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List of Abbreviations

LX – Learning Experience





1. Getting Started with Udemy

Udemy is an online learning platform that is focused on delivering courses for you with seamless features. Udemy facilitates course accomplishments with its online platform leading to enhance course accessibility and availability. This platform empowers you with virtual training to learn as per your needs at any time. Udemy delivers courses with rich learning experience (LX).

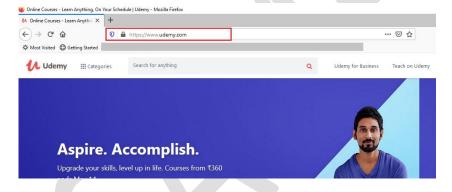
Udemy Features are listed as follows:

- Register your account
- Sign in to your account
- Explore courses
- Preview a course
- Manage Cart
- Manage Wishlist
- Buy a Course
- · Access My Learning

2. Register Your Account

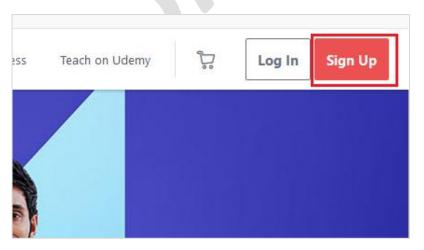
1. Go to website https://www.udemy.com in the browser

Figure 1: Udemy Website



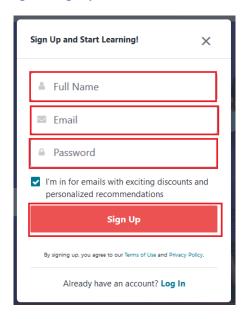
2. Click **Sign Up** at the top right corner

Figure 2: Sign Up



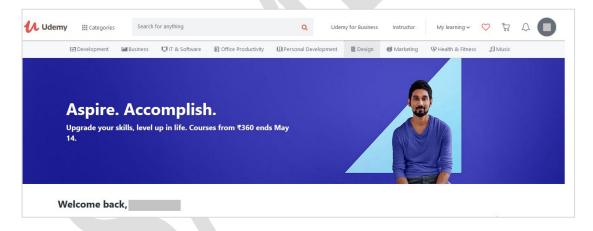
3. Type your Full Name, Email, Password and click Sign Up

Figure 3: Sign Up Details



Your account is created and displayed.

Figure 4: Udemy User Account

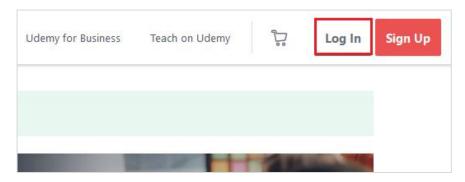


3. Sign in to Your Account

- 1. Go to website https://www.udemy.com in the browser. See **Figure 1**
- 2. Click Log In at the top right corner

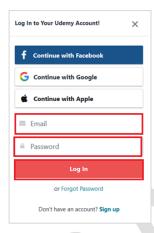


Figure 5: Log In



- 3. A pop-up window shows the following sign in options:
- Click Continue with Facebook to sign in to your account with Facebook account credentials
- Click Continue with Google to sign in to your account with Google account credentials
- Click Continue with Apple to sign in to your account with Apple account credentials
- Enter Email and Password (registered credentials) for your account and click Log In

Figure 6: Log In Details



You are signed in to your Udemy profile and your account is displayed. See Figure 4

4. Explore Courses

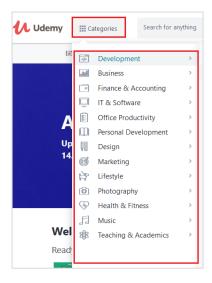
With Udemy platform, explore different courses as per categories, subcategories, and searching courses by entering related course topics or keywords.

