Diamond Advanced Planning

Release 2019-11

Jim Schmidt

CONTENTS:

1	Indices and tables				
2	Purpose Current State				
3					
4	Futu	re State	7		
5	Align	n Objectives	9		
	5.1	Team	9		
	5.2	Migration Plan	9		
6	Intro	duction	11		
	6.1	Demand Types	11		
	6.2	Supply Types	11		
	6.3	Supply Partitioning	12		
	6.4	Qualifying Inventory			
	6.5	Demand Prioritization			
	6.6		13		
	6.7	Supply Prioritization	13		
	6.8		14		
	6.9		14		
	6.10	Shortages	15		

ONE

INDICES AND TABLES

- genindex
- modindex
- search

TWO

PURPOSE

This document is intended to introduced Align to Diamond APS and lay out Align objectives and a pathroad to satisfy those objectives.

This is intended to be evergreen, to evolve as requirements are determined and to be fleshed out with technical details.

Personally, I would rather a revisioned, indexed, searchable single document than hundreds of documents. I will assume the responsibility of maintaining this.

THREE

CURRENT STATE

Align has headquarters in Las Angeles and Paris.

The Las Angeles shop is running a highly modified SAP system.

The Paris operation is running Dymax, which is a COBOL/ISAM VMS application.

FOUR

FUTURE STATE

Create a central repository of inventory from both systems in a relational database accessible through a browser. Use all open source software whenever possible

AWS Redhat 8 Postgres 10 Maven 3.2 Java open jdk 8/Spring/Hibernate Tomcat/Node/Angular

FIVE

ALIGN OBJECTIVES

5.1 Team

5.2 Migration Plan

Export Dymax ISAM files to flat files Using javautil fixed record mapping utility populate RDBMS tables that map to Dymax records

Write conversion scripts to convert to Diamond Schema.

Supplement with additional data as necessary

Choose the 100 highest value parts as the basis of test suite of data.

Setup Rules

Augment data - setup multiple equivalents, quality assurance valuations, etc.

Run a plan against the parts and review

INTRODUCTION

The Diamond Advanced Planning System (APS) is the most feature-rich inventory planning system in the market today. There is no other planning engine out there that can match the Diamond APS in terms of speed and versatility.

Diamond APS is a unique combination of DRP/MRP planning and execution that is aware of engineered parts and Aerospace constraints.

Diamond distribution was designed to address the supply chain planning and execution requirements of distributors. Diamond was custom designed to address the rigorous specifications of the Aerospace industry, which imposes significantly tighter controls and tracking functionality than a normal distribution environment.

Features Supports Synchronous and Asynchronous planning queues. Parts in the synchronous planning queue are planned the instant they are put into the queue. The planning engine plans parts in the asynchronous planning queue when it reaches the top of the queue. The asynchronous planning queue is activated every time a part is inserted into the queue.

6.1 Demand Types

Supports multiple types of Demand. Demand types supported are

- Firm Customer Order
- Work Orders (Components of Work Orders)
- · Safety Stock
- Forecast

6.2 Supply Types

Supports multiple types of Supply. Supply Types supported are

- · On-Hand at Location
- In-Transit from another Location
- · Purchase Orders
- · Work Orders

6.3 Supply Partitioning

6.3.1 Physical Segregration

Physical Segregation of Inventory is done using Facilities

6.3.2 Logical Segregation

Logical of Inventory within a facility is done using Supply Pools

Sourcing Rules attached to every demand specify which supply to consume and the order in which to consume.

Part Number, substitutes and equivalents are all planned together

6.4 Qualifying Inventory

- Ability to specify the revision level required for Sales Order and Work Order, Safety Stock and Forecast. The revision level hierarchy setup in the Parts Master will automatically allocate a higher revision level if the requested
 revision level is not available.
- Ability to specify certification requirements for Sales Order and Work Order and associate it with the demand.
- · Certification requirements for Safety Stock and Forecasts are picked up from the Customer Master
- Each certification has a weight associated with it. APS uses qualifying lots with the lowest weight to satisfy any demand.
- Ability to specify the manufacturer required at the Demand level or can specify a list of approved manufacturers at the Customer Level. Customer List can be set to Include or Exclude approved manufacturers
- Ability to specify Country of Origin on the Sales Orders
- Ability to specify "manufactured after" or "must not expire before" date on Sales Orders for parts with a shelf life.
- Automatically excludes expired part numbers
- Kits can be setup in the system to not have mixed manufacturer lots allocated to them for any single kit. APS automatically determines the lot quantity and how many full kits it can satisfy and then switches to the next available lot to satisfy any remaining kits.

