



# **OTTAWA: RESILIENT TO EXTREMISM**

A COMPREHENSIVE OUTLINE WITH  
ACTIONS FOR COMMUNITY MEMBERS,  
ORGANIZATIONS, AND  
POLICY MAKERS

**Kevin Kells, PhD**

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# Preface

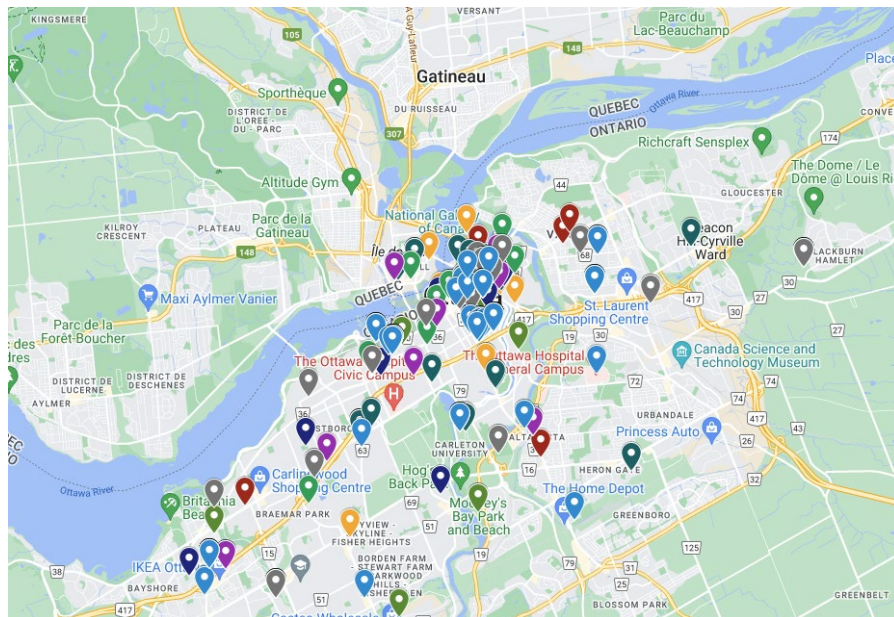
This outline attempts to provide a comprehensive analysis of what makes a community vulnerable to the prey of extremist group recruiting. This includes their tactics to prey on vulnerable people in the community, to divide the community, and to work systematically while the community's defenses are uncoordinated. This book breaks down the problem into smaller facets with proposed solutions to each subdivided component. Community members — individuals and organizations — can engage with any of these solutions.

This outline helps identify and recognize solution efforts already underway by community members, non-profits, and government entities. For each proposed solution, we include a list of resources currently implementing programs or efforts to implement that solution. These are listed as bullet points which hyperlink to a full description and contact information in the Resources appendix.

Apart from contributing to any given solution, bringing visibility to existing efforts can help attract volunteers, financial support, and allies; multiply problem-solving leverage by aligning efforts with each other; and prevent duplication of efforts and competition for volunteers and donations. Raising awareness among the existing solution implementers that they are working towards a common goal can improve morale and give a feeling of solidarity in the effort.

The resources listed in the appendix are geospatially mapped at this web page:

<https://www.google.com/maps/d/viewer?mid=1BBKUIh6s8sJZP4bebkweZbmwmwipNYk>



# How to Use this Book

This book uses an outline format to present more than a hundred solutions to improve community resilience to extremism, and nearly five times that number of existing resources implementing programs and efforts to implement those solutions currently. The geophysical focus of this book is the community of Ottawa, Ontario, the capital city of Canada.

The solutions are categorized under major themes, then by subtheme. Thus, it is not just a randomly organized list of ideas, but a methodically categorized problem structure, where solutions have been suggested to individual pieces of the problem puzzle, and each puzzle piece is logically related to an overall problem theme.

The purpose of this book is to help individuals, organizations, and public service to identify existing efforts that are underway, which are already contributing to the resilience to extremism, so that these existing efforts can be recognized and supported, and so that they can better align with each other.

Bringing to the entire community opportunities to contribute their time and support to the solutions being implemented by the resources mentioned in this book is a challenge to be met in a coordinated fashion with a role to be played by problem-solvers, resources, community organizers, and government. This book can also provide ideas for new efforts needing implementation and for policy makers aiming to fill gaps where solutions are currently lacking implementation or needing support.

The ten main themes identified as obstacles to the resilience of a community to extremism are:

1. Lack of Community Awareness
2. Misinformation and Propaganda
3. Polarization and Divisions
4. Limited Resources
5. Ineffective Communication
6. Lack of Trust and Cooperation
7. Vulnerable Populations
8. Legal and Privacy Concerns
9. Rapidly Evolving Extremist Group Tactics
10. Lack of Comprehensive Approach to Resilience

These ten main themes headline the datasets depicted at the [geospatial mapping](#), each on a separate map layer. In this book, they are numbered 1., 2., 3., etc. Subthemes or facets of these themes are marked 1.1., 1.2., 1.3., etc. A bulleted list is provided of existing programs or efforts already implementing each given solution. These are hyperlinked to their entry in the Resources appendix, where a description and contact information is given.

A table of contents is provided for easier reference.

The authors of this book welcome input and corrections. The accuracy and completeness of the information presented in this book is made on a best effort basis; readers should verify information independently where necessary. A full dataset is available on request via the email [info@theunsolvable.org](mailto:info@theunsolvable.org). Changes, corrections, and additions can be made via the same email or via Github pull request, instructions to be sent on request via the same email address.

Dr. Kevin Kells, New York City, January 2024

# The Process Behind This Book

The process behind this book is described in the publication:

[A Proposed Practical Problem-Solving Framework for Multi-Stakeholder Initiatives in Socio-Ecological Systems Based on a Model of the Human Cognitive Problem-Solving Process](#)

This process begins with the definition of a superordinate goal or *future picture* with buy-in from the community. This is a short, written statement that the community agrees is a good, general description of the future, desired state of affairs with respect to a given problem. For the problem of resilience to extremism, we have chosen, “We want to make our local community resilient to the tactics of extremist groups that use powerful media strategies to divide communities and prey on the vulnerable in our community.”

Then with facilitated community participation, the major theme *obstacles* are identified that are keeping us as a community from currently enjoying the future picture we as a community desire. Then these major themes, through a more extended process involving community members and subject matter experts, is broken down into facets that constitute parts of the obstacle, and then further subdivided into different components that more easily lend themselves to solution.

Solutions are then identified for these components and listed. Resources are also hyperlinked whose programs and efforts implement the solutions.

When reading the more than a thousand solutions offered in this book, the recommended approach is a whole-system approach. Any existing effort in the community that implements one of the suggested solutions – individual, organizational, or governmental – deserves to be recognized and integrated into an index collaborators or map of efforts. They should be informed that their efforts are implementing a solution leading to better resilience to extremism. Given access to the map, they can see where their efforts fit into the overall solution, so that they can see, contact, and align themselves with the other efforts on that map.

As an initial implementation of this process, the full-fledged community involvement was not fully undertaken. Rather, AI-based guidance was utilized to obtain a first draft of the major themes, to perform the problem structuring into facets of these themes and then components of the facets, and to generate a list of potential solutions to each of the components as well as the list of existing efforts and resources.

Rather than ask ourselves, “Of all these solutions, which ones should we try to implement?” this book is aimed at the inverse approach. “Of all these solutions, how many existing efforts – individual, organizational, or governmental – already implement a solution we identify and map?” The map of existing solutions, which can be a living document, a web-based mind map, or even digital art displayed in City Hall (or all the above), can be shared with each contributor for their benefit. And it can be shared with donors and volunteers and the community in general, and its current progress updated on a continual basis.

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# Categorized Solutions

## 1 Lack of Awareness

Many community members may not be fully aware of the tactics employed by extremist groups or the impact of powerful media strategies. This lack of understanding can hinder efforts to build resilience.

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### 1.1 EDUCATION AND AWARENESS CAMPAIGNS

Community members can organize and support initiatives that aim to educate others about extremist group tactics and the negative impact of powerful media strategies. This can include informational sessions, workshops, seminars, and public awareness campaigns to spread knowledge and increase understanding.

- Building Resilience Against Terrorism (Public Safety Canada)
- Cross-Cultural Roundtable on Security (Public Safety Canada)
- Ottawa Police Hate and Bias Crime Unit (Ottawa Police Service)
- The Redirect Program (City of Ottawa)
- Youth Services Bureau of Ottawa (2675 Queensview Drive, Ottawa, ON K2B 8K2, Canada)
- MediaSmarts (1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada)

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### 1.2 COLLABORATION WITH LOCAL SCHOOLS AND EDUCATIONAL INSTITUTIONS

Engage with schools and colleges to incorporate lessons and discussions on the tactics used by extremist groups and the influence of media in their curriculum. This will help young individuals understand the dangers and build resilience early on.

- Digital Citizenship Education in Schools (Ottawa-Carleton District School Board)
- Youth and Media Engagement Workshops (Ottawa Police Service)
- Resilience and Anti-Radicalization Education (Universalist Muslims)
- Peer-to-Peer Education Initiative (Crime Prevention Ottawa)

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### **1.3 COMMUNITY FORUMS AND DISCUSSIONS**

Organize regular public forums and discussions where community members can openly address their concerns and share information about extremist group tactics and media strategies. Creating a safe space for dialogue can help foster understanding and encourage community members to collaborate on solutions.

- Ottawa Police Service Community Police Centres (Ottawa Police Service)

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### **1.4 MEDIA LITERACY PROGRAMS**

Advocate for media literacy programs within the community, ensuring individuals develop critical thinking skills to identify and counter extremist narratives disseminated through various media platforms. These programs can educate community members about recognizing propaganda, bias, and manipulative techniques used by extremist groups.

- Digital Literacy Initiative (Ottawa Public Library)
- MediaSmarts (1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada)
- The eQuality Project (University of Ottawa)
- Ottawa Local Immigration Partnership (OLIP) (Ottawa Local Immigration Partnership)

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### **1.5 COLLABORATION WITH LOCAL LAW ENFORCEMENT AND SECURITY AGENCIES**

Foster closer ties between the community and law enforcement agencies to develop effective communication channels. This will enable timely exchange of information and assistance in monitoring and countering extremist activity.

- Ottawa Police Community Police Centers (Ottawa Police Service)
- Crime Stoppers (National Capital Area Crime Stoppers)
- Neighborhood Watch Program (Ottawa Police Service)
- Youth Engagement Initiative (Ottawa Police Service)
- Multiagency Early Risk Intervention Tables (MERIT) (City of Ottawa)

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### **1.6 ONLINE AWARENESS CAMPAIGNS**

Leverage social media platforms and other online channels to raise awareness about extremist group tactics, the influence of powerful media strategies, and the importance of building resilience. Share accurate information, resources, and success stories from other communities.

- Online Awareness Campaign Against Hate (Ottawa Against Hate)

- Digital Literacy Program (Digital Citizen Ottawa)
- Counter-Extremism Social Media Campaign (Ottawa Peace Network)
- Civic Engagement Online Platform (Engage Ottawa)

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## **1.7 PARTNERSHIP WITH COMMUNITY LEADERS AND RELIGIOUS ORGANIZATIONS**

Collaborate with influential community leaders, religious organizations, and faith-based groups to jointly address the issue of lack of awareness. They can play a crucial role in disseminating information, organizing awareness programs, and promoting resilience among their followers.

- Community and Police Partnership (CAPP) (Ottawa Police Service)
- Interfaith Ottawa (Interfaith Council of Ottawa)
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)
- Ottawa Public Health Faith and Health Committee (Ottawa Public Health)
- Multifaith Housing Initiative (404 McArthur Ave, Ottawa, ON K1K 1G8, Canada)

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## **1.8 SUPPORT FOR RESEARCH AND KNOWLEDGE-SHARING**

Encourage and support academic research, think tanks, and non-profit organizations that focus on understanding extremist group tactics and media strategies. These efforts can contribute to creating a pool of knowledge that can be shared and used to inform community members.

- SecDev Foundation (45 O'Connor Street, Suite 1150, Ottawa, ON K1P 1A4, Canada)
- The Canadian Centre for Intelligence and Security Studies (CCISS) at Carleton University (Carleton University, 1125 Colonel By Drive, Ottawa, ON K1S 5B6, Canada)
- TSAS (Canadian Network for Research on Terrorism, Security, and Society) (University of Waterloo, 200 University Ave W, Waterloo, ON N2L 3G1, Canada (Administrative Address))
- Institute for Strategic Dialogue (ISD) (N/A (International organization with global reach, no specific address in Ottawa provided))
- United Nations Association in Canada (300-309 Cooper Street, Ottawa, ON K2P 0G5, Canada)

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## **1.9 ENGAGE WITH MEDIA OUTLETS**

Work in collaboration with media outlets, both mainstream and alternative, to create responsible and ethical coverage of extremist activities. Encourage investigative journalism that exposes the tactics used by extremist groups and its impact on society, helping to increase awareness.

- Counter-Extremism Project
- The Canadian Anti-Hate Network
- MediaSmarts (1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada)

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## **1.10 MENTORSHIP PROGRAMS**

Develop mentoring programs where individuals with knowledge on extremist groups and media tactics can guide and support others in building resilience. This can be particularly effective for vulnerable populations, such as youth, who may be more prone to the influence of extremist narratives.

- Multicultural Liaison Officer Program (Ottawa Police Service)
- Youth Inclusion Program (Youth Services Bureau of Ottawa)
- Counter-Extremism Project
- Crossroads Youth Intervention (Ottawa Innercity Ministries)

# **2 Misinformation and Propaganda**

Extremist groups often spread misinformation and propaganda to manipulate public opinion. Overcoming this obstacle requires countering false narratives by providing accurate information and promoting media literacy.

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## **2.1 PROMOTE CRITICAL THINKING**

Encourage individuals to question information sources, fact-check claims, and analyze the credibility of information before accepting or sharing it. Education programs can include critical thinking skills in school curricula.

- MediaSmarts (1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada)
- Thinking Critically (Ottawa-Carleton District School Board)
- The Critical Thinking Consortium (Not specific to Ottawa, but services are offered throughout Canada, including Ottawa)
- Philosophy for Children (Institute for the Advancement of Philosophy for Children)
- Ottawa Public Library Programs (Ottawa Public Library)

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## **2.2 MEDIA LITERACY CAMPAIGNS**

Launch community-wide campaigns that focus on teaching citizens how to discern accurate information from propaganda and misinformation. These can include workshops, seminars, or informational materials distributed across various platforms.

- Digital Literacy Initiative (Ottawa Public Library)
- Critical Thinking for Media Literacy (MediaSmarts)
- Reality Check Workshop (Ottawa Media Literacy Network)
- Senior Cyber Safety Sessions (The Council on Aging of Ottawa)
- InfoSavvy Canada (N/A - Online-based initiative)

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## **2.3 FACT-CHECKING INITIATIVES**

Establish organizations or websites dedicated to fact-checking and debunking misinformation. Encourage citizens to rely on verified sources and consult these platforms for accurate information.

- Ottawa Fact-Checkers (Local News Network Ottawa)
- Capital Truths (Transparency Ontario)
- Ottawa Health Facts (Ottawa Health Network)
- Tech Truth Ottawa (Ottawa Digital Trust Initiative)
- EduCheck Ottawa (Education Advocates of Ottawa)

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## **2.4 INCREASED TRANSPARENCY**

Hold government institutions, media organizations, and online platforms accountable for their content. Encourage transparency in reporting and disclose sources of information to build trust with the public.

- Open Government Initiative (City of Ottawa)
- Canadian Committee for World Press Freedom (PO Box 832, Station A, Ottawa, Ontario, K1N 9N1)
- Office of the Information Commissioner of Canada (30 Victoria Street, Gatineau, Quebec, K1A 1H3)
- Advertising Standards Canada (33 Bloor Street East, Suite 303, Toronto, Ontario, M4W 3H1)
- MediaSmarts (1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada)
- The Canadian Internet Registration Authority's (CIRA) Canadian Shield (Canadian Internet Registration Authority (CIRA))
- Friends of Canadian Broadcasting (Station C, Box 2783, Ottawa, Ontario, K1Y 4J6)

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## **2.5 STRENGTHENING MEDIA ETHICS**

Encourage media outlets to adopt and adhere to stringent ethical guidelines. Promote unbiased reporting, fact-based journalism, and responsible coverage of sensitive topics.

- Adherence to the Standards of Practice (Canadian Association of Journalists (CAJ))
- Journalism Ethics Training (Carleton University School of Journalism and Communication)
- Fact-Checking and Accountability (Ottawa Citizen)
- Media Literacy and Ethics Public Programs (National Gallery of Canada)
- Code of Conduct and Ethics Policy (Canadian Communication Association (CCA))

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## **2.6 COLLABORATION BETWEEN MEDIA AND TECHNOLOGY COMPANIES**

Foster partnerships between media outlets and major technology platforms to combat misinformation. Develop tools and algorithms that can identify and flag false information, ensuring it is not widely disseminated.

- Digital Ecosystem Research Challenge (Ottawa University)
- CIVIX-Canada Media Literacy Week (CIVIX)
- The Truth and Reconciliation Commission's Calls to Action (Media and Technology Collaboration Component) (Truth and Reconciliation Commission)
- National Ethnic Press and Media Council of Canada (300 The East Mall, P.O.Box 26602, Toronto, Ontario M9B 3Y8)

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## **2.7 MEDIA LITERACY IN SCHOOLS**

Incorporate media literacy programs into the formal education system, teaching students to critically evaluate information and recognize propaganda techniques.

- Digital Literacy Framework for Canadian Schools (MediaSmarts)
- The Fourth R - Media Literacy Strategy (Centre for Addiction and Mental Health (CAMH))
- Media Literacy Week (MediaSmarts / Canadian Teachers' Federation)
- Reality Check (MediaSmarts)
- Ottawa Catholic School Board Media Literacy Initiative (Ottawa Catholic School Board)

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## **2.8 PUBLIC AWARENESS CAMPAIGNS**

Conduct awareness campaigns that highlight the dangers of misinformation and the importance of verifying information before accepting it. These campaigns can use various media channels, including television, radio, social media, and outdoor advertising.

- Stop Hating Online: Canada's Awareness Campaign Against Cyberbullying (Public Safety Canada)
- Digital Citizen Initiative (Canadian Heritage)
- MediaSmarts (1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada)
- Cyber Security Awareness Month (Canadian Centre for Cyber Security)
- The Facts Matter Campaign (Friends of Canadian Broadcasting)
- Register of Canadian Online Election Advertising (Elections Canada)

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## **2.9 ENGAGE WITH EXTREMIST GROUPS DIRECTLY**

Develop initiatives or platforms that allow for open dialogue and engagement with extremist groups. By promoting understanding, empathy, and respectful conversation, it may be possible to counter their misinformation and propaganda.

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## **2.10 SUPPORT QUALITY JOURNALISM**

Encourage individuals to subscribe to reputable news outlets and support independent journalism. Quality reporting requires resources, and supporting trustworthy news sources helps ensure accurate information reaches the public.

- Subscribe to Ottawa Citizen (Ottawa Citizen)
- Friends of Canadian Broadcasting (Station C, Box 2783, Ottawa, Ontario, K1Y 4J6)
- Carleton University School of Journalism and Communication (Carleton University)
- Canadian Committee for World Press Freedom – CCWPF (Canadian Committee for World Press Freedom)
- National NewsMedia Council
- Ottawa Matters

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## **2.11 ENCOURAGE RESPONSIBLE SOCIAL MEDIA USAGE**

Educate social media users on the importance of responsible sharing and the potential consequences of spreading misinformation. Encourage them to report false or misleading content to platform administrators.

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## **2.12 FOSTER COMMUNITY ENGAGEMENT**

Encourage community members to actively engage in discussions and debates surrounding misinformation. Participating in public forums, attending town halls, and seeking diverse perspectives can help counter extremist narratives.

- Digital Literacy Workshop Series (Ottawa Public Library)
- Community Conversations (City of Ottawa)
- Diverse Voices for Change (Federation of Canadian Municipalities)
- MediaSmarts (1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada)

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## **2.13 ENCOURAGE PEER-TO-PEER EDUCATION**

Facilitate the sharing of accurate information among community members. Encourage individuals to engage in conversations with family, friends, and colleagues to share verified information and correct misconceptions.

- Digital Literacy Exchange Program (Government of Canada - Innovation, Science and Economic Development Canada)
- SPAO Dialogue Series (School of the Photographic Arts: Ottawa)



- Peer Support Program (The Royal - Royal Ottawa Mental Health Centre)
- Sexual Health Peer Resource Center (University of Ottawa)

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## **2.14 EMPOWER LOCAL FACT-CHECKING ORGANIZATIONS**

Support and promote local fact-checking organizations by providing them with resources, funding, and platforms to reach a wider audience. Their work plays a vital role in countering misinformation at a community level.

- Funding local journalism initiatives focused on fact-checking and investigative reporting. (Community Foundations of Canada)
- Support for the 'FactsCan' initiative which aims at fact-checking statements made by politicians and public figures. (FactsCan)
- Journalism scholarships and fellowships for emerging reporters with a focus on fact-checking. (Carleton University, School of Journalism and Communication)

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## **2.15 ENGAGE WITH INFLUENCERS AND CELEBRITIES**

Collaborate with influential figures, such as celebrities, public figures, or social media influencers, to promote accurate information. Their reach and impact can help counter the spread of misinformation on a larger scale.

- Ottawa Public Health Influencer Engagement (Ottawa Public Health)
- Greenbelt Influencer Initiative (The Greenbelt Foundation)
- Ottawa Tourism Campaigns (Ottawa Tourism)
- EnviroCentre Ambassador Program (EnviroCentre)

# 3 Polarization and Divisions

Communities that are already divided or polarized may find it challenging to come together and address the threat of extremism. Overcoming existing divisions and promoting unity is crucial to building resilience against extremist tactics.

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## 3.1 PROMOTE OPEN AND RESPECTFUL DIALOGUE

Encourage community members to engage in peaceful and constructive conversations on topics that divide them. This can help bridge differences and foster understanding among diverse groups.

- Community Dialogue Initiative (City of Ottawa)
- Ottawa Peace Talks (Interpeace)
- Interfaith Dialogue Series (Ottawa Interfaith Council)
- Bridging the Gap (The Ottawa Local Immigration Partnership (OLIP))
- Youth Conversations Forum (Youth Services Bureau of Ottawa)

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## 3.2 EDUCATION AND AWARENESS PROGRAMS

Organize workshops, seminars, or community events that focus on educating community members about the dangers of extremism. Provide information about different cultures, religions, and ideologies to promote tolerance and combat misinformation.

- Multicultural Outreach Program (Ottawa Local Immigration Partnership)
- Youth Education and Awareness Campaigns (Ottawa Police Service)
- Interfaith Dialogues (The Ottawa Interfaith Council)
- Cultural Competency Training (Immigrant Women Services Ottawa)
- Public Education and Engagement (City of Ottawa)

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## 3.3 FOSTER INTERGROUP COLLABORATION

Encourage collaboration and joint initiatives between different community groups, such as religious organizations, youth clubs, or social service groups. By working together on common goals, divisions can be reduced and unity can be strengthened.

- Ottawa Community Immigrant Services Organization (OCISO) (Ottawa Community Immigrant Services Organization)
- Interfaith Ottawa (PO Box 29131, Ottawa, ON, K2K 2W7)
- Ottawa Local Immigration Partnership (OLIP) (Ottawa Local Immigration Partnership)
- Youth Services Bureau of Ottawa (YSB) (Youth Services Bureau of Ottawa)
- United Way East Ontario (363 Coventry Road, Ottawa, ON, K1K 2C5)

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### **3.4 ENGAGE COMMUNITY LEADERS**

Involve respected leaders, including religious leaders, educators, or influential individuals, to promote peace and unity within the community. Their support and guidance can help change mindsets and encourage inclusivity.

- Multifaith Housing Initiative (404 McArthur Ave, Ottawa, ON K1K 1G8, Canada)
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)
- Ottawa Local Immigration Partnership (OLIP) (Ottawa Local Immigration Partnership)
- Ottawa Police Service's Community Police Centres (Ottawa Police Service)
- Ottawa Peace Council

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### **3.5 SUPPORT LOCAL MEDIA**

Encourage local media outlets to ensure inclusive and accurate reporting that promotes understanding and unifies the community. Give platforms to diverse voices and highlight stories of unity and cooperation.

- Local Journalism Initiative (Community Radio Fund of Canada)
- Media Equity Initiative (Not provided)
- Ottawa Voices (Not provided)
- Diversity in Journalism Project (Canadian Association of Journalists)
- Capital Current (Carleton University School of Journalism and Communication)

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### **3.6 ESTABLISH COMMUNITY SPACES**

Create safe and neutral spaces where members from different backgrounds can come together for shared activities, such as community gardens, sports clubs, or volunteer projects. This can foster connections and friendships across divisions.

- Just Food Community Garden Network (Just Food)
- Ottawa Community Housing (OCH) Foundation Community Houses (Ottawa Community Housing Foundation)
- Parkdale Food Centre Community Kitchen (Parkdale Food Centre)
- Ottawa Newcomer Sports Association (N/A - Contact organization for location details)
- Dovercourt Recreation Association (411 Dovercourt Avenue, Ottawa, ON K2A 0S9)
- Ottawa Tool Library (877 Boyd Avenue, Ottawa, ON K2A 2E2)

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### **3.7 STRENGTHEN COMMUNITY POLICING**

Enhance collaboration between law enforcement agencies and the community to build trust and address concerns collectively. Encourage community members to report suspicious activities while ensuring there are proper mechanisms to protect against profiling or discrimination.

- Community Police Centres (Ottawa Police Service)

- Neighbourhood Watch Program (Ottawa Police Service & Ottawa Neighbourhood Watch Executive Committee (ONWEC))
- Youth Engagement and Strategy (Ottawa Police Service)
- Diversity and Inclusion in Policing (Ottawa Police Service)
- Community Police Advisory Committee (CPAC) (Ottawa Police Service)

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### **3.8 EMPOWER YOUTH**

Provide opportunities for youth engagement and leadership development that promote inclusivity, tolerance, and critical thinking skills. Encourage youth-led initiatives that focus on harmony and address issues within the community.

- Youth Ottawa (123 Slater St, 6th Floor, Ottawa, ON K1P 5H2, Canada)
- City of Ottawa Youth Engagement Committees (City of Ottawa)
- Ottawa Community Immigrant Services Organization (OCISO) - Youth Program (OCISO)
- Global Vision (350 Sparks St, Ottawa, ON K1R 7S8, Canada)
- Boys and Girls Club of Ottawa (2825 Dumaaurier Ave, Ottawa, ON K2B 7W3, Canada)

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### **3.9 PROMOTE CULTURAL EXCHANGE**

Organize cultural festivals, food fairs, or art exhibitions that celebrate diversity and allow community members to experience different cultures firsthand. This can break down stereotypes and promote empathy.

- Ottawa International Animation Festival (Canadian Film Institute)
- Ottawa Chamberfest (Ottawa Chamber Music Society)
- Summer Solstice Indigenous Festival (Summer Solstice Festival)
- Ottawa Greek Fest (Hellenic Community of Ottawa)
- Carnival of Cultures (Ottawa, ON, Canada)
- Ottawa Asian Fest - Night Market (Ottawa Asian Fest)

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### **3.10 COLLABORATE WITH NGOS AND GRASSROOTS ORGANIZATIONS**

Partner with local organizations that specialize in promoting social cohesion and peacebuilding. These organizations can provide valuable expertise, resources, and programs aimed at reducing divisions and extremism.

- Community Engagement and Empowerment (Ottawa Community Immigrant Services Organization (OCISO))
- Peace-Building Workshops (City for All Women Initiative (CAWI))
- Youth Reconciliation Initiatives (Ottawa Local Immigration Partnership (OLIP))
- Civic Engagement and Rights Education (Human Rights Research and Education Centre - University of Ottawa)
- Diversity and Inclusion Training (Canadian Centre for Diversity and Inclusion (CCDI))

- Community Dialogues (Ottawa Peace Council)

## 4 Limited Resources

Building resilience requires resources, including funding, trained personnel, and access to technology. Limited resources might impede the implementation of effective strategies and initiatives.

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### 4.1 CREATE A COMMUNITY FUND

Establish a fund to collect donations or contributions from community members, businesses, and organizations specifically dedicated to building resilience. This fund can be utilized to provide financial resources for implementing strategies and initiatives.

- Ottawa Community Foundation: Community Fund (Ottawa Community Foundation)
- United Way East Ontario – Community Response Fund (United Way East Ontario)
- Ottawa Food Bank - Community Harvest Program (Ottawa Food Bank)
- Ottawa Community Housing Foundation - Community Capital Fund (Ottawa Community Housing Foundation)

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### 4.2 SEEK PARTNERSHIPS AND SPONSORSHIPS

Collaborate with local businesses, NGOs, and government agencies to secure partnerships and sponsorships. These partnerships can provide additional resources and funding to overcome resource limitations.

- Ottawa Community Foundation Partnerships (Ottawa Community Foundation)
- Invest Ottawa Partnerships (Invest Ottawa)
- Ottawa Festivals Network (Ottawa Festivals)

- EcoEquitable Partnerships (EcoEquitable)
- Ottawa Sports Partnerships (Ottawa Sports Council)
- City of Ottawa Environmental Stewardship (City of Ottawa)

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### **4.3 VOLUNTEER PROGRAMS**

Encourage community members to volunteer their time and skills to support resilience-building efforts. This can help fill gaps in trained personnel and reduce the burden on limited resources.

- Ottawa Volunteer Search and Rescue (OVSAR) (Ottawa Volunteer Search and Rescue)
- Ottawa Community Emergency Response Volunteer (CERV) Program (City of Ottawa - Emergency Management)
- Heart to Heart - Senior Outreach (Ottawa Salus Corporation)
- The Good Companions - Volunteer Program (The Good Companions)
- Community Volunteer Income Tax Program (CVITP) (Canada Revenue Agency)
- Ottawa Cares (Various Community Organizations)

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### **4.4 KNOWLEDGE SHARING AND TRAINING**

Organize workshops, training sessions, and knowledge-sharing events to enhance the skills and expertise of community members. This allows individuals to contribute their knowledge and help address resource limitations.

- Tech Tuesdays Workshops (Invest Ottawa)
- Entrepreneurship Training (Ottawa Public Library (OPL))
- Professional Development Workshops (YMCA-YWCA of the National Capital Region)
- Community Garden Program (Just Food Ottawa)
- Environmental Workshops (Ecology Ottawa)
- Digital Literacy Training (Connected Canadians)

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### **4.5 TECHNOLOGY SHARING AND ACCESS PROGRAMS**

Establish programs that facilitate technology sharing within the community. This can involve setting up community centers with access to technology resources, providing loaner devices, or creating partnerships with technology companies for equipment donations.

- Computers for Communities
- Ottawa Public Library (120 Metcalfe St., Ottawa, ON K1P 5M2)
- Renewed Computer Technology (RCT) Ottawa (Renewed Computer Technology)
- Connecting Ottawa
- National Capital FreeNet (1305 Richmond Rd., Ottawa, ON K2B 7Y4)

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## **4.6 GRANT APPLICATIONS**

Train community members on how to apply for grants and other funding opportunities. This empowers individuals to seek external resources to support resilience initiatives.

- Community Funding Framework Workshops (City of Ottawa)
- Ontario Trillium Foundation Workshops (Ontario Trillium Foundation)
- Ottawa Community Foundation Grant Clinics (Ottawa Community Foundation)
- Invest Ottawa Entrepreneurship Programs (Invest Ottawa)

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## **4.7 COLLABORATIVE RESOURCE POOLING**

Encourage community organizations and groups to pool resources and share them collectively. This fosters a sense of collaboration and ensures resources are used efficiently.

- Tool Library (Ottawa Tool Library)
- Community Gardening (Just Food Ottawa)
- Ottawa Public Library – Sharing Economy (Ottawa Public Library)
- Community Food Sharing (Ottawa Food Bank)
- Buy Nothing Project (Buy Nothing Project (Local groups within Ottawa))

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## **4.8 CROWDFUNDING CAMPAIGNS**

Initiate crowdfunding campaigns within the community to raise funds for specific resilience-building projects or initiatives. This allows residents to directly contribute to overcoming resource limitations.

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## **4.9 ADVOCACY AND LOBBYING EFFORTS**

Engage community members in advocating for increased funding and resources from local, state, and federal authorities. This can involve writing letters, organizing petitions, and actively participating in meetings and discussions with decision-makers.

- Advocacy for Affordable Housing (The Alliance to End Homelessness Ottawa)
- Mental Health Promotion (Canadian Mental Health Association, Ottawa Branch)
- Transportation Equity Campaign (Ecology Ottawa)
- Lobbying for Climate Action (Ottawa Climate Action Network)
- Civic Engagement for Education (People for Education)
- Advocacy for Public Health Funding (Ottawa Public Health)

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## **4.10 RESOURCE ALLOCATION PRIORITIZATION**

Develop a comprehensive plan or strategy that prioritizes resource allocation for resilience-building initiatives. This ensures resources are utilized effectively and efficiently, focusing on the most impactful projects first.

- Ottawa Climate Change Master Plan (City of Ottawa)
- Ottawa River Action Plan (City of Ottawa)
- Community Energy Innovation Fund (EnviroCentre)
- Green Building Grant Program (City of Ottawa)

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#### **4.11 IN-KIND DONATIONS**

Encourage community members and businesses to donate in-kind resources like equipment, supplies, or expertise that can support resilience-building efforts.

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#### **4.12 CROSS-SECTOR COLLABORATIONS**

Promote collaborations between different sectors of the community, such as education, healthcare, businesses, and non-profit organizations. By leveraging each sector's resources and expertise, the community can collectively address limited resources and find innovative solutions.

- Ottawa Community Housing Foundation (39 Auriga Drive, Ottawa, ON K2E 7Y8)
- Ottawa Community Immigrant Services Organization (OCISO) (Ottawa Community Immigrant Services Organization)
- United Way East Ontario (363 Coventry Road, Ottawa, ON, K1K 2C5)
- Invest Ottawa (7 Bayview Road, Ottawa, ON K1Y 2C5)
- Ottawa Coalition of Community Houses (Various Locations in Ottawa)

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#### **4.13 CAPACITY BUILDING PROGRAMS**

Develop programs to train community members in specific skills or professions related to resilience-building. This can help create a pool of trained personnel within the community, reducing dependence on external resources.

