, Google Chrome, Slack, Java, Eclipse, and others.

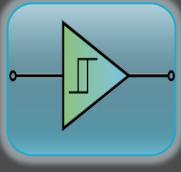
Data Capture. What do you *really* need?



content



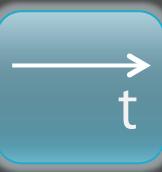
ditto



triggers



consumers



history



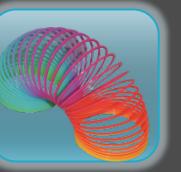
sharing



performance



security



scalability



HA

Analytics. What do you *really* need?



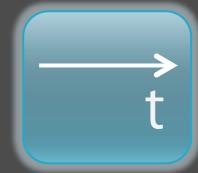
content



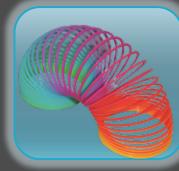
ditto



performance



history



scalability



flexibility



consumers

Analytics. Experimentation & Personalization

 Jabba

Experiments Priority Users Applications Feedback Welcome, Ilta Sign out Feedback

JABBA-DEMO
 blue

Start Aug 05, 2014 11:21 AM Total Impressions 1064 Total Actions 848 Assigned Users 1012
End Aug 19, 2014 11:21 AM Unique Impressions 1011 Unique Actions 641 Sampling 100%

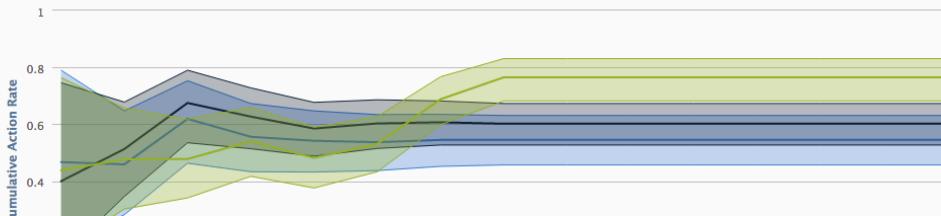
Environment Production

Buckets Experiment Description Mutual Exclusion Segmentation Pages

 Edit Buckets

| BUCKET NAME | ACTIONS / IMPRESSIONS | ACTION RATE | IMPROVEMENT |
|-----------------|-----------------------|-------------|-------------|
| blue | 231 / 302 | 76.5 ±7.5% | 16.2 ±10.5% |
| white (control) | 247 / 410 | 60.2 ±7.3% | N/A |
| red | 163 / 299 | 54.5 ±8.7% | -5.7 ±11.5% |
| Totals: | 641 / 1,011 | 63.4 ±4.6% | |

