

9:02, Mar 5

Info: Thank you for choosing to chat with us. An agent will be with you shortly.

9:02, Mar 5

Info: You are now chatting with Syedamusma.

9:03, Mar 5

Syedamusma: Hello, thank you for contacting Bell MTS, I'm your solutions expert. How can I help you today?

9:03, Mar 5

Davi: I want to get a home internet.

9:03, Mar 5

Syedamusma: Are you an existing customer to Bell MTS? ( TV, internet, home phone and mobility )

9:03, Mar 5

Davi: No

9:04, Mar 5

Davi: 70 Main Street North Carman

9:04, Mar 5

Davi: R0G0J0

9:06, Mar 5

Syedamusma: I'm sorry for the delay. I'll be right with you.

9:07, Mar 5

Davi: ok

9:07, Mar 5

Syedamusma: Can I have your city name

9:08, Mar 5

Davi: Carman

9:10, Mar 5

Syedamusma: Great News! Your address qualifies for all our services like TV, internet and home phone.

9:10, Mar 5

Davi: I wanna get an internet service.

9:11, Mar 5

Syedamusma: May I know what internet speed your looking for?

9:11, Mar 5

Davi: I think 300 to 400 mbps would be okay for my family

9:14, Mar 5

Syedamusma: You can choose between Fibe 100 and Fibe 500 internet service as we dont have 300 to 400 Mbps internet plan

9:15, Mar 5

Davi: what is the cost of your 300 mbps plan

9:16, Mar 5

Syedamusma: My apologies We dont have 300 Mbps plan

9:16, Mar 5

Davi: i will go with 400 then

9:17, Mar 5

Syedamusma: We have Fibe 500 internet service, do you want to go with that

9:18, Mar 5

Davi: okay how much is it?

9:20, Mar 5

Syedamusma: Your price is \$100.00/M for 24 months. The current price is \$118.95/M

9:20, Mar 5

Davi: ok

9:21, Mar 5

Davi: any other fee

9:22, Mar 5

Syedamusma: During your promotional period of 24 months, your price will not increase and you will continue to pay the same monthly price. After the promotional period is over, you will pay the then current price which may increase during your subscription. If there is an increase, you will receive at least 60 days written notice from Bell.

9:22, Mar 5

Syedamusma: Usually, there would be an installation fee applied. But, as a welcome offer, you will not get any one time fee in this package.

9:24, Mar 5

Davi: how much is your activation fee?

9:25, Mar 5

Syedamusma: \$59.95 will be your one time activation fee

9:26, Mar 5

Davi: how will I get the bill?

9:27, Mar 5

Syedamusma: You will get the bill on your email or you can even subscribe for paper bill

9:28, Mar 5

Davi: okay perfect

9:28, Mar 5

Davi: Can I get a discount?

9:29, Mar 5

Syedamusma: If you sign up with me today I can provide you a credit of 10/m

9:29, Mar 5

Davi: what is total amount I have to pay?

9:32, Mar 5

Syedamusma: You will need to pay \$90/m for 24 months

9:33, Mar 5

Davi: the price will increase after 24 months