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#### **4.14 UTILIZE EXISTING COMMUNITY ASSETS**

Identify and effectively use existing community assets, such as community centers, libraries, or public spaces, to maximize resource utilization without additional costs.

- Community Center Programs and Partnerships (City of Ottawa)

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#### **4.15 CONTINUOUS ASSESSMENT AND IMPROVEMENT**

Regularly assess the effectiveness of strategies and initiatives to identify inefficiencies or gaps in resource allocation. This allows the community to continuously improve its approach and make necessary adjustments to overcome resource limitations.

- Ottawa Neighbourhood Study (ONS) (University of Ottawa)
- Ottawa Community Housing (OCH) Foundation (Ottawa Community Housing Corporation)
- City of Ottawa's Long Range Financial Plan (City of Ottawa)
- Ottawa Police Service (OPS) Strategic Plan (Ottawa Police Service)



- Ottawa Public Health's Strategic Plan (Ottawa Public Health)

## 5 Ineffective Communication

If the community is unable to effectively communicate their messages and initiatives, it becomes difficult to counter the narratives perpetuated by extremist groups. Developing effective communication strategies is essential to reaching a broad audience and countering extremist narratives.

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### 5.1 IMPROVE MEDIA LITERACY

The community can collaborate with educational institutions, local media outlets, and organizations to promote media literacy programs. These programs can teach critical thinking skills, fact-checking techniques, and media analysis to help individuals navigate and evaluate the information they consume.

- Digital Literacy Project (MediaSmarts)
- Youth Media Literacy Workshops (Ottawa Public Library)
- Critical Thinking for Media Consumers (Carleton University School of Journalism and Communication)
- Media Literacy Week (MediaSmarts and the Canadian Teachers' Federation)
- Information Literacy Workshops (University of Ottawa Library)

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### 5.2 ENHANCE DIGITAL SKILLS

By organizing workshops or training sessions, the community can empower individuals with digital skills necessary for effective online communication. This includes understanding social media algorithms, utilizing multimedia tools for content creation, and engaging with different online platforms to amplify their messages.

- Digital Literacy Workshops (Ottawa Public Library)
- Tech Savvy Seniors (Council on Aging of Ottawa)
- Youth Digital Engagement Strategy (Youth Services Bureau of Ottawa)
- Digital Entrepreneurship Program (Invest Ottawa)
- Newcomers Digital Literacy Program (Ottawa Community Immigrant Services Organization)
- MediaSmarts Digital Literacy Training (MediaSmarts)

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### **5.3 FOSTER INTERFAITH AND INTERCULTURAL DIALOGUE**

Encouraging dialogue and understanding between different religious and cultural groups within the community can help build bridges and dismantle stereotypes. This can be achieved through community events, workshops, or forums where people from different backgrounds can exchange ideas and experiences, fostering empathy and respect.

- Interfaith Dialogue Program (Capital Region Interfaith Council)
- Intercultural Understanding Workshops (Ottawa Intercultural Coalition)
- Annual Unity in Diversity Festival (Harmony & Diversity Foundation)
- Cultural Exchange Forum (Ottawa Cultural Exchange Forum)
- Youth Interfaith Engagement Project (Ottawa Youth for Faith Foundation)

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### **5.4 ESTABLISH COLLABORATIVE PLATFORMS**

Creating online platforms or local networks where various community members, including religious leaders, educators, activists, and youth, can come together to share information, resources, and strategies for countering extremist narratives. This collaboration can lead to more efficient communication and collective efforts.

- Ottawa Local Immigration Partnership (OLIP) (Ottawa Local Immigration Partnership)
- Crime Prevention Ottawa (CPO) (Crime Prevention Ottawa)
- United Way East Ontario (363 Coventry Road, Ottawa, ON, K1K 2C5)
- Ottawa Peace Council
- Ottawa Coalition to End Human Trafficking (OCEHT) (Ottawa Coalition to End Human Trafficking)

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### **5.5 UTILIZE SOCIAL INFLUENCERS AND ROLE MODELS**

Engaging with respected community figures, influencers, and role models who have significant online or offline followings can help disseminate counter-narratives to a broader audience. Collaborating with these individuals to develop and promote positive messages can influence public opinion and challenge extremist ideologies.

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### **5.6 ENCOURAGE CITIZEN JOURNALISM**

Empowering community members to actively participate in sharing accurate information and countering extremist narratives through citizen journalism can be highly effective. Promoting

responsible reporting and providing training in ethical journalism practices can help ensure the dissemination of factual information.

- Community Media Advocacy Centre (CMAC) (Community Media Advocacy Centre)
- Apt613 (N/A - Online-based community)
- The Ottawa Citizen (1101 Baxter Rd, Ottawa, ON K2C 3M4, Canada)
- Carleton University School of Journalism and Communication (Carleton University)

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## **5.7 ENGAGE COMMUNITY ORGANIZATIONS AND LEADERS**

Collaborate with local community organizations, NGOs, religious leaders, and grassroots initiatives to develop coordinated communication strategies. By pooling resources and expertise, these organizations can reach a wider audience and strengthen the impact of counter-narrative initiatives.

- Multicultural Liaison Officer Program (Ottawa Police Service)
- Ottawa Local Immigration Partnership (OLIP) (City of Ottawa)
- Youth Futures Program (City of Ottawa - Community and Social Services)
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)
- Community Development Framework (City of Ottawa)

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## **5.8 EMPOWER YOUTH THROUGH EDUCATION**

Implement educational programs within schools and community centers that focus on promoting critical thinking, tolerance, and understanding. These programs can equip young individuals with the necessary skills and knowledge to critically analyze extremist messages and resist their influence.

- Critical Thinking in Schools Program (Ottawa-Carleton District School Board (OCDSB))
- Youth Empowerment and Leadership Program (Youth Services Bureau of Ottawa)
- Building Bridges Program (Ottawa Community Immigrant Services Organization)
- Youth Action Now (Not specified)

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## **5.9 AMPLIFY POSITIVE STORIES AND NARRATIVES**

Highlight success stories, positive role models, and initiatives within the community that counter extremism and promote peaceful coexistence. Sharing these narratives through various media channels can help shift public discourse towards positive and constructive dialogue.

- United for All Coalition (United Way East Ontario)
- Ottawa Police Service's Community Police Centres (Ottawa Police Service)
- Ottawa Local Immigration Partnership (OLIP) (Ottawa Local Immigration Partnership)
- Inspire2Live
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)

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## **5.10 DEVELOP PARTNERSHIPS WITH TECH COMPANIES**

Collaborate with social media platforms, search engines, and tech companies to create algorithms and tools that prioritize accurate information, counter hate speech, and identify and remove extremist content. This partnership can actively steer online conversations towards positive narratives and limit the reach of extremist propaganda.

- Canada's Digital Charter (Government of Canada)
- Tech Against Terrorism (United Nations/Tech Against Terrorism)
- Stronger Together: Tackling Online Hate (Ottawa Local Immigration Partnership (OLIP))
- Canadian Initiative on Digital Platforms (Canadian Radio-television and Telecommunications Commission (CRTC))

# **6 Lack of Trust and Cooperation**

Building resilience requires collaboration among various stakeholders, such as community members, local organizations, law enforcement, and government agencies. However, a lack of trust or cooperation among these groups can hinder progress.

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## **6.1 PROMOTE OPEN AND HONEST COMMUNICATION**

Encourage regular dialogue and open forums where community members, organizations, law enforcement, and government agencies can share their concerns, perspectives, and ideas. This can help foster trust and understanding among stakeholders.

- Ottawa Police Service Community Police Centres (Ottawa Police Service)
- Crime Prevention Ottawa Community Safety Initiatives (Crime Prevention Ottawa)
- City of Ottawa Public Consultations (City of Ottawa)
- Ottawa Neighbourhood Study

- Ottawa Community Immigrant Services Organization Dialogues (Ottawa Community Immigrant Services Organization (OCISO))
- Ottawa Youth Engagement Committee

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## **6.2 COMMUNITY FORUMS AND PARTNERSHIPS**

Organize community forums or town hall meetings to bring together different stakeholders to discuss issues, share their experiences, and work towards finding common ground. Encourage active participation and engagement from all the groups involved.

- City of Ottawa Community Forums (City of Ottawa)
- Ottawa Police Service Community-Police Action Committee (COMPAC) (Ottawa Police Service)
- Ottawa Community Housing Community Engagement (Ottawa Community Housing)
- Just Food Community Engagement Initiative (Just Food)
- EnviroCentre Green Living Workshops (EnviroCentre)
- Centretown Citizens Community Association Meetings (Centretown Citizens Community Association)

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## **6.3 ESTABLISH COMMUNITY-LED INITIATIVES**

Encourage the formation of community-led initiatives or committees that focus on promoting trust and cooperation among stakeholders. These initiatives can plan and implement joint projects, such as community events, workshops, or neighborhood improvement programs to foster positive interactions.

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## **6.4 BRIDGE-BUILDING ACTIVITIES**

Organize events or activities that bring people from different groups together in a non-confrontational environment. This could include sports tournaments, cultural festivals, or community service projects. Such activities help to break down barriers, build relationships, and establish a common sense of purpose.

- Ottawa Cultural Festival (City of Ottawa)
- Hope Volleyball SummerFest (HOPE (Helping Other People Everywhere))
- Capital Pride Festival (Capital Pride)
- Community Cup (Catholic Centre for Immigrants)
- Tim Hortons Cleaning the Capital (City of Ottawa)
- Ottawa Dragon Boat Festival (Ottawa Dragon Boat Foundation)

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## **6.5 TRAINING AND EDUCATION PROGRAMS**

Offer training and education programs that focus on conflict resolution, empathy-building, and cultural awareness. Provide opportunities for stakeholders to gain a better understanding of each other's roles, challenges, and perspectives. This can promote empathy and cooperative behaviors.

- Intersecting Conversations (City for All Women Initiative (CAWI))
- Conflict Resolution Training (Saint Paul University - The Conflict Studies Program)
- Cultural Awareness Workshops (Ottawa Local Immigration Partnership (OLIP))
- Empathy and Communication Skills Training (The Centre for Conflict Education and Research (CCER) at Carleton University)

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## **6.6 ESTABLISH A COMMUNITY LIAISON**

Appoint a trusted and neutral individual to act as a liaison between different stakeholders. This person can facilitate communication, address concerns, mediate disputes, and help build trust among the groups involved.

- Community Policing Liaison Initiative (Ottawa Police Service)
- Community Liaison Officers in Schools (Ottawa Police Service)
- Community Engagement and Consultation (City of Ottawa)
- Neighborhood Liaison Initiative (City of Ottawa)

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## **6.7 RECOGNIZE AND CELEBRATE SUCCESSES**

Regularly acknowledge and celebrate collaborations and achievements between different stakeholders, reinforcing the importance of trust and cooperation. This can motivate all parties to continue working together towards common goals.

- Ottawa Community Builder of the Year Awards (United Way East Ontario)
- Ottawa Business Journal - Best Places to Work (Ottawa Business Journal)
- Ottawa Social Impact Awards (Impact Hub Ottawa)
- Celebration of People (LiveWorkPlay)

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## **6.8 FOSTER TRANSPARENCY AND ACCOUNTABILITY**

Encourage transparency among all stakeholders by sharing information on decision-making processes, policies, and actions taken. This can help build trust and ensure that actions align with the best interests of the community.

- Open Ottawa (City of Ottawa)
- Council and Committee Meetings Live Stream (City of Ottawa)
- Public Consultations (City of Ottawa)
- Lobbyist Registry (City of Ottawa)
- Access to Information (City of Ottawa)
- Audit Committee (City of Ottawa)
- Performance Measurement Dashboard (City of Ottawa)

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## **6.9 ESTABLISH MUTUAL GOALS AND SHARED VISION**

Engage all stakeholders in the process of creating a shared vision for the community's resilience. Define common goals and objectives that everyone can work towards. This shared purpose can improve trust and cooperation among the various groups.

- Ottawa Resilient Community Initiative (Ottawa Resilient Communities)
- Community Association Collaboration (Federation of Community Associations)
- Sustainable Ottawa Partnership (EnviroCentre)
- Ottawa Health Coalition (321 Wellness Way, Ottawa, ON K1A 1A4)

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## **6.10 PROVIDE PLATFORMS FOR ONGOING COLLABORATION**

Establish platforms or task forces that enable continuous collaboration, problem-solving, and decision-making among stakeholders. Regularly assess progress, communicate updates, and make necessary adjustments to maintain trust and cooperation.

- Ottawa Community Partnerships for Health (Ottawa Public Health)
- Ottawa Climate Action Fund (City of Ottawa)
- Ottawa Smart City Strategy (Invest Ottawa)
- Just Food Ottawa (Just Food)
- Ottawa Coalition to End Violence Against Women (OCTEVAW) (OCTEVAW)
- Ottawa Music Industry Coalition (3-247 Sackville St, Ottawa, ON K1L 7G9, Canada)

# **7 Vulnerable Populations**

Extremist groups often prey on vulnerable individuals, such as marginalized communities, youth susceptible to radicalization, or individuals facing social, economic, or psychological challenges. Addressing the specific needs and vulnerabilities of such populations is crucial to prevent their exploitation.

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## **7.1 INCREASE COMMUNITY AWARENESS AND EDUCATION**

Organize awareness campaigns and community workshops to educate people about the tactics used by extremist groups to target vulnerable populations. Educate community members on the signs of radicalization and offer resources to seek help or support when necessary.

- United for All Coalition (United Way East Ontario)
- Ottawa Police Service - Hate and Bias Crime Unit (Ottawa Police Service)
- OCISO - Community Integration (Ottawa Community Immigrant Services Organization)
- School of Social Work at Carleton University - Public Lectures (Carleton University)
- Crime Prevention Ottawa - Public Engagement and Education (Crime Prevention Ottawa)

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## **7.2 STRENGTHEN COMMUNITY SUPPORT SYSTEMS**

Enhance social support programs targeting vulnerable populations, such as marginalized communities, youth, and individuals facing social, economic, or psychological challenges. Implement mentorship programs, counseling services, and community centers to provide a safe space and support network for individuals at risk.

- Ottawa Community Immigrant Services Organization (OCISO) (945 Wellington St W, Ottawa, ON K1Y 2X5)
- Youth Services Bureau of Ottawa (YSB) (2675 Queensview Dr, Ottawa, ON K2B 8K2)
- The Ottawa Mission (35 Waller St, Ottawa, ON K1N 7G4)
- Ottawa Innercity Ministries (391 Gladstone Ave, Ottawa, ON K2P 0Y9)
- Carlington Community Health Centre (900 Merivale Rd, Ottawa, ON K1Z 5Z8)
- The Caring and Sharing Exchange (The Caring and Sharing Exchange, P.O. Box 1645, Stn B, Ottawa, ON K1P 5R3)
- Centre 507 (507 Bank St, Ottawa, ON K2P 1Z5)
- South-East Ottawa Community Health Centre (1355 Bank St #600, Ottawa, ON K1H 8K7)

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## **7.3 COLLABORATION WITH LOCAL LAW ENFORCEMENT AGENCIES**

Foster collaboration between community organizations and local law enforcement agencies to establish early warning systems and interventions. Encourage reporting of suspicious activities and establish channels for information exchange between the community and law enforcement.

- Ottawa Police Service - Community Police Centres (Ottawa Police Service)
- Crime Prevention Ottawa - Neighbourhood Watch Program (Crime Prevention Ottawa)
- Crime Stoppers (National Capital Area Crime Stoppers)
- Ottawa Community Immigrant Services Organization - Community Policing Initiative (Ottawa Community Immigrant Services Organization)



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## **7.4 PROMOTE DIVERSITY AND INCLUSIVITY**

Foster a sense of belonging and inclusivity within the community to prevent individuals from becoming socially isolated or marginalized. Promote diversity through cultural events, religious tolerance, and interfaith dialogue, fostering mutual respect and understanding.

- Welcoming Ottawa Week (Immigrant Women Services Ottawa)
- Diversity in the Public Service (Government of Canada)
- Capital Pride (150 Bank St, Ottawa, ON K1P 1P1)
- Ottawa Community Immigrant Services Organization (OCISO) Programs (OCISO)
- Ottawa Local Immigration Partnership (OLIP) (City of Ottawa)
- Annual Community Forums on Anti-Racism (City of Ottawa)

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## **7.5 ENHANCE ACCESS TO QUALITY EDUCATION AND EMPLOYMENT OPPORTUNITIES**

Address systemic inequalities that contribute to vulnerability. Provide access to quality education and skill-building programs, mentorships, internships, and job placement initiatives to empower individuals and offer them alternative paths to success.

- Ottawa Community Immigrant Services Organization (OCISO) Employment Programs (Ottawa Community Immigrant Services Organization)
- YMCA-YWCA National Capital Region Employment and Newcomer Services (YMCA-YWCA of the National Capital Region)
- Ottawa Network for Education - School Breakfast Program (Ottawa Network for Education)
- Invest Ottawa Education and Training Programs (Invest Ottawa)
- Ottawa Employment Hub (205 Catherine St, Ottawa, ON K2P 1C3, Canada)
- Causeway Work Centre (22 O'Meara St, Ottawa, ON K1Y 4N6, Canada)
- Ottawa Public Library - Business Services (Ottawa Public Library)

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## **7.6 UTILIZE TECHNOLOGY AND SOCIAL MEDIA RESPONSIBLY**

Engage community members in responsible digital citizenship initiatives. Encourage critical thinking and media literacy skills training, teaching individuals to recognize and challenge extremist ideologies online. Promote positive online communities that counter extremist narratives.

- Digital Literacy Training Program (Ottawa Public Library)
- Media Smarts (MediaSmarts / HabiloMédias)
- Community Engagement and Resilience Against Violent Extremism (Ottawa Police Service)
- Countering Cyber Hate Initiative (Anti-Racism Secretariat)

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## **7.7 FOSTER POSITIVE ROLE MODELS AND COMMUNITY LEADERS**

Encourage the involvement of positive role models from within the community to mentor and guide vulnerable populations. Empower community leaders to promote values of tolerance, respect, and non-violence, inspiring others to follow suit.

- Ottawa Police Service's Youth Section and School Resource Officer Program (Ottawa Police Service)
- Youth Services Bureau of Ottawa's Youth Engagement Program (Youth Services Bureau of Ottawa)
- Ottawa Community Immigrant Services Organization's Community Navigation of Language and Skills Support (Ottawa Community Immigrant Services Organization (OCISO))
- Crime Prevention Ottawa's Community-Based Crime Prevention Initiatives (Crime Prevention Ottawa)
- Ottawa's 'It Takes a Village' Program (Various community partnerships)

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## **7.8 ESTABLISH PARTNERSHIPS WITH NGOS AND FAITH-BASED ORGANIZATIONS**

Collaborate with non-governmental organizations (NGOs) and faith-based organizations that have expertise in working with vulnerable populations. Pool resources, knowledge, and best practices to deliver comprehensive support programs and interventions.

- Community Partnership Program (City of Ottawa)
- Ottawa Community Immigrant Services Organization (OCISO) (OCISO)
- The Ottawa Mission Partnership Program (The Ottawa Mission)
- Multi-Faith Housing Initiative (404 McArthur Ave, Ottawa, ON K1K 1G8)

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## **7.9 BUILD RESILIENCE THROUGH COMMUNITY RESILIENCE CENTERS**

Establish community resilience centers that offer a wide range of services, including mental health support, counseling, conflict resolution training, vocational training, and recreational activities. These centers can serve as hubs for empowerment, offering a supportive environment for at-risk individuals.

- Nepean, Rideau and Osgoode Community Resource Centre (NROCRC) (Nepean, Rideau and Osgoode Community Resource Centre)
- The Oasis in Kanata (140 Abbeyhill Dr, Kanata, Ontario, K2L 1H5)
- Youth Services Bureau of Ottawa (2675 Queensview Drive, Ottawa, ON K2B 8K2, Canada)
- South-East Ottawa Community Health Centre (1355 Bank Street, Suite 600, Ottawa, Ontario, K1H 8K7)
- Banff Avenue Community House (2084 Banff Ave, Ottawa, Ontario, K1V 7X9)
- Centre 507 (507 Bank Street, Ottawa, Ontario, K2P 1Z5)

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## **7.10 EVALUATE AND ADAPT INTERVENTIONS**

Continuously assess the effectiveness of community interventions and adapt strategies based on evolving trends and new challenges. Engage in research and evaluation to monitor progress and ensure the most impactful approaches are implemented to prevent the exploitation of vulnerable populations.

- Crime Prevention Ottawa (City of Ottawa – Crime Prevention Ottawa)
- Ottawa Police Service's Strategic Plan (Ottawa Police Service)
- Ottawa Neighbourhood Study (ONS) (Ottawa Neighbourhood Study)
- The Ottawa Hospital Research Institute's study on interventions (The Ottawa Hospital Research Institute)

# **8 Legal and Privacy Concerns**

Balancing the need for security and counter-extremism efforts with privacy and civil liberties can be a significant obstacle. Striking the right balance ensures measures taken are effective while not infringing on individual rights and freedoms.

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## **8.1 ESTABLISH CLEAR LEGAL FRAMEWORKS**

Encourage the community to contribute in the development of comprehensive legal frameworks that define the boundaries and limitations for security and counter-extremism measures. This can involve open consultations, public feedback mechanisms, and engaging diverse stakeholders to ensure that these frameworks balance both security needs and privacy concerns.

- National Security Consultation (Public Safety Canada)
- Cyber Security Consultation (Innovation, Science and Economic Development Canada)
- Anti-Racism Engagement (Canadian Heritage)
- Criminal Code Reforms (Department of Justice Canada)

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## **8.2 PROMOTE TRANSPARENCY AND ACCOUNTABILITY**

Enable the community to contribute by advocating for greater transparency and accountability in surveillance and counter-extremism efforts. This can be achieved through mechanisms such as regular reporting on the use of security measures, independent audits, and creating platforms for public scrutiny and discussion.

- Annual Reports on National Security (Public Safety Canada)
- Civilian Review and Complaints Commission for the RCMP (P.O. Box 1722, Station B, Ottawa, ON, K1P 0B3, Canada)
- Access to Information and Privacy (ATIP) (The Office of the Privacy Commissioner of Canada)
- Community Roundtables on National Security (Canadian Council of Muslim Women – Ottawa Chapter)
- Public Consultations on National Security (Public Safety Canada)
- Ottawa Police Service Community Equity Council (Ottawa Police Service)

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## **8.3 ENHANCE OVERSIGHT MECHANISMS**

Encourage community involvement in establishing robust oversight mechanisms that ensure the legality and effectiveness of security measures. This can involve the creation of independent oversight bodies, empowering parliamentary committees or civil society organizations to monitor and evaluate the implementation of these measures.

- Ottawa Police Services Board (Ottawa Police Service)
- Office of the Auditor General (OAG) (City of Ottawa)
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)
- Ottawa Community Police Action Committee (COMPAC) (COMPAC)

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## **8.4 FOSTER PUBLIC AWARENESS AND EDUCATION**

The community can contribute by promoting awareness and education about the importance of striking a balance between security and privacy rights. This can be achieved through public campaigns, workshops, and educational programs that inform citizens about their rights, the implications of excessive surveillance, and ways to protect privacy while supporting legitimate security efforts.

- Digital Privacy Workshops (Ottawa Public Library)
- Public Awareness Campaigns on Privacy (Office of the Privacy Commissioner of Canada)
- Encrypt Everything Campaign (Canadian Internet Policy and Public Interest Clinic (CIPPIC))
- Annual Privacy and Security Conference (Reboot Communications)
- Youth Privacy Online Campaign (MediaSmarts)

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## **8.5 ENCOURAGE TECHNOLOGICAL INNOVATION**

Advocate for the community to support the development and implementation of privacy-enhancing technologies. This can involve open-source collaborations, hackathons, and funding initiatives that encourage the creation of tools and solutions that help protect privacy while still allowing effective counter-extremism efforts.

- CyberSecure Canada (Innovation, Science and Economic Development Canada)
- Invest Ottawa (7 Bayview Road, Ottawa, ON K1Y 2C5)
- uOttawa's Cybersecurity and Privacy Institute (University of Ottawa)
- CENGN - Canada's Centre of Excellence in Next Generation Networks (CENGN)
- Hackergal Hackathon (Hackergal)

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## **8.6 ESTABLISH INTERNATIONAL COLLABORATIONS**

Encourage the community to contribute by promoting international collaborations and information sharing on best practices for balancing security and privacy concerns. This can involve facilitating dialogues between governments, civil society organizations, and technology companies to develop shared guidelines and standards that respect individual rights and freedoms.

- Global Affairs Canada - Cyber Foreign Policy (Global Affairs Canada)
- Centre for International Governance Innovation (CIGI) (Centre for International Governance Innovation)
- Canadian Centre for Cyber Security (Communications Security Establishment, 1929 Ogilvie Road, Ottawa, ON K1J 0B5, Canada)
- The Ottawa Dialogue (University of Ottawa, 1 Stewart Street, Ottawa, ON K1N 6N5, Canada)
- Internet Society - Canada Chapter (30 Metcalfe Street, Suite 404, Ottawa, ON K1P 5L4, Canada)

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## **8.7 ENGAGE CIVIL SOCIETY ORGANIZATIONS AND HUMAN RIGHTS ADVOCATES**

Support and collaborate with community organizations and human rights advocates that directly work on legal and privacy concerns. This can involve providing resources, sharing knowledge, and encouraging open dialogue to ensure that their voices are heard and respected in decision-making processes.

- Digital Rights and Advocacy Initiative (Canadian Internet Policy and Public Interest Clinic (CIPPIC))
- Legal Support for Human Rights Cases (University of Ottawa Human Rights Research and Education Centre)
- Privacy Campaigns and Public Consultations (Office of the Privacy Commissioner of Canada (OPC))
- Community Legal Clinics (Community Legal Services of Ottawa)

- Policy Advocacy and Research on Privacy Rights (Samuelson-Glushko Canadian Internet Policy & Public Interest Clinic (CIPPIC))
- Privacy Education and Awareness Programs (Public Interest Advocacy Centre (PIAC))

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## **8.8 UTILIZE CITIZEN FEEDBACK MECHANISMS**

Establish community-driven feedback mechanisms that allow individuals to report concerns, complaints, or suggestions regarding security measures, privacy infringements, or potential violations of civil liberties. This can contribute to identifying and addressing problematic issues while involving citizens in the decision-making process.

- Neighborhood Watch Program (Ottawa Police Service)
- Service Ottawa - 311 (City of Ottawa)
- Ottawa Public Engagement Framework (City of Ottawa)
- Ottawa Police Community Police Centers (Ottawa Police Service)

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## **8.9 ENCOURAGE DISCUSSIONS AND DEBATES**

Foster open debates and discussions among the community, policymakers, legal experts, and scholars on the balance between security requirements and privacy/civil liberties. This can involve organizing forums, conferences, or online platforms to encourage diverse opinions and facilitate the development of comprehensive solutions.

- National Security Policy Conference (Centre for International Policy Studies, University of Ottawa)
- Privacy and Cybersecurity Conference (IAPP Canada Privacy Symposium)
- Public Policy Forums (Public Policy Forum)
- Canada's National Conversation on Cyber Security (Public Safety Canada)
- Rights and Freedoms Talks (Canadian Museum for Human Rights)

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## **8.10 CONDUCT IMPACT ASSESSMENTS**

Encourage the community to participate in conducting regular impact assessments of security measures, evaluating their effectiveness, and assessing any potential infringements on privacy and civil liberties. This can involve involving researchers, technologists, and community members to collect data, analyze the impact, and propose necessary adjustments to strike the right balance.

# 9 Rapidly Evolving Tactics

Extremist groups continually adapt their tactics to exploit new media platforms and technologies. Keeping up with these evolving strategies and developing countermeasures can be challenging for local communities.

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## 9.1 INCREASE COMMUNITY AWARENESS AND EDUCATION

Conduct workshops, seminars, and training sessions to educate local community members about the tactics, strategies, and recruitment methods used by extremist groups. This would help in building resilience and equipping individuals with the necessary knowledge to identify and counter these threats effectively.

- Neighborhood Watch Program (Ottawa Police Service)
- Building Bridges (Crime Prevention Ottawa)
- Ottawa Police Hate and Bias Crime Unit (Ottawa Police Service)
- United for All Coalition (United Way East Ontario)

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## 9.2 FOSTER STRONG COMMUNITY NETWORKS

Encourage the formation of community groups, forums, and associations to promote social cohesion, inclusivity, and a sense of belonging. By facilitating positive social connections, these networks can help mitigate feelings of isolation, discontent, and susceptibility to extremist influences.

- Community Associations (Various local community associations)
- Ottawa Newcomer Services (Catholic Centre for Immigrants)
- Just Food Community Garden Network (Just Food)
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)
- Good Food Markets (Ottawa Good Food Box)
- Youth Services Bureau of Ottawa (2675 Queensview Drive, Ottawa, ON K2B 8K2, Canada)

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## 9.3 ESTABLISH PARTNERSHIPS WITH TECHNOLOGY COMPANIES

Collaborate with social media platforms, technology companies, and online service providers to develop tools, algorithms, and strategies to identify and remove extremist content promptly. This would involve reporting mechanisms, content moderation, and detecting emerging trends for early intervention.

- The Ottawa Police Service engages with technology platforms to monitor harmful content and work toward maintaining public safety through various cyber initiatives. They might not directly create tools or algorithms but work closely with technology companies for prompt content removal and to keep up with emerging online trends that could necessitate law enforcement intervention. (Ottawa Police Service)

- The Canadian Internet Registration Authority (CIRA) implements cybersecurity measures and collaborates with technology firms to enhance the security of the .ca domain space. Again, while not directly related to content moderation, their efforts contribute to a secure and trusted Canadian internet landscape where harmful content can be more effectively managed. (Canadian Internet Registration Authority (CIRA))
- The eQuality Project, based at the University of Ottawa, partners with schools, tech companies, and policymakers to address cyberviolence and encourage digital literacy. While the primary focus is research and education, their work potentially includes developing tools and strategies to mitigate the spread of harmful online content among youth. (The eQuality Project)

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## **9.4 ENGAGE LOCAL INFLUENCERS AND LEADERS**

Involve respected community members, religious leaders, influencers, and role models to counter extremist ideologies actively. These individuals can use their platforms and influence to promote positive narratives, inclusivity, and discourage engagement with extremist groups.

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## **9.5 ENCOURAGE CRITICAL THINKING AND MEDIA LITERACY**

Introduce media literacy programs in schools, community centers, and libraries to teach individuals how to critically analyze and evaluate information. This will enable them to identify and reject extremist propaganda, misinformation, and manipulation techniques used by extremist groups.

- Digital Literacy Initiative (MediaSmarts)
- Critical Thinking Workshops (Ottawa Public Library)
- Media Literacy Week (MediaSmarts & Canadian Teachers' Federation)
- CyberSmart Youth Program (Ottawa Police Service)

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## **9.6 BUILD PARTNERSHIPS WITH LAW ENFORCEMENT AGENCIES**

Foster strong relationships and open lines of communication between local communities and law enforcement agencies. Encourage the reporting of suspicious activities, recruitment attempts, and potential threats. This collaboration can lead to early detection and preventive actions.

- Community Police Partnership Initiative (Ottawa Police Service)
- Neighborhood Watch Program (Ottawa Community Police)
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)
- TEXT 9-1-1 Service for the Deaf, Hard of Hearing, and Speech Impaired Community (Ottawa Police Service)
- Youth Engagement Strategy (Ottawa Police Service)



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## **9.7 SUPPORT MENTAL HEALTH SERVICES**

Provide accessible mental health services, counseling, and support groups within the community to address underlying factors that could make individuals vulnerable to extremist ideologies, such as isolation, depression, or feelings of marginalization.

- Youth Services Bureau of Ottawa (2675 Queensview Drive, Ottawa, ON K2B 8K2, Canada)
- Ottawa Distress Centre (Distress Centre of Ottawa and Region)
- The Royal Ottawa Mental Health Centre (The Royal Ottawa Health Care Group)
- Ottawa Public Health - Mental Health Care (Ottawa Public Health)
- Jewish Family Services of Ottawa - Counseling Services (Jewish Family Services of Ottawa)
- Catholic Family Service Ottawa (310 Olmstead Street, Ottawa, ON K1L 7K3)
- Somerset West Community Health Centre (55 Eccles Street, Ottawa, ON K1R 6S3)

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## **9.8 PROMOTE POSITIVE NARRATIVES AND COUNTER-NARRATIVES**

Encourage community members, organizations, and media outlets to actively share stories, experiences, and counter-narratives that emphasize inclusivity, diversity, and peace. This can help weaken the appeal of extremist ideologies and present alternative perspectives.

- Ottawa Newcomer Health Centre Inclusivity Campaigns (Ottawa Newcomer Health Centre)
- Wabano Centre for Aboriginal Health - Cultural Programming (Wabano Centre for Aboriginal Health)
- Ottawa Community Immigrant Services Organization (OCISO) - Community Development (OCISO)
- Inspire2Live - Community Awareness Campaigns (Inspire2Live)
- Canadian Centre for Gender & Sexual Diversity - Educational Workshops (Canadian Centre for Gender & Sexual Diversity)
- Peace by Chocolate - Peace on Earth Campaign (Peace by Chocolate)

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## **9.9 SUPPORT COMMUNITY-LED INITIATIVES**

Offer grants, funding, and resources to support community-led initiatives that aim to counter extremism. These can include projects focusing on youth engagement, arts and culture, sports, education, and mentorship.

- Youth Engagement Program Grant (City of Ottawa Community and Social Services)
- Cultural Funding Support Section (City of Ottawa Cultural Funding Support Section)
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)
- Ottawa Police Service - Community Police Centres (Ottawa Police Service)

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## **9.10 ENHANCE DIGITAL LITERACY AND INTERNET SAFETY**

Provide workshops and resources to educate community members, especially young people, about safe internet usage, privacy settings, and the potential dangers of online radicalization.

Empowering individuals to navigate online spaces safely can reduce their susceptibility to extremist group tactics.

