

# Washtenaw Community College

## Student Opinion Questionnaire Results

### Fall 2013

**Sylvester, Nancy**

**SKL 000 - 1      Skill Building Program**

**Enrollment:      34**  
**Evaluations:      11**  
**Response Rate:   32%**

**Response  
Values: \***

1- Strongly Disagree ('More' for Q12)  
 2- Disagree ('5-6' for Q12)  
 3- Neutral ('3-4' for Q12)  
 4- Agree ('1-2' for Q12)  
 5- Strongly Agree ('Never' for Q12)

<u>Item</u>	Frequency of Responses *					Mean Response		# of Standard Deviations from
	1	2	3	4	5	<u>SKL 000 - 1</u>	<u>College</u>	<u>College Mean</u>
1. My counselor provides the support I need to be successful while working on my GED.	0	0	1	3	7	4.55	4.59	-0.2
2. My counselor provides enough information about programs and opportunities at WCC.	0	0	1	4	6	4.45	4.51	-0.3
3. The course is planned and organized effectively.	0	0	2	6	3	4.09	4.38	-0.8
4. The course meets by personal objectives and expectations.	0	1	1	4	5	4.18	4.49	-1.0
5. I would recommend this course to other students.	0	0	1	4	6	4.45	4.74	-2.0
6. The instructor communicates the subject matter clearly.	0	0	0	3	8	4.73	4.71	0.1
7. The instructor's style of teaching is helpful to me.	0	0	0	2	9	4.82	4.64	0.9
8. The instructor identifies areas where I need to improve my test scores.	0	1	0	2	6	4.44	4.63	-0.7
9. The instructor shows concern for the educational needs of the students.	0	0	0	3	8	4.73	4.68	0.3
10. The instructor treats students with respect.	0	0	0	2	8	4.80	4.83	-0.3
11. The instructor normally begins and ends class at the scheduled time.	0	0	0	2	9	4.82	4.78	0.3
12. How many times has the instructor missed class?	0	0	0	0	11	5.00	4.99	0.4
Overall Mean:						4.59	4.66	-0.46

note: "College" is the mean of all section means for each response item. Only survey results from SKL 000 are used in the calculations. Based on analysis of past results, if an 'item section mean' or 'overall section mean' is two or more standard deviations below the 'college mean', then the section mean falls in approximately the lowest five percent of all section means. A section mean that falls one or more standard deviations below the college mean is in approximately the lowest fifteen percent of all section means.