Tests include

- BuybackTest
- CertTest
- ConsignmentTest
- CountryOfOriginTest
- CustomerItemManufacturers
- CustomerItemManufacturerTest
- ExpiryDateTest
- ExpiryDateTest
- ExpiryDateTest

- IsCustomerSubstitute
- IsGlobalSubstitute
- IsItemOrSubstitute
- IsSubstitute
- ManufacturerTest
- RevisionLevelTest
- SourcingRuleTest
- StandardAerospaceEligibilityCompositeTest
- SupplyEligibilityTest
- SupplyIsBuybackFromCustomerTest
- SupplyItemSatifiesDemandItem

6.5 Demand Prioritization

Demand Prioritization module compares every demand for a given set of part numbers and sorts them in the following order

- · Sales Orders
- · Work Orders
- · Safety Stock
- Forecasts

6.6 Preserve Allocations

Once prioritized, Demand Prioritization also preserves On-hand allocations to Customer Orders and Work Orders within lead-time. All allocations to Safety Stock are preserved. Preserving existing allocations prevents demands that have been put in later from taking stock away from already existing orders. Safety Stock demand is allocated to Customer Orders and Work Orders within the same forecast groups if there is a shortage. Forecast Demands are reduced by the quantity of open Customer Order demands for the same month for the same forecast group, which stops over stating of demand for a given month.

6.7 Supply Prioritization

Supply prioritization uses the sourcing rules to determine which supplies to use to satisfy a given demand.

Once the qualifying supplies are identified, they are then sorted based on the type of the demand and type of the supply.

An example for this would be to use the oldest lots to satisfy open sales orders while using the newest possible lots to satisfy safety stock demand. Since safety stock demand is never shipped, it blocks the newer inventory allowing the older lots to ship out before the newer ones. Supply prioritization changes the FIFO order for parts based on the settings in the Parts Master. Parts with a shelf life can be consumed based on the Manufacture Date or on the Expiration Date of the lots. Supply Prioritization also automatically relaxes all the constraints on the demand when allocating consignment or buyback supply to a demand. Buyback and consignment supply is stock received from the customer that is shipped back to them when they need it. This stock is always deemed to meet customer requirements.

- Allocations against on-hand supply are classified as Firm or Planned depending on if the on-hand supply is readily available in the primary facility or if the on-hand supply is a planned facility transfer or a processed facility transfer in transit to the primary facility. The primary facility for a demand is identified based on the sourcing rule used to determine the eligible supply for the demand.
- APS automatically creates work orders for kits. Since APS supports multi-level Bills of Material, it creates work
 orders for sub-kits and re-plans all the items recursively till all the demands for kits have been allocated either
 to on-hand inventory or to a work order.
- Purchase Orders schedules that are late are automatically padded by a user-defined factor and pushed forward.
 This enables the system to provide realistic availability dates for the demands which are allocated to those PO schedules.
- Automatically allocates demands to a Purchase Order if the demand is "X" days out in the future and there is a PO Schedule coming available "X" days before the demand is due. The value of "X" is read in from a Control table.
- APS will suggest a optimum reschedule date for the PO Schedules that have allocations against demands that
 need to be expedited or rescheduled to come in at a date later than the current promise date provided by the
 vendor
- APS will also suggest cancellation of PO schedules that are not needed to meet any demand that is present in the system.

Allocation logic fully traceable. An XML or JSON log file may be created created for each item group planned detailing each demand and all supplies, which ones were allocated and which ones were rejected and the reason for rejection.

Ability to bind a given supply to a given demand as long as the supply is qualified for the demand. Allocations once bound are held bound unless unbound by the user.

6.8 APS Output

The Inventory planning process is the most affect by running Diamond APS. The APS output is fully web-based and provides the Inventory planners with all the information required to make sound buying decisions. Inventory planners have the ability to lookup shortfalls by specifying a whole range of filter conditions. Listed below are the details of the outputs provided by Diamond APS.

6.9 Projected Inventory Position

PIP Projected Inventory Position.

Each supply has an available date

For on-hand inventory that is the current date or the *effective date* in case of some simulations.

