





What do you think about this picture?

Vocabularies

- patients (n) 'peɪʃənts
- immigrant (n) 'ɪmɪgrənt
- interpréter (n) ɪn'tɜːprɪtə
- Interprétation (n) ɪn,tɜːprɪ'teɪʃən
- staff (n) stɑːf



Interpreters in Hospitals – level 2



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Level 1

Level 2

Level 3

Many COVID-19 patients in US hospitals are **immigrant** workers. Often, they stay away from their families and they do not speak English very well. Some hospitals use **interpreters** who help these patients communicate with hospital staff.

Some interpreters communicate with patients by phone or video. Such communication is difficult because COVID-19 patients have problems with speaking loudly. Also, there are noisy fans and machines in their room. That is why some hospitals prefer **interpretation** in the hospital room.

COVID-19 patients can feel very sick, and it is very difficult for them if they cannot understand what is happening to them. Interpreters help them feel better, and they often risk their own health.

Difficult words: **immigrant** (a person who comes to live and work in another country), **interpreter** (a person who translates what someone says to another language), **interpretation** (when a person is translating what someone is saying to another language).



Quick Check

- What kind of patients many US hospitals have?
- Other than the virus, what other problem are they experiencing?
- How these immigrants communicate with the hospital staffs?
- What do Interpreters use to communicate with the patients?
- How interpreters help the patients?

Conversation Questions

- How would you feel if you were in the same situation?
 - What could you do if you were in the same situation?
 - What communication problem do you have?
- “The most important thing in communication is to hear what isn’t being said.”-- Peter Drucker (Austrian-American consultant)
- Do you agree? Why or why not?



Thank You!