

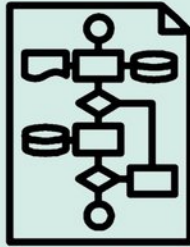
Perigon DeliverySM

SIX PHASES

Perigon DeliverySM is comprised of a six-phase implementation methodology that builds a process-based management system from the ground floor to the executive suite. Processes are defined, developed and deployed to create a foundation of increased enterprise capability. The program forms building blocks of process management and improvement that are impressive and sustainable.



ENTERPRISE ROADMAP



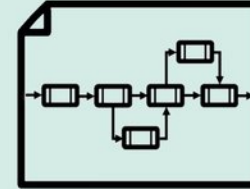
PROCESS DEVELOPMENT



PROCESS DEPLOYMENT



PROCESS INNOVATION



SYSTEM INTEGRATION



ENTERPRISE ALIGNMENT

PHASE ZERO

The Enterprise Roadmap provides the overall scope of the program, including goals, process and system definitions, major opportunity identification, roll-out options, and a recommended implementation plan.

PHASE ONE

Process Development creates current state process maps, captures process improvement opportunities, identifies quick win improvements and delivers a 90 day process improvement plan.

PHASE TWO

Process Deployment adds the knowledge, information, analysis, and metrics that allows process owners to simplify processes, bring their processes into a controlled state, determine the process improvement potential, and deliver a plan for sustainable improvement.

PHASE THREE

Process Innovation provides penetrating analysis focused on delivering substantial process effectiveness and efficiency improvement through process understanding, capability assessment, constraint analysis and process redesign.

PHASE FOUR

System Integration connects a deployed set of processes into a full and integrated system evaluation, where system opportunities are prioritized, metrics are established, and system wide improvement plans are developed and deployed.

PHASE FIVE

Enterprise Alignment provides the alignment of processes, systems, and strategy, where enterprise opportunities are identified and prioritized, the enterprise scorecard is established, and improvement plans are developed and implemented.