

Usability Test: **Scrum-tious**

Fall, 2015

Food for Thought

(L. Gelder, N. Koster, T. Luce, J. Maguire, T. Thong)

Introduction

Thank you for agreeing to do this usability test for our Android kitchen management app, Scrum-tious. As software engineers, we would like to see first-hand what it's like for real people to use the app, which we hope will help us improve the app.

We're testing the app, not you, so you can't do anything wrong here. We want to hear exactly what you think about the app. Be honest and don't worry about hurting our feelings. That will help us find problems that exist and will help us fix them.

For the test, we'll ask you to do certain tasks and we'd like you to think out loud while you're doing them. If you have questions, just ask. If you have comments, go ahead and say them. We'll record your comments, but won't make them public. If, for any reason, you'd like to quit this test, then just say so.

Background Questions

Do you have a smartphone? Android or iPhone?

How often do you use it? all the time / sometimes / occasionally / rarely

Have you used any cooking/kitchen apps in the past? Which ones?

What elements of them do you appreciate or dislike?

Do you have any questions for me before we begin?

The Test

Now I'm going to ask you some questions.

a) Can you find our app on the phone?

1. Home page impressions:

a) What is your general impression of the home page?

b) Are you tempted to click on anything?

c) Is it clear to you what all the elements are page are for?

2. General tasks:

b) What are we having for breakfast on Sunday?

c) Can you find the recipe for that dish?

d) Can you find a recipe for a dish that we are not having on Sunday?

e) What type of items do you need to buy for the next week's meals?

3. Do you have any final reactions?

Thanks

Before we wrap up, do you have any questions?

Thanks for your willingness to help us test our new app. It is still in development, so we appreciate your help in fixing it up. We'll keep the data from your individual session private and will only release aggregate data. Have a great day/afternoon/evening!