

Fully-Dressed Use Case
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Use Case Name: Vehicle Maintenances

StakeHolders And Interests:

1. Customer who wants to maintains vehicle in the dealership.
2. Maintenance staff who maintains the vehicle.
3. Cashier who collects the money.

Precondition:

1. Maintenance staff is authenticated.
2. Cashier is authenticated.

PostCondition:

1. Transaction is saved.
2. Maintenances is finished.

Main Success Scenario:

1. Customer drives the vehicle to the dealership.
2. Maintenance staff schedules the date for customer to pick the vehicle.
3. Customer drops the vehicle.
4. Maintenances staff make the full vehicle inspection.
5. Maintenances staff report the issues to the customer.
6. Customer decides to maintains which issue.
7. Maintenances staff maintains the vehicle.
8. Customer picks up the vehicle when it is ready.
9. Customer pays the bill at the cashier.

Extensions:

- 4.a If maintenances staff finds the issues which can't be repair in the dealership.
 1. Maintenances staff will call the customer.
 2. Customer will cancel the maintenances.
- 6.a If customer does not want repair those issues in the dealership.
 1. Maintenances staff will cancel the maintenances.
 2. Customer will pick up the vehicle in the dealership.
- 7.a If maintenances staff cause accident during the maintenances.
 1. Maintenances staff will call the manger.
 2. Manger will call the customer.
 3. Manger will compensate to the customer.
- 8.a If maintenances takes more time than it is scheduled.
 1. Maintenances will call the customer.
 2. Customer will postpone the date for picking up the.
- b. If customer does not pick up the car at the schedule date.
 1. Customer will call the maintenances staff.
 2. Maintenances will postpone the date for picking up.