Performance Across Test Buckets 
Click and drag in the plot area to zoom in



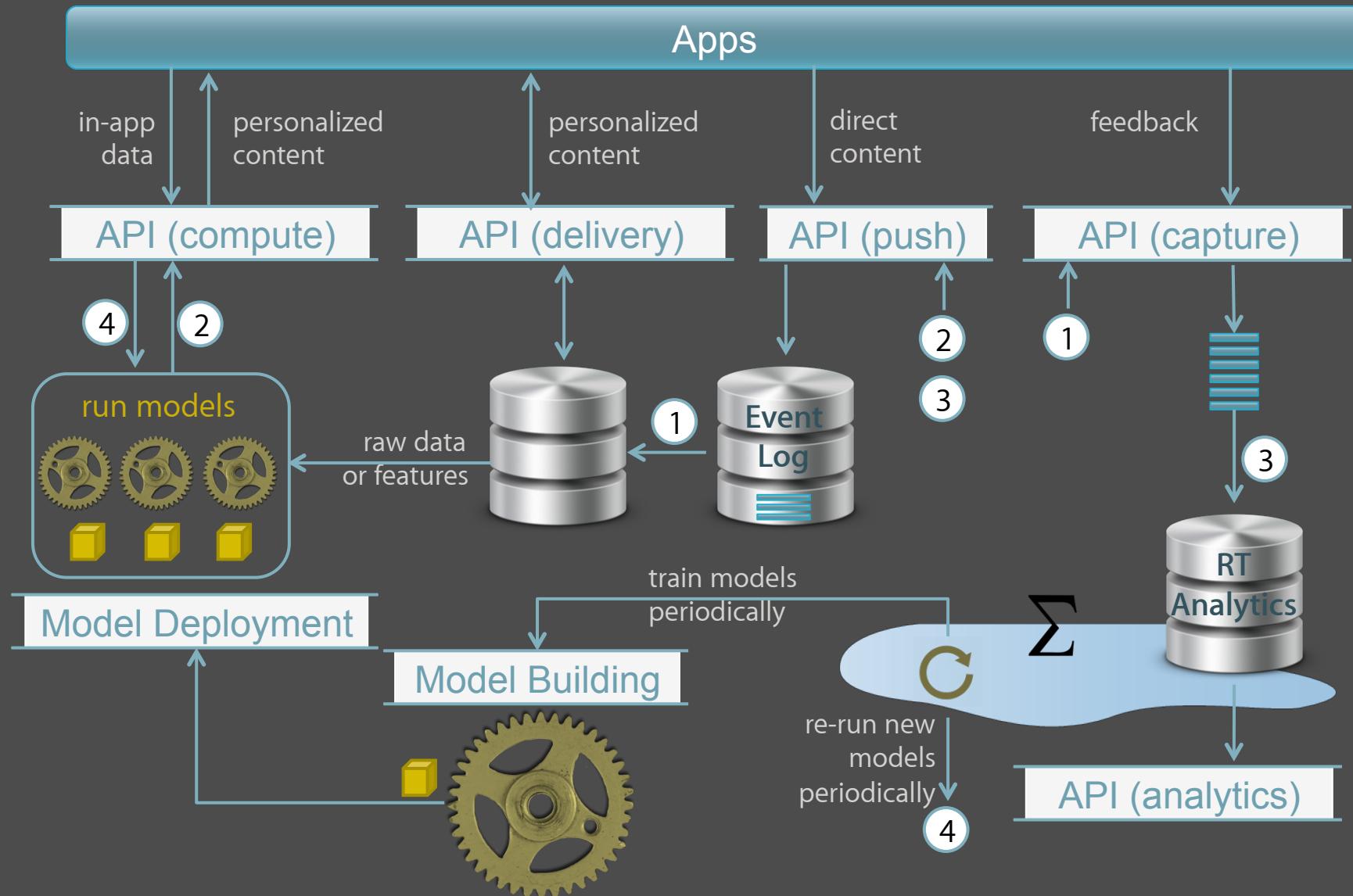
The chart displays the cumulative action rate for three buckets: blue, white (control), and red. The blue bucket shows the highest performance, starting around 0.75 and stabilizing near 0.8. The white control bucket starts at approximately 0.5 and remains relatively flat. The red bucket starts at about 0.45 and shows a significant increase, reaching nearly 0.7 by the end of the experiment. Shaded areas represent confidence intervals.

Data Lake. What do you *really* need?

