

MANAGEMENT SKILLS ASSESSMENT QUESTIONNAIRE**CLAN****ADHOCRACY**

— Wendy's actual managerial behaviours for each skill area (questions 1-60)

— Wendy's expected effectiveness for each skill area (questions 61-73)

— Importance of each skill to Wendy's job function (questions 76-87)

OTHER QUESTIONNAIRE RESULTS (questions 73-75):

Wendy's overall self-rating in terms of overall management competency / general level of managerial ability: Outstanding

The level Wendy expects to achieve as a manager: to the very top of the organisation.

Wendy's self rating of managerial competency when comparing self to other managers he has known: Top 5%

WORKSHEET FOR SCORING ON MSAI

ADHOCRACY ITEMS

Managing Innovation	
4,0	02
2,0	08
3,0	27
5,0	45
4,0	51
18,0	SUM
3,6	AVERAGE

Managing the Future	
4,0	09
5,0	14
4,0	28
3,0	46
5,0	59
21,0	SUM
4,2	AVERAGE

Managing Continuous Improvement	
4,0	26
5,0	29
5,0	44
5,0	52
5,0	53
24,0	SUM
4,8	AVERAGE

MARKET ITEMS

Managing Competitiveness	
5,0	15
5,0	30
5,0	35
4,0	42
4,0	43
23,0	SUM
4,6	AVERAGE

Energising Employees	
5,0	03
5,0	06
4,0	07
5,0	31
5,0	60
24,0	SUM
4,8	AVERAGE

Managing Customer Services	
4,0	32
4,0	33
5,0	41
5,0	54
4,0	55
22,0	SUM
4,4	AVERAGE

HIERARCHY ITEMS

Managing Coordination	
5,0	11
5,0	17
5,0	37
5,0	38
4,0	57
24,0	SUM
4,8	AVERAGE

Managing the Control System	
3,0	04
5,0	16
5,0	19
5,0	36
4,0	39
22,0	SUM
4,4	AVERAGE

Managing Acculturation	
5,0	10
5,0	34
5,0	40
3,0	56
4,0	58
22,0	SUM
4,4	AVERAGE

CLAN ITEMS

Managing the Development of Others	
5,0	05
5,0	20
5,0	24
3,0	25
5,0	47
23,0	SUM
4,6	AVERAGE

Managing Interpersonal Relationships	
4,0	01
5,0	13
3,0	23
5,0	48
4,0	50
21,0	SUM
4,2	AVERAGE

Managing Teams	
5,0	12
5,0	18
5,0	21
5,0	22
5,0	49
25,0	SUM
5,0	AVERAGE

	Wendy's actual managerial behaviours for each skill area (questions 1-60)		
	Wendy's expected effectiveness for each skill area (questions 61-73)		
	Importance of each skill to Wendy's job function (questions 76-87)		
FLEXIBILITY	4,3	5,0	5,0
Managing Innovation	3,6	5,0	5,0
Managing the Future	4,2	4,0	4,0
Managing Continuous Improvement	4,8	5,0	5,0
EXTERNAL	4,7	5,0	5,0
Managing Competitiveness	4,6	5,0	5,0
Energising Employees	4,8	5,0	5,0
Managing Customer Service	4,4	4,0	4,0
CONTROL	4,4	4,0	4,0
Managing Acculturation	4,4	4,0	4,0
Managing the Control System	4,4	4,0	4,0
Managing Coordination	4,8	5,0	5,0
INTERNAL	4,7	5,0	5,0
Managing Development of Others	4,6	5,0	5,0
Managing Interpersonal Relationships	4,2	4,0	5,0
Managing Teams	5,0	5,0	5,0

SUMMARY OF SCORING