

Fully-Dressed use Case
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Use case Name: Maintenances Reservation

Stakeholders and Interests:

1. Customer who wants to maintain vehicle in dealership.
2. Maintenances staff who responsible for Maintenances.
3. Manager who directing maintenances staff and solving unusual.

Precondition:

1. Maintenances staff is authenticated.
2. Cashier is authenticated.

Postcondition:

1. Transaction is saved.

Main Success Scenario:

1. Customer wants to maintain vehicle in dealer ship.
2. Customer makes the reservation.
3. Maintenances staff check the system for the maintenances date.
4. Maintenances staff ask customer for basic information.
5. Customer fill the basic information to the system.
6. Maintenances staff confirm reservation.
7. Customer confirms reservation.

Extensions:

- 3a System does not allow maintenances staff to login.
1. maintenances staff call manager.
 2. manager call customer.
 3. manager make manual reservation.

