Story Map

EPICS	Onboard Customer (36)	Browse (31)	Select (24)	Book (23)	Support (16)

User steps

	Onboard Customer	Browse	Select	Book	Support
	Manage Profile (13)	Browse food selection (20)	Select delivery/pickup (10)	Remove food option (6)	Easy support line (16)
	Create Profile (19)	Browse available times (11)	select available times (8)	Confirmation (6)	
	Login (4)			View delivery/pick up instructions (14)	
				Details of previous bookings (3)	

MVP (19 CARDS, 70 LEFT OF 70 DAYS · 1 OF 19 CARDS ARENT ESTIMATED)

User stories

- Edit household members — 7 — Todo
- Streamlined profile creation wizard — 5 — Todo
- Edit personal details — 1 — Todo
- Add household members — 6 — Todo
- Add personal details — 4 — Todo
- Browse diet options — 4 — Todo
- Tagging of dietary restrictions — 1 — Todo
- View available days for delivery — 5 — Todo
- View available days — 7 — Todo
- Select Day — 5 — Todo
- Select Time — Todo
- Remove selection — 6 — Todo
- Clearly view confirmation — 3 — Todo
- View booking time and place — 7 — Todo
- Details on previous bookings — 2 — Todo
- Which hampers have been picked up and which haven't been picked up — 1 — Todo
- FAQ pages — Todo
- Contact for question beyond faq — 1 — Todo
- Data collection transparency — Todo

MVP2 (11 CARDS, 41 LEFT OF 41 DAYS · 1 OF 11 CARDS ARENT ESTIMATED)

User stories

- Update Customer to existing CRM — 5 — Todo
- Create Customer to existing CRM — 4 — Todo
- Continuous log in — 4 — Todo
- View dietary information — Todo
- View Delivery — 3 — Todo
- View Pick up Selection — 3 — Todo
- Select delivery type — 3 — Todo
- Get notification - email/sms integration — 3 — Todo
- View delivery instructions — 4 — Todo
- Explanation of check mark vs x on booking details — Todo
- No hold support line — 7 — Todo

Future Integrations (5 CARDS, 19 LEFT OF 19 DAYS)

User stories

- Canada Food Guide Integration — 5 — Todo
- Filtering — Todo
- Filtering — 3 — Todo
- View Delivery — 3 — Todo
- Customer's Expectation Management — 3 — Todo
- Support/FAQ Analytics — 3 — Todo