

Swarn C Suvarna

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<https://swarn.net> | <https://github.com/techswarn/>

Career Summary:

Providing in-depth technical support at Tier 2 level for clients whose websites are hosted LINUX based servers. Trouble shooting issue related to Content Management System like WordPress, Joomla and other web frameworks

Professional experience:

Diya systems, Mangalore.

October 2018 - Present

Role: L2 Administrator

Domain: Web hosting

Project: iPage brands

Key Qualifications and Responsibilities:

- Coordinate with L1 support to resolve issues related to Website and server configuration.
- Assisting customers with more difficult technical issues requiring a greater level of technical knowledge.
- Troubleshooting issue related application stacks like LAMP, LEMP and content Management systems like WordPress, Joomla.
- Identifying process improvements

IT SKILLS:

- Knowledge in web technologies like HTML5, CSS3, JavaScript.
- Configuring application Stacks like LAMP, LEMP, Nodejs and WordPress
- Knowledge in MySQL and MongoDB
- Knowledge in DNS(Domain name system) Management.

EDUCATION:

Bachelor's Degree- Electronics and communication

2011-2015

Srinivas School of Engineering, Mukka.

PERSONAL PROFILE:

- Name : Swarn Chandrahasa Suvarna.
- Date of Birth : 12-MAY-1993
- Age : 27
- Gender : Male
- Present address : Swarn Villa, 3-64/1, Near Iddya, Surathkal ,
Mangalore City, Karnataka, Pin: - 575014.

DECLARATION:

I hereby vouch for the authenticity of the above-mentioned information to the best of my knowledge and belief.

Swarn C Suvarna