Neo Mokhele

23a Outeniqua Rd, Modder East, Springs, Gauteng, 1559 0609911484 neomokhele23@gmail.com



Objective

To work in a dynamic professional environment with a growing organisation and utilise my creativity and innovation thinking for benefit of the organisation and myself.

Academic Details

Damelin

Diploma: Information Technology, 76%, 2019

University of South Africa (UNISA)

Certificate: Developing Web Applications with PHP, 68%, 2020

LinkedIn Learning

Certificate: Becoming a Software Developer, 71%, 2020

Google - Digital Skills for Africa

Certificate: Fundamentals of Digital Marketing, 73%, 2020

Udemy

Certificate: The Complete Web Development Course, 69%, 2020

Work Experience

Talk360 Africa (Pty) Ltd.

IT Support, Aug 2018 - Apr 2021

Role: Monitoring and maintaining computer systems.

Responding in a timely manner to service issues and requests.

Providing technical support across the company.

Setting up accounts for new users.

Testing new technology.

Installing and configuring hardware and software.

Project Details

Talk360 Referral Portal

Program allowed users to earn money by referring the Talk360 app to people. The recruits download the Talk360 app using a generated link or a promo code, then they earn commissions.

Period: 1 year Team Size: 3

Role: Web Testing

Field of Interest

Volunteer work

Blogging

Sports

Art

Music

Reading

Skills

Software troubleshooting & problem-solving Effective communication & interpersonal skills

Phone & email technical support

Strength

Detail-oriented

Multitasking

Technical skills

Analytical skills

Leadership skills

Teamwork

Hobbies

Community service

Exercising and healthcare

Playing an instrument

Reading & collecting books

Outdoor activities

Graphic design

Reference

Edwin Ngwenya

Junior Developer

Nane Solutions

ngwenyaes@gmail.com

0722864905

Puleng Mokhele

Teacher

Dr. Harry Gwala Secondary School

0824314678

Tshepo Makwela

Account Manager

Talk360

t.makwela@talk360.com

Declaration

I hereby declare that the details and information given above are complete and true to the best of my knowledge.

Date: 13/06/2021

Place: Springs, Gauteng

(Neo Mokhele)