Randy Tolentino

Software Developer / Product Design Lead

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Software Developer / Product Design Lead
IBM Security
07/2018 – Present

At IBM Security, I work in product development with a highly talented team to deliver enterprise security solutions. On the technical side, I've been able extend my skills in React, Redux, Jest, and micro-services. As a Design Lead, I have the privilege of advocating for users by ensuring the broader team leverages design thinking practices. Collectively, I've been able to serve IBM and our clients in the following ways:

- Built the front-end for the Data Explorer Export workflow and Artifacts experience for the IBM Cloud Pak for Security
- Key contributor for the most current IBM Security Experience Guide v3
- Delivered monthly updates to executive stakeholders on product health and status
- Owned team syncs and design team retrospectives
- Held 1:1s with team members to discuss sprint work, team, and career goals
- Published a thought leadership article on building genuine connections in distributed teams through Smashing Magazine
- Facilitated two successful Design Thinking workshops with fellow IBM Design colleagues for the Code2College organization
- Speaker at the Lead Dev Conference kickoff meetup, where I covered the topic of career navigation for software developers

Senior Web Developer
Charity Dynamics
07/2017 – 2018

As a Senior Web Developer at Charity Dynamics, my primary role was to own and lead the development for a handful of major nonprofit clients. From a technical standpoint, this included development in Drupal 7, WordPress, Luminate Online, Angular, Gulp, and SCSS. Highlights include:

- Execute the development, launch, and documentation for the 2018 Parkinson's Foundation, the Crohn's and Colitis Foundation Teen and Campus Connection, Fred Hutch's Obliteride, and the Fred Hutch Obliteride websites
- Co-created the American Heart Organization's Cycle Nation 2018 event site with a strong focus on accessibility

Front-End Developer
IBM CIO
05/2015 – 07/2017

As part of the IBM CIO Project Whitewater team, my primary role began as a Front-End Developer, working with SCSS and Javascript. The role later evolved to also include project level decisions, continuous delivery, unit testing, user research, and full-stack contributions.

- Wrote and shipped production-level code on a daily basis in a continuous delivery environment
- Trained non-developers on how to use GitHub and regularly paired to resolve local branch issues and merge conflicts
- Increased code quality through stringent daily code reviews, providing critical feedback on author approach, reusability, and best practices
- Played a critical role in the global adoption of Slack Enterprise Grid, enabling over 147,000 users and supporting more than 1,900 product teams across the entire organization
- Co-developed a Welcome bot which automated the on-boarding process for all new users joining the IBM Slack Enterprise Grid instance

Associate Web Developer
Charity Dynamics
09/2014 – 04/2015

As an Associate Web Developer, I worked mostly in front-end code with occasional back-end responsibilities, leveraging Blackbaud and Convio platforms.

- Developed customized, digital client experiences and web-based campaigns for major non-profits
- Implemented responsive and accessible HTML emails to be viewable and accessible across a breadth of email clients

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Career Highlights
- Delivered critical experiences on the IBM Cloud Pak for Security—*IBM, 2020*
- Built an online platform that enabled the Fred Hutch Obliteride event to raise over $2.3M in contributions—*Charity Dynamics, 2018*
- Featured in a Fast Company article on new collar professionals—*IBM, 2017*
- Earned IBM Design Thinking Practitioner, IBM Design Thinking Collaborator, and IBM Agile Explorer certifications—*IBM, 2016 - 2017*

Education
- Colorado State University, Global Campus - BS Information Technology, 2014
- MakerSquare Software Development Program, 2014
- California State University, East Bay - Liberal Studies, 2005

Additional Contact
- Website - https://randytolentino.com
- GitHub - https://github.com/techtolentino
- LinkedIn - https://www.linkedin.com/in/randytolentino
- Medium - https://medium.com/@makertolentino