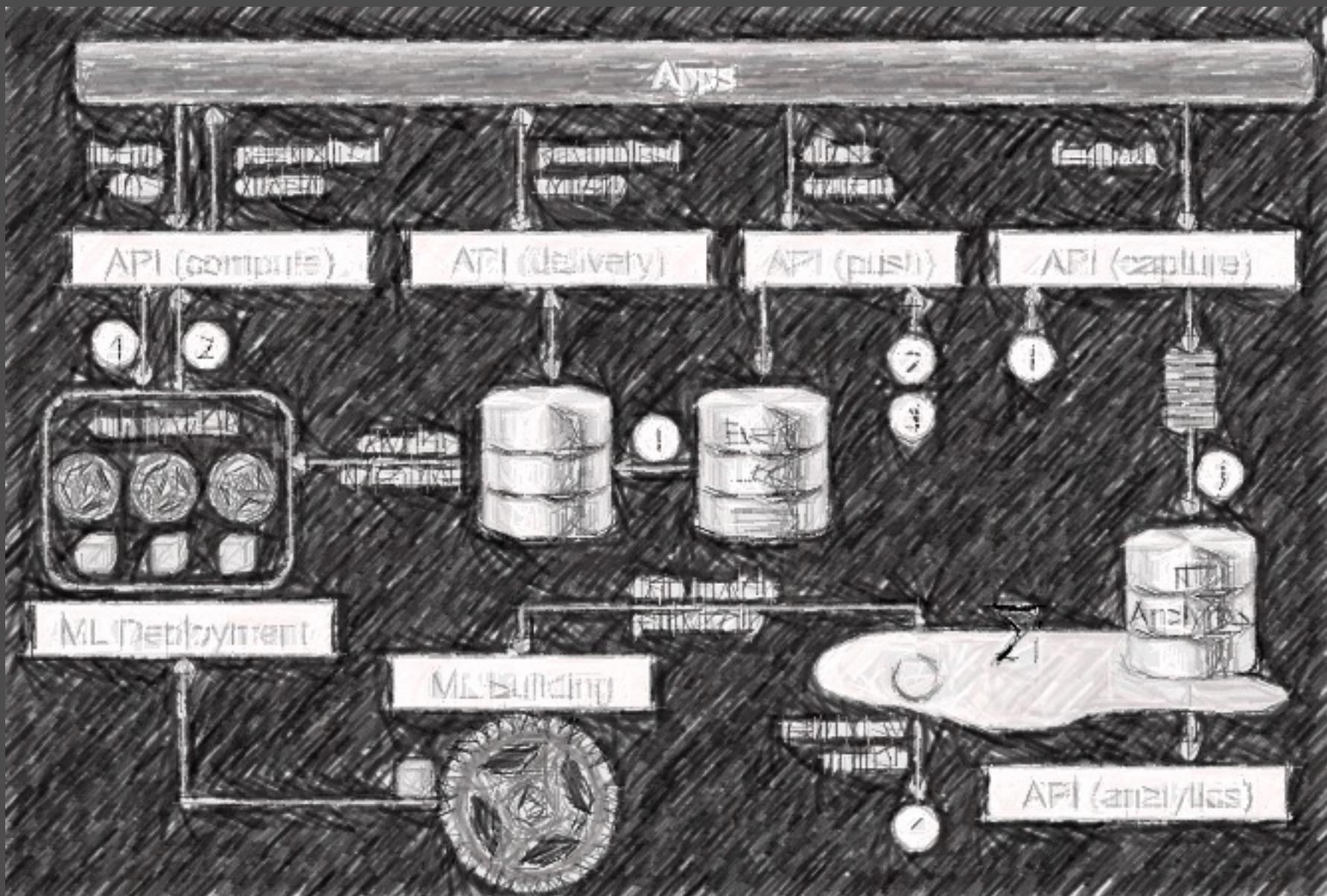


say ‘big data lake’
one more time!

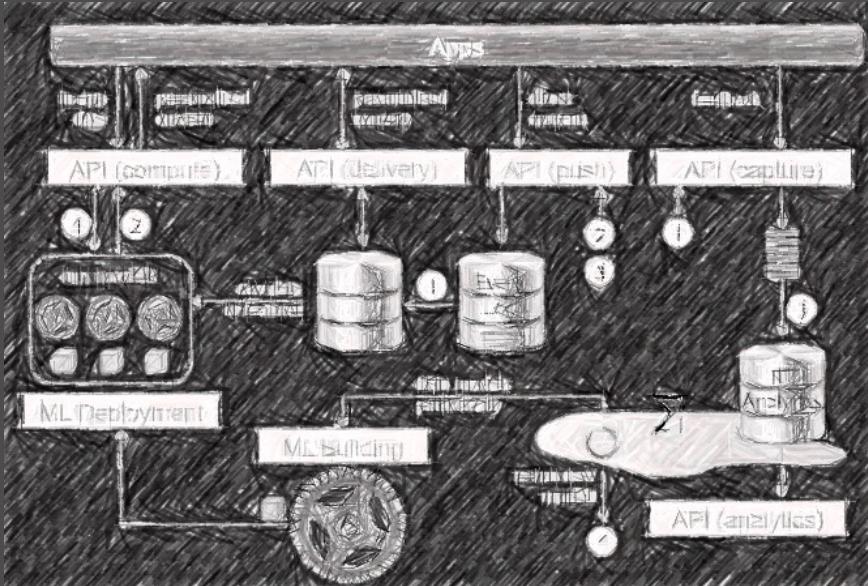
Evolving Architecture. Before you know it...



