

What the Researchers Say Worksheet

Use this worksheet to help organize your notes from the readings. You may of course use more or less space than formatted here or organize your notes in a way that works better for you.

Group dynamic skills

Parker, G.M. (2006). *What makes a team effective or ineffective?* In J.V. Galls (Ed.), *Organization Development – a Jossey-Bass Reader* (pp. 656-680). San Francisco, CA: Jossey-Bass.

Different categories of skills to consider (such as “listening” and “conflict-resolution”	Skills to consider for each category

Leadership attributes

Schwarz, R. (2013). *Smart leaders, smarter teams: How you and your team get unstuck to get results*. San Francisco, CA: Jossey-Bass.

Characteristics of the “unilateral mindset”	Characteristics of the “mutual learning mindset”