

Khang Hoang (Toby)

Results-driven team member with over 5 years of experience in e-commerce management and customer service. Seeking to bring a new perspective to the web development field.

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EXPERIENCE

Tech-Select, Atlanta, Georgia — Assistant Manager

August 2013 - January 2019

Managed employees to receive and send out software products such as Microsoft Windows, Office, Excel and more.

Send and receive invoices for customers who were interested in bulk orders via QuickBooks.

Log daily, weekly, monthly profits within Excel spreadsheets, process sales information, and provide data and graphs for speculation.

Provided technical support to any customers having any issues with products that the company offered.

Managed payroll.

Software troubleshooting, which consists of checking online databases to confirm product's activation.

uBreakiFix, Atlanta, Georgia — Cell Phone Repair Technician

June 2012 - May 2014

Install protective bracing, padding, and tracking to prevent shifting and damage to products.

Repaired iPhones and other Apple products.

Maintained a low failure rate on repaired products.

EDUCATION

Digital Crafts, Atlanta, Georgia — Full-Stack Developer Certificate

December 2021 - May 2022

Full-Stack Web Development: Immersive course covering HTML, CSS, JavaScript, and Python, including an emphasis on cutting-edge frameworks like React/Redux and server-side technologies including Node.js, Express, and MySQL.

SKILLS

SOFT SKILLS

Customer Service

Proficient in Quickbooks

Proficient in Excel

Typing Speed - 80-100 wpm

Problem Solving

Ability to work under Pressure

Flexibility

DEVELOPMENT

Javascript

Node.js

React/Redux

Python

HTML / CSS

Express

MySQL

PostgreSQL

DESIGN

Adobe Photoshop

LANGUAGES

English

Vietnamese - Fluent

Chinese - Intermediate

Georgia State University, Atlanta, Georgia — Business Administration

January 2019 - December 2021

Managed e-sports club activities.

Managed dance club activities.

Volunteered on a monthly basis at a self-funded community food bank.

PROJECTS

Pokemon Search App — Javascript, HTML, CSS

January 2021

Used PokemonAPI database.

Created so that users may search up their desired Pokemon so that they can build a team of Pokemon. The details provided about the Pokemon can be used to evaluate whether the Pokemon is a good match for their team synergy.

Developed using agile and scrum methodologies, with daily scrum meetings over a week-long sprint.

Features on the app:

- Search for Pokemon
- View Abilities and Moves
- Mini Games in the navbar

E-Commerce Camera Store — Javascript, HTML, CSS, Node.js, Express, MySQL

January 2021

Created own database using MySQL

Created so that users may purchase or sell their new or used cameras on an online market.

Developed using agile and scrum methodologies, with daily scrum meetings over a week-long sprint.

Features on the app:

- Login and Register Account
- Post or Buy Listings
- Edit or Delete Listings
- Sort Listings
- Message Users
- Leave Reviews