**terribly incomplete, mildly inaccurate



Not an Exact Blueprint



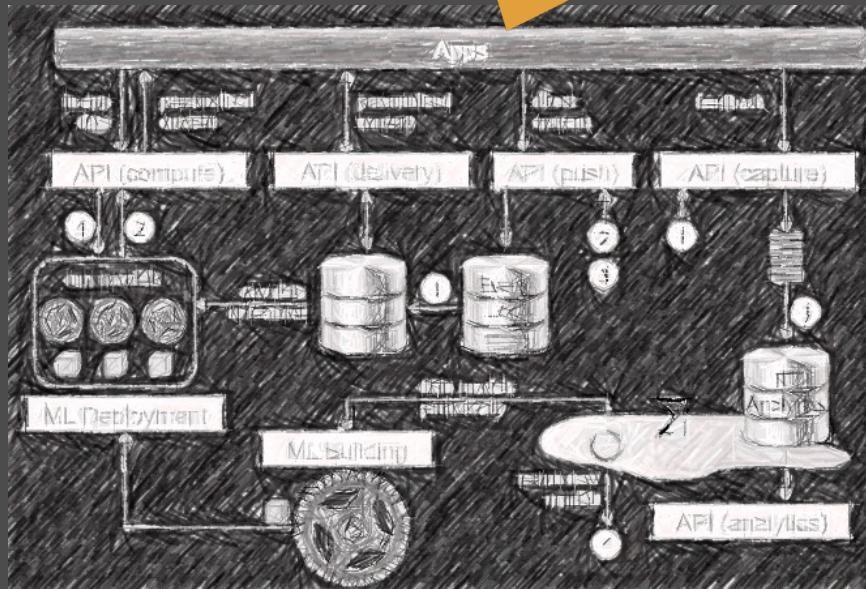
As you embark ...

Know this
non-trivial
no one-size fits all

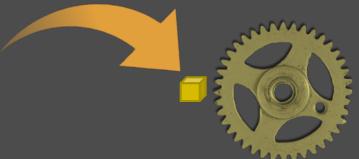
Upfront
what do you really need?
know thy target architecture

Do it!
working system in weeks
fast iterations – ship & test
interfaaaaaaaces!

village



model



**not drawn to effort scale



Software architecture is the next frontier!

Fail fast still applies!

Personalize your personalization platform!

better algorithms

An Empirical Comparison of Supervised Learning Algorithms

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Department of Computer Science, Cornell University, Ithaca, NY 14853 USA

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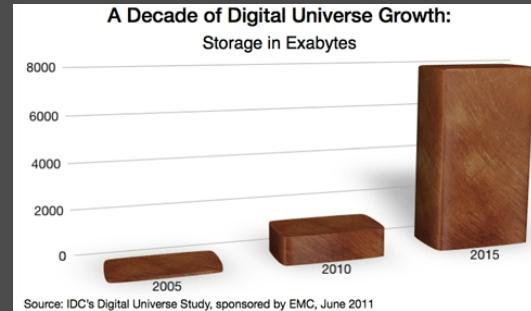
Abstract
A number of machine learning methods have been introduced in the last decade. Understanding which method is best for a particular evaluation of supervised learning was the focus of the 2009 Netflix Prize competition. This paper presents results of a large-scale empirical comparison between the most popular supervised learning methods: decision trees, logistic regression, linear regression, support vector machines, random forests, boosted trees, and neural networks. We also examine the effect that different performance metrics have on the results. AdaBoost and Random Forests have the best performance. AdaBoost and Random Forests also have the best performance when it was performed, but other methods can perform better when they are given more time. An extensive empirical evaluation of model selection is also provided.

1. Introduction
There are few comprehensive empirical studies comparing learning algorithms. TESTLOG [1] is the best known study, but it is limited to classification and does not compare many methods. It is also very comprehensive when it was performed, but since then many new methods have been introduced and their performance has improved. This paper compares the performance of a variety of learning algorithms.