4.1 Find Courses with Categories

1. Move the mouse pointer over **Categories** at the top to explore categories and select a category

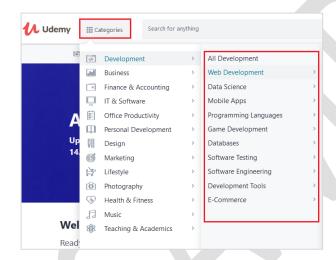


Figure 7: Categories



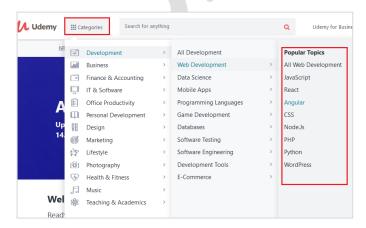
2. Select any one of the subcategories from a category

Figure 8: Sub Categories



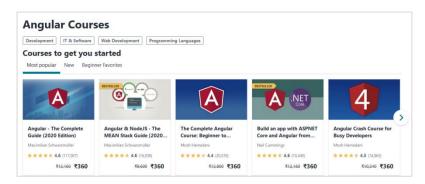
3. Select any one of the topics from the displayed Popular Topics

Figure 9: Popular Topics



The courses for the selected topic are displayed in the course cards.

Figure 10: Courses for the Selected Topic



4.2 Find Courses with Search Box

Udemy allows you to search courses directly in search box.

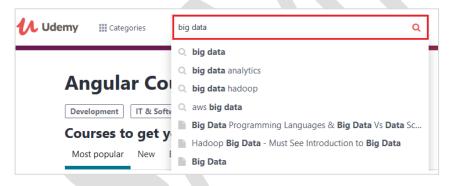
1. Enter keyword or search phrase related to your course in the Search box at the top

Figure 11: Search Box



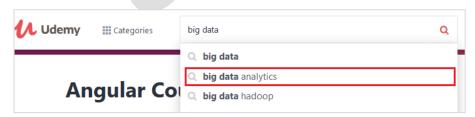
2. View the auto suggestion keywords and available courses for entered keyword

Figure 12: Auto Suggestion



3. Select any one of the keywords or courses from the suggested list

Figure 13: Related Keywords and Courses



All the related courses are displayed.

Figure 14: Course List for the Selected Keyword

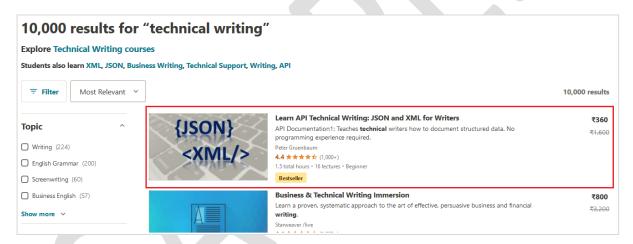


5. Preview a Course

Udemy enables you to preview a course before buying the course in the platform.

- 1. Refer to **Explore Courses** to view courses of your desired topic
- 2. Select a course from the displayed list of courses

Figure 15: Course List



3. Click the play button at the right to preview the selected course

Figure 16: Play the Preview



Course preview is played in a pop-up window.



Figure 17: Course Preview



6. Manage Your Cart

Udemy allows you to manage cart by either adding courses to your cart or removing courses from your cart. With this feature, add more courses to your cart and buy all at once. You can view added courses by clicking cart icon at the top right. Number in the cart icon represents number of courses in the cart.

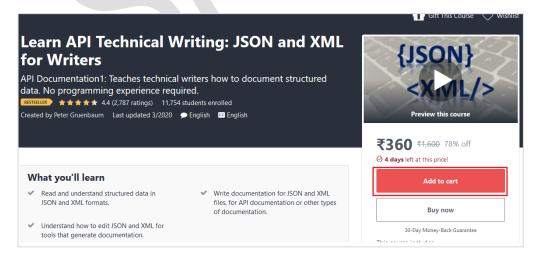
Figure 18: Cart



6.1 Add a Course to Cart

- 1. Refer to Explore Courses to view courses of your desired topic
- 2. Select a course from the displayed list of courses. See Figure 15
- 3. Click **Add to Cart** at the right to add the selected course to cart

Figure 19: Add to Cart



A modal window shows notification that your selected course is added to your cart.