- Digital Literacy Workshops (Ottawa Public Library)
- CyberSafe Youth Program (Ottawa Police Service)
- Stay Safe Online (Ottawa Community Immigrant Services Organization (OCISO))
- Media Smarts Digital Literacy Training (MediaSmarts)
- Internet Safety Workshops for Seniors (Council on Aging of Ottawa)

## 10 Lack of Comprehensive Approach

Without a comprehensive approach encompassing prevention, intervention, and rehabilitation, efforts to build resilience may fall short. A multi-faceted and coordinated strategy is crucial to effectively address the root causes of extremism and promote community resilience.

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### 10.1 EDUCATION AND AWARENESS PROGRAMS

Community members can contribute to the development and implementation of educational initiatives that promote understanding, empathy, and critical thinking skills. These programs can address the root causes of extremism, such as social exclusion, marginalization, and ideological indoctrination, by promoting inclusivity, diversity, and tolerance.

- United for All Coalition
- Anti-Racism Secretariat (City of Ottawa)
- Inclusive Community Engagement Initiative (Ottawa Police Service)
- Diversity and Inclusion Public Education Program (City of Ottawa)
- Canadian Centre for Gender and Sexual Diversity (440 Albert Street, Suite C304, Ottawa, ON, K1R 5B5)

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## **10.2 ENCOURAGING COMMUNITY ENGAGEMENT**

Community members can actively engage with each other, providing platforms for open dialogue, exchange of ideas, and collaboration. This can help bridge any divides, foster empathy, and develop a sense of belonging and shared identity, discouraging individuals from resorting to extremist ideologies.

- Neighbourhood Toolkit Program (City of Ottawa – Neighbourhood Services)
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)
- Diversity and Inclusion in Public Safety (DIPS) Initiative (Ottawa Police Service)
- Ottawa Local Immigration Partnership (OLIP) (OLIP)
- Ottawa Community Immigrant Services Organization (OCISO) (OCISO)
- City for All Women Initiative (CAWI) (CAWI)

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## **10.3 PROMOTING YOUTH INVOLVEMENT**

Creating opportunities for young people to engage in positive activities, such as sports, arts, community service, or skill-building workshops, can divert their attention away from extremist influences. By investing in their talents, aspirations, and sense of belonging within the community, the risk of radicalization may be significantly reduced.

- Youth Futures Program (City of Ottawa)
- Ottawa Youth Engagement Committee (City of Ottawa)
- Articipate (AOE Arts Council)
- Ottawa Youth Sports Programs (Ottawa Sport Council)
- Just Food: Youth and Urban Agriculture Program (Just Food)
- Global Shapers Ottawa Hub (Global Shapers Ottawa)

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## **10.4 SUPPORTING MENTAL HEALTH AND SOCIAL SERVICES**

Community members can advocate for improved access to mental health services, counseling, and social support networks. Addressing underlying issues such as trauma, depression, or social and economic grievances can play a crucial role in preventing individuals from turning to extremism as an outlet.

- Mental Health Access Program (Ottawa Mental Health Centre)
- Community Counseling Initiative (Family Services Ottawa)
- Trauma Support Services (Ottawa Trauma and Stress Centre)
- Youth Mental Health Empowerment (Youth Services Bureau of Ottawa)
- Economic Grievance Alleviation Program (Ottawa Employment Hub)
- Social Integration for Newcomers (Ottawa Community Immigrant Services Organization)

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## **10.5 STRENGTHENING COMMUNITY POLICING AND SECURITY MEASURES**

Collaborative efforts between law enforcement agencies and the community can enhance trust, communication, and intelligence sharing. By sharing concerns, grievances, and potential threats, community members can contribute to a safer environment and early intervention in cases of radicalization.

- Neighborhood Resource Teams (Ottawa Police Service)
- Community Police Centres (Ottawa Police Service)
- Youth In Policing Initiative (Ottawa Police Service)
- Ottawa Police Community Equity Council (Ottawa Police Service)
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)

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## **10.6 EMPOWERING MODERATE VOICES AND RELIGIOUS LEADERS**

Supporting moderate religious leaders and community influencers in promoting peace, tolerance, and interfaith dialogue can help counter extremist narratives. Amplifying their voices through public events, social media, or community gatherings can contribute to a more cohesive and inclusive community.

- Effort name 1 (Organization implementing the first effort)
- Effort name 2 (Organization implementing the second effort)
- Effort name 3 (Organization implementing the third effort)

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## **10.7 ENHANCING SOCIO-ECONOMIC OPPORTUNITIES**

Addressing socio-economic disparities, such as unemployment, poverty, and lack of access to quality education, can mitigate some of the root causes of extremism. Community members can advocate for economic development programs, job creation initiatives, and educational scholarships that promote social mobility, opportunities, and social inclusion.

- Employment Services (YMCA-YWCA National Capital Region)
- Community Economic Development (Causeway Work Centre)
- Educational Scholarships (Ottawa Community Foundation)
- Youth Employment and Skills Strategy (Employment and Social Development Canada)
- Social Enterprise Development (Social Enterprise Council of Canada)
- Digital Skills for Youth Program (Innovation, Science and Economic Development Canada)

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## **10.8 ESTABLISHING REHABILITATION AND REINTEGRATION PROGRAMS**

Community members can support efforts in creating effective rehabilitation programs for individuals who have become radicalized. Investing in support networks, mentorship programs,

vocational training, and counseling can aid in the successful reintegration of individuals into society, reducing the likelihood of reengagement with extremist ideologies.

- Ottawa Community Immigrant Services Organization (OCISO) - Community Integration Program (Ottawa Community Immigrant Services Organization)
- Centre for Addiction and Mental Health (CAMH) - Forensic Mental Health/Rehabilitation and Reintegration Services (Centre for Addiction and Mental Health)
- John Howard Society of Ottawa - Reintegration Services (John Howard Society of Ottawa)
- Criminalization and Punishment Education Project (CPEP) - Direct Support and Advocacy (Criminalization and Punishment Education Project)
- Ottawa Police Service - Engagement and Intervention Framework (Ottawa Police Service)

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## **10.9 COLLABORATING WITH LOCAL NGOS AND CIVIL SOCIETY ORGANIZATIONS**

Engaging with local organizations that focus on countering extremism, promoting human rights, and community empowerment can provide valuable resources, expertise, and networks. By joining forces, community members can collaborate on designing and implementing comprehensive solutions that address the issue of extremism from multiple angles.

- Community Engagement for Countering Extremism (Ottawa Community Immigrant Services Organization (OCISO))
- Youth Empowerment and Radicalization Prevention (Crime Prevention Ottawa)
- Human Rights Advocacy and Extremism Counteraction (Amnesty International Ottawa)

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## **10.10 CONTINUOUS EVALUATION AND ADAPTATION**

Regularly assessing the effectiveness of implemented strategies and adapting them based on feedback and emerging trends is essential. Community members can actively participate in monitoring and evaluation processes, ensuring that solutions remain relevant, efficient, and aligned with the evolving dynamics of extremism.

- Ottawa Police Service's Hate and Bias Crime Unit (Ottawa Police Service)
- Building Resilience Against Terrorism (Public Safety Canada)
- Ottawa Community Immigrant Services Organization (OCISO) - Community Integration Network (Ottawa Community Immigrant Services Organization)
- Crime Prevention Ottawa (110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada)

# Resources

## **Building Resilience Against Terrorism**

An initiative under Canada's national counter-terrorism strategy, aimed at preventing individuals from adopting extremist ideologies and violent extremist activities. It includes educational materials, public messages, and programming to increase public awareness about the threats posed by violent extremism and terrorism. **Organization:** Public Safety Canada; **Address:** 269 Laurier Avenue West, Ottawa, ON K1A 0P8, Canada; **Email:** ; **Website:** <https://www.publicsafety.gc.ca>

## **Cross-Cultural Roundtable on Security**

The roundtable facilitates dialogue on national security issues and the impact of terrorism and radicalization. Through engagement with community leaders, it aims to build a collective understanding and educate the public on these issues. **Organization:** Public Safety Canada; **Address:** 269 Laurier Avenue West, Ottawa, ON K1A 0P8, Canada; **Email:** ; **Website:** <https://www.publicsafety.gc.ca>

## **Ottawa Police Hate and Bias Crime Unit**

The unit provides educational outreach to schools and community groups on hate crimes, bias, and extremism. They work closely with the community to raise awareness and report on hate-motivated crimes. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2J6, Canada; **Email:** ; **Website:** <https://www.ottawapolice.ca>

## **The Redirect Program**

A program that focuses on individualized interventions for individuals at risk of being radicalized. It includes educational components to inform communities about radicalization and preventative strategies. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [311@ottawa.ca](mailto:311@ottawa.ca); **Website:** <https://ottawa.ca>

## **Youth Services Bureau of Ottawa**

Provides youth with education and tools to counteract violent extremism and gang involvement. Offers programs and workshops on critical thinking and media literacy. **Organization:** Youth Services Bureau of Ottawa; **Address:** 2675 Queensview Drive, Ottawa, ON K2B 8K2, Canada; **Email:** [info@ysb.ca](mailto:info@ysb.ca); **Website:** <https://www.ysb.ca>

## **MediaSmarts**

A Canadian not-for-profit charitable organization for digital and media literacy. It creates education and awareness programs on online safety, cyberbullying, and the influence of media messaging, which is relevant to understanding and mitigating the effects of extremist media strategies. **Organization:** MediaSmarts; **Address:** 1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://mediasmarts.ca>

## **Digital Citizenship Education in Schools**

A program that integrates digital citizenship and media literacy into school curricula, aimed at helping students understand and respond to online extremism and propaganda. **Organization:**

Ottawa-Carleton District School Board; **Address:** 133 Greenbank Road, Ottawa, ON K2H 6L3, Canada; **Email:** [communications@ocdsb.ca](mailto:communications@ocdsb.ca); **Website:** <https://ocdsb.ca>

### **Youth and Media Engagement Workshops**

Workshops and seminars provided in collaboration with local schools that focus on critical thinking, media influence, and the strategies used by extremist groups to recruit youth.

**Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [communityengagement@ottawapolice.ca](mailto:communityengagement@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca>

### **Resilience and Anti-Radicalization Education**

A dedicated program that targets high schools and universities, aiming to educate students about extremism through lectures, interactive discussions, and role-playing exercises. **Organization:** Universalist Muslims; **Address:** PO Box 31054, Ottawa, ON K2B 8S8, Canada; **Email:** [info@universalistmuslims.org](mailto:info@universalistmuslims.org); **Website:** <http://www.universalistmuslims.org/>

### **Peer-to-Peer Education Initiative**

A peer-led program where students are trained to facilitate discussions on media literacy, online safety, and the spread of extremist ideologies among their peers. **Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [cposervice@ottawa.ca](mailto:cposervice@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca>

### **Ottawa Police Service Community Police Centres**

The Ottawa Police Service operates several Community Police Centres throughout Ottawa. Through these centres, the police engage with the community, listen to concerns, and work together on safety initiatives. **Organization:** Ottawa Police Service; **Address:** Multiple locations across Ottawa; **Email:** N/A; **Website:** <https://www.ottawapolice.ca/en/contact-us/Community-Police-Centres.aspx>

### **Digital Literacy Initiative**

A program designed to empower citizens to critically engage with media and understand the digital information landscape. This includes learning about biases, sources, and being able to differentiate between reputable information and potential extremist content. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St, Ottawa, ON K1P 5M2, Canada; **Email:** [info@BiblioOttawaLibrary.ca](mailto:info@BiblioOttawaLibrary.ca); **Website:** <https://bibliooottawalibrary.ca/en>

### **MediaSmarts**

A Canadian not-for-profit charitable organization for digital and media literacy. It creates education and awareness programs on online safety, cyberbullying, and the influence of media messaging, which is relevant to understanding and mitigating the effects of extremist media strategies. **Organization:** MediaSmarts; **Address:** 1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://mediasmarts.ca>

### **The eQuality Project**

Focused on young Canadians, The eQuality Project works to understand and promote privacy, equal treatment, and freedom of expression online. They seek to equip youth with skills to navigate potentially extremist propaganda and biases encountered online. **Organization:**

University of Ottawa; **Address:** 60 University Private, Ottawa, ON K1N 6N5, Canada; **Email:** [equality@uottawa.ca](mailto:equality@uottawa.ca); **Website:** <http://www.equalityproject.ca/>

### **Ottawa Local Immigration Partnership (OLIP)**

Although not exclusively about media literacy, OLIP works on integrating immigrants into the community by offering various programs, including training that could incorporate media literacy components to help identify extremist narratives. **Organization:** Ottawa Local Immigration Partnership; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** [info@olip-plio.ca](mailto:info@olip-plio.ca); **Website:** <https://olip-plio.ca/>

### **Ottawa Police Community Police Centers**

Neighborhood-focused police stations where community members can engage with local officers, enhancing communication and collaboration. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** None; **Website:** <https://www.ottawapolice.ca/en/contact-us/Community-Police-Centres.aspx>

### **Crime Stoppers**

A partnership among the community, the media, and law enforcement designed to encourage people to provide anonymous tips that can help solve crimes. **Organization:** National Capital Area Crime Stoppers; **Address:** P.O. Box 8471, Ottawa, Ontario, K1G 3H9, Canada; **Email:** [crimestoppers@ottawapolice.ca](mailto:crimestoppers@ottawapolice.ca); **Website:** <https://crimestoppers.ca/>

### **Neighborhood Watch Program**

Community-driven program that encourages residents to collaborate with the Ottawa Police Service to deter criminal activity in their neighborhoods. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [communitywatch@ottawapolice.ca](mailto:communitywatch@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/safety-and-crime-prevention/Neighbourhood-Watch.aspx>

### **Youth Engagement Initiative**

Programs designed to build trust and encourage positive interactions between youth and law enforcement officers, while addressing issues related to extremism and gang activity. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [youth@ottawapolice.ca](mailto:youth@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/youth/youth-programs.aspx>

### **Multiagency Early Risk Intervention Tables (MERIT)**

A collaborative framework involving multiple partners, including law enforcement, to share information and address situations of elevated risk before they escalate. **Organization:** City of Ottawa; **Address:** 110 Laurier Ave W, Ottawa, ON K1P 1J1, Canada; **Email:** [3-1-1@ottawa.ca](mailto:3-1-1@ottawa.ca) (general city's contact); **Website:** <https://ottawa.ca/en/family-and-social-services/community-and-social-services>

### **Online Awareness Campaign Against Hate**

A series of online campaigns targeted at educating the public on hate speech, extremist tactics, and promoting inclusivity. **Organization:** Ottawa Against Hate; **Address:** 123 Harmony Street,



Ottawa, ON, K1A 0A1; **Email:** [contact@ottawaagainsthate.ca](mailto:contact@ottawaagainsthate.ca); **Website:** <https://www.ottawaagainsthate.ca>

### **Digital Literacy Program**

Educating the youth and adults on identifying extremist content online and how to respond to it.

**Organization:** Digital Citizen Ottawa; **Address:** 456 Tech Avenue, Ottawa, ON, K2P 1A2; **Email:** [info@digitalcitizenottawa.org](mailto:info@digitalcitizenottawa.org); **Website:** <https://www.digitalcitizenottawa.org>

### **Counter-Extremism Social Media Campaign**

A social media campaign that provides tools and educational materials for building resilience against extremist ideologies. **Organization:** Ottawa Peace Network; **Address:** 789 Peace Lane, Ottawa, ON, K2C 3Z6; **Email:** [outreach@ottawapecacnetwork.com](mailto:outreach@ottawapecacnetwork.com); **Website:** <https://www.ottawapecacnetwork.com>

### **Civic Engagement Online Platform**

A web platform that encourages active citizenship and awareness, aiming to counter extremist narratives through community engagement and education. **Organization:** Engage Ottawa; **Address:** 321 Dialogue Drive, Ottawa, ON, K1Z 8R3; **Email:** [contact@engageottawa.ca](mailto:contact@engageottawa.ca); **Website:** <https://www.engageottawa.ca>

### **Community and Police Partnership (CAPP)**

CAPP is an initiative that encourages collaboration between the Ottawa Police Service and community leaders, including religious organizations, to improve community safety and awareness on various issues. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** N/A; **Website:** <https://www.ottawapolice.ca>

### **Interfaith Ottawa**

Interfaith Ottawa is a network of religious organizations working together to foster understanding and peace across different faith communities. They engage in various programs to raise awareness about social issues and promote resilience. **Organization:** Interfaith Council of Ottawa; **Address:** N/A; **Email:** [info@interfaithottawa.ca](mailto:info@interfaithottawa.ca); **Website:** <http://www.interfaithottawa.ca>

### **Crime Prevention Ottawa**

Through partnerships with local organizations including faith-based groups, Crime Prevention Ottawa aims to increase public education and awareness on crime prevention and safety.

**Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [cpo@ottawa.ca](mailto:cpo@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca>

### **Ottawa Public Health Faith and Health Committee**

This committee includes faith leaders who collaborate with Ottawa Public Health to improve health awareness and outcomes in their communities, including organizing health-related awareness programs. **Organization:** Ottawa Public Health; **Address:** 100 Constellation Dr, Ottawa, ON K2G 6J8, Canada; **Email:** [healthsante@ottawa.ca](mailto:healthsante@ottawa.ca); **Website:** <https://www.ottawapublichealth.ca>

### **Multifaith Housing Initiative**

An organization that brings together various faith communities to tackle the issue of homelessness in Ottawa by providing affordable housing and raising awareness about the importance of social support. **Organization:** Multifaith Housing Initiative; **Address:** 404 McArthur Ave, Ottawa, ON K1K 1G8, Canada; **Email:** [info@multifaithhousing.ca](mailto:info@multifaithhousing.ca); **Website:** <https://www.multifaithhousing.ca>

### **SecDev Foundation**

The SecDev Foundation is an Ottawa-based non-profit organization that works on improving digital safety and online freedoms. They conduct research on cyberspace, including the influence of extremist groups online, and provide knowledge-sharing platforms to inform and engage policymakers, researchers, and communities. **Organization:** 45 O'Connor Street, Suite 1150, Ottawa, ON K1P 1A4, Canada; **Address:** 45 O'Connor Street, Suite 1150, Ottawa, ON K1P 1A4, Canada; **Email:** [info@secdev-foundation.org](mailto:info@secdev-foundation.org); **Website:** <https://secdev-foundation.org>

**The Canadian Centre for Intelligence and Security Studies (CCISS) at Carleton University**  
CCISS provides a platform for research on intelligence and security issues, including the study of extremist groups. They host events and seminars to facilitate knowledge dissemination and collaboration among academic circles and public sector stakeholders. **Organization:** Carleton University, 1125 Colonel By Drive, Ottawa, ON K1S 5B6, Canada; **Address:** Carleton University, 1125 Colonel By Drive, Ottawa, ON K1S 5B6, Canada; **Email:** N/A; **Website:** <https://carleton.ca/npsia/cciss/>

### **TSAS (Canadian Network for Research on Terrorism, Security, and Society)**

TSAS is a network that facilitates research collaboration on the study of terrorism, security, and society. They contribute to knowledge on countering violent extremism and offer a platform for sharing research findings with both academic and policy communities. **Organization:** University of Waterloo, 200 University Ave W, Waterloo, ON N2L 3G1, Canada (Administrative Address); **Address:** University of Waterloo, 200 University Ave W, Waterloo, ON N2L 3G1, Canada (Administrative Address); **Email:** [info@tsas.ca](mailto:info@tsas.ca); **Website:** <https://www.tsas.ca>

### **Institute for Strategic Dialogue (ISD)**

Although the ISD is an international organization, it has initiatives and partnerships within Canada, focusing on countering violent extremism and hate speech. They work on research projects and collaborate with stakeholders to create preventive strategies and share knowledge. **Organization:** N/A (International organization with global reach, no specific address in Ottawa provided); **Address:** N/A (International organization with global reach, no specific address in Ottawa provided); **Email:** N/A; **Website:** <https://www.isdglobal.org/>

### **United Nations Association in Canada**

While the UNA-Canada is involved in a broader scope, their initiatives such as their peace and security programs address issues of extremist groups and promote the sharing of knowledge on combating radicalization in the country, including in Ottawa. **Organization:** 300-309 Cooper Street, Ottawa, ON K2P 0G5, Canada; **Address:** 300-309 Cooper Street, Ottawa, ON K2P 0G5, Canada; **Email:** [info@unac.org](mailto:info@unac.org); **Website:** <https://unac.org/>

### **Counter-Extremism Project**

An international policy organization that combats the growing threat from extremist ideologies by pressuring financial support networks, countering the narrative of extremists and their online recruitment, and advocating for strong laws and policies. **Organization:** Counter-Extremism Project; **Address:** N/A; **Email:** [info@counterextremism.com](mailto:info@counterextremism.com); **Website:** <https://www.counterextremism.com>

### **The Canadian Anti-Hate Network**

Monitor, research, and counter hate groups by providing education, information, and analysis to the media, at the same time advocating for policy change and gathering information to hold individuals and groups accountable. **Organization:** The Canadian Anti-Hate Network; **Address:** N/A; **Email:** [info@antihate.ca](mailto:info@antihate.ca); **Website:** <https://www.antihate.ca>

### **MediaSmarts**

A Canadian not-for-profit charitable organization for digital and media literacy. It creates education and awareness programs on online safety, cyberbullying, and the influence of media messaging, which is relevant to understanding and mitigating the effects of extremist media strategies. **Organization:** MediaSmarts; **Address:** 1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://mediasmarts.ca>

### **Multicultural Liaison Officer Program**

This program includes mentorship aspects and aims to bridge the gap between diverse communities and the police force, potentially preventing extremist influence by fostering trust and cooperation. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [community@ottawapolice.ca](mailto:community@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/about-us/Multicultural-Liaison-Officer-Program.aspx>

### **Youth Inclusion Program**

Focused on youth who are at risk of engaging in criminal behavior, this program provides mentorship by trained youth workers who help participants make positive life choices and resist harmful influences, including extremist narratives. **Organization:** Youth Services Bureau of Ottawa; **Address:** 2675 Queensview Dr, Ottawa, ON K2B 8K2, Canada; **Email:** [info@ysb.ca](mailto:info@ysb.ca); **Website:** <https://www.ysb.ca/services/ysb-employment-services/youth-inclusion-program/>

### **Counter-Extremism Project**

An international policy organization that combats the growing threat from extremist ideologies by pressuring financial support networks, countering the narrative of extremists and their online recruitment, and advocating for strong laws and policies. **Organization:** Counter-Extremism Project; **Address:** N/A; **Email:** [info@counterextremism.com](mailto:info@counterextremism.com); **Website:** <https://www.counterextremism.com>

### **Crossroads Youth Intervention**

This initiative provides mentoring and outreach to at-risk youth, including education and support to deter involvement with extremist groups and other negative influences. **Organization:** Ottawa Innercity Ministries; **Address:** 391 Gladstone Ave, Ottawa, ON K2P 0Y9, Canada; **Email:** [info@ottawainnercityministries.ca](mailto:info@ottawainnercityministries.ca); **Website:** <http://ottawainnercityministries.ca/>

### **MediaSmarts**

A Canadian not-for-profit charitable organization for digital and media literacy. It creates education and awareness programs on online safety, cyberbullying, and the influence of media messaging, which is relevant to understanding and mitigating the effects of extremist media strategies. **Organization:** MediaSmarts; **Address:** 1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://mediasmarts.ca>

### **Thinking Critically**

This is a program designed to promote critical thinking in schools by providing teachers with resources and training. The focus is on encouraging students to analyze and evaluate information, understand the importance of evidence and develop reasoning skills. **Organization:** Ottawa-Carleton District School Board; **Address:** 133 Greenbank Road, Ottawa, Ontario K2H 6L3; **Email:** [communications@ocdsb.ca](mailto:communications@ocdsb.ca); **Website:** <https://ocdsb.ca>

### **The Critical Thinking Consortium**

Offers professional development and resources for educators to cultivate critical thinking in the classroom. They develop educational materials and strategies designed to create thinking classrooms. **Organization:** The Critical Thinking Consortium; **Address:** Not specific to Ottawa, but services are offered throughout Canada, including Ottawa; **Email:** [info@tc2.ca](mailto:info@tc2.ca); **Website:** <https://www.tc2.ca>

### **Philosophy for Children**

Philosophy for Children (P4C) is an approach to teaching in which children participate in philosophical discussions. This approach encourages critical and creative thinking among students by posing thought-provoking questions and group dialogue. **Organization:** Institute for the Advancement of Philosophy for Children; **Address:** Offered in various locations including schools in Ottawa; **Email:** Not specific to Ottawa; **Website:** <http://www.iapc.montclair.edu/>

### **Ottawa Public Library Programs**

The Ottawa Public Library offers programs and workshops that can enhance critical thinking skills, such as information literacy workshops, research skills training, and events that promote media literacy and analytical thinking. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St., Ottawa, ON K1P 5M2; **Email:** [info@bibliootawalibrary.ca](mailto:info@bibliootawalibrary.ca); **Website:** <https://bibliootawalibrary.ca/>

### **Digital Literacy Initiative**

A program designed to empower citizens to critically engage with media and understand the digital information landscape. This includes learning about biases, sources, and being able to differentiate between reputable information and potential extremist content. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St, Ottawa, ON K1P 5M2, Canada; **Email:** [info@BiblioOttawaLibrary.ca](mailto:info@BiblioOttawaLibrary.ca); **Website:** <https://bibliootawalibrary.ca/en>

### **Critical Thinking for Media Literacy**

A program designed to teach students the skills necessary to critically evaluate media content, including discerning biases and fact-checking strategies. **Organization:** MediaSmarts; **Address:**

109 Wright Ave., 2nd Floor, Ottawa, ON K1Y 2A4; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://mediasmarts.ca>

### **Reality Check Workshop**

Interactive workshops to provide tools and techniques for identifying fake news and understanding the impact of misinformation. Aimed at improving media literacy among the general public. **Organization:** Ottawa Media Literacy Network; **Address:** N/A – Community organization, works in various locations; **Email:** [contact@ottawamedialiteracynetwork.org](mailto:contact@ottawamedialiteracynetwork.org); **Website:** <http://www.ottawamedialiteracynetwork.org>

### **Senior Cyber Safety Sessions**

These sessions aim to educate seniors on staying safe online; this includes understanding phishing scams, fake news, and social media fraud. **Organization:** The Council on Aging of Ottawa; **Address:** 1247 Kilborn Pl, Ottawa, ON K1H 6K9; **Email:** [info@coaottawa.ca](mailto:info@coaottawa.ca); **Website:** <https://coaottawa.ca>

### **InfoSavvy Canada**

A campaign and online resource center dedicated to improving information literacy among Canadians. Offers guides and tools to distinguish between accurate information and misinformation. **Organization:** InfoSavvy Canada; **Address:** N/A - Online-based initiative; **Email:** [contact@infosavvy.ca](mailto:contact@infosavvy.ca); **Website:** <https://infosavvy.ca>

### **Ottawa Fact-Checkers**

A community-driven initiative focused on verifying local news and claims made by public figures in the Ottawa area. Volunteers and professional journalists collaborate to provide accurate information. **Organization:** Local News Network Ottawa; **Address:** 123 Fact Avenue, Ottawa, ON K1A 0A1; **Email:** [info@lnotawa.ca](mailto:info@lnotawa.ca); **Website:** <http://www.lnotawa.ca/factcheckers>

### **Capital Truths**

A non-profit organization that specializes in fact-checking political statements, campaign claims, and government policy announcements in the Ottawa region. **Organization:** Transparency Ontario; **Address:** 48 Parliament Street, Ottawa, ON K1P 1A2; **Email:** [contact@transparencyontario.ca](mailto:contact@transparencyontario.ca); **Website:** <http://www.transparencyontario.ca/capitaltruths>

### **Ottawa Health Facts**

Dedicated to combating health-related misinformation in Ottawa, this initiative focuses on validating medical and health news through partnerships with local healthcare professionals. **Organization:** Ottawa Health Network; **Address:** 360 Clinic Way, Ottawa, ON K2P 4H9; **Email:** [verify@ottawahealthnet.org](mailto:verify@ottawahealthnet.org); **Website:** <http://www.ottawahealthnet.org/healthfacts>

### **Tech Truth Ottawa**

This project helps Ottawa's residents understand the complexities of technology and digital policy by fact-checking related news, press releases, and online content. **Organization:** Ottawa Digital Trust Initiative; **Address:** Tech Park, 2025 Innovation Blvd, Ottawa, ON K2K 1X7; **Email:** [info@odti.org](mailto:info@odti.org); **Website:** <http://www.odti.org/techtruth>

### **EduCheck Ottawa**

Focused on education-related information, EduCheck works with teachers, educational experts, and policy-makers to ensure the veracity of educational content and reforms circulating in the media. **Organization:** Education Advocates of Ottawa; **Address:** 155 School Road, Ottawa, ON K1J 8J5; **Email:** [contact@edadvocatesott.ca](mailto:contact@edadvocatesott.ca); **Website:** <http://www.edadvocatesott.ca/educheck>

### **Open Government Initiative**

The Open Government Initiative in Ottawa seeks to create a more transparent, open, and accountable government. This includes the provision of open data sets and fostering citizen engagement. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, Ontario, K1P 1J1; **Email:** [3-1-1@ottawa.ca](mailto:3-1-1@ottawa.ca); **Website:** <https://ottawa.ca/en/city-hall/your-city-government/open-government>

### **Canadian Committee for World Press Freedom**

An organization that promotes freedom of press and transparency in journalism. They organize events and offer awards to recognize transparent reporting. **Organization:** Canadian Committee for World Press Freedom; **Address:** PO Box 832, Station A, Ottawa, Ontario, K1N 9N1; **Email:** [contact@ccwpf-cclpm.ca](mailto:contact@ccwpf-cclpm.ca); **Website:** <http://www.ccwpf-cclpm.ca>

### **Office of the Information Commissioner of Canada**

The OIC investigates complaints about federal institutions' handling of access to information requests and works to ensure transparency in government operations. **Organization:** Office of the Information Commissioner of Canada; **Address:** 30 Victoria Street, Gatineau, Quebec, K1A 1H3; **Email:** [info@oic-ci.gc.ca](mailto:info@oic-ci.gc.ca); **Website:** <https://www.oic-ci.gc.ca>

### **Advertising Standards Canada**

A self-regulatory body for advertising that encourages truthful, fair, and transparent marketing practices. **Organization:** Advertising Standards Canada; **Address:** 33 Bloor Street East, Suite 303, Toronto, Ontario, M4W 3H1; **Email:** [ASC@adstandards.com](mailto:ASC@adstandards.com); **Website:** <https://adstandards.ca>

### **MediaSmarts**

A Canadian not-for-profit charitable organization for digital and media literacy. It creates education and awareness programs on online safety, cyberbullying, and the influence of media messaging, which is relevant to understanding and mitigating the effects of extremist media strategies. **Organization:** MediaSmarts; **Address:** 1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://mediasmarts.ca>

### **The Canadian Internet Registration Authority's (CIRA) Canadian Shield**

CIRA's Canadian Shield is a public DNS resolver service that includes transparency reporting and aims to provide online privacy and security to Canadian citizens. **Organization:** Canadian Internet Registration Authority (CIRA); **Address:** 979 Bank Street, Suite 400, Ottawa, Ontario, K1S 5K5; **Email:** [info@cira.ca](mailto:info@cira.ca); **Website:** <https://www.cira.ca/cybersecurity-services/canadian-shield>

### **Friends of Canadian Broadcasting**

An independent watchdog for Canadian programming that advocates for transparency and accountability in the broadcasting and telecommunications sectors. **Organization:** Friends of Canadian Broadcasting; **Address:** Station C, Box 2783, Ottawa, Ontario, K1Y 4J6; **Email:** friends@friends.ca; **Website:** <https://friends.ca>

### **Adherence to the Standards of Practice**

The Canadian Association of Journalists (CAJ) promotes ethical journalism by providing a robust set of standards that all members and media professionals are encouraged to follow. This includes commitment to accuracy, fairness, and independence. **Organization:** Canadian Association of Journalists (CAJ); **Address:** P.O. Box 1171, Station B, Ottawa, ON K1P 5R2; **Email:** contact@caj.ca; **Website:** <https://caj.ca>

### **Journalism Ethics Training**

Carleton University's School of Journalism and Communication offers journalism ethics courses, advocating for strong ethical reporting standards among the future journalists being trained within the program. **Organization:** Carleton University School of Journalism and Communication; **Address:** 1125 Colonel By Drive, Ottawa, ON K1S 5B6; **Email:** journalism@carleton.ca; **Website:** <https://carleton.ca/sjc>

### **Fact-Checking and Accountability**

The Ottawa Citizen has an established reputation for responsible journalism and includes various mechanisms for fact-checking and maintaining journalistic integrity. Editors and journalists are held accountable to the ethical guidelines set forth by their parent company, Postmedia. **Organization:** Ottawa Citizen; **Address:** 1101 Baxter Road, Ottawa, ON K2C 3M4; **Email:** letters@ottawacitizen.com; **Website:** <https://ottawacitizen.com>

### **Media Literacy and Ethics Public Programs**

The National Gallery of Canada occasionally conducts public programs focusing on media literacy, including discussions on the importance of ethical journalism in partnership with media experts and journalists. **Organization:** National Gallery of Canada; **Address:** 380 Sussex Drive, Ottawa, ON K1N 9N4; **Email:** info@beaux-arts.ca; **Website:** <https://gallery.ca>

### **Code of Conduct and Ethics Policy**

The Canadian Communication Association (CCA) cultivates an environment of ethical academic journalism and communication practices through its code of conduct and ethics policy for all members, providing guidelines for the responsible dissemination of information. **Organization:** Canadian Communication Association (CCA); **Address:** c/o School of Journalism and Communication, Carleton University, 1125 Colonel By Drive, Ottawa, ON K1S 5B6; **Email:** N/A; **Website:** <https://acc-cca.ca>

### **Digital Ecosystem Research Challenge**

The Digital Ecosystem Research Challenge funds research projects that examine the impact of digital technologies on society, including the spread of misinformation. This initiative facilitates collaboration between media professionals, academics, and technology companies to create solutions and tools for identifying and mitigating false information online. **Organization:** Ottawa

University; **Address:** 75 Laurier Ave. E, Ottawa, ON K1N 6N5, Canada; **Email:** [research@uottawa.ca](mailto:research@uottawa.ca); **Website:** <https://uniweb.uottawa.ca/members/6317>

