Swarn C Suvarna

tech.swarns@gmail.com | +91 9148766761

https://www.swarn.net | https://github.com/techswarn/

Career Summary:

Providing in-depth technical support at Tier 2 level for clients whose websites are hosted LINUX based servers. Trouble shooting issue related to Content Management System like WordPress, Joomla and other web frameworks

Professional experience:

Diya systems, Mangalore.   October 2018 - Present

Role: L2 Administrator

Domain: Web hosting

Project: iPage brands

Key Qualifications and Responsibilities:

- Coordinating with L1 support to resolve issues related to Website and server configuration.
- Assisting customers with more difficult technical issues the require a greater level of technical knowledge.
- Troubleshooting issue related application stacks like LAMP, LEMP and content Management systems like WordPress, Joomla.
- Identifying process improvements

IT SKILLS:

- Knowledge in web technologies like HTML5, CSS3, JavaScript.
- Configuring application Stacks like LAMP, LEMP, Nodejs and WordPress
- Knowledge in MySQL
- Knowledge in DNS (Domain name system) Management.
- Undergoing course in JAVASCRIPT in Udemy and ANUGULAR 9 in Learncodeonline.in

- Implemented the knowledge acquired through courses in developing my Website: https://www.swarn.net hosted in a self-managed Linux machine.

EDUCATION:

Bachelor's Degree- Electronics and communication   2011-2015

Srinivas School of Engineering, Mukka.

PERSONAL PROFILE:

- Name   :   Swarn Chandrahasa Suvarna.

- Date of Birth   :   12-MAY-1993

- Age   :   27

- Gender   :   Male

- Present address   :   Swarn Villa, 3-64/1, Near Iddya, Surathkal ,

  Mangalore City, Karnataka, Pin: - 575014.

DECLERATION:

I hereby vouch for the authenticity of the above-mentioned information to the best of my knowledge and belief.

Swarn C Suvarna