



ENTERTAINING



Scan to review worksheet

Expemo code:

14CQ-FS9D-CFZ



1

Warm-up

Do you entertain clients?

2

Activities

Match the advertisement/brochure headings below with their correct descriptions.

- | | |
|-----------------------|--|
| 1. Take aim and fire! | a. Even if your clients are not gun enthusiasts , a day at the shooting range can be fun, loud, and exciting for everyone. |
| 2. Nice catch! | b. If your clients are film junkies and love going to the movies, why not arrange seats for an important premiere or film festival? |
| 3. First showing | c. If your clients are into fly fishing, then it's a great idea to rent some fishing rods and make your way into the nearest river. If they're novices , consider hiring a training service. |
| 4. What a play! | d. Many people love a good sporting event, so get tickets for the best seat in the house. Extra points if you manage to get tickets for the client's favorite team. |
| 5. Deliver a treat | e. You don't need to take your client out . Instead, you could send tasty snacks for your client's staff. For example, send pizza on a Friday afternoon or an ice cream truck during a hot summer day. |





3

Find the words

Find a word in **bold** which means

1. take someone to a place like a movie theater or a restaurant and usually pay for them:

2. people who are addicted to something _____
3. people who are very interested in something or excited by it _____
4. the first public showing of a film: _____
5. are interested in: _____
6. people who are not experienced at something: _____

4

Talking point

In pairs, discuss which of the ideas in Exercise 2 would be the most and least suitable for your clients/customers.





5

Deciding where to take clients

Two people at work are talking about where to take out their client. Fill in the gaps in the dialogue with the verbs below.

do
sounds

enjoy
suggest

lands
take

show
worth

- Michael:** Remember, our client from KPC is arriving on Friday. So I think we should _____¹ him a good time in the city.
- Jennifer:** Right. Where should we _____² him?
- Michael:** Well, I've heard that he's a real film junkie.
- Jennifer:** Really? So ... what are you thinking?
- Michael:** Let's take him to the movie theatre.
- Jennifer:** I'm not sure about that, to be honest. If he really is a film junkie, he's probably already seen everything that's _____³ watching.
- Michael:** Yes, I realize that. But I was thinking about the premiere of the new Scorsese film. It's coming out on Friday. It's going to be a big event.
- Jennifer:** Well, then, he definitely hasn't seen it yet. What a good idea.
- Michael:** What about dinner after the movie? Should we take him to a nice restaurant?
- Jennifer:** That _____⁴ like a good idea.
- Michael:** What about the Crab House on Church Street? He'll _____⁵ that. That place has an excellent view of the harbor.
- Jennifer:** Hmm ... don't you think it's a bit too expensive?
- Michael:** Ehh... you could be right. What do you _____⁶?
- Jennifer:** I was thinking about Vincenzo's. It's next door to the Crab House.
- Michael:** Ah, yes, I know the place. They _____⁷ fantastic pizzas. Let's do that, then.
- Jennifer:** Oh, what time are we picking him up from the airport?
- Michael:** His flight _____⁸ at 6 pm, so our driver will be waiting for him then.
- Jennifer:** Good.

Audio



Video



Now listen to the dialogue to check your answers.





6

Suggesting and responding to ideas

Look at the following expressions from the dialogue. Put them into the correct categories below.

Hmm, don't you think? I'm not sure about that, to be honest. I think we should ... Let's
Let's do that, then. That sounds like a good idea. What about? What a good idea.

Making a suggestion:

Accepting a suggestion

Rejecting a suggestion

Now add the following expressions to the above categories.

I guess we could do that. That's a terrible idea. Yes, that could really work. You must be joking.

Answer the following questions.

1. Which two expressions can you use if you want to politely or diplomatically reject a suggestion?
.....
2. Which two expressions can you use to reject a suggestion in a very straightforward way?
.....
3. Which expression can you use if you want to tentatively accept a suggestion?
.....
4. Which two expressions can you use if you want to enthusiastically accept a suggestion?
.....

7

Role play

Imagine a customer or client is coming to visit you. In pairs, discuss the different entertainment options using language from this lesson. You can use the suitable idea you chose in Exercise 4.