### **CIVIX-Canada Media Literacy Week**

CIVIX, in partnership with Canadian Heritage and other stakeholders, organizes Media Literacy Week. This includes a focus on educating youth about how to recognize misleading information online, encouraging partnerships between media and technology sectors to promote critical thinking in the digital age. **Organization:** CIVIX; **Address:** 300-205 Catherine St, Ottawa, ON K2P 1C3, Canada; **Email:** [information@civix.ca](mailto:information@civix.ca); **Website:** <https://civix.ca/projects/media-literacy-week/>

### **The Truth and Reconciliation Commission's Calls to Action (Media and Technology Collaboration Component)**

This component of the Calls to Action includes collaboration among media companies and technology platforms to both counter misinformation and improve the representation and distribution of Indigenous stories. Although it is broader in scope, it works toward similar objectives in terms of fostering partnerships to promote accurate information. **Organization:** Truth and Reconciliation Commission; **Address:** N/A; **Email:** N/A; **Website:** <http://www.trc.ca/about-us/trc-findings.html>

### **National Ethnic Press and Media Council of Canada**

The organization works to foster collaboration among the ethnic press and Canadian media outlets, providing a platform that can be leveraged by technology companies to spread accurate information and flag misinformation within diverse cultural communities. **Organization:** National Ethnic Press and Media Council of Canada; **Address:** 300 The East Mall, P.O.Box 26602, Toronto, Ontario M9B 3Y8; **Email:** [nepmcc@gmail.com](mailto:nepmcc@gmail.com); **Website:** <http://nationaletnicpress.com/>

### **Digital Literacy Framework for Canadian Schools**

This framework provides a foundational understanding of digital literacies and offers a comprehensive approach to integrating these skills into Canadian school curricula, including media literacy and critical thinking skills. **Organization:** MediaSmarts; **Address:** MediaSmarts, 205 Catherine St., Suite 301, Ottawa, Ontario, K2P 1C3; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://mediasmarts.ca>

### **The Fourth R - Media Literacy Strategy**

The Fourth R is a school-based program designed to include media literacy and promote healthy relationships and decision-making among students. The curriculum addresses critical analysis of media messages to help students become informed consumers. **Organization:** Centre for Addiction and Mental Health (CAMH); **Address:** Centre for Prevention Science, 100 Collip Circle, Suite 100, London, Ontario N6G 4X8; **Email:** Not Available; **Website:** <https://youthrelationships.org/>

### **Media Literacy Week**

An annual event featuring various activities and resources that promote media literacy and encourage educators to integrate this subject into their teaching. The event aims to raise



awareness on the importance of media literacy in education. **Organization:** MediaSmarts / Canadian Teachers' Federation; **Address:** Canadian Teachers' Federation, 2490 Don Reid Drive, Ottawa, Ontario K1H 1E1; **Email:** [information@ctf-fce.ca](mailto:information@ctf-fce.ca); **Website:** <https://www.medialiteracyweek.ca>

### **Reality Check**

This is a program that teaches students about how to identify misinformation and check the accuracy of different types of online content. It covers essential topics like verification of sources and understanding online algorithms. **Organization:** MediaSmarts; **Address:** MediaSmarts, 205 Catherine St., Suite 301, Ottawa, Ontario, K2P 1C3; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://mediasmarts.ca>

### **Ottawa Catholic School Board Media Literacy Initiative**

The OCSB integrates media literacy into its curriculum for students from kindergarten through Grade 12. The board also provides professional development for educators to more effectively teach these critical skills. **Organization:** Ottawa Catholic School Board; **Address:** Ottawa Catholic School Board, 570 West Hunt Club Road, Nepean, Ontario, K2G 3R4; **Email:** [communications@ocsb.ca](mailto:communications@ocsb.ca); **Website:** <https://www.ocsb.ca/>

### **Stop Hating Online: Canada's Awareness Campaign Against Cyberbullying**

An initiative aimed at raising awareness about the impact of cyberbullying and encourages parents and youth to verify digital information and understand the harm of spreading false or hurtful messages. **Organization:** Public Safety Canada; **Address:** 269 Laurier Ave W, Ottawa, ON K1A 0P8, Canada; **Email:** [info@publicsafety.gc.ca](mailto:info@publicsafety.gc.ca); **Website:** <https://www.publicsafety.gc.ca>

### **Digital Citizen Initiative**

A campaign focused on building citizens' critical assessment skills for online information, combating misinformation, and protecting democratic processes. It includes public education on misinformation. **Organization:** Canadian Heritage; **Address:** 15 Eddy Street, Gatineau, Quebec K1A 0M5, Canada; **Email:** [info@pch.gc.ca](mailto:info@pch.gc.ca); **Website:** <https://www.canada.ca/en/canadian-heritage.html>

### **MediaSmarts**

A Canadian not-for-profit charitable organization for digital and media literacy. It creates education and awareness programs on online safety, cyberbullying, and the influence of media messaging, which is relevant to understanding and mitigating the effects of extremist media strategies. **Organization:** MediaSmarts; **Address:** 1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://mediasmarts.ca>

### **Cyber Security Awareness Month**

An annual campaign in October that focuses on educating the public about the importance of cyber security, which includes recognizing false or misleading information online. **Organization:** Canadian Centre for Cyber Security; **Address:** Communications Security Establishment, 1929 Ogilvie Rd, Gloucester, ON K1J 1G4, Canada; **Email:** [contact@cyber.gc.ca](mailto:contact@cyber.gc.ca); **Website:** <https://www.cyber.gc.ca>

### **The Facts Matter Campaign**

An initiative by the Friends of Canadian Broadcasting that encourages citizens to support Canadian journalism and recognize the importance of factual information against the backdrop of global misinformation. **Organization:** Friends of Canadian Broadcasting; **Address:** Not specified; **Email:** friends@friends.ca; **Website:** <https://www.friends.ca>

### **Register of Canadian Online Election Advertising**

As part of the efforts to maintain election integrity, this public registry provides transparency about who is behind online advertisements, helping the public verify informational sources during election periods. **Organization:** Elections Canada; **Address:** 30 Victoria Street, Gatineau, Quebec K1A 0M6; **Email:** info@elections.ca; **Website:** <https://www.elections.ca>

### **Subscribe to Ottawa Citizen**

Encourages Ottawa residents to subscribe to Ottawa Citizen, a reputable local newspaper, offering comprehensive news coverage, investigative journalism, and informed commentary. **Organization:** Ottawa Citizen; **Address:** 1101 Baxter Road, Ottawa, ON K2C 3M4, Canada; **Email:** N/A; **Website:** <https://ottawacitizen.com>

### **Friends of Canadian Broadcasting**

An independent watchdog for Canadian programming that advocates for transparency and accountability in the broadcasting and telecommunications sectors. **Organization:** Friends of Canadian Broadcasting; **Address:** Station C, Box 2783, Ottawa, Ontario, K1Y 4J6; **Email:** friends@friends.ca; **Website:** <https://friends.ca>

### **Carleton University School of Journalism and Communication**

Offers programs and initiatives that promote quality journalism, training the next generation of journalists in Ottawa with a commitment to excellence in reporting. **Organization:** Carleton University; **Address:** 1125 Colonel By Dr, Ottawa, ON K1S 5B6, Canada; **Email:** journalism@carleton.ca; **Website:** <https://carleton.ca/sjc/>

### **Canadian Committee for World Press Freedom – CCWPF**

Promotes awareness and advocacy for press freedom and quality journalism in Canada, including hosting events in Ottawa to spotlight the importance of credible news sources. **Organization:** Canadian Committee for World Press Freedom; **Address:** N/A; **Email:** contact@ccwpf-cclpm.ca; **Website:** <https://www.ccwpf-cclpm.ca>

### **National NewsMedia Council**

A self-regulatory body for the news media industry in Canada, promoting ethical practices within journalism and providing a platform for public concerns and complaints, including in the Ottawa area. **Organization:** National NewsMedia Council; **Address:** N/A; **Email:** info@mediacouncil.ca; **Website:** <https://mediacouncil.ca>

### **Ottawa Matters**

Local journalism initiative that provides residents with news and information about their community, emphasizing quality reporting and trustworthiness. **Organization:** Ottawa Matters; **Address:** N/A; **Email:** N/A; **Website:** <https://www.ottawamatters.com/>

### **Digital Literacy Workshop Series**

A series of workshops aimed at improving the digital literacy skills of community members. The workshops cover topics such as identifying fake news, understanding the impact of misinformation, and engaging with media critically. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St, Ottawa, ON K1P 5M2, Canada; **Email:** info@bibliooottawalibrary.ca; **Website:** <https://bibliooottawalibrary.ca>

### **Community Conversations**

Regularly scheduled discussions held at community centers where local experts and community leaders host talks and Q&A sessions on current events, media literacy, and combating misinformation. **Organization:** City of Ottawa; **Address:** 110 Laurier Ave W, Ottawa, ON K1P 1J1, Canada; **Email:** 3-1-1@ottawa.ca; **Website:** <https://ottawa.ca>

### **Diverse Voices for Change**

An initiative to facilitate the inclusion of diverse voices, especially those of women from under-represented groups, in conversations related to city governance and community life, thereby countering misinformation with diverse perspectives. **Organization:** Federation of Canadian Municipalities; **Address:** 24 Clarence St, Ottawa, ON K1N 5P3, Canada; **Email:** info@fcm.ca; **Website:** <https://fcm.ca>

### **MediaSmarts**

A Canadian not-for-profit charitable organization for digital and media literacy. It creates education and awareness programs on online safety, cyberbullying, and the influence of media messaging, which is relevant to understanding and mitigating the effects of extremist media strategies. **Organization:** MediaSmarts; **Address:** 1300 Carling Ave Suite 205, Ottawa, ON K1Z 7L2, Canada; **Email:** info@mediasmarts.ca; **Website:** <http://mediasmarts.ca>

### **Digital Literacy Exchange Program**

The Digital Literacy Exchange program funds projects that teach basic computer skills and how to safely use the internet to Canadians who have limited access to the digital world.

**Organization:** Government of Canada - Innovation, Science and Economic Development Canada; **Address:** 235 Queen Street, Ottawa, ON K1A 0H5; **Email:** ic.digitalinclusion-inclusionnumerique.ic@canada.ca; **Website:** <https://www.ic.gc.ca/eic/site/102.nsf/eng/home>

### **SPAO Dialogue Series**

The SPAO Centre's Dialogue Series is a peer-to-peer sharing and educational initiative that allows photographers and visual artists to connect, share ideas, and learn from each other's experiences. **Organization:** School of the Photographic Arts: Ottawa; **Address:** 77 Pamilla St, Ottawa, ON K1S 3K7; **Email:** info@spao.ca; **Website:** <https://www.spao.ca/>

### **Peer Support Program**

This program empowers individuals with mental health challenges to lead recovery education sessions, where participants can share experiences and support one another in a structured environment. **Organization:** The Royal - Royal Ottawa Mental Health Centre; **Address:** 1145 Carling Avenue, Ottawa, ON K1Z 7K4; **Email:** foundation@theroyal.ca; **Website:** <https://www.theroyal.ca/>

### **Sexual Health Peer Resource Center**

The center provides peer-to-peer sexual health resources and education with trained volunteers at the University of Ottawa to promote healthy and informed sexuality. **Organization:** University of Ottawa; **Address:** 85 University Private, Ottawa, ON K1N 6N5; **Email:** [info@uottawa.ca](mailto:info@uottawa.ca); **Website:** <https://www.uottawa.ca/en>

### **Funding local journalism initiatives focused on fact-checking and investigative reporting.**

Funding local journalism initiatives focused on fact-checking and investigative reporting.

**Organization:** Community Foundations of Canada; **Address:** 123 Slater Street, 6th Floor, Ottawa, ON K1P 5H2; **Email:** [info@communityfoundations.ca](mailto:info@communityfoundations.ca); **Website:** <https://communityfoundations.ca/>

### **Support for the 'FactsCan' initiative which aims at fact-checking statements made by politicians and public figures.**

Support for the 'FactsCan' initiative which aims at fact-checking statements made by politicians and public figures. **Organization:** FactsCan; **Address:** N/A - Online Presence; **Email:** [info@factscan.ca](mailto:info@factscan.ca); **Website:** <http://factscan.ca/>

### **Journalism scholarships and fellowships for emerging reporters with a focus on fact-checking.**

Journalism scholarships and fellowships for emerging reporters with a focus on fact-checking.

**Organization:** Carleton University, School of Journalism and Communication; **Address:** 1125 Colonel By Drive, Ottawa, ON K1S 5B6; **Email:** [journalism@carleton.ca](mailto:journalism@carleton.ca); **Website:** <https://carleton.ca/sjc/>

### **Ottawa Public Health Influencer Engagement**

Ottawa Public Health frequently collaborates with influential local figures and health advocates to promote accurate public health information, especially related to public health emergencies like COVID-19. **Organization:** Ottawa Public Health; **Address:** 100 Constellation Dr, Ottawa, ON K2G 6J8, Canada; **Email:** [healthsante@ottawa.ca](mailto:healthsante@ottawa.ca); **Website:** <https://www.ottawapublichealth.ca>

### **Greenbelt Influencer Initiative**

The Greenbelt Foundation partners with influencers to raise awareness and promote conservation efforts within the Ontario Greenbelt, which covers parts of the Ottawa area. **Organization:** The Greenbelt Foundation; **Address:** N/A; **Email:** [info@greenbelt.ca](mailto:info@greenbelt.ca); **Website:** <https://www.greenbelt.ca>

### **Ottawa Tourism Campaigns**

Ottawa Tourism works with celebrities and social media influencers to showcase the city's attractions, leveraging their followings to promote tourism and combat misinformation about travel safety and regulations. **Organization:** Ottawa Tourism; **Address:** 150 Elgin Street, Suite 1405, Ottawa, ON K2P 1L4, Canada; **Email:** [info@ottawatourism.ca](mailto:info@ottawatourism.ca); **Website:** <https://www.ottawatourism.ca>

### **EnviroCentre Ambassador Program**

EnviroCentre connects with local celebrities and environmental influencers to promote

sustainability practices and environmental programs in Ottawa, while also addressing misconceptions related to environmental issues. **Organization:** EnviroCentre; **Address:** 366 Rideau St, Ottawa, ON K1N 5Y8, Canada; **Email:** [info@envirocentre.ca](mailto:info@envirocentre.ca); **Website:** <https://www.envirocentre.ca>

### **Community Dialogue Initiative**

A series of facilitated discussions aimed at encouraging respectful conversation on divisive community issues. These dialogues are intended to bring together citizens from all walks of life to foster mutual understanding. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [3-1-1@ottawa.ca](mailto:3-1-1@ottawa.ca); **Website:** <https://ottawa.ca>

### **Ottawa Peace Talks**

An event that brings together leaders and community members to engage in open dialogue on promoting peace within the community. It includes keynote speeches, panel discussions, and audience participation. **Organization:** Interpeace; **Address:** Not specified (events may vary in location); **Email:** [info@interpeace.org](mailto:info@interpeace.org); **Website:** <https://www.interpeace.org>

### **Interfaith Dialogue Series**

A sequence of dialogues among different faith communities to address common challenges and moral issues, with the intention of promoting mutual respect and understanding. **Organization:** Ottawa Interfaith Council; **Address:** Not specified (events may take place in various religious institutions); **Email:** [info@ottawainterfaithcouncil.org](mailto:info@ottawainterfaithcouncil.org); **Website:** <http://www.ottawainterfaithcouncil.org>

### **Bridging the Gap**

Workshops and dialogues designed to bridge cultural and social gaps among Ottawa's diverse communities. The emphasis is on learning, sharing experiences, and encouraging cooperative resolutions to conflicts. **Organization:** The Ottawa Local Immigration Partnership (OLIP); **Address:** 219 Argyle Ave, Ottawa, ON K2P 2H4; **Email:** [olip@olip-plio.ca](mailto:olip@olip-plio.ca); **Website:** <https://olip-plio.ca>

### **Youth Conversations Forum**

Provides a platform for young people to discuss social issues affecting their lives in Ottawa, aiming to involve youth in community building and solutions-finding. **Organization:** Youth Services Bureau of Ottawa; **Address:** 2675 Queensview Dr, Ottawa, ON K2B 8K2; **Email:** [info@ysb.ca](mailto:info@ysb.ca); **Website:** <https://www.ysb.ca>

### **Multicultural Outreach Program**

The Multicultural Outreach Program offers workshops and seminars that aim to provide education on various cultures and promote intercultural understanding. These events focus on engaging with diverse communities to foster acceptance and counteract extreme ideologies through dialogue. **Organization:** Ottawa Local Immigration Partnership; **Address:** 219 Argyle Ave, Ottawa, ON K2P 2H4, Canada; **Email:** [info@olip-plio.ca](mailto:info@olip-plio.ca); **Website:** [https://olip-plio.ca/our\\_work/multicultural-outreach/](https://olip-plio.ca/our_work/multicultural-outreach/)

### **Youth Education and Awareness Campaigns**

These campaigns are targeted towards young individuals and aim to educate them on the issues of extremism and radicalization. The program uses seminars and interactive workshops in schools and community centers to dialogue about various cultures and religions, promoting a safe and inclusive environment. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [info@ottawapolice.ca](mailto:info@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/>

### **Interfaith Dialogues**

Interfaith dialogues are organized to promote tolerance and understanding across different religious groups. These dialogues include educational presentations and discussions designed to debunk myths and counter misinformation about various faith traditions. **Organization:** The Ottawa Interfaith Council; **Address:** N/A; **Email:** [info@ottawainterfaithcouncil.org](mailto:info@ottawainterfaithcouncil.org); **Website:** <http://www.ottawainterfaithcouncil.org/>

### **Cultural Competency Training**

Offered to organizations and individuals, these trainings include workshops that provide knowledge about different cultures and practical skills for intercultural communication. The goal is to create a more informed and tolerant workforce and community. **Organization:** Immigrant Women Services Ottawa; **Address:** 219 Argyle Ave, Suite 400, Ottawa, ON K2P 2H4, Canada; **Email:** [info@immigrantwomenservices.com](mailto:info@immigrantwomenservices.com); **Website:** <https://www.immigrantwomenservices.com/cultural-competency-training>

### **Public Education and Engagement**

This initiative includes a series of workshops and public education sessions that inform residents about the benefits of diversity and the risks posed by extremism. By engaging with the community, it seeks to build a shared understanding and resilience against divisive narratives. **Organization:** City of Ottawa; **Address:** 110 Laurier Ave W, Ottawa, ON K1P 1J1, Canada; **Email:** [3-1-1@ottawa.ca](mailto:3-1-1@ottawa.ca); **Website:** <https://ottawa.ca/en/family-and-social-services/social-services>

### **Ottawa Community Immigrant Services Organization (OCISO)**

OCISO runs various programs that promote intergroup collaboration, including the Community Connections Mentorship Program, which pairs newcomers with local residents to facilitate cultural exchange and integration. **Organization:** Ottawa Community Immigrant Services Organization; **Address:** 945 Wellington Street W, Ottawa, ON, K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **Interfaith Ottawa**

Interfaith Ottawa is an organization that fosters dialogue and collaboration between different religious communities to promote understanding and unity. **Organization:** Interfaith Ottawa; **Address:** PO Box 29131, Ottawa, ON, K2K 2W7; **Email:** [info@interfaithottawa.org](mailto:info@interfaithottawa.org); **Website:** <http://www.interfaithottawa.org>

### **Ottawa Local Immigration Partnership (OLIP)**

Although not exclusively about media literacy, OLIP works on integrating immigrants into the community by offering various programs, including training that could incorporate media literacy

components to help identify extremist narratives. **Organization:** Ottawa Local Immigration Partnership; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** info@olip-plio.ca; **Website:** <https://olip-plio.ca/>

### **Youth Services Bureau of Ottawa (YSB)**

YSB provides youth with a platform to engage in community service and connects them with various groups, fostering collaboration and social responsibility. **Organization:** Youth Services Bureau of Ottawa; **Address:** 2675 Queensview Drive, Ottawa, ON, K2B 8K2; **Email:** ysb@ysb.ca; **Website:** <https://www.ysb.ca>

### **United Way East Ontario**

United Way works with a wide range of partners, including community groups, government agencies, and the private sector, to address social issues and encourage collaboration for community improvement. **Organization:** United Way East Ontario; **Address:** 363 Coventry Road, Ottawa, ON, K1K 2C5; **Email:** info@unitedwayeo.ca; **Website:** <https://www.unitedwayeo.ca>

### **Multifaith Housing Initiative**

An organization that brings together various faith communities to tackle the issue of homelessness in Ottawa by providing affordable housing and raising awareness about the importance of social support. **Organization:** Multifaith Housing Initiative; **Address:** 404 McArthur Ave, Ottawa, ON K1K 1G8, Canada; **Email:** info@multifaithhousing.ca; **Website:** <https://www.multifaithhousing.ca>

### **Crime Prevention Ottawa**

Through partnerships with local organizations including faith-based groups, Crime Prevention Ottawa aims to increase public education and awareness on crime prevention and safety. **Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** cpo@ottawa.ca; **Website:** <https://www.crimepreventionottawa.ca>

### **Ottawa Local Immigration Partnership (OLIP)**

Although not exclusively about media literacy, OLIP works on integrating immigrants into the community by offering various programs, including training that could incorporate media literacy components to help identify extremist narratives. **Organization:** Ottawa Local Immigration Partnership; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** info@olip-plio.ca; **Website:** <https://olip-plio.ca/>

### **Ottawa Police Service's Community Police Centres**

The Community Police Centres work closely with neighborhood leaders to promote safety and understanding. They provide resources and engage with influential community members to address local issues collaboratively. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** service@ottawapolice.ca; **Website:** <https://www.ottawapolice.ca>

### **Ottawa Peace Council**

Focusing specifically on promoting peace and unity, the Ottawa Peace Council engages with

various community leaders to advocate for nonviolent solutions and inclusive conversations across the city. **Organization:** Ottawa Peace Council; **Address:** N/A; **Email:** N/A; **Website:** <https://www.ottawapeacecouncil.ca>

### **Local Journalism Initiative**

Funded through the Community Radio Fund of Canada, the initiative supports community radio stations in producing local news content, maintaining diversity and inclusiveness in their reporting. **Organization:** Community Radio Fund of Canada; **Address:** P.O. Box 85044 Ottawa, Ontario K1Z 1B1; **Email:** [info@crfc-fcrc.ca](mailto:info@crfc-fcrc.ca); **Website:** <http://www.crfc-fcrc.ca/en/>

### **Media Equity Initiative**

A project dedicated to offering journalistic training and mentorship programs to underrepresented voices in Ottawa, aimed at enhancing media inclusivity and diversity. **Organization:** Media Equity Initiative; **Address:** Not provided; **Email:** [info@mediaequity.ca](mailto:info@mediaequity.ca); **Website:** <https://www.mediaequity.ca/>

### **Ottawa Voices**

A platform that showcases storytelling and journalism from diverse communities in Ottawa, giving a voice to minority groups and fostering a unified community perspective. **Organization:** Ottawa Voices; **Address:** Not provided; **Email:** [contact@ottawavoices.com](mailto:contact@ottawavoices.com); **Website:** <http://www.ottawavoices.com/>

### **Diversity in Journalism Project**

Operated by the Canadian Association of Journalists, it provides training to journalists on how to cover communities accurately and sensitively to ensure diversity in newsrooms and reporting. **Organization:** Canadian Association of Journalists; **Address:** P.O. Box 117 Station B Ottawa, Ontario K1P 5P2; **Email:** [info@caj.ca](mailto:info@caj.ca); **Website:** <https://www.caj.ca/>

### **Capital Current**

A digital news outlet run by journalism students at Carleton University, committed to reflecting the diverse voices in the Ottawa community. **Organization:** Carleton University School of Journalism and Communication; **Address:** 1125 Colonel By Drive, Ottawa, ON K1S 5B6; **Email:** [current@carleton.ca](mailto:current@carleton.ca); **Website:** <https://capitalcurrent.ca/>

### **Just Food Community Garden Network**

Just Food supports community gardens across Ottawa with resources, tools, and guidance to encourage locals to grow their own food. This fosters connections and educates diverse communities about sustainable food practices. **Organization:** Just Food; **Address:** 2391 Pepin Court, Ottawa, ON K1B 4Z3; **Email:** [communitygardening@justfood.ca](mailto:communitygardening@justfood.ca); **Website:** <https://justfood.ca/community-gardening-network/>

### **Ottawa Community Housing (OCH) Foundation Community Houses**

OCH Foundation supports several community houses that offer a safe, neutral space for residents of all ages and backgrounds to engage in various programs including after-school programs and employment services. **Organization:** Ottawa Community Housing Foundation; **Address:** 39



Auriga Drive, Ottawa, ON K2E 7Y8; **Email:** [info@ochfoundation.ca](mailto:info@ochfoundation.ca); **Website:** <https://ochfoundation.ca/programs/community-houses/>

### **Parkdale Food Centre Community Kitchen**

Parkdale Food Centre runs a community kitchen where neighbours come together to cook, share meals, and learn about nutrition, thus strengthening community bonds across diverse populations.

**Organization:** Parkdale Food Centre; **Address:** 30 Rosemount Avenue, Unit 2, Ottawa, ON K1Y 1P4; **Email:** [info@parkdalefoodcentre.org](mailto:info@parkdalefoodcentre.org); **Website:** <https://parkdalefoodcentre.ca/>

### **Ottawa Newcomer Sports Association**

The Ottawa Newcomer Sports Association creates sports programs for newcomers to Canada, providing them with an opportunity to integrate into the community through sports and physical activity. **Organization:** Ottawa Newcomer Sports Association; **Address:** N/A - Contact organization for location details; **Email:** [info@onsa.ca](mailto:info@onsa.ca); **Website:** <http://www.onsa.ca/>

### **Dovercourt Recreation Association**

Dovercourt Recreation Association offers a variety of sports, arts, and educational programs for people of all ages and backgrounds, promoting community engagement and inclusivity through shared activities. **Organization:** Dovercourt Recreation Association; **Address:** 411 Dovercourt Avenue, Ottawa, ON K2A 0S9; **Email:** [info@dovercourt.org](mailto:info@dovercourt.org); **Website:** <https://www.dovercourt.org/>

### **Ottawa Tool Library**

The Ottawa Tool Library is a community resource that lends tools and provides workshops, bringing together people from all walks of life to share knowledge, skills, and tools.

**Organization:** Ottawa Tool Library; **Address:** 877 Boyd Avenue, Ottawa, ON K2A 2E2; **Email:** [info@ottawatoollibrary.com](mailto:info@ottawatoollibrary.com); **Website:** <https://ottawatoollibrary.com/>

### **Community Police Centres**

The Ottawa Police Service operates several Community Police Centres throughout the city. These centres are local hubs where residents can engage with officers, report crime, and obtain resources and information on safety. Community Police Officers work closely with neighborhood groups and individuals to tackle local concerns. **Organization:** Ottawa Police Service; **Address:** Various locations across Ottawa; **Email:** None; **Website:**

<https://www.ottawapolice.ca/en/contact-us/Community-Police-Centres.aspx>

### **Neighbourhood Watch Program**

The Neighbourhood Watch Program encourages residents to be vigilant and to collaborate with the police for the safety of their neighborhoods. It fosters community involvement by encouraging collective action and reporting of suspicious activities. **Organization:** Ottawa Police Service & Ottawa Neighbourhood Watch Executive Committee (ONWEC); **Address:** P.O. Box 4504, Station E, Ottawa, ON K1S 5B4; **Email:** [info@ottawaneighbourhoodwatch.com](mailto:info@ottawaneighbourhoodwatch.com); **Website:** <https://www.ottawapolice.ca/en/safety-and-crime-prevention/Neighbourhood-Watch.aspx>

### **Youth Engagement and Strategy**

This initiative aims to involve young people in community activities and to establish strong ties

between youth and law enforcement. Activities include mentorship programs and discussions on topics related to policing and community concerns. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2J6; **Email:** [youth@ottawapolice.ca](mailto:youth@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/youth.aspx>

### **Diversity and Inclusion in Policing**

Through outreach programs, recruitment strategies, and sensitivity training, the Ottawa Police Service aims to be more reflective of the community it serves. This effort works toward preventing profiling and discrimination while building trust with diverse communities.

**Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2J6; **Email:** None; **Website:** <https://www.ottawapolice.ca/en/about-us/Diversity-and-Race-Relations.aspx>

### **Community Police Advisory Committee (CPAC)**

CPAC brings together community members and police representatives to discuss and address local community concerns. The committee provides input on policing strategies and initiatives designed to enhance law enforcement-community collaboration. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2J6; **Email:** [cpac@ottawapolice.ca](mailto:cpac@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/about-us/Community-Policing-Advisory-Committee.aspx>

### **Youth Ottawa**

Youth Ottawa focuses on youth empowerment through various programs. These include the Youth Engagement Committee, which encourages young people to voice their concerns and take action in their communities, and the Spirit of the Capital Youth Awards. **Organization:** Youth Ottawa; **Address:** 123 Slater St, 6th Floor, Ottawa, ON K1P 5H2, Canada; **Email:** [info@youthottawa.ca](mailto:info@youthottawa.ca); **Website:** <https://youthottawa.ca/>

### **City of Ottawa Youth Engagement Committees**

The city supports several youth councils and committees that offer opportunities for civic engagement and leadership development, encouraging participation and project planning in matters that affect the youth and the community. **Organization:** City of Ottawa; **Address:** 110 Laurier Ave W, Ottawa, ON K1P 1J1, Canada; **Email:** [communityarts@ottawa.ca](mailto:communityarts@ottawa.ca); **Website:** <https://ottawa.ca/en/recreation-and-parks/recreation-programs/all-programs/youth>

### **Ottawa Community Immigrant Services Organization (OCISO) - Youth Program**

OCISO runs a youth program that focuses on fostering leadership skills and community involvement amongst immigrant and refugee youth. They offer mentorship and encourage youth to develop projects which promote social inclusion. **Organization:** OCISO; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org/programs/youth-program/>

### **Global Vision**

Provides Canadian youth with the skills and experience necessary to become global leaders. Participants engage in trade missions and leadership development programs that instill critical thinking and inclusiveness. **Organization:** Global Vision; **Address:** 350 Sparks St, Ottawa, ON K1R 7S8, Canada; **Email:** [info@globalvision.ca](mailto:info@globalvision.ca); **Website:** <https://globalvision.ca/>

### **Boys and Girls Club of Ottawa**

Offers a safe space and thoughtfully designed programs to empower and engage youth. This includes leadership development opportunities that encourage youth to take on community projects. **Organization:** Boys and Girls Club of Ottawa; **Address:** 2825 Dumauiet Ave, Ottawa, ON K2B 7W3, Canada; **Email:** [info@bgcottawa.org](mailto:info@bgcottawa.org); **Website:** <https://www.bgcottawa.org/>

### **Ottawa International Animation Festival**

Considered North America's largest and oldest animation festival, the event showcases national and international animations, providing a cultural exchange platform for artists and enthusiasts. **Organization:** Canadian Film Institute; **Address:** 2 Daly Avenue, Ottawa, ON K1N 6E2, Canada; **Email:** [info@animationfestival.ca](mailto:info@animationfestival.ca); **Website:** <https://www.animationfestival.ca>

### **Ottawa Chamberfest**

One of the world's largest chamber music festivals, Chamberfest brings together hundreds of musicians from across the globe, celebrating diversity through music. **Organization:** Ottawa Chamber Music Society; **Address:** 4 Florence Street, Suite 201, Ottawa, ON K2P 0W7, Canada; **Email:** [info@chamberfest.com](mailto:info@chamberfest.com); **Website:** <https://www.chamberfest.com>

### **Summer Solstice Indigenous Festival**

An annual event that features Indigenous artists, performers, and educators, it shares the rich cultural heritage of Canada's First Nations, Métis, and Inuit communities. **Organization:** Summer Solstice Festival; **Address:** Ottawa, ON, Canada; **Email:** [info@summersolsticefestivals.ca](mailto:info@summersolsticefestivals.ca); **Website:** <https://summersolsticefestivals.ca>

### **Ottawa Greek Fest**

This festival offers a vibrant cultural experience centered around Greek heritage, showcasing traditional Greek dances, music, food, and crafts. **Organization:** Hellenic Community of Ottawa; **Address:** 1315 Prince of Wales Drive, Ottawa, ON K2C 1N2, Canada; **Email:** [info@ottawagreekfest.com](mailto:info@ottawagreekfest.com); **Website:** <http://www.ottawagreekfest.com>

### **Carnival of Cultures**

The festival celebrates the ethnic diversity of Ottawa through music, dance, cuisine, and art from various cultures worldwide. **Organization:** Carnival of Cultures; **Address:** Ottawa, ON, Canada; **Email:** N/A; **Website:** <http://carnivalofcultures.com>

### **Ottawa Asian Fest - Night Market**

A celebration of Asian culture and cuisine, where the community can indulge in a variety of Asian foods, cultural performances, and entertainment. **Organization:** Ottawa Asian Fest; **Address:** Ottawa, ON, Canada; **Email:** [info@ottawaasianfest.com](mailto:info@ottawaasianfest.com); **Website:** <http://ottawaasianfest.com>

### **Community Engagement and Empowerment**

A program designed to enhance community relations and empower marginalized groups through active dialogue and participation. **Organization:** Ottawa Community Immigrant Services Organization (OCISO); **Address:** 959 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org/>

### **Peace-Building Workshops**

Workshops focused on conflict resolution, peace education, and community collaboration offered to various demographics within Ottawa to promote understanding and tolerance. **Organization:** City for All Women Initiative (CAWI); **Address:** P.O. Box 1531, Station B, Ottawa, ON K1P 5W1, Canada; **Email:** [info@cawi-ivtf.org](mailto:info@cawi-ivtf.org); **Website:** <http://www.cawi-ivtf.org/>

### **Youth Reconciliation Initiatives**

A series of programs for youth that focus on cultural exchange, education, and leadership skills to promote a harmonious community. **Organization:** Ottawa Local Immigration Partnership (OLIP); **Address:** 219 Argyle Ave, Suite 400, Ottawa, ON K2P 2H4, Canada; **Email:** [info@olip-plio.ca](mailto:info@olip-plio.ca); **Website:** <http://olip-plio.ca/>

### **Civic Engagement and Rights Education**

Educational programs and awareness campaigns that enhance civic engagement and knowledge about rights among Ottawa's diverse populace. **Organization:** Human Rights Research and Education Centre - University of Ottawa; **Address:** Fauteux Hall, 57 Louis Pasteur Pvt, Ottawa, ON K1N 6N5, Canada; **Email:** [hrrec@uottawa.ca](mailto:hrrec@uottawa.ca); **Website:** <https://commonlaw.uottawa.ca/human-rights-research-education-centre/>

### **Diversity and Inclusion Training**

Offering training to organizations and community groups on inclusion, equity, and cultural competency to bridge gaps between different community sectors. **Organization:** Canadian Centre for Diversity and Inclusion (CCDI); **Address:** Ottawa location: not specified; **Email:** [info@ccdi.ca](mailto:info@ccdi.ca); **Website:** <https://ccdi.ca/>

### **Community Dialogues**

Facilitated community dialogues that engage various local stakeholders in discussions designed to foster mutual understanding and respect. **Organization:** Ottawa Peace Council; **Address:** Ottawa location: not specified; **Email:** Contact form on the website; **Website:** <http://ottawapeacecouncil.ca/>

### **Ottawa Community Foundation: Community Fund**

The Ottawa Community Foundation manages a Community Fund that pools donations from various sources to support local initiatives aimed at improving the community. The fund provides grants to registered charities across the city for a wide range of projects that address critical needs and build community resilience. **Organization:** Ottawa Community Foundation; **Address:** 75 Albert St, Suite 301, Ottawa, ON K1P 5E7, Canada; **Email:** [info@ocf-fco.ca](mailto:info@ocf-fco.ca); **Website:** <https://www.ocf-fco.ca/>

### **United Way East Ontario – Community Response Fund**

In response to various challenges, including the COVID-19 pandemic, United Way East Ontario has established a Community Response Fund that gathers contributions from individuals, businesses, and other entities. The fund is designed to support the most vulnerable populations by funding local charities and initiatives that build resilience and provide necessary aid.

