

# 1. USER FLOWS — Step-by-Step

## RENTER FLOW

mathematica

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Splash → Onboarding → Email OTP Login → Home (Listings) →  
Filter/Search → List/Map Toggle → Property Detail → Save →  
Chat with Owner → Notifications → Profile → Logout

### Key Stages:

#### 1. Onboarding

- Short carousel highlighting benefits: Verified rentals, map view, direct chat.
- Skip or Continue → takes user to login.

#### 2. Login (Email OTP)

- User enters email → receives OTP → enters OTP
- Supabase creates session, stores role: renter in DB

#### 3. Home (Listing Feed)

- Featured listings
- Filter bar (location, price, BHK, furnishing)
- Toggle: Map ↔ List view

#### 4. Listing Interaction

- Tap listing → open detail screen
- View photos, amenities, owner name
- “Save” icon (heart) to bookmark
- “Message Owner” → opens in-app chat

## 5. Notifications

- Push notifications when saved searches match
- New message notifications from owners

## 6. Profile

- View/edit personal info
- View saved listings
- Subscription status (if applicable)



## OWNER FLOW

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Splash → Email OTP Login → Owner Dashboard →

Post Listing → View Listings → Boost Listing → View Inquiries →

Chat → View Metrics → Edit/Delete → Logout

### 1. Login

- Email + OTP via Supabase
- On first login, user is asked: “Are you a Renter or Property Owner?”
- Role owner is saved in DB

### 2. Post Listing

- Form: Title, Address (map picker), Rent, BHK, Amenities, Description
- Upload photos (Supabase Storage)
- Save → listing goes live in feed

### 3. Manage Listings

- Owner sees their posted properties
- Buttons: Edit, Delete, Promote

#### 4. Promote Listing

- Click “Promote” → Razorpay/Stripe popup
- On payment success → mark as is\_premium: true
- Premium listings show first or with "Premium" badge

#### 5. Chat & Inquiries

- Inbox view: All active conversations
- Tap → Open message thread
- Can reply directly to renters

#### 6. Metrics

- See number of views per listing
- See total inquiries per listing



### **BROKER FLOW (Optional Role)**

Same as Owner, but can:

- Post multiple listings across regions
- Add team members (future scope)
- View performance across all listings

Field: role: broker

Extra fields: business name, license (optional KYC)



### **ADMIN FLOW**

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Admin Login → Dashboard →

Moderate Listings → View Users →

Analytics & Reports → Approve/Kick Users → Logout

### **1. Login**

- Password + Email only (no OTP)
- Limited access based on role: role: admin

### **2. Dashboard**

- Total listings, daily active users, flagged content
- Quick stats: messages, listing upgrades

### **3. Listing Moderation**

- Flagged listings or spam detection
- Approve, Remove, Ban User

### **4. User Management**

- View by role: renter, owner, broker
- Reset access, deactivate, send messages

### **5. Analytics**

- Graphs: daily signups, premium purchases, messages per user
- Export reports

## **2. FEATURE BREAKDOWN (DEEP)**

### **AUTHENTICATION**

- Supabase OTP-based auth for renters/owners
- Separate password-based login for admin

- Role stored in users table (renter, owner, broker, admin)
- Row-Level Security (RLS) ensures access is scoped per role

## **SEARCH + FILTER**

- Inputs: location (autocomplete), rent range, type (1BHK, 2BHK), furnishing, amenities
- Real-time filtering (SQL LIKE + range queries)
- Infinite scroll or pagination

## **MAP VIEW**

- Mapbox/Google Maps integration
- Each property = marker
- Click → card preview → full detail
- User geolocation support to show nearby listings

## **POST PROPERTY**

- Fields: title, rent, address (autocomplete), BHK, description, photos
- Photos: uploaded to Supabase storage
- Owner tied to listing via owner\_id field
- Status: pending / live / premium

## **CHAT**

- Real-time with Supabase Realtime or Stream
- Message schema: sender\_id, receiver\_id, listing\_id, timestamp
- Threaded inbox per user
- Only owner and renter who interacted can chat

## LISTING ANALYTICS

- Each listing tracks:
  - Views count (triggered on property detail view)
  - Chats initiated
  - Promotion status (is\_premium)

## BOOST / PREMIUM

- One-time purchase via Stripe or Razorpay
- Highlighted in UI
- Rank higher in search/feed
- Stored in DB: is\_premium: true, payment\_id, payment\_status

## PUSH NOTIFICATIONS

- Expo Notifications for mobile
- Firebase or PostHog for event tracking
- Triggers:
  - New chat
  - New property match
  - Promo offers or reminders

## 3. ROLE FLOW MAPPING (SUMMARY TABLE)

Action	Renter	Owner	Broker	Admin
Login OTP	✓	✓	✓	✗
Login Password	✗	✗	✗	✓
Post Listing	✗	✓	✓	✓

Search Listings	✓	✓	✓	✓
Promote Listings	✗	✓	✓	✓
Chat	✓	✓	✓	✓
See Metrics	✗	✓	✓	✓
Manage Users	✗	✗	✗	✓
Flag Listings	✗	✗	✗	✓
Run Reports	✗	✗	✗	✓

## 4. OPTIONAL EXTENSIONS (FOR SCALE-UP)

### Verified Badge (KYC)

- Owner uploads Aadhaar, Utility Bill, or Lease Doc
- Admin approves → is\_verified = true
- Verified badge shown on listings

### AI Search Assistant

- Natural Language: “2BHK under 20k near Andheri”
- Parsed into filter params → show listings
- Optional upsell to premium renters

### Rental Agreement Generator

- Owner selects template
- Inputs: names, address, rent, duration
- PDF generated + e-sign option
- Monetized via Stripe (in-app doc fee)

### Subscription Tier

- Renter gets early access, AI search, saved alerts
- Owner sees who viewed listings, unlimited chat