Learning algorithms are used in many domains and there are many ways to evaluate them on appropriate for each domain. For example Precise Recall is appropriate for medical diagnosis, while Mean Absolute Error (MAE) is appropriate for some market prediction problems. In general, the difference between the prediction made by a classifier and the true value is called error. Some errors fare well on one metric, but he Rodriguez et al. [2] empirically evaluated a variety of learning algorithms on a broad set of performance metrics.

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more, better, smarter data



well designed software architectures



+1

+1

+1
next frontier

intuit

Applications

- System health – servers, network
- Cyber-intrusion detection
- Enterprise anomaly detection
- Image processing
- Textual anomaly detection
- Sensor networks
- Fraud detection
- Medical anomaly detection
- Industrial damage detection
- ...

Algorithms



- Supervised
- Unsupervised
- Generic statistical
- Information theory
- ...

“What algorithms are you going to use?”

Data

Low data volume

- Invest in data acquisition
- Invest in high coverage

High data volume

- Invest in defining signal
- Invest in labeling, tools, and crowdsourcing

Architectures Again



Data Collectors

Clickstream, User Input ...
Real time, DBs ...

Labeling

Crowdsourcing
Active learning

Processors (M&A)

broad: time bounded
deep: open ended

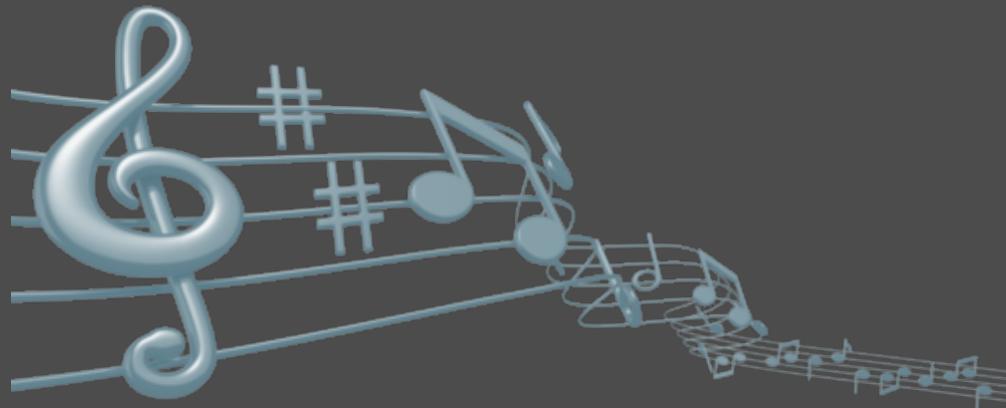


**check assumptions

Advertising

Have you ever clicked
your mouse right HERE? → YOU
WILL

Music Streaming



Medical Informatics



better algorithms

An Empirical Comparison of Supervised Learning Algorithms

Rick Caruana
Alfred P. Sloan School of Management
Department of Computer Science, Cornell University, Ithaca, NY 14853 USA

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Abstract
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1. Introduction

There are few comprehensive empirical studies comparing learning algorithms. The Netflix Prize competition [1] is one of the few that is very comprehensive when it was performed, but that study focused on a single metric, namely, the mean absolute error (MAE) of the prediction error.

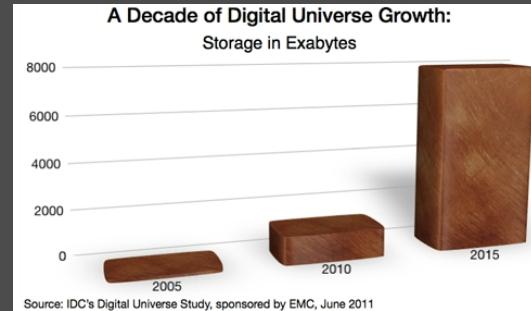
Learning algorithms are now used in many domains and are often chosen without an appreciation for each domain. For example, Precise Predictions [2] claims that their algorithm is appropriate for all HPC needs. LR is appropriate for some marketing tasks, while LR and RF are appropriate for other tasks. The difference is in the prediction made by a classifier rather than the classifier itself. It is important to know well on one metric, but be ambiguous on other metrics. This paper compares a wide variety of learning algorithms on a broad set of performance metrics.

