

The Eastern Cape Parks and Tourism Agency (ECPTA) was established in terms of the ECPTA Act (Act no.2 of 2010) and is a Schedule 3c Provincial Public Entity, with a vision to be: “A province where Biodiversity Conservation and Tourism Management underpin sustainable development,” aligned with the mission: “to be the premier entity for managing biodiversity and tourism”.

**POSITION : INFORMATION MANAGEMENT AND COMMUNICATION TECHNOLOGY
TECHNICIAN (X1)**

Centre : HEAD OFFICE – EAST LONDON

Level : C2

Purpose

Reporting to the IMCT Manager, IMCT Technician will provide PC and LAN support in terms of operating system configuration and industry standard. Log and answer help-line calls and obtain solutions to complex PC and LAN problems.

Requirements

- National Certificate in Information Technology – NQF level 5 plus 3 years relevant experience, or National Diploma in Information Technology or equivalent with one to two years’ relevant experience or equivalent combination of education and experience.
- MCSA or MSCE qualification will be an added advantage
- Code EB driving license.
- Sound knowledge of administration of Active Directory and Group policies.
- Sound knowledge of DNS, DHCP and minimum of basic knowledge on System Center Configuration Manager administration.
- Sound skills to troubleshoot LAN and Operating and application Systems.
- Sound knowledge of .Net languages (VB or C# or ASP are essential) will be added advantage.

Key Performance Areas

- **Technical Support:** Install, configure, and navigate desktop / laptop / network operating systems used by the organization.
 - **LAN /WAN Support:** Install, configure and troubleshoot printers, switches, wireless etc.
 - **Telecommunications:** Manage and setup telephone systems (SkypeforBusiness) and cellular phone accounts.
 - **Asset Management:** Evaluate conditions of Information Communication Technology on a weekly basis.
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NB: In line with the ECPTA Employment Equity Policy, African Males, Coloured Males or Females are encouraged to apply. Shortlisted candidates will be subjected to vetting and a competency assessment where applicable.

Closing Date: 23 March 2020

Please forward your application to:

- 1) All applications/enquiries can be e-mailed to: recruitment1@ecpta.co.za
- 2) **Kindly specify the position you are applying for on the subject line**
- 3) Applications must be accompanied by a comprehensive CV. Applications received after the closing date and/or those submitted to an address not listed above will not be considered. If you do not receive a response within 60 days, please consider your application as unsuccessful.

The ECPTA reserves the right not to fill any advertised position.