

Fully-Dressed use Case Author: Yanjie Ning

Use Case Name: Test Drive Reservation

Stakeholders And Interests:

1. Customer who wants to test drive in the dealership.
2. Salesman who responsible for test drive reservation.
3. Manager who directing salesman and solving unusual.

Precondition: Salesman is authenticated.

Postcondition: Transaction is saved.

Main Success Scenario:

1. Customer wants to test drive in the dealership.
2. Customer makes the reservation.
3. Salesman checks the system if the car is available for test drive.
4. Salesman ask customer to provide drive license.
5. Customer provide the drive license.
6. Salesman fill out received information to the system.
7. Salesman advise customer about basic information and rules.
8. Customer confirm reservation.
9. Salesman confirms reservation in system.

Extensions:

a\* Anytime system does not respond

1. Salesman will restart application.

3.a System does not allow salesman to login.

1. salesman call manager.
2. manager call customer.
3. manager make manual reservation

5.a Customer can not provide drive license.

1. Salesman cancel reservation