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This paper presents results of a large-scale empirical comparison between the most popular supervised learning methods: decision trees, logistic regression, linear regression, support vector machines, random forests, boosted trees, and neural networks. We also examine the effect that different performance metrics have on the relative performance of these algorithms. In addition, we compare the performance of these algorithms using the use of a variety of performance criteria to incorporate learning bias.

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more, better, smarter data



well designed software architectures



+1

+1

+1

next frontier



Thank you!

Lucian Lita
@datariver

[always hiring]



Thank you!

Lucian Lita
@datariver

[always hiring]

Extra Content

Security. What do you *really* need?





JABBA-DEMO



Start Aug 05, 2014 11:21 AM

Total Impressions 1064

Total Actions 848

Assigned Users 1012

End Aug 19, 2014 11:21 AM

Unique Impressions 1011

Unique Actions 641

Sampling 100%

Environment

Production

Buckets

Experiment Description

Mutual Exclusion

Segmentation

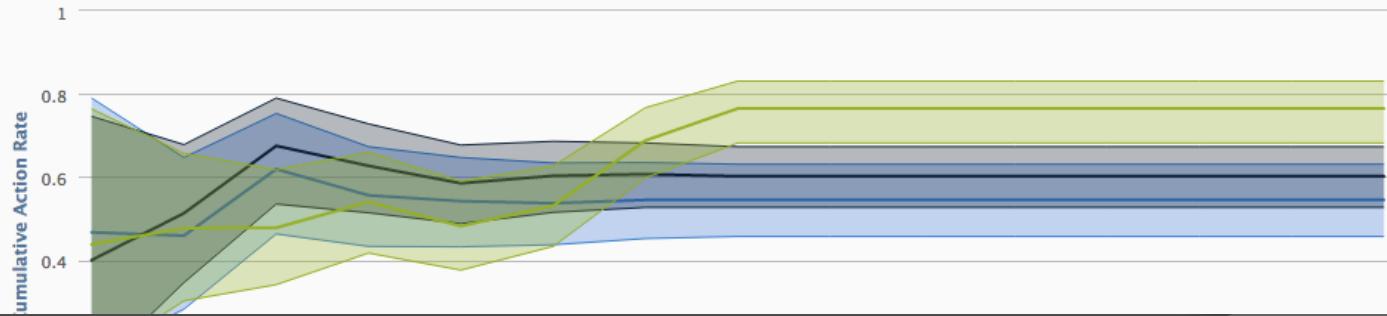
Pages

[Edit Buckets](#)

| BUCKET NAME | ACTIONS / IMPRESSIONS | ACTION RATE | IMPROVEMENT |
|-----------------|-----------------------|-------------|-------------|
| blue | 231 / 302 | 76.5 ±7.5% | 16.2 ±10.5% |
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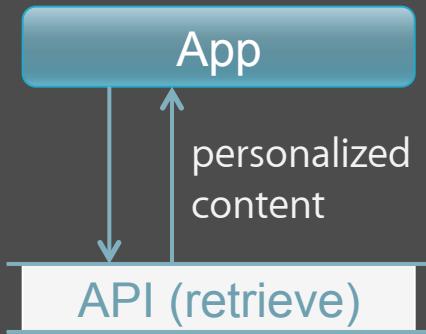
Performance Across Test Buckets

Click and drag in the plot area to zoom in



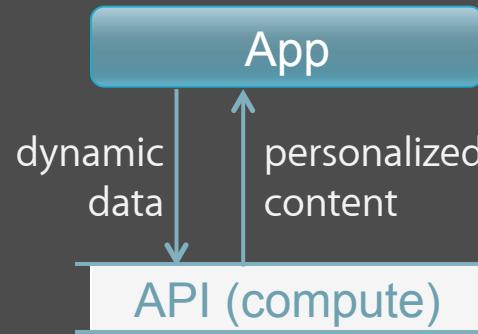
App. Who does the App talk to?

(a)



- apply op logic
- retrieve pre-computed content

(b)



- retrieve static data
- apply op logic
- compute features
- run model
- log actions