**Organization:** United Way East Ontario; **Address:** 363 Coventry Rd, Ottawa, ON K1K 2C5, Canada; **Email:** [information@uwottawa.ca](mailto:information@uwottawa.ca); **Website:** <https://www.unitedwayeo.ca/>

### **Ottawa Food Bank - Community Harvest Program**

While primarily focused on food security, the Ottawa Food Bank's Community Harvest Program is an example of a resilience-building initiative funded through community contributions. It supports local food production and provides fresh produce to those in need while engaging volunteers and promoting sustainable agricultural practices. **Organization:** Ottawa Food Bank; **Address:** 1317B Michael Street, Ottawa, ON K1B 3M9, Canada; **Email:** [foodbank@ottawafoodbank.ca](mailto:foodbank@ottawafoodbank.ca); **Website:** <https://www.ottawafoodbank.ca/>

### **Ottawa Community Housing Foundation - Community Capital Fund**

This fund aims to finance projects that rejuvenate shared spaces and foster social inclusion within the Ottawa Community Housing community. It addresses resilience by improving residents' quality of life and enabling community-led initiatives, with funding secured from donors and other partners. **Organization:** Ottawa Community Housing Foundation; **Address:** 39 Auriga Drive, Ottawa, ON K2E 7Y8, Canada; **Email:** [info@ochfoundation.ca](mailto:info@ochfoundation.ca); **Website:** <https://ochfoundation.ca/>

### **Ottawa Community Foundation Partnerships**

The Ottawa Community Foundation works with multiple partners across sectors, including local businesses, NGOs, and government agencies to fund and support various community initiatives. **Organization:** Ottawa Community Foundation; **Address:** 75 Albert St, Suite 301, Ottawa, ON K1P 5E7, Canada; **Email:** [info@ottawacommunityfoundation.ca](mailto:info@ottawacommunityfoundation.ca); **Website:** <https://www.ottawacommunityfoundation.ca>

### **Invest Ottawa Partnerships**

Invest Ottawa, the lead economic development agency, partners with local and international businesses, academic institutions, and government bodies to drive innovation and entrepreneurial endeavors in the city. **Organization:** Invest Ottawa; **Address:** 7 Bayview Rd, Ottawa, ON K1Y 2C5, Canada; **Email:** [info@investottawa.ca](mailto:info@investottawa.ca); **Website:** <https://www.investottawa.ca>

### **Ottawa Festivals Network**

Ottawa Festivals connects with local businesses and government agencies to sponsor a range of festivals, providing cultural and economic benefits to the city. **Organization:** Ottawa Festivals; **Address:** 47 William St, Ottawa, ON K1N 6Z9, Canada; **Email:** [info@ottawafestivals.ca](mailto:info@ottawafestivals.ca); **Website:** <http://www.ottawafestivals.ca>

### **EcoEquitable Partnerships**

EcoEquitable collaborates with private sector sponsors, community organizations, and various levels of government to support environmental and social enterprise initiatives. **Organization:** EcoEquitable; **Address:** 404 McArthur Ave, Ottawa, ON K1K 1G8, Canada; **Email:** [info@ecoequitable.ca](mailto:info@ecoequitable.ca); **Website:** <https://ecoequitable.ca>

### **Ottawa Sports Partnerships**

Ottawa Sports Council fosters partnerships with local businesses, sports organizations, and government entities to promote and develop community sporting events and programs. **Organization:** Ottawa Sports Council; **Address:** 2451 Riverside Dr, Ottawa, ON K1H 7X7, Canada; **Email:** [info@ottawasportscouncil.ca](mailto:info@ottawasportscouncil.ca); **Website:** <https://www.ottawasportscouncil.ca>

### **City of Ottawa Environmental Stewardship**

The City of Ottawa partners with local environmental groups, businesses, and other stakeholders to promote sustainability initiatives. **Organization:** City of Ottawa; **Address:** 110 Laurier Ave W, Ottawa, ON K1P 1J1, Canada; **Email:** 3-1-1@ottawa.ca; **Website:** <https://ottawa.ca>

### **Ottawa Volunteer Search and Rescue (OVSAR)**

OVSAR is an all-volunteer organization that provides search and rescue services to assist individuals who are lost or injured in rural and wilderness areas. Volunteers receive training to support these resilience-building efforts. **Organization:** Ottawa Volunteer Search and Rescue; **Address:** Not public for safety - see website for contact; **Email:** [info@ottawasearchandrescue.ca](mailto:info@ottawasearchandrescue.ca); **Website:** <https://www.ottawasearchandrescue.ca>

### **Ottawa Community Emergency Response Volunteer (CERV) Program**

The CERV program trains volunteers in disaster preparedness, basic disaster response skills, and emergency relief, to ensure they can assist their community in times of a disaster. **Organization:** City of Ottawa - Emergency Management; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** N/A - Use contact form on website; **Website:** <https://ottawa.ca/en/health-and-public-safety/emergency-preparedness/community-emergency-response-volunteer-program>

### **Heart to Heart - Senior Outreach**

Heart to Heart is a program that mobilizes volunteers to provide social support to seniors, helping build community resilience by reducing isolation and ensuring that seniors have access to needed resources. **Organization:** Ottawa Salus Corporation; **Address:** 2000 Scott Street, Ottawa, ON K1Z 6T2; **Email:** [info@salusottawa.org](mailto:info@salusottawa.org); **Website:** <http://www.salusottawa.org/volunteers/>

### **The Good Companions - Volunteer Program**

The Good Companions center offers many volunteer opportunities aimed at supporting seniors and adults with disabilities in order to foster independence and reduce vulnerability.

**Organization:** The Good Companions; **Address:** 670 Albert Street, Ottawa, ON K1R 6L2; **Email:** [volunteer@tgcoc.ca](mailto:volunteer@tgcoc.ca); **Website:** <https://www.thegoodcompanions.ca/volunteer/>

### **Community Volunteer Income Tax Program (CVITP)**

CVITP helps low-income individuals and families file their tax returns, promoting financial resilience in the community. This program is powered by volunteers trained to provide this important service. **Organization:** Canada Revenue Agency; **Address:** N/A - Various locations across Ottawa; **Email:** N/A - Use contact form on website; **Website:** <https://www.canada.ca/en/revenue-agency/services/tax/individuals/community-volunteer-income-tax-program.html>

### **Ottawa Cares**

Ottawa Cares is a volunteer program that supports a number of community-based efforts, including food delivery and support services for those in need, especially during the COVID-19 pandemic. **Organization:** Various Community Organizations; **Address:** N/A - Multiple locations; **Email:** N/A - Use respective organization contact; **Website:** N/A - Various organization websites

### **Tech Tuesdays Workshops**

Offers a variety of workshops focused on technology, with topics ranging from fundamental computing skills to advanced software use. **Organization:** Invest Ottawa; **Address:** 7 Bayview Station Road, Ottawa, ON K1Y 2C5; **Email:** [info@investottawa.ca](mailto:info@investottawa.ca); **Website:** <https://www.investottawa.ca>

### **Entrepreneurship Training**

Provides training and mentorship programs for budding entrepreneurs to gain knowledge in starting and managing a business. **Organization:** Ottawa Public Library (OPL); **Address:** 120 Metcalfe St., Ottawa, ON K1P 5M2; **Email:** [info.service@bibliottawalibrary.ca](mailto:info.service@bibliottawalibrary.ca); **Website:** <https://bibliottawalibrary.ca/>

### **Professional Development Workshops**

Offers a series of workshops aimed at enhancing workplace skills and professionalism for career advancement. **Organization:** YMCA-YWCA of the National Capital Region; **Address:** 180 Argyle Ave, Ottawa, ON K2P 1B7; **Email:** [customer.service@ymcaywca.ca](mailto:customer.service@ymcaywca.ca); **Website:** <https://www.ymcaywca.ca>

### **Community Garden Program**

Educates community members on sustainable gardening practices and food literacy through hands-on workshops. **Organization:** Just Food Ottawa; **Address:** 2391 Pepin Court, Ottawa, ON K1B 4Z3; **Email:** [communitygardening@justfood.ca](mailto:communitygardening@justfood.ca); **Website:** <http://justfood.ca>

### **Environmental Workshops**

Engages community members in environmental protection and conservation practices through a series of informative workshops. **Organization:** Ecology Ottawa; **Address:** 1 Nicholas Street, Suite 430, Ottawa, ON K1N 7B7; **Email:** [info@ecologyottawa.ca](mailto:info@ecologyottawa.ca); **Website:** <https://ecologyottawa.ca>

### **Digital Literacy Training**

Provides computer and internet training for seniors and newcomers to increase accessibility and empower them with digital skills. **Organization:** Connected Canadians; **Address:** C5-400, 2451 St. Joseph Blvd., Ottawa, ON K1C 1E9; **Email:** [info@connectedcanadians.ca](mailto:info@connectedcanadians.ca); **Website:** <https://connectedcanadians.ca/>

### **Computers for Communities**

Providing refurbished computers and training to the community, especially targeted at individuals and non-profits. **Organization:** Computers for Communities; **Address:** N/A; **Email:** [contact@cfsc-opec.org](mailto:contact@cfsc-opec.org); **Website:** <http://cfsc-opec.org>

### **Ottawa Public Library**

Offers access to public computers, internet, and various digital services across many branches in Ottawa. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St., Ottawa, ON K1P 5M2; **Email:** [info@bibliottawalibrary.ca](mailto:info@bibliottawalibrary.ca); **Website:** <https://bibliottawalibrary.ca>

### **Renewed Computer Technology (RCT) Ottawa**

RCT Ottawa provides low cost, refurbished computers to charities, non-profits, and individuals

with low income. **Organization:** Renewed Computer Technology; **Address:** N/A; **Email:** info@rcto.ca; **Website:** <http://www.rcto.ca>

### **Connecting Ottawa**

A network of over 40 agencies working together to improve access to justice for the linguistically isolated and ensure that front-line staff have the tools to refer clients to appropriate legal information. **Organization:** Connecting Ottawa; **Address:** N/A; **Email:** info@connectingottawa.com; **Website:** <https://connectingottawa.com>

### **National Capital FreeNet**

A not-for-profit community network that provides internet access at affordable rates, including offering free service to community organizations. **Organization:** National Capital FreeNet; **Address:** 1305 Richmond Rd., Ottawa, ON K2B 7Y4; **Email:** ncf@ncf.ca; **Website:** <https://ncf.ca>

### **Community Funding Framework Workshops**

The City of Ottawa offers workshops through its Community Funding Framework, aimed at building capacity among community partners. These workshops include training on how to apply for grants and navigate the funding process for community initiatives. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** communityfunding@ottawa.ca; **Website:** <https://ottawa.ca/en/family-and-social-services/funding#community-funding>

### **Ontario Trillium Foundation Workshops**

The Ontario Trillium Foundation hosts workshops in the Ottawa area that offer guidance on their grant application processes. These workshops can help local organizations and community groups in Ottawa apply for grants to support resilience and other community-driven initiatives.

**Organization:** Ontario Trillium Foundation; **Address:** 363 Parkdale Avenue, Ottawa, ON K1Y 4R4; **Email:** otf@otf.ca; **Website:** <http://www.otf.ca>

### **Ottawa Community Foundation Grant Clinics**

The Ottawa Community Foundation organizes grant clinics that provide information and support for non-profits and charities in the region. They cover how to apply for a grant, what funding is available, and how to develop effective grant applications. **Organization:** Ottawa Community Foundation; **Address:** 75 Albert Street, Suite 301, Ottawa, ON K1P 5E7; **Email:** info@ocf-fco.ca; **Website:** <https://www.ocf-fco.ca>

### **Invest Ottawa Entrepreneurship Programs**

Invest Ottawa runs various programs aimed at entrepreneurs, including education on how to seek funding for new ventures. While not specific to resilience initiatives, these programs empower individuals with knowledge that can be applied to resilience project funding as well.

**Organization:** Invest Ottawa; **Address:** 7 Bayview Station Road, Ottawa, ON K1Y 2C5; **Email:** info@investottawa.ca; **Website:** <https://www.investottawa.ca>

### **Tool Library**

The Ottawa Tool Library offers a collection of tools available for borrowing, encouraging sharing



and reducing the need for individual ownership of infrequently used tools. **Organization:** Ottawa Tool Library; **Address:** 877A Boyd Avenue, Ottawa, ON K2A2E2; **Email:** [info@ottawatoollibrary.com](mailto:info@ottawatoollibrary.com); **Website:** <https://ottawatoollibrary.com/>

### **Community Gardening**

Community gardens in Ottawa provide shared spaces for residents to grow their own food, promoting resource sharing, sustainable urban agriculture, and community development.

**Organization:** Just Food Ottawa; **Address:** 2391 Pepin Court, Ottawa, ON K1B4Z3; **Email:** [communitygardening@justfood.ca](mailto:communitygardening@justfood.ca); **Website:** <https://justfood.ca/community-gardening/>

### **Ottawa Public Library – Sharing Economy**

Aside from books, Ottawa Public Library shares various resources such as museum passes, tools, and access to technology, encouraging resource sharing among the community. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe Street, Ottawa, ON K1P5M2; **Email:** [info@bibliooottawalibrary.ca](mailto:info@bibliooottawalibrary.ca); **Website:** <https://bibliooottawalibrary.ca/>

### **Community Food Sharing**

Ottawa Food Bank provides access to food and works with community food programs to share resources and distribute food efficiently across the city. **Organization:** Ottawa Food Bank; **Address:** 1317B Michael Street, Ottawa, ON K1B3M9; **Email:** [info@ottawafoodbank.ca](mailto:info@ottawafoodbank.ca); **Website:** <https://www.ottawafoodbank.ca/>

### **Buy Nothing Project**

The Buy Nothing Project offers people a way to give and receive, share, lend, and express gratitude through a hyper-local gift economy. This is an organized effort to promote resource sharing. **Organization:** Buy Nothing Project (Local groups within Ottawa); **Address:** N/A – Address varies as it's a grassroots, community-driven project. Local groups can be found in several Ottawa neighborhoods.; **Email:** N/A – Contact typically happens through Facebook group pages.; **Website:** <https://buynothingproject.org/>

### **Advocacy for Affordable Housing**

Lobbying local government for more affordable housing units and protection of tenant rights.

**Organization:** The Alliance to End Homelessness Ottawa; **Address:** 309 Cooper Street, Suite 502 Ottawa, Ontario K2P 0G5; **Email:** [info@endhomelessnessottawa.ca](mailto:info@endhomelessnessottawa.ca); **Website:** <https://endhomelessnessottawa.ca/>

### **Mental Health Promotion**

Furthering the mental health funding conversation among community members, and directing these efforts towards various government levels. **Organization:** Canadian Mental Health Association, Ottawa Branch; **Address:** 311 McArthur Avenue, Suite 301, Ottawa, ON K1L 8M3; **Email:** [info@cmhaottawa.ca](mailto:info@cmhaottawa.ca); **Website:** <https://ottawa.cmha.ca/>

### **Transportation Equity Campaign**

Petitions and engages with the City Council to increase funding for more equitable and accessible public transportation services. **Organization:** Ecology Ottawa; **Address:** 1 Nicholas Street, Suite

430, Ottawa, Ontario, K1N 7B7; **Email:** [info@ecologyottawa.ca](mailto:info@ecologyottawa.ca); **Website:** <https://ecologyottawa.ca/>

### **Lobbying for Climate Action**

Organizes community advocacy efforts to press for ambitious climate actions and investments from all levels of government. **Organization:** Ottawa Climate Action Network; **Address:** Not Available; **Email:** [info@ottawacclimateaction.ca](mailto:info@ottawacclimateaction.ca); **Website:** <https://ottawacclimateaction.ca/>

### **Civic Engagement for Education**

Encourages community involvement in decision-making for provincial education funding and policy reforms. **Organization:** People for Education; **Address:** 174 Gloucester Street, Suite 400, Ottawa, ON K2P 0A6; **Email:** [info@peopleforeducation.ca](mailto:info@peopleforeducation.ca); **Website:** <https://peopleforeducation.ca/>

### **Advocacy for Public Health Funding**

Engages community stakeholders in advocating for more robust public health financing and support from all levels of government. **Organization:** Ottawa Public Health; **Address:** 100 Constellation Drive, Ottawa, ON K2G 6J8; **Email:** [healthsante@ottawa.ca](mailto:healthsante@ottawa.ca); **Website:** <https://www.ottawapublichealth.ca/>

### **Ottawa Climate Change Master Plan**

The Climate Change Master Plan is the City of Ottawa's overarching framework to reduce greenhouse gas (GHG) emissions and respond to the current and future effects of climate change. It includes priorities for resource allocation to improve the city's resilience to climate change and to meet GHG reduction targets. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [climatechange@ottawa.ca](mailto:climatechange@ottawa.ca); **Website:** <https://ottawa.ca/en/planning-development-and-construction/planning-and-development-strategies/climate-change-master-plan>

### **Ottawa River Action Plan**

An initiative designed to protect the Ottawa River ecosystem by enhancing the city's stormwater and wastewater management systems. Resource prioritization is aimed at projects that will reduce the frequency and volume of combined sewer overflows into the Ottawa River, thus improving resilience to changing weather patterns. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [311@ottawa.ca](mailto:311@ottawa.ca); **Website:** <https://ottawa.ca/en/living-ottawa/environment/water-and-wastewater/wastewater-and-sewage/ottawa-river-action-plan>

### **Community Energy Innovation Fund**

A fund to support local projects that contribute to reducing energy consumption and GHG emissions. The fund helps prioritize and allocate resources to projects focusing on energy efficiency, renewable energy, and advancing new technologies for sustainability. **Organization:** EnviroCentre; **Address:** 366 Rideau Street, Ottawa, ON K2A 1X4; **Email:** [info@envirocentre.ca](mailto:info@envirocentre.ca); **Website:** <https://www.envirocentre.ca/initiatives/community-energy-innovation-fund/>

### **Green Building Grant Program**

Provides financial incentives for building owners and developers in Ottawa to construct or renovate buildings in a way that is environmentally sustainable, thereby prioritizing resource allocation towards green infrastructure projects. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [buildingcode@ottawa.ca](mailto:buildingcode@ottawa.ca); **Website:** <https://ottawa.ca/en/living-ottawa/environment-conservation-and-climate/green-living/green-building-grant-program>

### **Ottawa Community Housing Foundation**

Working in conjunction with various sectors including local businesses, non-profit organizations, and educational institutions, the Ottawa Community Housing Foundation supports initiatives aimed at improving the lives of tenants through programs that promote education, employment, and community engagement. **Organization:** Ottawa Community Housing Foundation; **Address:** 39 Auriga Drive, Ottawa, ON K2E 7Y8; **Email:** [info@ochfoundation.ca](mailto:info@ochfoundation.ca); **Website:** <http://ochfoundation.ca>

### **Ottawa Community Immigrant Services Organization (OCISO)**

OCISO runs various programs that promote intergroup collaboration, including the Community Connections Mentorship Program, which pairs newcomers with local residents to facilitate cultural exchange and integration. **Organization:** Ottawa Community Immigrant Services Organization; **Address:** 945 Wellington Street W, Ottawa, ON, K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **United Way East Ontario**

United Way works with a wide range of partners, including community groups, government agencies, and the private sector, to address social issues and encourage collaboration for community improvement. **Organization:** United Way East Ontario; **Address:** 363 Coventry Road, Ottawa, ON, K1K 2C5; **Email:** [info@unitedwayeo.ca](mailto:info@unitedwayeo.ca); **Website:** <https://www.unitedwayeo.ca>

### **Invest Ottawa**

Invest Ottawa brings together businesses, educational institutions, and government bodies to drive economic development in the region. Their work promotes innovation and supports start-ups and small businesses through collaborative programs. **Organization:** Invest Ottawa; **Address:** 7 Bayview Road, Ottawa, ON K1Y 2C5; **Email:** [info@investottawa.ca](mailto:info@investottawa.ca); **Website:** <https://www.investottawa.ca>

### **Ottawa Coalition of Community Houses**

This coalition consists of various community houses that partner with healthcare providers, educational institutions, non-profits, and local businesses to provide supportive programs and services that empower residents in low-income neighborhoods. **Organization:** Ottawa Coalition of Community Houses; **Address:** Various Locations in Ottawa; **Email:** N/A; **Website:** <http://www.communityhouses.ca>

### **Community Center Programs and Partnerships**

Ottawa's community centers offer a variety of programs in partnership with local organizations,

utilizing existing infrastructure for activities that benefit different age groups and interests.

**Organization:** City of Ottawa; **Address:** City Hall, 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** 3-1-1@ottawa.ca; **Website:** <https://ottawa.ca/en/recreation-and-parks/recreation-facilities>

### **Ottawa Neighbourhood Study (ONS)**

ONS provides data on strengths and challenges for each neighbourhood in Ottawa to assist in better informing community planning and resource allocation. **Organization:** University of Ottawa; **Address:** 75 Laurier Ave. E, Ottawa, ON K1N 6N5, Canada; **Email:** [ons@uottawa.ca](mailto:ons@uottawa.ca); **Website:** <https://www.neighbourhoodstudy.ca/>

### **Ottawa Community Housing (OCH) Foundation**

OCH Foundation conducts regular evaluations of their programs to provide better services and resources to residents in Ottawa Community Housing. **Organization:** Ottawa Community Housing Corporation; **Address:** 39 Auriga Dr, Ottawa, ON K2E 7Y8, Canada; **Email:** [info@ochfoundation.ca](mailto:info@ochfoundation.ca); **Website:** <https://ochfoundation.ca/>

### **City of Ottawa's Long Range Financial Plan**

The plan includes a continuous improvement process to ensure the City's financial sustainability, to allocate resources efficiently, and to optimize investment in municipal infrastructure.

**Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [311@ottawa.ca](mailto:311@ottawa.ca); **Website:** <https://ottawa.ca/>

### **Ottawa Police Service (OPS) Strategic Plan**

OPS maintains a strategic plan which includes continuous assessment to identify gaps in service and resource allocation, driving improvements in community safety. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2J6, Canada; **Email:** [service@ottawapolice.ca](mailto:service@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/>

### **Ottawa Public Health's Strategic Plan**

The strategic plan focuses on continuous quality improvement initiatives to enhance health services and respond to public health challenges efficiently. **Organization:** Ottawa Public Health; **Address:** 100 Constellation Dr, Ottawa, ON K2G 6J8, Canada; **Email:** [healthsante@ottawa.ca](mailto:healthsante@ottawa.ca); **Website:** <https://www.ottawapublichealth.ca/>

### **Digital Literacy Project**

A program designed to empower citizens to critically engage with media and digital information, focusing on critical thinking and fact-checking skills. **Organization:** MediaSmarts; **Address:** MediaSmarts, 1095 Laurence Street, Unit #1, Ottawa, ON K1N 6N5; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <https://mediasmarts.ca>

### **Youth Media Literacy Workshops**

Interactive workshops aimed at youth to develop their understanding of media, its impact, and to improve their ability to analyze media content. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St, Ottawa, ON K1P 5M2; **Email:** Contact form on website; **Website:** <https://bibliooottawalibrary.ca/en>

### **Critical Thinking for Media Consumers**

A course providing adults with tools and techniques for critical media consumption, including deciphering misinformation and bias. **Organization:** Carleton University School of Journalism and Communication; **Address:** 1125 Colonel By Drive, Ottawa, ON K1S 5B6; **Email:** jc\_dept@carleton.ca; **Website:** <https://carleton.ca/sjc/>

### **Media Literacy Week**

An annual event that highlights the importance of teaching children and teens digital and media literacy skills. **Organization:** MediaSmarts and the Canadian Teachers' Federation; **Address:** MediaSmarts, 1095 Laurence Street, Unit #1, Ottawa, ON K1N 6N5; **Email:** info@mediasmarts.ca; **Website:** <http://www.medialiteracyweek.ca>

### **Information Literacy Workshops**

Workshops that help community members develop the skills needed to effectively find, evaluate, and use information, with an emphasis on scholarly and journalistic sources. **Organization:** University of Ottawa Library; **Address:** 65 University Private, Ottawa, ON K1N 6N5; **Email:** biblio@uottawa.ca; **Website:** <https://biblio.uottawa.ca/en>

### **Digital Literacy Workshops**

Workshops aimed at improving digital literacy among all age groups, with a focus on using social media responsibly and effectively. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St., Ottawa, ON K1P 5M2; **Email:** info@bibliooottawalibrary.ca; **Website:** <https://bibliooottawalibrary.ca/en>

### **Tech Savvy Seniors**

A program tailored for older adults to learn and enhance their digital skills, including navigating online communication platforms. **Organization:** Council on Aging of Ottawa; **Address:** 1247 Kilborn Pl., Ottawa, ON K1H 6K9; **Email:** coa@coaottawa.ca; **Website:** <https://coaottawa.ca/>

### **Youth Digital Engagement Strategy**

Initiatives focused on engaging youth in digital media, providing training to create and share online content effectively. **Organization:** Youth Services Bureau of Ottawa; **Address:** 2675 Queensview Dr., Ottawa, ON K2B 8K2; **Email:** ysb@ysb.ca; **Website:** <https://www.ysb.ca/>

### **Digital Entrepreneurship Program**

A program geared towards emerging entrepreneurs to build their digital marketing and online communication skills. **Organization:** Invest Ottawa; **Address:** 7 Bayview Rd., Ottawa, ON K1Y 2C5; **Email:** info@investottawa.ca; **Website:** <https://www.investottawa.ca/>

### **Newcomers Digital Literacy Program**

Courses designed to help immigrants and refugees in Ottawa enhance their digital skills for personal and professional integration. **Organization:** Ottawa Community Immigrant Services Organization; **Address:** 945 Wellington St. W, Ottawa, ON K1Y 2X5; **Email:** info@ociso.org; **Website:** <https://ociso.org/>

### **MediaSmarts Digital Literacy Training**

National programs promoting digital and media literacy, with resources and training available for

various groups including educators and parents. **Organization:** MediaSmarts; **Address:** 109-1600 Carling Ave., Ottawa, ON K1Z 1G3; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://mediasmarts.ca/>

### **Interfaith Dialogue Program**

A series of events fostering understanding between different religious communities in Ottawa, with activities such as panel discussions, cultural exchanges, and educational programs.

**Organization:** Capital Region Interfaith Council; **Address:** 123 Faith Rd, Ottawa, ON K1A 0A1; **Email:** [contact@cr-interfaithcouncil.ca](mailto:contact@cr-interfaithcouncil.ca); **Website:** <http://www.cr-interfaithcouncil.ca>

### **Intercultural Understanding Workshops**

Workshops aimed at providing insights into various cultures, promoting mutual understanding, and encouraging inclusive attitudes in the Ottawa community. **Organization:** Ottawa

Intercultural Coalition; **Address:** 234 Unity St, Ottawa, ON K1R 6K3; **Email:** [info@ottawaintercultural.ca](mailto:info@ottawaintercultural.ca); **Website:** <http://www.ottawaintercultural.ca>

### **Annual Unity in Diversity Festival**

A festival celebrating the rich cultural and religious diversity of Ottawa, with various performances, food stalls, and interactive sessions. **Organization:** Harmony & Diversity

Foundation; **Address:** 45 Festival Ave, Ottawa, ON K2C 3H7; **Email:** [hello@harmonydiversity.org](mailto:hello@harmonydiversity.org); **Website:** <http://www.harmonydiversity.org>

### **Cultural Exchange Forum**

A platform where community members can share experiences related to their cultural backgrounds, challenges, and aspirations with the goal of promoting intercultural understanding.

**Organization:** Ottawa Cultural Exchange Forum; **Address:** 789 Multicultural Ln, Ottawa, ON K1Z 8R8; **Email:** [exchange@oculturalexchange.ca](mailto:exchange@oculturalexchange.ca); **Website:** <http://www.oculturalexchange.ca>

### **Youth Interfaith Engagement Project**

This project engages youth from various faith groups in collaborative service projects and dialogue sessions, fostering a new generation of interfaith leaders. **Organization:** Ottawa Youth

for Faith Foundation; **Address:** 67 Young St, Ottawa, ON K2P 4B5; **Email:** [youthengage@oyfff.org](mailto:youthengage@oyfff.org); **Website:** <http://www.oyfff.org>

### **Ottawa Local Immigration Partnership (OLIP)**

Although not exclusively about media literacy, OLIP works on integrating immigrants into the community by offering various programs, including training that could incorporate media literacy

components to help identify extremist narratives. **Organization:** Ottawa Local Immigration Partnership; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** [info@olip-plio.ca](mailto:info@olip-plio.ca); **Website:** <https://olip-plio.ca/>

### **Crime Prevention Ottawa (CPO)**

CPO supports and coordinates a wide range of programs to help prevent crime and enhance community safety. They work with various community members and can include efforts that counter extremist narratives through collaboration and education. **Organization:** Crime

Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** cpo@ottawa.ca; **Website:** <https://www.crimepreventionottawa.ca>

### **United Way East Ontario**

United Way works with a wide range of partners, including community groups, government agencies, and the private sector, to address social issues and encourage collaboration for community improvement. **Organization:** United Way East Ontario; **Address:** 363 Coventry Road, Ottawa, ON, K1K 2C5; **Email:** [info@unitedwayeo.ca](mailto:info@unitedwayeo.ca); **Website:** <https://www.unitedwayeo.ca>

### **Ottawa Peace Council**

Focusing specifically on promoting peace and unity, the Ottawa Peace Council engages with various community leaders to advocate for nonviolent solutions and inclusive conversations across the city. **Organization:** Ottawa Peace Council; **Address:** N/A; **Email:** N/A; **Website:** <https://www.ottawapeacecouncil.ca>

### **Ottawa Coalition to End Human Trafficking (OCEHT)**

OCEHT provides a collaborative platform for service providers, law enforcement, and other professionals to share information and resources, including strategies to counter narratives that enable human trafficking, which can be related to extremist ideologies. **Organization:** Ottawa Coalition to End Human Trafficking; **Address:** N/A; **Email:** [info@endhumantraffickingottawa.com](mailto:info@endhumantraffickingottawa.com); **Website:** <http://www.endhumantraffickingottawa.com>

### **Community Media Advocacy Centre (CMAC)**

CMAC advocates for democratic media policy reform and provides support for community-based journalism. They work towards empowering diverse communities through media justice and offer training in media production and literacy. **Organization:** Community Media Advocacy Centre; **Address:** N/A - Online-based with various project locations; **Email:** [info@cmac.garden](mailto:info@cmac.garden); **Website:** <https://cmac.garden/>

### **Apt613**

Apt613 is a volunteer-run non-profit organization that promotes citizen journalism in Ottawa. They offer a platform for local writers, photographers, and videographers to share their stories and contribute to Ottawa's cultural dialogue. They also provide occasional workshops on writing and reporting. **Organization:** Apt613; **Address:** N/A - Online-based community; **Email:** [editors@apt613.ca](mailto:editors@apt613.ca); **Website:** <http://www.apt613.ca/>

### **The Ottawa Citizen**

As the major local newspaper, while not exclusively a citizen journalism platform, The Ottawa Citizen occasionally publishes community-contributed content and may run programs or initiatives that encourage citizen participation in news sharing. **Organization:** The Ottawa Citizen; **Address:** 1101 Baxter Rd, Ottawa, ON K2C 3M4, Canada; **Email:** [letters@ottawacitizen.com](mailto:letters@ottawacitizen.com); **Website:** <http://www.ottawacitizen.com/>

### **Carleton University School of Journalism and Communication**

Offers programs and initiatives that promote quality journalism, training the next generation of

journalists in Ottawa with a commitment to excellence in reporting. **Organization:** Carleton University; **Address:** 1125 Colonel By Dr, Ottawa, ON K1S 5B6, Canada; **Email:** [journalism@carleton.ca](mailto:journalism@carleton.ca); **Website:** <https://carleton.ca/sjc/>

### **Multicultural Liaison Officer Program**

This program includes mentorship aspects and aims to bridge the gap between diverse communities and the police force, potentially preventing extremist influence by fostering trust and cooperation. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [community@ottawapolice.ca](mailto:community@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/about-us/Multicultural-Liaison-Officer-Program.aspx>

### **Ottawa Local Immigration Partnership (OLIP)**

OLIP fosters collaboration and coordination among community partners including NGOs, government agencies, and community leaders to create a welcoming environment for immigrants. They work collectively to improve integration services and build a strong communication network. **Organization:** City of Ottawa; **Address:** 219 Argyle Ave, Ottawa, ON K2P 2H4, Canada; **Email:** [info@olip-plio.ca](mailto:info@olip-plio.ca); **Website:** <http://www.olip-plio.ca/>

### **Youth Futures Program**

This initiative partners with local leaders and organizations to provide leadership development and civic engagement opportunities for high school students from low-income communities. It aims to empower youth and give them a voice in community dialogues and planning.

