

Module SEPR

Year 2019/20

Assessment

Team Salt N Sepr

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Deliverable Risk Assessment (Risk1_update)

Risk assessment and mitigation

The understanding of risks a project faces is an important part of planning in a software engineering project. A project may face risks of various different kinds and so developing an effective method of managing these risks is essential.

A widely used risk management approach is that of Boehm [1], where he proposes a model that considers the exposure a project has to individual risks and therefore prioritises the avoidance of exposure to these risks above lesser risks. Boehm also considers the management and monitoring of ongoing risks throughout the duration of a project, tracking risks at milestones and summarising and analysing the top-10 risks on a regular basis.

The foundations of this are built upon by Sommerville [2], who outlines the process of risk management, extending Boehm's model and providing an application in relation to modern agile software development environments, such as those used by this project. It is from this basis that the risk management of this project is constructed from - following a process of continually analysing, planning and monitoring risks.

In the initial phase a list of potential risks to the project will be made, based primarily on the different types of identifiable risk; estimation, organisational, people, requirements, technology and tools [2].

Thereafter will be a continued cycle through the rest of the process, moving first to risk analysis, where the probability of the risk occurring will be assessed on a scale of 'low', 'moderate' and 'high' where a 'high' probability indicates near certainty that the risk would arise. Following this, the effect or impact of the risk is identified on a second scale of 'insignificant', 'tolerable' and 'serious', where a 'serious' impact would indicate significant issues to the project, such as being able to deliver a product or feature. These two measures are combined, where each probability and impact level is assigned a value of the range 1 to 3, and these are multiplied for each risk, giving an indication of risk exposure, where with higher exposure values the risk priority is higher.

For each identified risk, avoidance strategies, minimisation strategies and contingency plans are determined to assist or alleviate the potential impact any given risk may cause should it arise, giving focus primarily on avoiding the risks where possible.

Finally, a continued process of monitoring and reassessing the given risks continues throughout the project (in this case at the beginning of each *sprint*), and where the potential for new risks arises, these are processed as with any other risk to ensure effective project management. This is managed most effectively by assigning each risk an *owner* - a member of the development team responsible for assessing and reassessing the risk. It is important that for each risk a monitoring strategy is outlined and measurable, such to prevent unexpected incidents arising where resolution strategies or plans have been outlined. During the stage of reassessment, the probabilities and impacts should also be recalculated such to accurately reflect the risk likelihood and effect.

R-01 Estimation

The time required to develop the software is underestimated
Regularly against th where dev adjust the suitably re time requ **Owner: Ja**

R-02 People

Developers do not have the required skills.

2 2 4 **Minimisation** - investigate

technical requirements during the planning process and adapt the development timeframe to maintain accuracy. **Contingency** - plan for additional time at the end of the development phase to allow for overrun if necessary.

Regularly members able to co where nec assist them assigning **Owner:** Ja

R-03 People

Developers are ill or unavailable.

Poor productivity of team members during the project.

2 3 6 **Avoidance** - gain an

understanding of developer skill-sets during the planning phase, and select tooling based on existing skills. **Minimisation** - where individuals do not have the required skills, encourage them to learn these. Assign objectives to individuals able to complete them.

Regularly members so the tea unavailab possible. **Owner:** A

R-04 People

Poor team dynamics.

1 2 2 **Contingency** - usage of short

sprints (a week or less) and regular scrums to ensure that assignments are not insurmountable if a task is not completed. Well- documented architecture and/or plans to allow for other developers to complete these assignments

Regularly members issues if th these with individual cases, usa assessmen lecturers. **Owner:**

Ja R-05 Requirements

Changes to requirements that require major design

1 3 3 **Avoidance** - interactive team management through regular contact and opportunities to identify potential arising issues. **Contingency** - process of four peer assessments and contact with lecturers to ensure issues can be handled effectively

2 3 6 **Avoidance** – communicate with

Where ch the client at the beginning of the

are propo project to understand their

understan requirements fully. **Contingency** -

project at use an easily extensible

opportuni

architecture rework are

to allow for proposed.

adaptations if required.

architectu could be e **Owner:** Jo **R-06 Requirements**

The customer fails to understand the resource impact of requirements changes.

1 2 2 **Minimisation** - regularly

communicate with the client to prevent the need to change requirements during or after implementation phases. **Contingency** - explain to the client the impact of requirements changes to the project, such as to the timeframe.

Where ch are propo understan project an the client. **Owner:** M

R-07 Requirements

Architecture specification is incomplete or contains conflicts.

2 2 4 **Minimisation** - re-evaluate

architecture plan at the end of each implementation sprint to ensure it continues to meet requirements and is compatible with the project.

Prior to ea implemen the propo specificati detail and **Owner: A R-08 Tools**

Software libraries use do not support the desired features.

Technology Faults in reusable software components require repair before usage.

1 3 3 **Avoidance** - attempt to fully

understand the featureset provided by a library prior to selection. **Contingency** - research alternative methods to perform required operations where needed.

Prior to im whether s provide th Where the available, **Owner: A**

R-09 Tools

Software development tools used do not work together.

1 2 2 **Avoidance** – verify tooling

operates together as expected prior to selection

Check for installing implemen such as im and comm **Owner: Ja**

Updates and changes

- The table has been re-organised into sections of similar risk category to make it easier to identify and find risks in the assessment. - Risk cells have been colour coded according to severity.

o Red – high risk, o Orange – moderate risk, o Yellow: low risk; o Green: minimal or negligible risk.

- The probability and impact of each risk has not at this point been altered as at the early stage of the project, there have been no required alterations. It is anticipated that consideration of the risks will need to take place again prior to the next stage of the project.

Bibliograph

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[1] B. W. Boehm, 'Software risk management: principles and practices', *IEEE Software.*, vol. 8, no. 1, pp. 32–41, Jan. 1991 [Online]. Available: 10.1109/52.62930.

[2] I. Sommerville, *Software engineering*, Tenth edition, Global edition. Harlow, Essex, England: Pearson, 2016.