Figure 20: Notification for adding course to cart



4. Click Go to Cart in the modal window to view your cart

Figure 21: Go to Cart

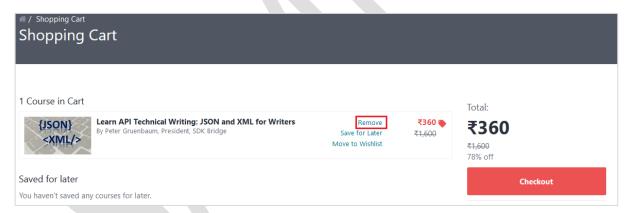


Your cart with the added course is displayed.

6.2 Remove a Course from Cart

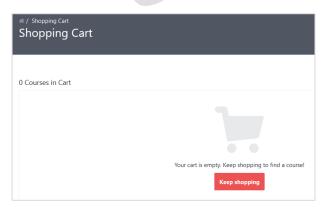
- 1. Click your cart at the top right to access course lists in your cart. See Figure 18
- 2. Find the course that you want to remove from the cart and click Remove

Figure 22: Remove a Course from Cart



The course is removed from cart.

Figure 23: Shopping Cart with Removed Course





7. Manage your Wishlist

Udemy allows you to manage **Wishlist** by either adding or removing courses in your Wishlist. With Wishlist, you can create your own personalized collections of courses that you want to buy and save in the user account for future or later. You can manage your wishlist in your cart by clicking the heart icon at the top right. Number in the icon represents number of courses in the wishlist.

Figure 24: Wishlist



7.1 Add a Course in Wishlist

- 1. Refer to Explore Courses to view courses of your desired topic
- 2. Select a course from the displayed list of courses. See Figure 15
- 3. Click the Wishlist heart at the right to add course to the wishlist

Figure 25: Wishlist Heart



The course is added to your Wishlist

Figure 26: Course Added to Wishlist

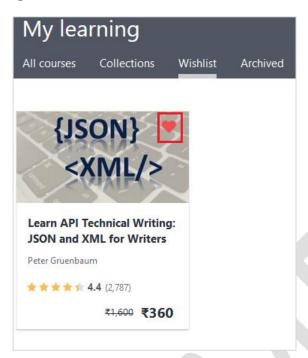




7.2 Remove a Course from Wishlist

- 1. Click Wishlist \bigcirc at the top right to access course lists in your wishlist. See Figure 24
- 2. Find the course that you want to remove from wishlist and click the red heart located on the course card

Figure 27: Red Heart on the Course Card



The course is removed from the wishlist.

8. Buy a Course

With Udemy, you can buy numerous courses as per your requirements. This platform enables you to search a course and preview it prior purchase. Based on the course materials, needs, availability, reviews, and ratings, you can buy a course.

- 1. Refer to Explore Courses to view courses of your desired topic
- 2. Select a course from the displayed list of courses. See Figure 15
- 3. Click **Buy Now** at the right

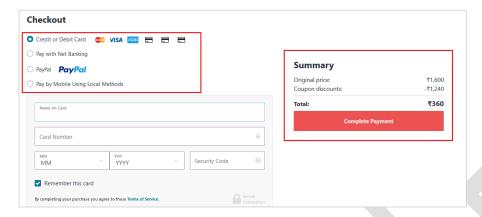
Figure 28: Buy Now



You are redirected to checkout page.

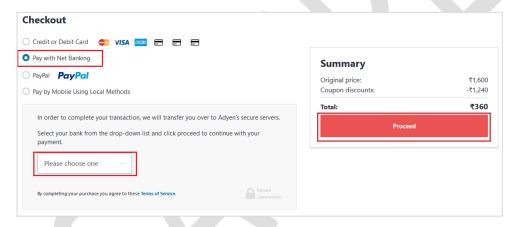
- 4. Checkout page shows four different options for payment with order details and summary.
- Select Credit or Debit Card to pay using card and click Complete Payment