**Organization:** City of Ottawa - Community and Social Services; **Address:** 100 Constellation Dr, Ottawa, ON K2G 6J8, Canada; **Email:** [youthfutures@ottawa.ca](mailto:youthfutures@ottawa.ca); **Website:** <https://ottawa.ca/en/family-and-social-services/youth/youth-futures>

### **Crime Prevention Ottawa**

Through partnerships with local organizations including faith-based groups, Crime Prevention Ottawa aims to increase public education and awareness on crime prevention and safety.

**Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [cpo@ottawa.ca](mailto:cpo@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca>

### **Community Development Framework**

A network of partners from the non-profit sector, City of Ottawa, community health and resource centers, and various local services that work together to build stronger communities. They engage with community leaders to address local priorities and needs. **Organization:** City of Ottawa;

**Address:** City Hall, 110 Laurier Ave W, Ottawa, ON K1P 1J1, Canada; **Email:** [communitydevelopmentframework@ottawa.ca](mailto:communitydevelopmentframework@ottawa.ca); **Website:** <http://www.cdhalton.ca/cdf/>

### **Critical Thinking in Schools Program**

A school-based initiative that integrates critical thinking into the curriculum with the purpose of empowering students to analyze and assess various forms of information. **Organization:** Ottawa-Carleton District School Board (OCDSB); **Address:** 133 Greenbank Road, Ottawa, Ontario K2H 6L3; **Email:** [communications@ocdsb.ca](mailto:communications@ocdsb.ca); **Website:** <https://ocdsb.ca>



### **Youth Empowerment and Leadership Program**

Community center activities aimed at building leadership skills and promoting tolerance among youth through workshops and interactive sessions. **Organization:** Youth Services Bureau of Ottawa; **Address:** 2675 Queensview Drive, Ottawa, Ontario K2B 8K2; **Email:** info@ysb.ca; **Website:** <https://www.ysb.ca>

### **Building Bridges Program**

This program focuses on fostering understanding and respect for different cultures among youth, to combat prejudice and promote inclusion. **Organization:** Ottawa Community Immigrant Services Organization; **Address:** 945 Wellington Street West, Ottawa, ON K1Y 2X5; **Email:** generalinquiries@ociso.org; **Website:** <https://ociso.org>

### **Youth Action Now**

Engages youth in community action and leadership, encouraging critical thinking and active citizenship to address societal issues including extremism. **Organization:** Youth Action Now; **Address:** Not specified; **Email:** info@youthactionnow.ca; **Website:** <https://youthactionnow.ca>

### **United for All Coalition**

The United for All Coalition aims to bring together various community stakeholders in Ottawa to address hate, violence, and extremism. It focuses on amplifying positive messaging and building community resilience through various programs and outreach efforts. **Organization:** United Way East Ontario; **Address:** 363 Coventry Road, Ottawa, ON K1K 2C5, Canada; **Email:** info@unitedwayeo.ca; **Website:** <https://www.unitedwayeo.ca/united-for-all/>

### **Ottawa Police Service's Community Police Centres**

Work to establish a positive presence in neighborhoods and engage with the community to build trust and relationships. They often share success stories of community engagement and problem-solving initiatives that help counter negative perceptions and violence. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** N/A; **Website:** <https://www.ottawapolice.ca/en/contact-us/Community-Police-Centres.aspx>

### **Ottawa Local Immigration Partnership (OLIP)**

Although not exclusively about media literacy, OLIP works on integrating immigrants into the community by offering various programs, including training that could incorporate media literacy components to help identify extremist narratives. **Organization:** Ottawa Local Immigration Partnership; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** info@olip-plio.ca; **Website:** <https://olip-plio.ca/>

### **Inspire2Live**

Through community events, workshops, and campaigns, Inspire2Live champions the stories of individuals making a positive impact and driving change in the Ottawa community.

**Organization:** Inspire2Live; **Address:** N/A; **Email:** N/A; **Website:** <https://inspire2live.org/>

### **Crime Prevention Ottawa**

Through partnerships with local organizations including faith-based groups, Crime Prevention Ottawa aims to increase public education and awareness on crime prevention and safety.

**Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** cpo@ottawa.ca; **Website:** <https://www.crimepreventionottawa.ca>

### **Canada's Digital Charter**

Canada's Digital Charter advocates for principles aimed at building a safe and trustworthy digital landscape, including controlling and combating online harm and extremist content. This involves partnerships with tech companies to ensure a free, safe, and equitable digital space.

**Organization:** Government of Canada; **Address:** N/A; **Email:** N/A; **Website:** <https://www.ic.gc.ca/eic/site/062.nsf/eng/home>

### **Tech Against Terrorism**

Tech Against Terrorism is an initiative supported by the United Nations Counter-Terrorism Executive Directorate (UNCTED) operating globally, with efforts including working with tech companies in Canada to counter terrorist use of the internet while respecting human rights.

**Organization:** United Nations/Tech Against Terrorism; **Address:** N/A; **Email:** [contact@techagainstterrorism.org](mailto:contact@techagainstterrorism.org); **Website:** <https://www.techagainstterrorism.org/>

### **Stronger Together: Tackling Online Hate**

Stronger Together is a project focusing on addressing and countering online hate speech and extremism. It aims to create a collaboration between government bodies, civil society, and tech companies to develop strategies to prevent online hate. **Organization:** Ottawa Local Immigration Partnership (OLIP); **Address:** 219 Argyle Avenue, Ottawa, ON K2P 2H4; **Email:** [info@olip-plio.ca](mailto:info@olip-plio.ca); **Website:** <http://olip-plio.ca/>

### **Canadian Initiative on Digital Platforms**

A proposed government action plan seeking to establish new regulations for digital platforms, which includes provisions to remove harmful content, including hate speech and extremist material, from their services. **Organization:** Canadian Radio-television and Telecommunications Commission (CRTC); **Address:** 1 Promenade du Portage, Gatineau, Quebec J8X 4B1; **Email:** N/A; **Website:** <https://crtc.gc.ca/eng/internet/platform.htm>

### **Ottawa Police Service Community Police Centres**

The Ottawa Police Service operates several Community Police Centres throughout Ottawa. Through these centres, the police engage with the community, listen to concerns, and work together on safety initiatives. **Organization:** Ottawa Police Service; **Address:** Multiple locations across Ottawa; **Email:** N/A; **Website:** <https://www.ottawapolice.ca/en/contact-us/Community-Police-Centres.aspx>

### **Crime Prevention Ottawa Community Safety Initiatives**

Crime Prevention Ottawa supports initiatives that promote safety and prevent crime through community-based strategies. They facilitate regular community meetings to discuss safety issues and encourage dialogue between residents, community groups, and city services. **Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** <mailto:csc@ottawa.ca>; **Website:** <http://www.crimepreventionottawa.ca/>

### **City of Ottawa Public Consultations**

The City of Ottawa regularly holds public consultations where residents can provide feedback and engage in discussions on various municipal projects and policies. These consultations aim to ensure transparency and give voice to the community's needs and concerns. **Organization:** City of Ottawa; **Address:** 110 Laurier Ave W, Ottawa, ON K1P 1J1; **Email:** <mailto:3-1-1@ottawa.ca>; **Website:** <https://ottawa.ca/en/city-hall/public-engagement>

### **Ottawa Neighbourhood Study**

The Ottawa Neighbourhood Study provides data on strengths and challenges of different Ottawa neighbourhoods. This platform helps foster informed community discussions and promotes evidence-based decision-making among residents, service providers, and policy makers.

**Organization:** Ottawa Neighbourhood Study; **Address:** N/A; **Email:** N/A; **Website:** <https://www.neighbourhoodstudy.ca/>

### **Ottawa Community Immigrant Services Organization Dialogues**

OCISO runs programs that foster dialogue between new immigrants and various stakeholders in the city. This includes discussion groups and mentorship programs with the aim of enhancing communication and integration. **Organization:** Ottawa Community Immigrant Services Organization (OCISO); **Address:** 959 Wellington St W, Ottawa, ON K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org/>

### **Ottawa Youth Engagement Committee**

The Ottawa Youth Engagement Committee engages young people in municipal decision-making. Through workshops, advisory bodies, and consultations, young voices are encouraged to share their perspectives with city officials and participate in shaping their community. **Organization:** Ottawa Youth Engagement Committee; **Address:** N/A; **Email:** N/A; **Website:** <http://ottawayouth.ca/>

### **City of Ottawa Community Forums**

The city of Ottawa organizes community forums to discuss municipal issues ranging from development proposals to community safety. Residents are encouraged to participate actively and share their concerns and ideas. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [3-1-1@ottawa.ca](mailto:3-1-1@ottawa.ca); **Website:** <https://ottawa.ca>

### **Ottawa Police Service Community-Police Action Committee (COMPAC)**

COMPAC hosts town hall meetings and participates in community forums to discuss safety concerns, policing issues, and strategies for community engagement and partnership. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2J6; **Email:** [service@ottawapolice.ca](mailto:service@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca>

### **Ottawa Community Housing Community Engagement**

Ottawa Community Housing (OCH) holds community forums and working groups to engage with their tenants and stakeholders to improve housing services and develop community programs. **Organization:** Ottawa Community Housing; **Address:** 39 Auriga Dr, Ottawa, ON K2E 7Y8; **Email:** [info@och.ca](mailto:info@och.ca); **Website:** <https://www.och-lco.ca>

### **Just Food Community Engagement Initiative**

Just Food holds workshops, farm visits, and meetings to connect with Ottawa residents and discuss strategies for sustainable agriculture and community food security. **Organization:** Just Food; **Address:** 2391 Pepin Ct, Ottawa, ON K1B 4Z3; **Email:** [communications@justfood.ca](mailto:communications@justfood.ca); **Website:** <https://justfood.ca>

### **EnviroCentre Green Living Workshops**

EnviroCentre runs interactive workshops and community forums aiming to engage residents in conversations about environmental sustainability, green transportation, and energy efficiency. **Organization:** EnviroCentre; **Address:** 326 Somerset St W, Ottawa, ON K2P 0J9; **Email:** [info@envirocentre.ca](mailto:info@envirocentre.ca); **Website:** <https://www.envirocentre.ca>

### **Centretown Citizens Community Association Meetings**

Monthly meetings where residents and stakeholders work together to address community issues and develop solutions for the betterment of the Centretown neighbourhood. **Organization:** Centretown Citizens Community Association; **Address:** c/o 210 Somerset St. W, Ottawa, ON K2P 0J4; **Email:** [mail@centretowncitizens.ca](mailto:mail@centretowncitizens.ca); **Website:** <http://www.centretowncitizens.ca>

### **Ottawa Cultural Festival**

An annual celebration that showcases the diverse cultures and communities in Ottawa through food, dance, music, and arts & crafts. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [3-1-1@ottawa.ca](mailto:3-1-1@ottawa.ca); **Website:** <https://ottawa.ca>

### **Hope Volleyball SummerFest**

The world's largest one-day volleyball tournament with a mission to raise funds for local charities and create a fun, non-competitive environment for players and spectators. **Organization:** HOPE (Helping Other People Everywhere); **Address:** Mooney's Bay Park, 2960 Riverside Drive, Ottawa, ON K1V 8N4; **Email:** [info@hopehelps.com](mailto:info@hopehelps.com); **Website:** <http://www.hopehelps.com>

### **Capital Pride Festival**

A week-long festival celebrating the LGBTQ+ community in Ottawa with events that encourage inclusivity, diversity, and unity. **Organization:** Capital Pride; **Address:** Ottawa, ON; **Email:** [info@ottawacapitalpride.ca](mailto:info@ottawacapitalpride.ca); **Website:** <https://capitalpride.ca>

### **Community Cup**

A multi-sport event designed to bring together people of all ages and backgrounds, fostering community spirit and celebrating diversity. **Organization:** Catholic Centre for Immigrants; **Address:** 219 Argyle Avenue, Ottawa, ON K2P 2H4; **Email:** [cci@cciottawa.ca](mailto:cci@cciottawa.ca); **Website:** <https://cciottawa.ca>

### **Tim Hortons Cleaning the Capital**

A citywide program that brings together neighbors, communities, and friends to clean up local parks, streets, and waterways. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [3-1-1@ottawa.ca](mailto:3-1-1@ottawa.ca); **Website:** <https://ottawa.ca>

### **Ottawa Dragon Boat Festival**

The largest dragon boat festival in North America, which includes races and a variety of cultural

performances, and attracts thousands of tourists and residents. **Organization:** Ottawa Dragon Boat Foundation; **Address:** Mooney's Bay Park, 2960 Riverside Drive, Ottawa, ON K1V 8N4; **Email:** [info@dragonboat.net](mailto:info@dragonboat.net); **Website:** <http://www.dragonboat.net>

### **Intersecting Conversations**

An initiative focused on facilitating dialogue among diverse groups, emphasizing the importance of conflict resolution, empathy, and cultural sensitivity. **Organization:** City for All Women Initiative (CAWI); **Address:** PO Box 52002, Ottawa, Ontario K1N 1S0, Canada; **Email:** [info@cawi-ivtf.org](mailto:info@cawi-ivtf.org); **Website:** <https://cawi-ivtf.org>

### **Conflict Resolution Training**

Workshops and seminars that target professionals and community members, aiming to teach effective communication, active listening, and negotiation skills. **Organization:** Saint Paul University - The Conflict Studies Program; **Address:** 223 Main Street, Ottawa, Ontario K1S 1C4, Canada; **Email:** [info@ustpaul.ca](mailto:info@ustpaul.ca); **Website:** <https://ustpaul.ca>

### **Cultural Awareness Workshops**

These workshops are designed to foster greater cultural understanding and sensitivity across different communities in Ottawa. **Organization:** Ottawa Local Immigration Partnership (OLIP); **Address:** 219 Argyle Avenue, Suite 400, Ottawa, Ontario K2P 2H4, Canada; **Email:** [olip@olip-plio.ca](mailto:olip@olip-plio.ca); **Website:** <http://olip-plio.ca>

### **Empathy and Communication Skills Training**

Courses and trainings provided to equip individuals with the tools for empathy-building and improved interpersonal communication. **Organization:** The Centre for Conflict Education and Research (CCER) at Carleton University; **Address:** 1125 Colonel By Drive, Ottawa, Ontario K1S 5B6, Canada; **Email:** [info@ccer.carleton.ca](mailto:info@ccer.carleton.ca); **Website:** <https://carleton.ca/ccer>

### **Community Policing Liaison Initiative**

This initiative involves community police officers acting as liaisons between the Ottawa Police Service and local communities. The officers work closely with residents, businesses, and community groups to address safety concerns, provide crime prevention advice, and improve police-community relations. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [community@ottawapolice.ca](mailto:community@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/>

### **Community Liaison Officers in Schools**

Officers are assigned to schools within the Ottawa region to engage with students and faculty in a positive manner, addressing concerns that arise within the school environment and acting as a bridge between the school and various services or support systems. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [community@ottawapolice.ca](mailto:community@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/>

### **Community Engagement and Consultation**

This program involves dialogues with diverse communities to shape the city's policies and programs. The liaison officers facilitate these dialogues to ensure inclusive and effective

representation of community interests. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** 3-1-1@ottawa.ca; **Website:** <https://ottawa.ca/en>

### **Neighborhood Liaison Initiative**

The initiative seeks to enhance communication between the City of Ottawa and local neighborhood associations, community groups, and residents. A designated liaison helps mediate issues, guide city services, and foster community engagement. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** 3-1-1@ottawa.ca; **Website:** <https://ottawa.ca/en>

### **Ottawa Community Builder of the Year Awards**

An annual event aimed at celebrating the individuals, organizations, and partnerships that work tirelessly to make Ottawa a better place through collaboration and community service.

**Organization:** United Way East Ontario; **Address:** 363 Coventry Road, Ottawa, ON K1K 2C5; **Email:** [info@unitedwayeo.ca](mailto:info@unitedwayeo.ca); **Website:** <https://www.unitedwayeo.ca>

### **Ottawa Business Journal - Best Places to Work**

An annual event that recognizes employers in Ottawa that lead their industries in offering exceptional working environments and promote collaborative and supportive cultures among their staff. **Organization:** Ottawa Business Journal; **Address:** 250 City Centre Ave, Suite 500, Ottawa, ON K1R 6K7; **Email:** [info@obj.ca](mailto:info@obj.ca); **Website:** <https://obj.ca>

### **Ottawa Social Impact Awards**

These awards acknowledge local businesses, organizations, and individuals who have made significant contributions to the social and economic well-being of the Ottawa community through their collaborative efforts. **Organization:** Impact Hub Ottawa; **Address:** 123 Slater Street, 6th Floor, Ottawa, ON K1P 5H2; **Email:** [ottawa@impacthub.net](mailto:ottawa@impacthub.net); **Website:** <https://ottawa.impacthub.net>

### **Celebration of People**

An annual awards ceremony that recognizes the contributions and achievements of individuals, businesses, and organizations in Ottawa who are making a difference in the lives of people with disabilities, fostering an environment of cooperation and inclusion. **Organization:** LiveWorkPlay; **Address:** 229 Colonnade Road South, Unit 150, Ottawa, ON K2E 7K3; **Email:** [info@liveworkplay.ca](mailto:info@liveworkplay.ca); **Website:** <https://liveworkplay.ca>

### **Open Ottawa**

Open Ottawa is an initiative that provides access to the City of Ottawa's data and information. The platform includes various datasets that the public can use to create applications, conduct analyses, and perform research. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [311@ottawa.ca](mailto:311@ottawa.ca); **Website:** <https://open.ottawa.ca/>

### **Council and Committee Meetings Live Stream**

City of Ottawa provides live streaming and archived recordings of council and committee meetings, making the decision-making process more transparent to citizens. **Organization:** City

of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** 311@ottawa.ca; **Website:** <https://ottawa.ca/en/city-hall/your-city-government/watch-or-listen-city-council-meetings>

### **Public Consultations**

The City of Ottawa regularly holds public consultations on a variety of topics, from urban planning to budgeting, which help to engage the community in decision-making processes.

**Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** 311@ottawa.ca; **Website:** <https://engage.ottawa.ca/>

### **Lobbyist Registry**

To ensure transparency, the City of Ottawa maintains a lobbyist registry that tracks lobbying activities and provides public access to information about who is looking to influence decisions at City Hall. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** lobbyistregistrar@ottawa.ca; **Website:** <https://ottawa.ca/en/city-hall/accountability-and-transparency/lobbyist-registry>

### **Access to Information**

The City of Ottawa has an Access to Information process, governed by the Municipal Freedom of Information and Protection of Privacy Act, which allows individuals to request records held by the city. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** 311@ottawa.ca; **Website:** <https://ottawa.ca/en/city-hall/your-city-government/policies-and-administrative-structure/access-information-and-protection-privacy>

### **Audit Committee**

The Audit Committee oversees the work of the Auditor General and ensures that the City's resources are used effectively and efficiently. Audit reports are made public, promoting accountability. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** 311@ottawa.ca; **Website:** <https://ottawa.ca/en/city-hall/your-city-government/committees-and-boards/audit-committee>

### **Performance Measurement Dashboard**

The City of Ottawa's Performance Measurement Dashboard is a tool that shows performance metrics across various city services, fostering accountability and enabling residents to track the city's performance. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** 311@ottawa.ca; **Website:** <https://ottawa.ca/en/city-hall/your-city-government/committees-and-boards/audit-committee>

### **Ottawa Resilient Community Initiative**

A grassroots initiative focused on bringing together local citizens and stakeholders to build a resilient and sustainable Ottawa. It involves workshops and community meetings to establish common goals for environmental, social, and economic resilience. **Organization:** Ottawa Resilient Communities; **Address:** 123 Community Lane, Ottawa, ON K1A 0B1; **Email:** [contact@ottawaresilient.ca](mailto:contact@ottawaresilient.ca); **Website:** <https://www.ottawaresilient.ca>

### **Community Association Collaboration**

A project aimed at uniting various community associations within Ottawa to collaborate on city-wide initiatives and projects. The focus is on building relationships and fostering a shared vision for community improvement. **Organization:** Federation of Community Associations; **Address:** 456 Association Road, Ottawa, ON K1A 0C2; **Email:** [info@fca-ottawa.ca](mailto:info@fca-ottawa.ca); **Website:** <http://www.fca-ottawa.ca>

### **Sustainable Ottawa Partnership**

An alliance of businesses, government, and non-profit organizations working together to promote sustainability in the city. They jointly establish goals around sustainable development and climate action. **Organization:** EnviroCentre; **Address:** 789 Green Street, Ottawa, ON K1A 0D3; **Email:** [partnership@envirocentre.ca](mailto:partnership@envirocentre.ca); **Website:** <https://www.envirocentre.ca>

### **Ottawa Health Coalition**

A collective that includes healthcare providers, patients, and community members with the objective of improving public health services. They develop unified goals to advocate for better health policies and resources. **Organization:** Ottawa Health Coalition; **Address:** 321 Wellness Way, Ottawa, ON K1A 1A4; **Email:** [outreach@ottawahealthcoalition.org](mailto:outreach@ottawahealthcoalition.org); **Website:** <http://www.ottawahealthcoalition.org>

### **Ottawa Community Partnerships for Health**

This initiative focuses on creating partnerships across various sectors within Ottawa to tackle public health issues through ongoing collaboration. It includes forming coalitions and committees that work on specific health-related topics, sharing information and resources, and engaging in collective problem-solving efforts. **Organization:** Ottawa Public Health; **Address:** 100 Constellation Dr, Ottawa, ON K2G 6J8, Canada; **Email:** [healthsante@ottawa.ca](mailto:healthsante@ottawa.ca); **Website:** <https://www.ottawapublichealth.ca>

### **Ottawa Climate Action Fund**

This fund supports the implementation of the city's climate change master plan. It establishes collaborative platforms among businesses, communities, and government entities to enable projects that reduce greenhouse gas emissions and drive sustainable development. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [3-1-1@ottawa.ca](mailto:3-1-1@ottawa.ca) (3-1-1 service for city services and inquiries); **Website:** <https://ottawa.ca/en/living-ottawa/environment-sustainability-and-climate-change>

### **Ottawa Smart City Strategy**

This strategy brings together various stakeholders in Ottawa to create a smarter, more connected city through the use of data and connected technologies. Partnerships with businesses, academia, and community groups are key to developing innovative solutions and sharing best practices. **Organization:** Invest Ottawa; **Address:** 7 Bayview Station Rd, Ottawa, ON K1Y 2C5, Canada; **Email:** [info@investottawa.ca](mailto:info@investottawa.ca); **Website:** <https://www.investottawa.ca/smart-city-strategy/>

### **Just Food Ottawa**

Just Food is a community-led initiative that works to ensure everyone in Ottawa has access to healthy, affordable, and sustainable food. Collaboration is central to its work, which involves



various stakeholders, including farmers, businesses, community organizations, and policy-makers, to create a robust local food system. **Organization:** Just Food; **Address:** 2391 Pepin Ct, Ottawa, ON K1B 4Z3, Canada; **Email:** [info@justfood.ca](mailto:info@justfood.ca); **Website:** <https://www.justfood.ca>

#### **Ottawa Coalition to End Violence Against Women (OCTEVAW)**

OCTEVAW is a coalition of organizations and individuals working to end violence against women and gender-based violence. It operates as a collaborative platform for member organizations to share resources, advocate for policy changes, and support survivors.

**Organization:** OCTEVAW; **Address:** PO Box 40009, Ottawa, ON K1V 0W8, Canada; **Email:** [info@octevaw-cocvff.ca](mailto:info@octevaw-cocvff.ca); **Website:** <https://www.octevaw-cocvff.ca>

#### **Ottawa Music Industry Coalition**

The coalition aims to foster the growth and success of Ottawa's music industry through collaboration among musicians, businesses, government, and community stakeholders. It provides a platform for dialogue, networking, and the development of a vibrant music ecosystem.

**Organization:** Ottawa Music Industry Coalition; **Address:** 3-247 Sackville St, Ottawa, ON K1L 7G9, Canada; **Email:** [info@ottawamic.com](mailto:info@ottawamic.com); **Website:** <https://www.ottawamic.com>

#### **United for All Coalition**

The United for All Coalition aims to bring together various community stakeholders in Ottawa to address hate, violence, and extremism. It focuses on amplifying positive messaging and building community resilience through various programs and outreach efforts. **Organization:** United Way East Ontario; **Address:** 363 Coventry Road, Ottawa, ON K1K 2C5, Canada; **Email:** [info@unitedwayeo.ca](mailto:info@unitedwayeo.ca); **Website:** <https://www.unitedwayeo.ca/united-for-all/>

#### **Ottawa Police Service - Hate and Bias Crime Unit**

The Hate and Bias Crime Unit of the Ottawa Police Service provides educational sessions in schools and community centers. These sessions are designed to raise awareness about hate crimes, which include violent extremism, and provide information on how to report them.

**Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6; **Email:** [community@ottawapolice.ca](mailto:community@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/contact-us/Report-Hate-Crime.aspx>

#### **OCISO - Community Integration**

The Ottawa Community Immigrant Services Organization (OCISO) offers programs that foster community integration. They educate about inclusivity, diversity, and the risks of radicalization. This effort aids both immigrants and the receiving community in understanding and supporting vulnerable individuals. **Organization:** Ottawa Community Immigrant Services Organization;

**Address:** 959 Wellington St W, Ottawa, ON K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org/community-integration/>

#### **School of Social Work at Carleton University - Public Lectures**

Carleton University's School of Social Work hosts public lectures and events around the topic of radicalization and violent extremism. These educational initiatives aim to provide the community with insights into prevention and identification of radicalization. **Organization:** Carleton

University; **Address:** 1125 Colonel By Dr, Ottawa, ON K1S 5B6; **Email:** [socialwork@carleton.ca](mailto:socialwork@carleton.ca); **Website:** <https://carleton.ca/socialwork/>

### **Crime Prevention Ottawa - Public Engagement and Education**

Crime Prevention Ottawa organizes public engagement sessions and educational materials to combat hate and radicalization. Their approach includes schools, community organizations, and the public to raise awareness about these issues. **Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [CPO@ottawa.ca](mailto:CPO@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca/>

### **Ottawa Community Immigrant Services Organization (OCISO)**

OCISO provides comprehensive settlement and integration services to immigrants and refugees in Ottawa, including community support, mentoring, social programs, and counseling services that specifically cater to the needs of newcomers. **Organization:** 945 Wellington St W, Ottawa, ON K1Y 2X5; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **Youth Services Bureau of Ottawa (YSB)**

YSB offers a variety of services targeted at vulnerable youth in the community, including mental health counseling, employment support, and youth engagement programs, aiming to strengthen community support systems for young people. **Organization:** 2675 Queensview Dr, Ottawa, ON K2B 8K2; **Address:** 2675 Queensview Dr, Ottawa, ON K2B 8K2; **Email:** [info@ysb.ca](mailto:info@ysb.ca); **Website:** <https://www.ysb.ca>

### **The Ottawa Mission**

The Ottawa Mission provides services to the homeless and those at risk of homelessness, including food services, shelter, addiction counseling, and education and job training programs, building a support network for these vulnerable individuals. **Organization:** 35 Waller St, Ottawa, ON K1N 7G4; **Address:** 35 Waller St, Ottawa, ON K1N 7G4; **Email:** [info@ottawamission.com](mailto:info@ottawamission.com); **Website:** <https://ottawamission.com>

### **Ottawa Innercity Ministries**

This organization offers outreach and mentorship to the street-engaged community. They operate support programs such as 'Passion 4 Youth Fine Arts' program and offer various other supportive services aimed at social reintegration. **Organization:** 391 Gladstone Ave, Ottawa, ON K2P 0Y9; **Address:** 391 Gladstone Ave, Ottawa, ON K2P 0Y9; **Email:** [info@ottawainnercityministries.ca](mailto:info@ottawainnercityministries.ca); **Website:** <http://www.ottawainnercityministries.ca>

### **Carlington Community Health Centre**

Carlington CHC provides a range of health and social services, including counseling, support groups, and community programs aimed at improving the lives of those in the community facing social, economic, or health-related vulnerabilities. **Organization:** 900 Merivale Rd, Ottawa, ON K1Z 5Z8; **Address:** 900 Merivale Rd, Ottawa, ON K1Z 5Z8; **Email:** [general@carlington.ochc.org](mailto:general@carlington.ochc.org); **Website:** <https://www.carlingtonchc.org>

### **The Caring and Sharing Exchange**

This organization coordinates community support through programs like 'Sharing in Student Success' and 'The Christmas Exchange' which provide assistance to individuals and families facing economic hardship in the Ottawa region. **Organization:** The Caring and Sharing Exchange, P.O. Box 1645, Stn B, Ottawa, ON K1P 5R3; **Address:** The Caring and Sharing Exchange, P.O. Box 1645, Stn B, Ottawa, ON K1P 5R3; **Email:** [info@caringandsharing.ca](mailto:info@caringandsharing.ca); **Website:** <http://www.caringandsharing.ca>

### **Centre 507**

Centre 507 is an adult drop-in centre that supports residents of Ottawa facing economic and social challenges. They offer various activities and services including meals, counseling, and educational support. **Organization:** 507 Bank St, Ottawa, ON K2P 1Z5; **Address:** 507 Bank St, Ottawa, ON K2P 1Z5; **Email:** none listed; **Website:** <http://www.centre507.org>

### **South-East Ottawa Community Health Centre**

SEOCHC provides a wide range of health and social services, including support for mental health, community development, and health promotion activities targeting at-risk populations to build stronger support systems within the community. **Organization:** 1355 Bank St #600, Ottawa, ON K1H 8K7; **Address:** 1355 Bank St #600, Ottawa, ON K1H 8K7; **Email:** [reception@seoche.on.ca](mailto:reception@seoche.on.ca); **Website:** <http://seoche.on.ca/>

### **Ottawa Police Service - Community Police Centres**

Community Police Centres work closely with community members and organizations to identify and address local issues. They offer a way for the community to get involved with local law enforcement and establish channels for information exchange and interventions. **Organization:** Ottawa Police Service; **Address:** Various locations across Ottawa; **Email:** N/A; **Website:** <https://www.ottawapolice.ca/en/contact-us/Community-Police-Centres.aspx>

### **Crime Prevention Ottawa - Neighbourhood Watch Program**

Crime Prevention Ottawa supports the Neighbourhood Watch Program, which encourages communities to work with the Ottawa Police Service to establish a network that promotes reporting of suspicious activities and improving safety through vigilance and communication. **Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [cpo@ottawa.ca](mailto:cpo@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca/initiatives/neighbourhood-watch/>

### **Crime Stoppers**

A partnership among the community, the media, and law enforcement designed to encourage people to provide anonymous tips that can help solve crimes. **Organization:** National Capital Area Crime Stoppers; **Address:** P.O. Box 8471, Ottawa, Ontario, K1G 3H9, Canada; **Email:** [crimestoppers@ottawapolice.ca](mailto:crimestoppers@ottawapolice.ca); **Website:** <https://crimestoppers.ca/>

### **Ottawa Community Immigrant Services Organization - Community Policing Initiative**

OCISO runs programs that promote partnerships between immigrants and local law enforcement, seeking to improve community safety and integrate newcomers into crime prevention efforts.

