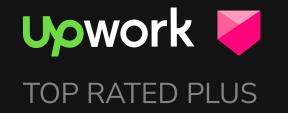
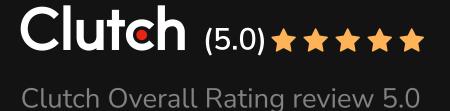
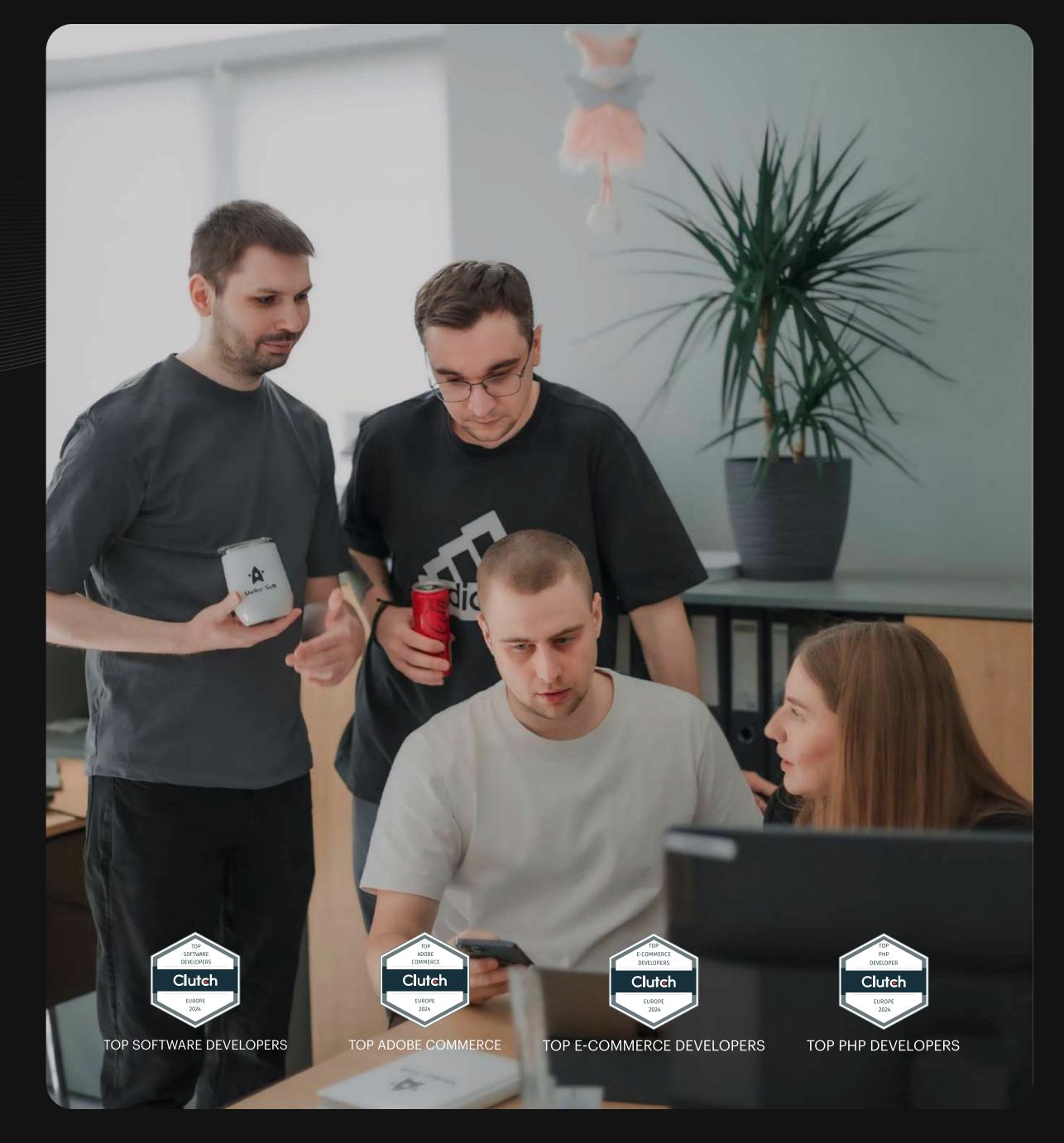


Adobe Commerce/ Magento 2 Retainer Program









Stellar Soft's Adobe Commerce (Magento) Packages

Basic (20 hours)

\$1000 /month

Ideal for ongoing growth, performance, and stability improvements

- Guaranteed response within 12 hours for critical/blocker issues (business hours)
- Configure environment and deployment process
- Database Health Check & Query Optimization
- Services health check (Elasticsearch, Redis, Varnish)
- Migration from other CMS/Platforms to latest Magento 2
- Dedicated Magento 2 Development Team: Includes a Project Manager and Magento Developer
- Magento security updates and patches: Minor/major magento updates

Extension updates, resolving extension conflicts:

- Compatibility checks, license management, and vulnerability scan of all third-party modules
- Performance Optimization: faster load times and a better user experience
- Monthly check-in meeting
- Monthly Progress report
- Project Collaboration in Asana or your preferred PM
- Pause or cancel anytime

Standard (40 hours)

\$1800 /month

For brands scaling aggressively and needing deep technical support across performance, growth, and stability

- Guaranteed response within 8 hours for critical issues
- (business hours), 32h response time for non-critical requests
- Configure environment and deployment process
- Database Health Check & Query Optimization
- Services health check (Elasticsearch, Redis, Varnish)
- Migration from other CMS/Platforms to latest Magento 2

Dedicated Magento 2 Team: Includes Project

- Manager, Certified Adobe Commerce Developer, and OA
- Magento security updates and patches: Minor/major magento updates

Extension updates, resolving extension conflicts:

- Compatibility checks, license management, and vulnerability scan of all third-party modules
- **Performance Optimization:** faster load times and a better user experience
- Weekly check-in meeting
- Weekly Progress report
- Regular Backups of website data
- CRO Audits: Focused on conversion drivers like checkout UX, speed, and funnel design
- Pixel-Perfect Frontend Development
- Project Collaboration in Asana or your preferred PM tool
- Pause or cancel anytime

Professional (60 hours)

\$2400

For high-growth brands needing strategic, technical, and operational excellence across the Magento ecosystem

- Guaranteed response within 6 hours, including off-
- hours/weekends for critical issues; 24h response time for non-critical requests
- Configure environment and deployment process
- Database Health Check & Query Optimization
- Services health check (Elasticsearch, Redis, Varnish)
- Migration from other CMS/Platforms to latest Magento 2

Dedicated Magento 2 Team: Includes Project

- Manager, Certified Adobe Commerce Developer, QA and DevOps
- Magento security updates and patches: Minor/major magento updates

Extension updates, resolving extension conflicts:

- Compatibility checks, license management, and vulnerability scan of all third-party modules
- Performance Optimization: faster load times and a better user experience
- Weekly check-in meeting
- Daily Progress report
- Weekly Backups of website data
- **CRO Audits:** Focused on conversion drivers like checkout UX, speed, and funnel design
- Application Monitoring with client-friendly tools like NewRelic, Sentry, Blackfire
- Alerting system for performance drops or emerging issues
- **ERP & Platform Integrations:** Odoo, SAP, 1C, CRM, PIMs, custom connectors
- Project Collaboration in Asana or your preferred PM tool
- Pause or cancel anytime

Enterprise (Tailored hours)

\$TBD

To be discussed

Next Steps

Next, please review our proposal. If you're ready to proceed, confirm, and we'll prepare the agreement and necessary documents.