Figure 29: Checkout with Credit or Debit Card



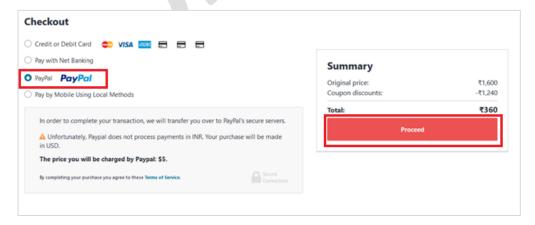
Select Pay with Net Banking, choose a Bank from the drop-down list and click Proceed

Figure 30: Pay with Net Banking



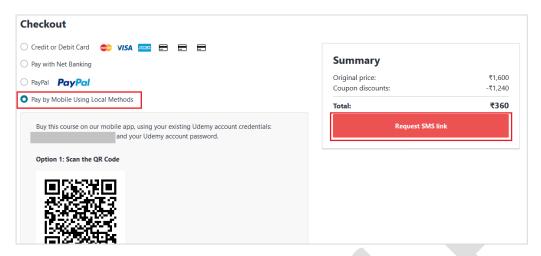
Select PayPal and click Proceed

Figure 31: Checkout with PayPal



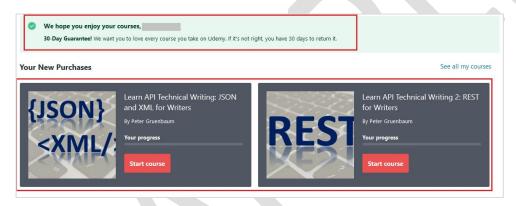
• Select Pay by Mobile Using Local Methods and click Request SMS link

Figure 32: Pay by Mobile Using Local Methods



After payment, your new purchases are displayed and you are enrolled in the courses.

Figure 33: Purchased Courses

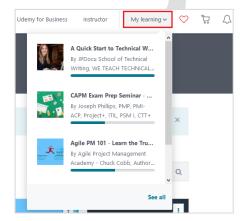


9. Access My Learning

Udemy offers you an easy way of accessing your courses with enriched availability and accessibility.

1. Click My learning at the top right

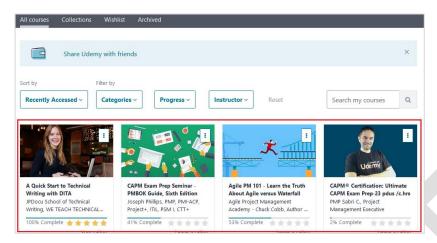
Figure 34: My learning





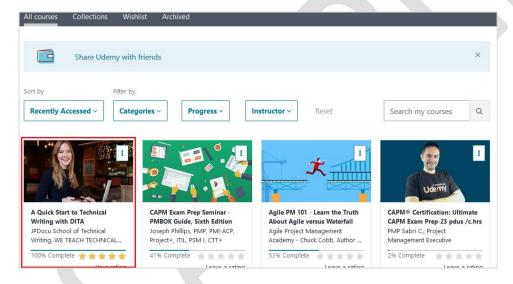
2. Click **All Courses** to show all your enrolled courses

Figure 35: All Courses



3. Click a course to access

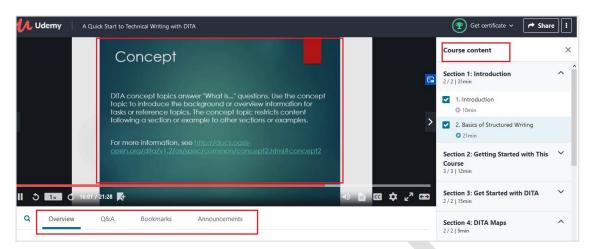
Figure 36: Accessed Course



Course player shows course with navigational features, course content at the right with various sections and all other details related to the course such as overview, questions and answers, bookmarks, and announcements.



Figure 37: Course Player



Access course player controls to complete the course.







Glossary

Cart – A destination where you can add courses to buy all at once

Course Card – A list of courses, which are, arranged in the search results

Course Content – Course materials, which are divided into different sections

Wishlist – A destination where you can add your interested courses and can check back later for future references and purchase

Preview – A feature to play introductory part of the course

Course Player – A media player that plays courses in videos accompanying with audio narratives