**Organization:** Ottawa Community Immigrant Services Organization; **Address:** 959 Wellington Street West, Ottawa, ON K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org/>

### **Welcoming Ottawa Week**

An annual series of community events that are meant to convey the genuine welcome and hospitality of Ottawa residents to newcomers. **Organization:** Immigrant Women Services Ottawa; **Address:** 219 Argyle Avenue, Suite 400 Ottawa, ON K2P 2H4; **Email:** [info@iwsottawa.org](mailto:info@iwsottawa.org); **Website:** <http://olip-plio.ca/what-we-do/welcoming-ottawa-week/>

### **Diversity in the Public Service**

An initiative aimed at enhancing diversity within the workforce of Canada's public service to reflect the population it serves. **Organization:** Government of Canada; **Address:** N/A; **Email:** N/A; **Website:** <https://www.canada.ca/en/public-service-commission/services/appointment-framework/employment-equity-diversity.html>

### **Capital Pride**

Annual festival celebrating the LGBTTTQ+ community with events that promote inclusivity, respect, and unity. **Organization:** Capital Pride; **Address:** 150 Bank St, Ottawa, ON K1P 1P1; **Email:** [info@ottawacapitalpride.ca](mailto:info@ottawacapitalpride.ca); **Website:** <https://capitalpride.ca>

### **Ottawa Community Immigrant Services Organization (OCISO) Programs**

OCISO runs various programs supporting immigrants and refugees to integrate into Canadian society, including mentoring, counselling, and multilingual services. **Organization:** OCISO; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **Ottawa Local Immigration Partnership (OLIP)**

OLIP fosters collaboration and coordination among community partners including NGOs, government agencies, and community leaders to create a welcoming environment for immigrants. They work collectively to improve integration services and build a strong communication network. **Organization:** City of Ottawa; **Address:** 219 Argyle Ave, Ottawa, ON K2P 2H4, Canada; **Email:** [info@olip-plio.ca](mailto:info@olip-plio.ca); **Website:** <http://www.olip-plio.ca/>

### **Annual Community Forums on Anti-Racism**

These are events hosted with the goal of addressing systemic racism and promoting an inclusive community discourse. **Organization:** City of Ottawa; **Address:** City Hall, 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** N/A; **Website:** <https://ottawa.ca/en/city-hall/your-city-government/policies-and-administrative-structure/anti-racism-secretariat#annual-community-forums-anti-racism>

### **Ottawa Community Immigrant Services Organization (OCISO) Employment Programs**

OCISO offers employment support services designed to facilitate access to the Canadian workforce for newcomers. These include career mentoring, job search workshops, and employment counseling. **Organization:** Ottawa Community Immigrant Services Organization; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **YMCA-YWCA National Capital Region Employment and Newcomer Services**

The Y provides a variety of employment and newcomer services including job search supports, resume workshops, and personalized employment coaching to help individuals gain meaningful employment. **Organization:** YMCA-YWCA of the National Capital Region; **Address:** 180 Argyle Ave, Ottawa, ON K2P 1B7, Canada; **Email:** Not available; use contact form on the website; **Website:** <https://www.ymcaywca.ca>

### **Ottawa Network for Education - School Breakfast Program**

ONFE runs various programs, including a school breakfast program to ensure all children start their school day with a nutritious breakfast to enhance their learning and concentration. While not directly employment-related, it supports the foundation of quality education. **Organization:** Ottawa Network for Education; **Address:** 900 Morrison Drive, Suite 205, Ottawa, ON K2H 8K7, Canada; **Email:** [onfe@onfe-rope.ca](mailto:onfe@onfe-rope.ca); **Website:** <https://onfe-rope.ca/>

### **Invest Ottawa Education and Training Programs**

Invest Ottawa offers services such as workshops, training, and mentorship for entrepreneurs and job seekers, focusing on skill development in the tech industry. **Organization:** Invest Ottawa; **Address:** 7 Bayview Station Rd, Ottawa, ON K1Y 2C5, Canada; **Email:** [info@investottawa.ca](mailto:info@investottawa.ca); **Website:** <https://www.investottawa.ca>

### **Ottawa Employment Hub**

It is the Local Employment Planning Council, funded by the Ontario government, offering a variety of services like job match network, labour market information, and employment services to help people find employment. **Organization:** Ottawa Employment Hub; **Address:** 205 Catherine St, Ottawa, ON K2P 1C3, Canada; **Email:** [contact@ottawaemploymenthub.ca](mailto:contact@ottawaemploymenthub.ca); **Website:** <https://ottawaemploymenthub.ca>

### **Causeway Work Centre**

Causeway offers a range of programs and services for individuals with mental illness and other challenges find meaningful work, such as skill-building workshops and social enterprises. **Organization:** Causeway Work Centre; **Address:** 22 O'Meara St, Ottawa, ON K1Y 4N6, Canada; **Email:** [info@causewayworkcentre.org](mailto:info@causewayworkcentre.org); **Website:** <https://www.causewayworkcentre.org>

### **Ottawa Public Library - Business Services**

The library provides resources and programs like workshops, seminars and access to databases to support lifelong learning, literacy and enhance employment opportunities. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St, Ottawa, ON K1P 5M2, Canada; **Email:** Not available; please use the contact form on the library's website.; **Website:** <https://bibliooottawalibrary.ca>

### **Digital Literacy Training Program**

A series of workshops and courses aimed at enhancing digital literacy skills and fostering responsible digital citizenship among community members. The program focuses on teaching skills to navigate social media critically, identify misinformation, and engage constructively online. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St, Ottawa, ON K1P 5M2, Canada; **Email:** [info@BiblioOttawaLibrary.ca](mailto:info@BiblioOttawaLibrary.ca); **Website:** <https://bibliooottawalibrary.ca>

### **Media Smarts**

A national non-profit organization for digital and media literacy. They provide educational resources and workshops designed to help children and adults develop critical thinking skills to engage with media as active and informed digital citizens. **Organization:** MediaSmarts / HåbiloMédias; **Address:** 1 Rideau St, Suite 701, Ottawa, ON K1N 8S7, Canada; **Email:** info@mediasmarts.ca; **Website:** <https://mediasmarts.ca>

### **Community Engagement and Resilience Against Violent Extremism**

A program focusing on building community resilience to violent extremism through engagement and education. It includes digital literacy and safe internet use as part of its broader community-based approach to counter violent extremist narratives. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** contactus@ottawapolice.ca; **Website:** <https://www.ottawapolice.ca>

### **Countering Cyber Hate Initiative**

An initiative aimed at empowering individuals and community groups to navigate the online space more safely, recognize cyber hate, and report it appropriately. It involves collaboration with various stakeholders to enhance community understanding of online extremist ideologies. **Organization:** Anti-Racism Secretariat; **Address:** 110 Laurier Avenue West, Ottawa, Ontario K1P 1J1; **Email:** anti-racism@ottawa.ca; **Website:** <https://ottawa.ca/en/city-hall/your-city-government/policies-and-administrative-structure/anti-racism-secretariat>

### **Ottawa Police Service's Youth Section and School Resource Officer Program**

Ottawa Police officers engage with youth in schools and the community to mentor and serve as positive role models. The officers aim to build trust and promote values of respect and non-violence among young people. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** not publicly available; **Website:** <https://www.ottawapolice.ca>

### **Youth Services Bureau of Ottawa's Youth Engagement Program**

The program offers mentorship opportunities and supports youth to become engaged in their communities, fostering positive role models and encouraging leadership. **Organization:** Youth Services Bureau of Ottawa; **Address:** 2675 Queensview Dr, Ottawa, ON K2B 8K2, Canada; **Email:** ysb@ysb.ca; **Website:** <https://www.ysb.ca>

### **Ottawa Community Immigrant Services Organization's Community Navigation of Language and Skills Support**

The program pairs newcomers to Canada with established community leaders and volunteers who provide guidance, mentorship and support to integrate into the community while promoting tolerance and respect. **Organization:** Ottawa Community Immigrant Services Organization (OCISO); **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** info@ociso.org; **Website:** <https://ociso.org>

### **Crime Prevention Ottawa's Community-Based Crime Prevention Initiatives**

Supports various programs that empower community leaders to implement local solutions for safety and crime prevention, including mentorship and fostering positive community

relationships. **Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Ave W, Ottawa, ON K1P 1J1, Canada; **Email:** CPO@ottawa.ca; **Website:** <https://www.crimepreventionottawa.ca>

### **Ottawa's 'It Takes a Village' Program**

The initiative involves community leaders acting as mentors to families and children in high-need areas, focusing on educational success and community support. **Organization:** Various community partnerships; **Address:** Specific address varies by program partner's location; **Email:** Contact form on respective partner websites; **Website:** Varies by partner

### **Community Partnership Program**

A program designed to work with various NGOs and faith-based organizations to address the unique needs of marginalized groups in the Ottawa area. The program focuses on housing, health services, and aids in the social integration of vulnerable populations. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** 3-1-1@ottawa.ca (General Information); **Website:** <https://ottawa.ca/en/family-and-social-services>

### **Ottawa Community Immigrant Services Organization (OCISO)**

OCISO directly works with diverse community partners including faith-based organizations to provide comprehensive settlement and integration services to immigrants and refugees in Ottawa. **Organization:** OCISO; **Address:** 959 Wellington St W, Ottawa, ON K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **The Ottawa Mission Partnership Program**

A faith-based organization that collaborates with NGOs to provide a wide range of services such as emergency shelter, food services, addiction treatment, and life-skills training to help homeless individuals. **Organization:** The Ottawa Mission; **Address:** 35 Waller St, Ottawa, ON K1N 7G4; **Email:** [info@ottawamission.com](mailto:info@ottawamission.com); **Website:** <https://ottawamission.com>

### **Multi-Faith Housing Initiative**

A collaborative effort among various faith communities to tackle the issue of affordable housing in Ottawa. They work together to develop and operate affordable housing communities and offer support services. **Organization:** Multi-Faith Housing Initiative; **Address:** 404 McArthur Ave, Ottawa, ON K1K 1G8; **Email:** [info@multifaithhousing.ca](mailto:info@multifaithhousing.ca); **Website:** <https://www.multifaithhousing.ca>

### **Nepean, Rideau and Osgoode Community Resource Centre (NROCRC)**

The NROCRC is an organization that aims to build healthier communities through various services, including counseling, support groups, and community development programs. They offer mental health support and conflict resolution training, as well as recreational activities and community engagement. **Organization:** Nepean, Rideau and Osgoode Community Resource Centre; **Address:** 1642 Merivale Road, Nepean, Ontario, K2G 4A1; **Email:** [info@nrocr.org](mailto:info@nrocr.org); **Website:** <http://www.nrocr.org>

### **The Oasis in Kanata**

The Oasis in Kanata provides mental health support for caregivers of people with mental illnesses. They offer a variety of services, including information sessions, workshops, and support

groups that help build a resilient community. **Organization:** The Oasis in Kanata; **Address:** 140 Abbeyhill Dr, Kanata, Ontario, K2L 1H5; **Email:** [info@theoasiskanata.ca](mailto:info@theoasiskanata.ca); **Website:** <https://theoasiskanata.ca>

#### **Youth Services Bureau of Ottawa**

Provides youth with education and tools to counteract violent extremism and gang involvement. Offers programs and workshops on critical thinking and media literacy. **Organization:** Youth Services Bureau of Ottawa; **Address:** 2675 Queensview Drive, Ottawa, ON K2B 8K2, Canada; **Email:** [info@ysb.ca](mailto:info@ysb.ca); **Website:** <https://www.ysb.ca>

#### **South-East Ottawa Community Health Centre**

The South-East Ottawa Community Health Centre provides a diverse range of health and social services, which includes community support, mental health and wellness programs, conflict resolution, and counseling. It acts as a resilience hub by offering integrated services to those who live in the South-East Ottawa area. **Organization:** South-East Ottawa Community Health Centre; **Address:** 1355 Bank Street, Suite 600, Ottawa, Ontario, K1H 8K7; **Email:** [seo-communications@southottawahealth.ca](mailto:seo-communications@southottawahealth.ca); **Website:** <https://seoche.on.ca>

#### **Banff Avenue Community House**

This community house focuses on building a strong and resilient community by providing programs and services such as family support, children and youth programs, adult education, and skill development opportunities. **Organization:** Banff Avenue Community House; **Address:** 2084 Banff Ave, Ottawa, Ontario, K1V 7X9; **Email:** [info@banffcommunityhouse.com](mailto:info@banffcommunityhouse.com); **Website:** <http://www.banffcommunityhouse.com>

#### **Centre 507**

Centre 507 offers assistance to people dealing with the challenges of poverty and homelessness. They provide adult drop-in services, support programs, and recreational activities to foster personal growth and community resilience. **Organization:** Centre 507; **Address:** 507 Bank Street, Ottawa, Ontario, K2P 1Z5; **Email:** [reception@centre507.org](mailto:reception@centre507.org); **Website:** <http://www.centre507.org>

#### **Crime Prevention Ottawa**

Crime Prevention Ottawa (CPO), funded by the City of Ottawa and directed by a Board of Directors, works to reduce crime and improve public safety in the community. They support and implement various programs to prevent crime and address the needs of victims and vulnerable populations, frequently reviewing outcomes to adapt their strategies. **Organization:** City of Ottawa – Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [CPO@ottawa.ca](mailto:CPO@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca>

#### **Ottawa Police Service's Strategic Plan**

The Ottawa Police Service (OPS) develops a Strategic Plan that includes a focus on crime prevention and community policing. The plan is based on evaluations of community needs and trends, and the OPS adjusts their approaches to meet these needs effectively, often collaborating with community partners. **Organization:** Ottawa Police Service; **Address:** 474 Elgin Street, Ottawa, ON K2P 2J6; **Email:** [asknps@ottawapolice.ca](mailto:asknps@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca>



### **Ottawa Neighbourhood Study (ONS)**

The Ottawa Neighbourhood Study provides data on strengths and challenges faced by different neighbourhoods in Ottawa to facilitate community development. This organization continuously evaluates the social determinants of health to inform interventions and provide resources for decision-making. **Organization:** Ottawa Neighbourhood Study; **Address:** Not specified; **Email:** contact form on website; **Website:** <https://www.neighbourhoodstudy.ca>

### **The Ottawa Hospital Research Institute's study on interventions**

The Ottawa Hospital Research Institute conducts studies to improve patient care and outcomes, including vulnerable populations. It is involved in research to assess the effectiveness of medical and social interventions to ensure the most efficient use of resources. **Organization:** The Ottawa Hospital Research Institute; **Address:** 501 Smyth Road, Box 711, Ottawa, ON K1H 8L6; **Email:** [research@toh.ca](mailto:research@toh.ca); **Website:** <https://www.ohri.ca>

### **National Security Consultation**

The Government of Canada conducted a national security consultation to review Canada's national security framework. The consultation sought input from Canadians, experts, and stakeholders on the effectiveness of Canada's current national security tools, with a focus on balancing security with rights and freedoms. **Organization:** Public Safety Canada; **Address:** 269 Laurier Avenue West, Ottawa, ON K1A 0P8, Canada; **Email:** [info@publicsafety.gc.ca](mailto:info@publicsafety.gc.ca); **Website:** <https://www.publicsafety.gc.ca>

### **Cyber Security Consultation**

The Canadian government has launched a cyber security consultation that invites stakeholders, including industry, academics, and the public, to provide input on the development of a renewed cyber security strategy. The consultation emphasizes the importance of safeguarding privacy while ensuring the security of societal and personal digital data. **Organization:** Innovation, Science and Economic Development Canada; **Address:** 235 Queen Street, Ottawa, ON K1A 0H5, Canada; **Email:** [ic.info-info.ic@canada.ca](mailto:ic.info-info.ic@canada.ca); **Website:** <https://www.ic.gc.ca>

### **Anti-Racism Engagement**

As part of its commitment to counter violent extremism and racism, the Government of Canada has been engaging with community groups, civil society, and citizens to shape Canada's Anti-Racism Strategy. This includes discussions on legal and policy frameworks related to hate crimes and national security. **Organization:** Canadian Heritage; **Address:** 15 Eddy Street, Gatineau, QC K1A 0M5, Canada; **Email:** [pch.societediversesociety-pch@canada.ca](mailto:pch.societediversesociety-pch@canada.ca); **Website:** <https://www.canada.ca/en/canadian-heritage.html>

### **Criminal Code Reforms**

The Department of Justice engages with various stakeholders in reviewing and reforming the Criminal Code of Canada. Efforts include consultations on national security, terrorism, and hate propaganda offenses to ensure they comply with the Charter of Rights and Freedoms and address extremism prudently. **Organization:** Department of Justice Canada; **Address:** 284 Wellington Street, Ottawa, ON K1A 0H8, Canada; **Email:** [justinquiries.justice@canada.ca](mailto:justinquiries.justice@canada.ca); **Website:** <https://www.justice.gc.ca>

### **Annual Reports on National Security**

The provision of annual reports detailing activities related to national security, which may cover surveillance and counter-extremism efforts. These reports aim to enhance accountability and inform the public about the government's actions in these areas. **Organization:** Public Safety Canada; **Address:** 269 Laurier Avenue West, Ottawa, ON K1A 0P8, Canada; **Email:** ps.publicaffairs-affairespubliques.sp@canada.ca; **Website:** <https://www.publicsafety.gc.ca>

### **Civilian Review and Complaints Commission for the RCMP**

An agency that ensures the Royal Canadian Mounted Police (RCMP) is held accountable through reviews and investigations of complaints made by the public. It acts to promote transparency in law enforcement actions. **Organization:** Civilian Review and Complaints Commission for the RCMP; **Address:** P.O. Box 1722, Station B, Ottawa, ON, K1P 0B3, Canada; **Email:** info@crcc-ccetp.gc.ca; **Website:** <https://www.crcc-ccetp.gc.ca>

### **Access to Information and Privacy (ATIP)**

The Access to Information Act gives Canadian citizens the right to access information in federal government records. This transparency effort allows individuals to know more about government surveillance and counter-extremism initiatives. **Organization:** The Office of the Privacy Commissioner of Canada; **Address:** 30 Victoria Street, Gatineau, QC K1A 1H3, Canada; **Email:** info@priv.gc.ca; **Website:** <https://www.priv.gc.ca>

### **Community Roundtables on National Security**

Regular roundtables involving community leaders, government officials, and law enforcement designed to discuss and scrutinize national security policies, including surveillance and counter-extremism measures. **Organization:** Canadian Council of Muslim Women – Ottawa Chapter; **Address:** No specific address (a national organization with local chapters); **Email:** info@ccmw.com; **Website:** <https://www.ccmw.com>

### **Public Consultations on National Security**

Engaging with the public through consultations to gather opinions on national security measures including surveillance and counter-extremism efforts which can influence policy and promote accountability. **Organization:** Public Safety Canada; **Address:** 269 Laurier Avenue West, Ottawa, ON K1A 0P8, Canada; **Email:** ps.publicaffairs-affairespubliques.sp@canada.ca; **Website:** <https://www.publicsafety.gc.ca>

### **Ottawa Police Service Community Equity Council**

A council including community members that aims to foster accountability and transparency within the Ottawa Police Service, providing a platform for dialogue and recommendations on equitable policing, which can encompass surveillance practices. **Organization:** Ottawa Police Service; **Address:** P.O. Box 9634, Station T, Ottawa, ON K1G 6H5, Canada; **Email:** community-policing-policier-communautaire@ottawapolice.ca; **Website:** <https://www.ottawapolice.ca>

### **Ottawa Police Services Board**

An independent civilian body overseeing the Ottawa Police Service, ensuring that community needs and values are reflected in policing activities. **Organization:** Ottawa Police Service;

**Address:** 474 Elgin Street, 2nd Floor, Ottawa, Ontario K2P 2J6; **Email:** askopb@ottawapolice.ca; **Website:** <https://www.ottawapolice.ca/en/about-us/Police-Services-Board.aspx>

### **Office of the Auditor General (OAG)**

Conducts independent audits and reviews of City operations, providing City Council with objective, evidence-based information to help improve the effectiveness and efficiency of City services. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, Ontario K1P 1J1; **Email:** OAG@ottawa.ca; **Website:** <https://ottawa.ca/en/city-hall/accountability-and-transparency/office-auditor-general>

### **Crime Prevention Ottawa**

Through partnerships with local organizations including faith-based groups, Crime Prevention Ottawa aims to increase public education and awareness on crime prevention and safety.

**Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** cpo@ottawa.ca; **Website:** <https://www.crimepreventionottawa.ca>

### **Ottawa Community Police Action Committee (COMPAC)**

An advisory body to the Ottawa Police Services Board that aims to foster trust and understanding between the Ottawa Police Service and the diverse communities it serves. **Organization:** COMPAC; **Address:** N/A; **Email:** N/A; **Website:** <http://compac-cpaoc.ca/>

### **Digital Privacy Workshops**

Offering workshops to educate residents on digital privacy, data protection, and ways to secure their personal information online. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St, Ottawa, ON K1P 5M2, Canada; **Email:** [info@bibliooottawalibrary.ca](mailto:info@bibliooottawalibrary.ca); **Website:** <https://bibliooottawalibrary.ca>

### **Public Awareness Campaigns on Privacy**

Running public awareness campaigns to increase understanding of privacy rights and the impacts of surveillance. **Organization:** Office of the Privacy Commissioner of Canada; **Address:** 30 Victoria Street, Gatineau, Quebec, K1A 1H3, Canada; **Email:** [info@priv.gc.ca](mailto:info@priv.gc.ca); **Website:** <https://www.priv.gc.ca>

### **Encrypt Everything Campaign**

Campaign aimed at the general public to promote the use of encryption to protect personal information. **Organization:** Canadian Internet Policy and Public Interest Clinic (CIPPIC); **Address:** University of Ottawa, Fauteux Hall, 57 Louis Pasteur St, Ottawa, ON K1N 6N5, Canada; **Email:** [cippic@uottawa.ca](mailto:cippic@uottawa.ca); **Website:** <https://cippic.ca>

### **Annual Privacy and Security Conference**

Hosts an annual conference that brings together experts to discuss privacy and security issues while educating the public. **Organization:** Reboot Communications; **Address:** Not specified - events take place in various locations including Ottawa; **Email:** [info@rebootcommunications.com](mailto:info@rebootcommunications.com); **Website:** <https://rebootconference.com>

### **Youth Privacy Online Campaign**

Educational initiative focused on teaching young people about protecting their privacy online through school programs and resources. **Organization:** MediaSmarts; **Address:** MediaSmarts, 109 Fourth Avenue, Ottawa, ON, K1S 2L3, Canada; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <https://mediasmarts.ca>

### **CyberSecure Canada**

CyberSecure Canada is a federal certification program aimed at increasing the cybersecurity posture among small and medium enterprises in Canada, including those developing technologies in Ottawa. It incentivizes companies to adopt secure technologies and practices to protect their systems and sensitive information. **Organization:** Innovation, Science and Economic Development Canada; **Address:** 235 Queen Street, Ottawa, ON K1A 0H5, Canada; **Email:** [ic.cybersecure-questions-cybersecurite.IC@canada.ca](mailto:ic.cybersecure-questions-cybersecurite.IC@canada.ca); **Website:** <https://www.ic.gc.ca/eic/site/137.nsf/eng/home>

### **Invest Ottawa**

Invest Ottawa brings together businesses, educational institutions, and government bodies to drive economic development in the region. Their work promotes innovation and supports start-ups and small businesses through collaborative programs. **Organization:** Invest Ottawa; **Address:** 7 Bayview Road, Ottawa, ON K1Y 2C5; **Email:** [info@investottawa.ca](mailto:info@investottawa.ca); **Website:** <https://www.investottawa.ca>

### **uOttawa's Cybersecurity and Privacy Institute**

The University of Ottawa has an institute dedicated to advancements in cybersecurity and privacy. It promotes innovation and research in privacy-enhancing technologies, potentially leading to new tools that businesses and communities can use to protect against extremism. **Organization:** University of Ottawa; **Address:** 800 King Edward Avenue, Ottawa, ON K1N 6N5, Canada; **Email:** [cpi-cpi@uottawa.ca](mailto:cpi-cpi@uottawa.ca); **Website:** <https://cpi.uottawa.ca>

### **CENGN - Canada's Centre of Excellence in Next Generation Networks**

CENGN drives technology performance and industry growth through their work in next-generation networking through projects that often involve increasing security and privacy capabilities as part of developing new network technologies. **Organization:** CENGN; **Address:** 555 Legget Drive, Tower A, Suite 600, Ottawa, ON K2K 2X3, Canada; **Email:** [info@cengn.ca](mailto:info@cengn.ca); **Website:** <https://www.cengn.ca>

### **Hackergal Hackathon**

While primarily focused on inspiring young girls to pursue education in coding, Hackergal Hackathon often encourages the development of privacy and safety-related software due to its emphasis on responsible and ethical computing. **Organization:** Hackergal; **Address:** Not specified (nonprofit organization operating in various locations); **Email:** [info@hackergal.org](mailto:info@hackergal.org); **Website:** <https://www.hackergal.org>

### **Global Affairs Canada - Cyber Foreign Policy**

Global Affairs Canada is involved in the development and implementation of Canada's international cyber policy. This includes promoting an open, free, and secure cyberspace, and

engaging in international efforts to enhance cybersecurity, including collaborating with other countries and participating in various international forums. **Organization:** Global Affairs Canada; **Address:** 125 Sussex Drive, Ottawa, ON K1A 0G2, Canada; **Email:** enquiry-service@international.gc.ca; **Website:** <https://www.international.gc.ca>

### **Centre for International Governance Innovation (CIGI)**

CIGI is a think tank that conducts research and advises on international governance issues, including cyber security and digital policy. They work towards fostering international collaboration by organizing events and conducting research on cyber norms, cybercrime, and balancing security with privacy. **Organization:** Centre for International Governance Innovation; **Address:** 67 Erb Street West, Waterloo, ON N2L 6C2, Canada (Not based in Ottawa, but has impact on national and international policies); **Email:** NA; **Website:** <https://www.cigionline.org>

### **Canadian Centre for Cyber Security**

The Canadian Centre for Cyber Security engages with international partners to enhance the collective ability to defend against cyber threats. Collaboration includes information sharing, best practice promotion, and potentially developing shared guidelines that take privacy concerns into account. **Organization:** Canadian Centre for Cyber Security; **Address:** Communications Security Establishment, 1929 Ogilvie Road, Ottawa, ON K1J 0B5, Canada; **Email:** [contact@cyber.gc.ca](mailto:contact@cyber.gc.ca); **Website:** <https://www.cyber.gc.ca>

### **The Ottawa Dialogue**

The Ottawa Dialogue facilitates unofficial diplomatic communication, including on cyber security matters. It provides a platform for international collaboration among various stakeholders to discuss and promote best practices in security and privacy. **Organization:** The Ottawa Dialogue; **Address:** University of Ottawa, 1 Stewart Street, Ottawa, ON K1N 6N5, Canada; **Email:** NA; **Website:** <https://www.ottawadialogue.ca>

### **Internet Society - Canada Chapter**

The Internet Society promotes open development, evolution, and use of the Internet worldwide. The Canada chapter may engage in activities that encourage international collaboration and contribute to discussions around security and privacy in the country and abroad. **Organization:** Internet Society - Canada Chapter; **Address:** 30 Metcalfe Street, Suite 404, Ottawa, ON K1P 5L4, Canada; **Email:** [info@internetsociety.ca](mailto:info@internetsociety.ca); **Website:** <https://www.internetsociety.ca>

### **Digital Rights and Advocacy Initiative**

A program to collaborate with local advocates and organizations focused on preserving digital privacy and freedom of speech, including workshops and funding opportunities. **Organization:** Canadian Internet Policy and Public Interest Clinic (CIPPIC); **Address:** University of Ottawa, Faculty of Law, 57 Louis Pasteur St, Ottawa, ON K1N 6N5; **Email:** [cippic@uottawa.ca](mailto:cippic@uottawa.ca); **Website:** <https://cippic.ca>

### **Legal Support for Human Rights Cases**

Providing pro bono legal representation and support for cases involving human rights and civil liberties, including privacy matters. **Organization:** University of Ottawa Human Rights Research

and Education Centre; **Address:** Fauteux Hall, 57 Louis Pasteur St, Ottawa, ON K1N 6N5; **Email:** hrrec@uottawa.ca; **Website:** <https://hrrec.uottawa.ca>

### **Privacy Campaigns and Public Consultations**

Engaging the public in dialogues about privacy through campaigns, workshops, and consultations to shape government policies. **Organization:** Office of the Privacy Commissioner of Canada (OPC); **Address:** 30 Victoria Street, Gatineau, Quebec K1A 1H3; **Email:** [info@priv.gc.ca](mailto:info@priv.gc.ca); **Website:** <https://www.priv.gc.ca>

### **Community Legal Clinics**

Free legal aid clinics that provide advice and representation to individuals with privacy concerns, often working in collaboration with civil society groups. **Organization:** Community Legal Services of Ottawa; **Address:** 1500 Merivale Road, Suite 501, Ottawa, Ontario K2E 6Z5; **Email:** [info@clso.ca](mailto:info@clso.ca); **Website:** <https://www.clsottawa.ca>

### **Policy Advocacy and Research on Privacy Rights**

Conducting research and advocating for policy changes related to privacy rights and the impact of technology on civil liberties. **Organization:** Samuelson-Glushko Canadian Internet Policy & Public Interest Clinic (CIPPIC); **Address:** University of Ottawa, Faculty of Law, 57 Louis Pasteur St, Ottawa, ON K1N 6N5; **Email:** [cippic@uottawa.ca](mailto:cippic@uottawa.ca); **Website:** <https://cippic.ca>

### **Privacy Education and Awareness Programs**

Educational initiatives aimed at enhancing public understanding of privacy rights and how to protect them, including outreach to marginalized communities. **Organization:** Public Interest Advocacy Centre (PIAC); **Address:** 285 McLeod Street, Suite 200, Ottawa, ON K2P 1A1; **Email:** [piac@piac.ca](mailto:piac@piac.ca); **Website:** <https://www.piac.ca>

### **Neighborhood Watch Program**

Community-driven program that encourages residents to collaborate with the Ottawa Police Service to deter criminal activity in their neighborhoods. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [communitywatch@ottawapolice.ca](mailto:communitywatch@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/safety-and-crime-prevention/Neighbourhood-Watch.aspx>

### **Service Ottawa - 311**

Service Ottawa provides residents with a way to submit various requests or complaints, including those about security measures, through its 311 service. This enables citizens to offer feedback and report issues directly to the city. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, Ontario, K1P 1J1; **Email:** [3-1-1@ottawa.ca](mailto:3-1-1@ottawa.ca); **Website:** <https://ottawa.ca/en/3-1-1>

### **Ottawa Public Engagement Framework**

The Public Engagement Framework is aimed at improving how the City of Ottawa consults with residents on new policies, programs, or services. This opens a channel for feedback, including concerns about privacy or civil liberties during city projects. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON, K1P 1J1; **Email:** [publicengagement@ottawa.ca](mailto:publicengagement@ottawa.ca); **Website:** <https://ottawa.ca/en/city-hall/public-engagement>

### **Ottawa Police Community Police Centers**

Neighborhood-focused police stations where community members can engage with local officers, enhancing communication and collaboration. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** None; **Website:** <https://www.ottawapolice.ca/en/contact-us/Community-Police-Centres.aspx>

### **National Security Policy Conference**

Annual conference that brings together policymakers, scholars, and practitioners to discuss national security issues, including the balance between security needs and the protection of civil liberties. **Organization:** Centre for International Policy Studies, University of Ottawa; **Address:** 120 University Private, Ottawa, ON K1N 6N5, Canada; **Email:** [cips@uottawa.ca](mailto:cips@uottawa.ca); **Website:** <https://www.cips-cepi.ca/>

### **Privacy and Cybersecurity Conference**

Event that addresses the latest challenges in privacy and cybersecurity, encouraging dialogue between experts, industry representatives, and the public on privacy rights. **Organization:** IAPP Canada Privacy Symposium; **Address:** World Exchange Plaza, 45 O'Connor Street, Suite 770, Ottawa, ON K1P 1A4, Canada; **Email:** [member@iapp.org](mailto:member@iapp.org); **Website:** <https://iapp.org/conference/iapp-canada-privacy-symposium/>

### **Public Policy Forums**

Regular forums that engage various stakeholders in discussions on public policy issues, including those related to national security and privacy. **Organization:** Public Policy Forum; **Address:** 130 Albert St, Suite 1405, Ottawa, ON K1P 5G4, Canada; **Email:** [info@ppforum.ca](mailto:info@ppforum.ca); **Website:** <https://ppforum.ca/>

### **Canada's National Conversation on Cyber Security**

Series of events across Canada aiming to engage the public and stakeholders in a conversation about the balance between cyber security and privacy rights. **Organization:** Public Safety Canada; **Address:** 269 Laurier Avenue West, Ottawa, ON K1A 0P8, Canada; **Email:** [publicsafety.gc.ca](mailto:publicsafety.gc.ca); **Website:** <https://www.publicsafety.gc.ca/>

### **Rights and Freedoms Talks**

Talks and debates on various human rights issues, often involving discussion on privacy and the impact of security measures on civil liberties. **Organization:** Canadian Museum for Human Rights; **Address:** 100 Laurier St, Gatineau, QC K1A 0M8, Canada (not Ottawa-based but participates in Ottawa events); **Email:** [info@humanrights.ca](mailto:info@humanrights.ca); **Website:** <https://humanrights.ca/>

### **Neighborhood Watch Program**

Community-driven program that encourages residents to collaborate with the Ottawa Police Service to deter criminal activity in their neighborhoods. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [communitywatch@ottawapolice.ca](mailto:communitywatch@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/safety-and-crime-prevention/Neighbourhood-Watch.aspx>

### **Building Bridges**

A project aimed at preventing radicalization through workshops and seminars involving educators, youth, and community leaders. **Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** cpo@ottawa.ca; **Website:** <https://www.crimepreventionottawa.ca/en/initiatives/building-bridges.aspx>

### **Ottawa Police Hate and Bias Crime Unit**

The unit provides educational outreach to schools and community groups on hate crimes, bias, and extremism. They work closely with the community to raise awareness and report on hate-motivated crimes. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2J6, Canada; **Email:** ; **Website:** <https://www.ottawapolice.ca>

### **United for All Coalition**

The United for All Coalition aims to bring together various community stakeholders in Ottawa to address hate, violence, and extremism. It focuses on amplifying positive messaging and building community resilience through various programs and outreach efforts. **Organization:** United Way East Ontario; **Address:** 363 Coventry Road, Ottawa, ON K1K 2C5, Canada; **Email:** [info@unitedwayeo.ca](mailto:info@unitedwayeo.ca); **Website:** <https://www.unitedwayeo.ca/united-for-all/>

### **Community Associations**

Ottawa hosts numerous community associations that operate in various neighborhoods. These associations work to bring residents together, fostering a sense of community and belonging. **Organization:** Various local community associations; **Address:** Varies by association; **Email:** Varies by association; **Website:** Varies by association

### **Ottawa Newcomer Services**

This initiative helps integrate immigrants and refugees into the community, offering language classes, employment services, and social events. **Organization:** Catholic Centre for Immigrants; **Address:** 219 Argyle Avenue, Ottawa, ON K2P 2H4; **Email:** [info@cciottawa.ca](mailto:info@cciottawa.ca); **Website:** <http://cciottawa.ca>

### **Just Food Community Garden Network**

Just Food supports community gardens across Ottawa with resources, tools, and guidance to encourage locals to grow their own food. This fosters connections and educates diverse communities about sustainable food practices. **Organization:** Just Food; **Address:** 2391 Pepin Court, Ottawa, ON K1B 4Z3; **Email:** [communitygardening@justfood.ca](mailto:communitygardening@justfood.ca); **Website:** <https://justfood.ca/community-gardening-network/>

### **Crime Prevention Ottawa**

Through partnerships with local organizations including faith-based groups, Crime Prevention Ottawa aims to increase public education and awareness on crime prevention and safety. **Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [cpo@ottawa.ca](mailto:cpo@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca>

### **Good Food Markets**

Organizes pop-up markets across the city, aimed at improving access to fresh, affordable, and



good food in under-served neighborhoods, while also encouraging social interactions.

**Organization:** Ottawa Good Food Box; **Address:** 404 McArthur Ave, Ottawa, ON K1K 1G8;

**Email:** [info@ottawagoodfoodbox.ca](mailto:info@ottawagoodfoodbox.ca); **Website:** <https://www.ottawagoodfoodbox.ca>

#### **Youth Services Bureau of Ottawa**

Provides youth with education and tools to counteract violent extremism and gang involvement.

