



## AFRICAN COUNTRIES (excluding South Africa)

### IDU5 ACCESS & IDU5 ENTERPRISE LIMITED WARRANTY

iPulse Systems (Pty) Ltd ("iPulse") hereby warrants that the iDU5 Biometric Reader ("hardware") will be free from material defects in workmanship, for a period of 1 year, from the date of purchase, provided reasonable proof of purchase from the original reseller / distributor is shown, such proof to clearly display the purchase date.

iPulse offers this warranty as a "carry in warranty", in terms of which iPulse will repair the faulty hardware provided the hardware is physically presented at an Authorised Repair Centre for iPulse, and that an iPulse fault report (available on the iPulse website) has been completed and provided to iPulse with the hardware. Failure to provide a fault report shall result in a US\$50 testing charge, which charge shall be payable by the client prior to iPulse or its authorised agent releasing the hardware. Hardware shipped to such offices will need to be insured by the client, and are shipped at the sole risk of the client. Any expenses incurred in transporting the hardware to the aforementioned offices shall be for the clients account. The client shall be responsible for uplifting the hardware once repaired. Any hardware not uplifted within 3 months of completion of repairs may be sold by iPulse or its authorised agent to defray costs.

The warranty shall only apply where the hardware has been treated with reasonable care and in full compliance with all manufacturer instructions and recommendations. Hardware that has been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, attempted repair, or serial number tampering or defaced hardware, or acts of God shall not be covered by this warranty.

The warranty specifically excludes any damage caused by over voltage of any kind, including but not limited to electrical spikes, incorrect voltage application, lightning strikes, brownouts or overheating due to oversupply of DC current.

In addition to the above, the warranty also specifically excludes damage caused to units operating outside of the specified ambient operating temperature range of 0° C to 45° C.

iPulse's sole obligation in terms of this warranty and for any defect in the hardware, shall be to repair or replace the defective hardware at no cost to the owner. iPulse may, at its discretion, use reconditioned parts for such repairs.

Save for the limited warranties specified herein, the hardware is supplied and purchased voetstoets, without any warranty of any kind including, without limitation, any warranty of fitness for a particular purpose and non-infringement of third party rights. To the maximum extent permitted by law, iPulse excludes its liability under contract, delict, or other legal principle. Such exclusion includes, without limitation, any liability for loss of use of the hardware, inconvenience or damage of any nature, damages for loss of work, work stoppage, malfunctions, loss of information or data, whether direct, special, incidental or consequential.