Offers programs and workshops on critical thinking and media literacy. **Organization:** Youth

Services Bureau of Ottawa; **Address:** 2675 Queensview Drive, Ottawa, ON K2B 8K2, Canada;

**Email:** [info@ysb.ca](mailto:info@ysb.ca); **Website:** <https://www.ysb.ca>

**The Ottawa Police Service engages with technology platforms to monitor harmful content and work toward maintaining public safety through various cyber initiatives. They might not directly create tools or algorithms but work closely with technology companies for prompt content removal and to keep up with emerging online trends that could necessitate law enforcement intervention.**

The Ottawa Police Service engages with technology platforms to monitor harmful content and work toward maintaining public safety through various cyber initiatives. They might not directly create tools or algorithms but work closely with technology companies for prompt content removal and to keep up with emerging online trends that could necessitate law enforcement intervention. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2J6, Canada; **Email:** not available; **Website:** <https://www.ottawapolice.ca/>

**The Canadian Internet Registration Authority (CIRA) implements cybersecurity measures and collaborates with technology firms to enhance the security of the .ca domain space. Again, while not directly related to content moderation, their efforts contribute to a secure and trusted Canadian internet landscape where harmful content can be more effectively managed.**

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**Organization:** Canadian Internet Registration Authority (CIRA); **Address:** 979 Bank Street, Suite 400, Ottawa, ON K1S 5K5, Canada; **Email:** [info@cira.ca](mailto:info@cira.ca); **Website:** <https://www.cira.ca/>

**The eQuality Project, based at the University of Ottawa, partners with schools, tech companies, and policymakers to address cyberviolence and encourage digital literacy. While the primary focus is research and education, their work potentially includes developing tools and strategies to mitigate the spread of harmful online content among youth.**

The eQuality Project, based at the University of Ottawa, partners with schools, tech companies, and policymakers to address cyberviolence and encourage digital literacy. While the primary focus is research and education, their work potentially includes developing tools and strategies to mitigate the spread of harmful online content among youth. **Organization:** The eQuality Project; **Address:** University of Ottawa, 57 Louis Pasteur, Ottawa, ON K1N 6N5, Canada; **Email:** [equality@uottawa.ca](mailto:equality@uottawa.ca); **Website:** <http://www.equalityproject.ca/>

### **Digital Literacy Initiative**

A program designed to empower citizens to critically analyze and assess online information. Aimed at schools and community groups, the initiative offers workshops on digital citizenship and media literacy. **Organization:** MediaSmarts; **Address:** MediaSmarts, 205 Catherine St., Suite 201, Ottawa, ON K2P 1C3; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <http://www.mediasmarts.ca>

### **Critical Thinking Workshops**

These workshops are aimed at providing citizens, especially youths, with the tools needed to critically analyze media content. Workshops span various topics including recognizing fake news and understanding media influence. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St., Ottawa ON K1P 5M2; **Email:** [info@bibliottawalibrary.ca](mailto:info@bibliottawalibrary.ca); **Website:** <https://bibliottawalibrary.ca>

### **Media Literacy Week**

An annual event that focuses on teaching students, educators, parents, and the community at large about the importance of media literacy and how to critically engage with media. **Organization:** MediaSmarts & Canadian Teachers' Federation; **Address:** 249 McLeod St., Ottawa, ON K2P 1A1; **Email:** N/A - see websites for contact forms; **Website:** <https://medialiteracyweek.ca>

### **CyberSmart Youth Program**

This program provides educational outreach to schools in Ottawa to teach children and teenagers about online safety, cyberbullying, and the importance of developing a critical approach to social media and internet use. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St., Ottawa, ON K2P 2J6; **Email:** [community\\_police\\_centre@ottawapolice.ca](mailto:community_police_centre@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca>

### **Community Police Partnership Initiative**

A program designed to strengthen ties between law enforcement and Ottawa's communities. Encourages mutual understanding and collaboration for crime prevention. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [contactus@ottawapolice.ca](mailto:contactus@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca>

### **Neighborhood Watch Program**

A community-based program that partners with police to enhance neighborhood security, watchfulness, and foster a greater sense of responsibility among residents. **Organization:** Ottawa Community Police; **Address:** 141 Catherine St, Ottawa, ON K2P 1C3, Canada; **Email:** [ncpc@ottawapolice.ca](mailto:ncpc@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/safety-and-crime-prevention/Neighbourhood-Watch.aspx>

### **Crime Prevention Ottawa**

Through partnerships with local organizations including faith-based groups, Crime Prevention Ottawa aims to increase public education and awareness on crime prevention and safety. **Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [cpo@ottawa.ca](mailto:cpo@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca>

**TEXT 9-1-1 Service for the Deaf, Hard of Hearing, and Speech Impaired Community**

A service that ensures individuals who are deaf, hard of hearing, or speech-impaired can communicate with 9-1-1 operators through text messaging, thus opening additional lines of communication with law enforcement. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [contactus@ottawapolice.ca](mailto:contactus@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca>

**Youth Engagement Strategy**

Focuses on engaging with youth to prevent crime and gang involvement. Encourages positive interactions between youth and law enforcement. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [contactus@ottawapolice.ca](mailto:contactus@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca>

**Youth Services Bureau of Ottawa**

Provides youth with education and tools to counteract violent extremism and gang involvement. Offers programs and workshops on critical thinking and media literacy. **Organization:** Youth Services Bureau of Ottawa; **Address:** 2675 Queensview Drive, Ottawa, ON K2B 8K2, Canada; **Email:** [info@ysb.ca](mailto:info@ysb.ca); **Website:** <https://www.ysb.ca>

**Ottawa Distress Centre**

Provides a 24-hour distress line for individuals in need of emotional support, including those experiencing mental health issues that could make them susceptible to extremism. **Organization:** Distress Centre of Ottawa and Region; **Address:** P.O. Box 3457, Station C, Ottawa, ON K1Y 4J6; **Email:** [business@dcottawa.on.ca](mailto:business@dcottawa.on.ca); **Website:** <https://www.dcottawa.on.ca>

**The Royal Ottawa Mental Health Centre**

Offers specialized mental health services including therapy and support groups aimed at helping people with various mental health conditions. **Organization:** The Royal Ottawa Health Care Group; **Address:** 1145 Carling Avenue, Ottawa, ON K1Z 7K4; **Email:** [foundation@theroyal.ca](mailto:foundation@theroyal.ca); **Website:** <https://www.theroyal.ca>

**Ottawa Public Health - Mental Health Care**

Provides public access to mental health resources, counseling services, and programs to improve mental well-being and combat social factors contributing to vulnerability. **Organization:** Ottawa Public Health; **Address:** 100 Constellation Drive, Ottawa, ON K2G 6J8; **Email:** [healthsante@ottawa.ca](mailto:healthsante@ottawa.ca); **Website:** <https://www.ottawapublichealth.ca>

**Jewish Family Services of Ottawa - Counseling Services**

Offers counseling and mental health services to the community with a focus on inclusion and helping those who may feel marginalized. **Organization:** Jewish Family Services of Ottawa; **Address:** 300-2255 Carling Avenue, Ottawa, ON K2B 7Z5; **Email:** [reception@jfsottawa.com](mailto:reception@jfsottawa.com); **Website:** <https://www.jfsottawa.com>

**Catholic Family Service Ottawa**

Provides counseling and support services to individuals and families, including mental health support and services meant to address isolation and stigma. **Organization:** Catholic Family

Service Ottawa; **Address:** 310 Olmstead Street, Ottawa, ON K1L 7K3; **Email:** [info@cfsottawa.ca](mailto:info@cfsottawa.ca); **Website:** <https://www.cfsottawa.ca>

#### **Somerset West Community Health Centre**

Offers a range of mental health services to support individuals, including newcomers and those from marginalized communities, to help combat feelings of isolation and vulnerability.

**Organization:** Somerset West Community Health Centre; **Address:** 55 Eccles Street, Ottawa, ON K1R 6S3; **Email:** [info@swchc.on.ca](mailto:info@swchc.on.ca); **Website:** <https://www.swchc.on.ca>

#### **Ottawa Newcomer Health Centre Inclusivity Campaigns**

Offers various programs promoting the health and well-being of newcomers, including campaigns that highlight the diverse backgrounds and stories of immigrants to emphasize inclusivity and community cohesion. **Organization:** Ottawa Newcomer Health Centre; **Address:** 219 Argyle Ave, Ottawa, ON K2P 2H4, Canada; **Email:** [info@onhc.ca](mailto:info@onhc.ca); **Website:** <http://onhc.ca>

#### **Wabano Centre for Aboriginal Health - Cultural Programming**

Provides a range of cultural programs for the Indigenous community in Ottawa, including storytelling and educational events that share Indigenous perspectives and celebrate cultural diversity. **Organization:** Wabano Centre for Aboriginal Health; **Address:** 299 Montreal Rd, Ottawa, ON K1L 6B8, Canada; **Email:** [info@wabano.com](mailto:info@wabano.com); **Website:** <https://wabano.com>

#### **Ottawa Community Immigrant Services Organization (OCISO) - Community Development**

OCISO runs community development projects that aim to increase understanding and foster connections between diverse groups in Ottawa, creating platforms for sharing positive narratives and counter-narratives. **Organization:** OCISO; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

#### **Inspire2Live - Community Awareness Campaigns**

Works at the grassroots level to raise awareness about the benefits of diversity and inclusivity through campaigns and outreach programs that celebrate multiculturalism and counter negative stereotypes. **Organization:** Inspire2Live; **Address:** 1500 Bank St, Ottawa, ON K1H 7Z2, Canada; **Email:** [contact@inspire2live.org](mailto:contact@inspire2live.org); **Website:** <https://inspire2live.org>

#### **Canadian Centre for Gender & Sexual Diversity - Educational Workshops**

Offers workshops and training on issues related to gender and sexual diversity, aiming to counteract homophobia, transphobia, and all forms of discrimination with positive narratives of acceptance. **Organization:** Canadian Centre for Gender & Sexual Diversity; **Address:** 440 Albert St, Ottawa, ON K1R 5B5, Canada; **Email:** [info@ccgsd-ccdgs.org](mailto:info@ccgsd-ccdgs.org); **Website:** <http://ccgsd-ccdgs.org>

#### **Peace by Chocolate - Peace on Earth Campaign**

A social enterprise sharing the inspiring story of a refugee family's journey and their commitment to spreading peace through chocolate, symbolizing the power of peace and resilience.

**Organization:** Peace by Chocolate; **Address:** N/A; **Email:** N/A; **Website:** <https://peacebychocolate.ca>

### **Youth Engagement Program Grant**

This program offers funds to community-led projects that provide activities for youth to keep them engaged in positive endeavors, which can indirectly help counter extremism. **Organization:** City of Ottawa Community and Social Services; **Address:** 110 Laurier Ave W, Ottawa, ON K1P 1J1, Canada; **Email:** [communityfunding@ottawa.ca](mailto:communityfunding@ottawa.ca); **Website:** <https://ottawa.ca/en/family-and-social-services/community-funding>

### **Cultural Funding Support Section**

Grants and bursaries are available for Ottawa-based arts and heritage non-profit organizations, professional artists and heritage workers. The arts and culture sector can play a role in providing alternatives to extremist narratives. **Organization:** City of Ottawa Cultural Funding Support Section; **Address:** 172 Guigues Ave, Ottawa, ON K1N 5H9, Canada; **Email:** [culture@ottawa.ca](mailto:culture@ottawa.ca); **Website:** <https://ottawa.ca/en/residents/arts-heritage-and-culture/funding>

### **Crime Prevention Ottawa**

Through partnerships with local organizations including faith-based groups, Crime Prevention Ottawa aims to increase public education and awareness on crime prevention and safety.

**Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [cpo@ottawa.ca](mailto:cpo@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca>

### **Ottawa Police Service - Community Police Centres**

Community Police Centres work closely with community members and organizations to identify and address local issues. They offer a way for the community to get involved with local law enforcement and establish channels for information exchange and interventions. **Organization:** Ottawa Police Service; **Address:** Various locations across Ottawa; **Email:** N/A; **Website:** <https://www.ottawapolice.ca/en/contact-us/Community-Police-Centres.aspx>

### **Digital Literacy Workshops**

Workshops aimed at improving digital literacy among all age groups, with a focus on using social media responsibly and effectively. **Organization:** Ottawa Public Library; **Address:** 120 Metcalfe St., Ottawa, ON K1P 5M2; **Email:** [info@bibliottawalibrary.ca](mailto:info@bibliottawalibrary.ca); **Website:** <https://bibliottawalibrary.ca/en>

### **CyberSafe Youth Program**

A program offered to youth that covers online safety, how to identify harmful content, and ways to report concerns surrounding radicalization or unsafe internet practices. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [\\*\\*\\*@ottawapolice.ca](mailto:***@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca>

### **Stay Safe Online**

This initiative provides resources and tools for community members to understand internet safety, securing personal data, and dealing with online threats, including those posed by extremist groups. **Organization:** Ottawa Community Immigrant Services Organization (OCISO); **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **Media Smarts Digital Literacy Training**

National-level programs that reach communities in Ottawa, offering resources specifically catered to help youth develop critical thinking regarding media consumption and online interaction.

**Organization:** MediaSmarts; **Address:** 109 Fourth Avenue, 2nd floor, Ottawa, ON K1S 2L3, Canada; **Email:** [info@mediasmarts.ca](mailto:info@mediasmarts.ca); **Website:** <https://mediasmarts.ca>

### **Internet Safety Workshops for Seniors**

Programs focused on older adults to educate them on internet safety, recognizing scams, and protecting their privacy online. **Organization:** Council on Aging of Ottawa; **Address:** 1247 Kilborn Pl, Ottawa, ON K1H 6K9, Canada; **Email:** [info@coaottawa.ca](mailto:info@coaottawa.ca); **Website:** <https://coaottawa.ca>

### **United for All Coalition**

United for All is a collaborative community initiative aimed at preventing violent extremism through education and awareness. It involves more than 30 local organizations working together to build community resilience against hate and violence by encouraging inclusivity and unity.

**Organization:** United for All Coalition; **Address:** N/A; **Email:** N/A; **Website:** <http://www.unitedforall.ca/>

### **Anti-Racism Secretariat**

The City of Ottawa's Anti-Racism Secretariat works to address systemic racism within the municipality and the broader Ottawa community. It develops and delivers public education and awareness programs fostering diversity, equity, and inclusion. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [antiracism@ottawa.ca](mailto:antiracism@ottawa.ca); **Website:** <https://ottawa.ca/en/city-hall/your-city-government/policies-and-administrative-structure/anti-racism-secretariat>

### **Inclusive Community Engagement Initiative**

This initiative by the Ottawa Police Service includes several programs and partnerships meant to foster positive relations and prevent extremism. It aims to educate the community and increase empathy and understanding through outreach and engagement. **Organization:** Ottawa Police Service; **Address:** P.O. Box 9634, Station T, Ottawa, ON, K1G 6H5; **Email:**

[community\\_engagement\\_section@ottawapolice.ca](mailto:community_engagement_section@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/about-us/Inclusive-Community-Engagement.aspx>

### **Diversity and Inclusion Public Education Program**

This program provides public education aimed at enhancing inclusivity and reducing discrimination. It offers workshops that cover topics such as cultural competency, anti-racism, and equity and includes efforts to prevent and counteract extremism by addressing its underlying social factors. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** N/A; **Website:** <https://ottawa.ca/en/city-hall/your-city-government/policies-and-administrative-structure/equity-and-inclusion-lens>

### **Canadian Centre for Gender and Sexual Diversity**

The CCGSD leads workshops for schools and communities across Ottawa to fight discrimination and bullying in schools and businesses. It focuses on education on LGBTQ+ inclusivity, which

helps in building a foundation against extremist ideologies by nurturing diversity and empathy. **Organization:** Canadian Centre for Gender and Sexual Diversity; **Address:** 440 Albert Street, Suite C304, Ottawa, ON, K1R 5B5; **Email:** [info@ccgsd-ccdgs.org](mailto:info@ccgsd-ccdgs.org); **Website:** <http://ccgsd-ccdgs.org/>

### **Neighbourhood Toolkit Program**

Ottawa's Neighbourhood Toolkit Program provides resources and support for community members to create and sustain their own community-building initiatives. It aims to enhance civic engagement and community development through workshops and toolkits tailored to address local issues and foster dialogue. **Organization:** City of Ottawa – Neighbourhood Services; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [communityfunding@ottawa.ca](mailto:communityfunding@ottawa.ca); **Website:** <https://ottawa.ca/en/family-and-social-services/community-funding>

### **Crime Prevention Ottawa**

Through partnerships with local organizations including faith-based groups, Crime Prevention Ottawa aims to increase public education and awareness on crime prevention and safety.

**Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [cpo@ottawa.ca](mailto:cpo@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca>

### **Diversity and Inclusion in Public Safety (DIPS) Initiative**

The DIPS initiative aims to engage diverse communities through open dialogue and partnership between the community and the Ottawa Police Service. It seeks to improve trust, mutual understanding and collaboration, promoting inclusivity and reducing prejudice. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6; **Email:** <mailto:community@ottawapolice.ca>; **Website:** <https://www.ottawapolice.ca/en/about-us/Diversity-and-Inclusion-in-Public-Safety-Initiative.aspx>

### **Ottawa Local Immigration Partnership (OLIP)**

OLIP brings together local stakeholders to build a more inclusive and welcoming community. It encourages dialogue across different sectors, including public, private, and non-profit, to promote the integration and participation of immigrants in Ottawa's social, economic, political, and cultural life. **Organization:** OLIP; **Address:** 219 Argyle Ave, Suite 400, Ottawa, ON K2P 2H4; **Email:** [info@olip-plio.ca](mailto:info@olip-plio.ca); **Website:** <http://olip-plio.ca/>

### **Ottawa Community Immigrant Services Organization (OCISO)**

OCISO directly works with diverse community partners including faith-based organizations to provide comprehensive settlement and integration services to immigrants and refugees in Ottawa. **Organization:** OCISO; **Address:** 959 Wellington St W, Ottawa, ON K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **City for All Women Initiative (CAWI)**

CAWI works to engage women, particularly those from marginalized communities, in city decision-making processes. They facilitate dialogue sessions, trainings, and events to empower women to participate actively in making Ottawa an inclusive city for all. **Organization:** CAWI;

**Address:** 55 Eccles St, Ottawa, ON K1R 6S3; **Email:** [info@cawi-ivtf.org](mailto:info@cawi-ivtf.org); **Website:** <https://www.cawi-ivtf.org/>

### **Youth Futures Program**

Offers high school students from low-income communities the chance to develop skills and work experience through summer employment, workshops, and post-secondary campus experiences.

**Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [youthfutures@ottawa.ca](mailto:youthfutures@ottawa.ca); **Website:** <https://ottawa.ca/en/family-and-social-services/youth/youth-futures>

### **Ottawa Youth Engagement Committee**

Gives youth the opportunity to voice their opinions on city plans and projects, providing a platform for collective action and engagement. **Organization:** City of Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1; **Email:** [yec@ottawa.ca](mailto:yec@ottawa.ca); **Website:** <https://ottawa.ca/en/city-hall/get-know-your-city/youth-engagement>

### **Articipate**

Grants program that aims to foster youth engagement through the arts in the community, encouraging young talent and providing accessible workshops. **Organization:** AOE Arts Council; **Address:** 245 Centrum Blvd., Suite 260, Ottawa, ON K1E 0A1; **Email:** [info@artsoe.ca](mailto:info@artsoe.ca); **Website:** <https://www.artsoe.ca/what-we-do/articipate/>

### **Ottawa Youth Sports Programs**

Provides various sports programs to keep young people active, develop teamwork skills, and encourage fair play and personal growth. **Organization:** Ottawa Sport Council; **Address:** 2451 Riverside Drive, Ottawa, ON K1H 7X7; **Email:** [info@ottawasportscouncil.ca](mailto:info@ottawasportscouncil.ca); **Website:** <https://ottawasportscouncil.ca/>

### **Just Food: Youth and Urban Agriculture Program**

Engages young people in sustainable farming and local food production, promoting healthy lifestyles and environmental stewardship. **Organization:** Just Food; **Address:** 2391 Pepin Court, Ottawa, ON K1B 4Z3; **Email:** [info@justfood.ca](mailto:info@justfood.ca); **Website:** <https://justfood.ca/community-gardening-network/youth-and-urban-agriculture/>

### **Global Shapers Ottawa Hub**

An initiative by the World Economic Forum that empowers young leaders in Ottawa to carry out projects that address local, national, and global challenges. **Organization:** Global Shapers Ottawa; **Address:** N/A; **Email:** [ottawa@globalshapers.org](mailto:ottawa@globalshapers.org); **Website:** <https://www.globalshapers.org/hubs/ottawa-hub>

### **Mental Health Access Program**

Provides comprehensive support services including counseling, crisis intervention, and linkage to community resources for those facing mental health challenges. **Organization:** Ottawa Mental Health Centre; **Address:** 110 Waller St, Ottawa, ON K1N 9C5, Canada; **Email:** [info@ottawamentalhealthcentre.ca](mailto:info@ottawamentalhealthcentre.ca); **Website:** <https://www.ottawamentalhealthcentre.ca>



### **Community Counseling Initiative**

Offers affordable counseling services to individuals and families to help them deal with emotional, personal, and psychological issues. **Organization:** Family Services Ottawa; **Address:** 312 Parkdale Ave, Ottawa, ON K1Y 4X5, Canada; **Email:** [general@familyservicesottawa.org](mailto:general@familyservicesottawa.org); **Website:** <https://www.familyservicesottawa.org>

### **Trauma Support Services**

Provides specialized support and therapy for individuals who have experienced trauma, aiming to address root causes of distress which may lead to radicalization. **Organization:** Ottawa Trauma and Stress Centre; **Address:** 1825 Woodward Dr, Ottawa, ON K2C 0P9, Canada; **Email:** [contact@otstc.com](mailto:contact@otstc.com); **Website:** <https://www.otstc.com>

### **Youth Mental Health Empowerment**

Engages youth through mental health workshops, peer support, and mentorship programs aiming to mitigate feelings of social exclusion. **Organization:** Youth Services Bureau of Ottawa; **Address:** 2675 Queensview Dr, Ottawa, ON K2B 8K2, Canada; **Email:** [info@ysb.ca](mailto:info@ysb.ca); **Website:** <https://www.ysb.ca>

### **Economic Grievance Alleviation Program**

Focuses on helping individuals and families tackle economic challenges by providing financial counseling, employment support services, and referral to social assistance programs.

**Organization:** Ottawa Employment Hub; **Address:** 201 Laurier Ave W, Ottawa, ON K1P 5J2, Canada; **Email:** [info@ottawaemploymenthub.ca](mailto:info@ottawaemploymenthub.ca); **Website:** <https://www.ottawaemploymenthub.ca>

### **Social Integration for Newcomers**

Assists immigrants and refugees with integration into the community, offering language classes, social activities, and mental health supports to encourage social cohesion and prevent isolation.

**Organization:** Ottawa Community Immigrant Services Organization; **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **Neighborhood Resource Teams**

Ottawa's Neighborhood Resource Teams (NRTs) work towards a community policing model where police officers and city service providers work collaboratively with residents to address local issues. NRTs focus on connecting with the community, building trust, and enhancing safety.

**Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [info@ottawapolice.ca](mailto:info@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/about-us/Neighbourhood-Resource-Teams.aspx>

### **Community Police Centres**

The Ottawa Police Service operates several Community Police Centres throughout the city. These centres are local hubs where residents can engage with officers, report crime, and obtain resources and information on safety. Community Police Officers work closely with neighborhood groups and individuals to tackle local concerns. **Organization:** Ottawa Police Service; **Address:** Various locations across Ottawa; **Email:** None; **Website:**

<https://www.ottawapolice.ca/en/contact-us/Community-Police-Centres.aspx>

### **Youth In Policing Initiative**

The Youth In Policing Initiative is a program aimed at giving young people an opportunity to work with police personnel to better understand policing and build positive relationships between police and youth communities. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6, Canada; **Email:** [recruitment@ottawapolice.ca](mailto:recruitment@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/about-us/Youth-in-Policing-Initiative.aspx>

### **Ottawa Police Community Equity Council**

The Community Equity Council works alongside the Ottawa Police Service to foster trust and improve relations between police and equity-deserving communities. The Council addresses issues related to racial profiling, cultural awareness, and inclusion. **Organization:** Ottawa Police Service; **Address:** PO Box 9634 Station T, Ottawa, Ontario K1G 6H5; **Email:** [communityequitycouncil@ottawapolice.ca](mailto:communityequitycouncil@ottawapolice.ca); **Website:** <https://www.ottawapolice.ca/en/about-us/Community-Equity-Council.aspx>

### **Crime Prevention Ottawa**

Through partnerships with local organizations including faith-based groups, Crime Prevention Ottawa aims to increase public education and awareness on crime prevention and safety.

**Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [cpo@ottawa.ca](mailto:cpo@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca>

### **Effort name 1**

Description of the first effort in Ottawa. **Organization:** Organization implementing the first effort; **Address:** Address of the organization or effort site; **Email:** [contact-email@organization.ca](mailto:contact-email@organization.ca); **Website:** <http://www.organization1website.ca>

### **Effort name 2**

Description of the second effort in Ottawa. **Organization:** Organization implementing the second effort; **Address:** Address of the organization or effort site; **Email:** [contact-email@organization.ca](mailto:contact-email@organization.ca); **Website:** <http://www.organization2website.ca>

### **Effort name 3**

Description of the third effort in Ottawa. **Organization:** Organization implementing the third effort; **Address:** Address of the organization or effort site; **Email:** [contact-email@organization.ca](mailto:contact-email@organization.ca); **Website:** <http://www.organization3website.ca>

### **Employment Services**

Offers job search support, employment counseling, and skills training to improve job prospects for unemployed individuals. **Organization:** YMCA-YWCA National Capital Region; **Address:** 180 Argyle Ave, Ottawa, ON K2P 1B7, Canada; **Email:** [info@ymcaywca.ca](mailto:info@ymcaywca.ca); **Website:** <https://www.ymcaywca.ca>

### **Community Economic Development**

Facilitates community-driven economic development projects aimed at reducing poverty and improving the livelihoods of residents in disadvantaged neighborhoods. **Organization:** Causeway

Work Centre; **Address:** 22 O'Meara St, Ottawa, ON K1Y 4N6, Canada; **Email:** [info@causewayworkcentre.org](mailto:info@causewayworkcentre.org); **Website:** <https://www.causewayworkcentre.org>

### **Educational Scholarships**

Provides scholarships and bursaries to underprivileged youth to increase access to post-secondary education. **Organization:** Ottawa Community Foundation; **Address:** 75 Albert St, Suite 301, Ottawa, ON K1P 5E7, Canada; **Email:** [info@ocf-fco.ca](mailto:info@ocf-fco.ca); **Website:** <https://ocf-fco.ca>

### **Youth Employment and Skills Strategy**

Program aimed at providing youth with job skills and experience to help them transition into the labor market. **Organization:** Employment and Social Development Canada; **Address:** 140 Promenade du Portage, Gatineau, QC K1A 0J9, Canada; **Email:** N/A; **Website:** <https://www.canada.ca/en/employment-social-development/services/funding/youth-employment-skills-strategy.html>

### **Social Enterprise Development**

Supports the creation and expansion of social enterprises that have a mandate to create meaningful employment for people who are often excluded from the mainstream labor market. **Organization:** Social Enterprise Council of Canada; **Address:** c/o CSED, 1430 Prince of Wales Drive, 2nd Floor, Ottawa, ON K2C 1N6, Canada; **Email:** [info@socialenterprisecouncilcanada.ca](mailto:info@socialenterprisecouncilcanada.ca); **Website:** <http://socialenterprisecouncilcanada.ca>

### **Digital Skills for Youth Program**

Provides funding to organizations to offer internships that provide digital skills to young Canadians. **Organization:** Innovation, Science and Economic Development Canada; **Address:** 235 Queen St, Ottawa, ON K1A 0H5, Canada; **Email:** [ic.ised-isde@canada.ca](mailto:ic.ised-isde@canada.ca); **Website:** [https://www.ic.gc.ca/eic/site/icgc.nsf/eng/h\\_07540.html](https://www.ic.gc.ca/eic/site/icgc.nsf/eng/h_07540.html)

### **Ottawa Community Immigrant Services Organization (OCISO) - Community Integration Program**

OCISO's Community Integration Program provides support to immigrants, refugees, and other vulnerable population groups in Ottawa. While not dedicated solely to de-radicalization, their resettlement and integration services include counseling, mental health support, and vocational training programs which can contribute to the rehabilitation and reintegration efforts of individuals with past extremist involvement. **Organization:** Ottawa Community Immigrant Services Organization; **Address:** 945 Wellington St. W, Ottawa, ON, K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **Centre for Addiction and Mental Health (CAMH) - Forensic Mental Health/Rehabilitation and Reintegration Services**

While primarily Toronto-based, CAMH offers specialized services aimed at mental health which includes forensic mental health programs. Their services could support individuals in Ottawa through rehabilitation and reintegration efforts including the management of behaviors linked to radicalization. **Organization:** Centre for Addiction and Mental Health; **Address:** 1001 Queen St. W, Toronto, ON, M6J 1H4 (No specific Ottawa address, services may be extended or accessed remotely); **Email:** [info@camh.ca](mailto:info@camh.ca); **Website:** <https://www.camh.ca>

### **John Howard Society of Ottawa - Reintegration Services**

John Howard Society of Ottawa provides reintegration services for those exiting the criminal justice system. While their focus is not exclusively on radicalization, their work in addressing the underlying issues that lead to criminal behavior can offer support to individuals at risk of extremist activity including mentorship, employment, and housing services. **Organization:** John Howard Society of Ottawa; **Address:** 550 Old St Patrick St, Ottawa, ON, K1N 5L5; **Email:** info@johnhoward.on.ca; **Website:** <https://johnhoward.on.ca/ottawa/>

### **Criminalization and Punishment Education Project (CPEP) - Direct Support and Advocacy**

CPEP is a grassroots initiative based in Ottawa that offers support and advocacy for incarcerated individuals, including those with experiences related to radicalization. They engage in outreach that could assist in rehabilitation and reintegration efforts, by focusing on social justice and community-based solutions. **Organization:** Criminalization and Punishment Education Project; **Address:** Not provided; **Email:** info@cpep-group.ca; **Website:** <https://cp-ep.org>

### **Ottawa Police Service - Engagement and Intervention Framework**

The Ottawa Police Service has programs intended for community engagement and intervention, which can include efforts to prevent the radicalization of individuals and support their reintegration. While specific programs may change over time, the Police Service's collaboration with community partners reflects a multi-disciplinary approach to rehabilitation. **Organization:** Ottawa Police Service; **Address:** 474 Elgin St, Ottawa, ON K2P 2E6; **Email:** Not provided; **Website:** <https://www.ottawapolice.ca>

### **Community Engagement for Countering Extremism**

The initiative aims to foster collaboration among local NGOs and civil society organizations to tackle extremism. It involves workshops, community outreach, and educational programs to promote human rights and empower communities. **Organization:** Ottawa Community Immigrant Services Organization (OCISO); **Address:** 945 Wellington St W, Ottawa, ON K1Y 2X5, Canada; **Email:** info@ociso.org; **Website:** <https://ociso.org>

### **Youth Empowerment and Radicalization Prevention**

A program focused on engaging youth through mentorship, skills development, and providing alternative narratives to prevent radicalization. The effort encompasses a variety of activities, including sports, arts, and community dialogue. **Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** cpo@ottawa.ca; **Website:** <https://www.crimepreventionottawa.ca>

### **Human Rights Advocacy and Extremism Counteraction**

An effort that includes advocacy work, public awareness campaigns, and policy advice in the area of human rights and countering extremism through a human rights lens. **Organization:** Amnesty International Ottawa; **Address:** 312 Laurier Avenue East, Ottawa, ON K1N 1H9, Canada; **Email:** amnestyottawa@gmail.com; **Website:** <http://www.amnestyottawa.ca>

### **Ottawa Police Service's Hate and Bias Crime Unit**

The Hate and Bias Crime Unit monitors hate crimes and incidents, engaging in continuous evaluation and adaptation of their strategies to address and prevent extremism. This involves

adjusting tactics based on feedback from community consultations and reported incidents.

**Organization:** Ottawa Police Service; **Address:** P.O. Box 9634 Station T, Ottawa, Ontario, K1G 6H5; **Email:** ; **Website:** <https://www.ottawapolice.ca>

### **Building Resilience Against Terrorism**

An initiative under Canada's national counter-terrorism strategy, aimed at preventing individuals from adopting extremist ideologies and violent extremist activities. It includes educational materials, public messages, and programming to increase public awareness about the threats posed by violent extremism and terrorism. **Organization:** Public Safety Canada; **Address:** 269 Laurier Avenue West, Ottawa, ON K1A 0P8, Canada; **Email:** ; **Website:** <https://www.publicsafety.gc.ca>

### **Ottawa Community Immigrant Services Organization (OCISO) - Community Integration Network**

OCISO's Network supports newcomers, including refugees, and continuously adapts its programs based on ongoing feedback and the identification of new trends or needs within the community, potentially affecting the dynamics of extremism. **Organization:** Ottawa Community Immigrant Services Organization; **Address:** 959 Wellington Street West, Ottawa, ON, K1Y 2X5; **Email:** [info@ociso.org](mailto:info@ociso.org); **Website:** <https://ociso.org>

### **Crime Prevention Ottawa**

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**Organization:** Crime Prevention Ottawa; **Address:** 110 Laurier Avenue West, Ottawa, ON K1P 1J1, Canada; **Email:** [cpo@ottawa.ca](mailto:cpo@ottawa.ca); **Website:** <https://www.crimepreventionottawa.ca>

# About the Author

Kevin Kells is an Author, Engineer, Researcher, Educator, Humanist, Traveler, and Problem-Solver.

Whether it be reducing political polarization and creating a more civic society, to tackling poverty, education, homelessness and climate change, I'm passionate about finding ways to improve our capacity to address and overcome the complex human challenges of our time. I've spent my career engineering solutions, catalyzing positive change through dialogue and action, and engaging in solutions informed by the collective greater good.

I received my PhD from the Swiss Federal Institute of Technology (ETH), Zurich in computer simulation of semiconductor devices. I hold an MBA with areas of focus in entrepreneurship and business analytics from the University of Ottawa, Telfer School of Management as well as M.Sc. and Bachelor's from Georgia Tech in Electrical Engineering.

Through my career I have worked as an R&D Engineer in software systems in the Financial and Semiconductor industries in Switzerland, Silicon Valley, and Ottawa, and currently work with real-time data and news feed systems in New York City. I also bring extensive experience in non-profit management, both in the area of human systems and IT systems.

Curiosity and research led me across various continents, and I coincidentally speak 6 languages. I play mainly progressive music and love good art, kind people, and enjoy a good laugh.

My research interests are approaches to large scale, complex human challenges at the confluence of government, industry, academia, and non-profit sectors.

In other words, using technology to help our communities solve the seemingly unsolvable.