For purchase orders that is the *current promise date*.

For work orders that is the *need by date*.

A timeline is created by generating *buckets*, typically calendar months.

Each supply has its own PIP, which is strictly decreasing. Allocations of demand are bucketed based on *current* promise date or the associated supply available date, whichever is later.

In the aggregate positions can increase and decrease as in a traditional DRP system. Aggregations can be at the part, supply pool, facility level or any combination thereof.

If the availability date for a demand is greater than the *current promise date*, there is a shortage. This shortage may be actionable

- Expedite the purchase order
- Relieve other supply to satisfy this demand by changing its supply pool
- Create a new requisition

If the earliest demand date for a supply falls in a later bucket than the supply availability this may be actionable:

· Reschedule the Purchase Order or Work Order

Consideration must be made to eliminate *nervouos* adjustments, those for a short time period or for dollar amounts such that de-expediting costs exceed the time value of the early receipt

In traditional DRP the additional replenishment is an Economic Order Quantity EOQ

This is not applicable to aerospace due to the unit price sensitivity to order quantity.

You probably know what an EOQ, if not a quick refresher is just a google or duckduckgo search away.

This model also fails to take into consideration a myriad of constraints which may make a given supply ineligible for a given demand. This is a model for SKU inventory, not for engineered parts.

Note that orders and forecast are both demands but are not aggregated, orders consume the forecast.

Optimal Replenishment Quantity

6.10 Shortages

Diamond APS classifies shortages into the following categories

- Unallocated Customer Orders
- · Unallocated Work Orders
- · Unallocated Safety Stock
- Unallocated Forecasts
- · Customers Orders allocated beyond the requested date
- · Work Orders allocated beyond the requested date
- Safety Stock allocated beyond the requested date
- · Forecasts allocated beyond the requested date

Users can choose a combination of any of these shortage conditions and then apply the following filters to narrow their search

Part Number Mask (A wildcard search for a range of Part Numbers)

The Part Category. Normally buyers are responsible for purchasing a certain category or categories of parts. This help narrow the results to only the parts they are responsible for purchasing.

Within Lead Time. This restricts the output only to shortages that occur within the lead time for a given

Part Outstanding Vendor Quotes less than "X" days. This further narrows the search and ignores the parts that have outstanding vendor quotes that are less than "X" days old. Vendors normally take some time to respond to quotes and this help buyers from seeing the same parts on the list even after they have worked on it.

Planning Horizon End Date. This restricts the list of parts being shown to have shortages only within the Date specified here Buyer. This only shows the parts the specified buyer is responsible for buying.

Customer Code. This restricts the list of parts only to the shortages for the customer specified. Maximum Part to display. The default is set to 100. The users can specify any number greater than 0.

Once the search criteria is specified, APS will go through its planning results and find all the part numbers that match the specified search criteria. It will then sort them into 4 groups.

- Unallocated or Late Customer Orders
- · Unallocated or Late Work Orders
- · Unallocated or Late Safety Stock
- · Unallocated or Late Forecasts

A Part will only appear in one of these groups, the group in which the part has the earliest shortage. Each part then links off into a 12-month time-phased view of the Demand and Supply outlook. The time-phased output has columns for past due, current, 12 months starting with the current month and a column for demands and supplies coming in beyond 12 months. This page also provides links to see the following information The Allocation Trace Log. This file contains a complete log of the allocation process for the part and all its substitutes and equivalents. Provides a listing of all the supplies available to allocation and also lists each demand followed by which supplies were allocated to it and which supplies were not and also provides a reason for ineligible supplies for the Demand.

Work Book. The Work Book create an excel spread sheet with the following information about the Part.

The On-Hand inventory summary by Lot, Facility and Supply Pool,

- · Customer Quotes
- · Vendor Ouotes
- Open Purchase Orders
- · Open Sales Orders
- · Shipments and a forecast by forecast group.
- Provides a cross-tab view of the customers and their approved manufacturers. Helps buyers make a choice of buying from the manufacturer that will satisfy the most number of customers.

The work book can then be saved of and helps buyers maintain a log of the demand/supply scenario at the time they made any purchase. The system takes a snapshot of the full state of planning at the time of requisition approval.

A listing of all available supply and which demands it is allocated to A listing of all demands and what supplies are allocated to it Approved Manufacturers.

Rescheduling information for any PO Schedules in the system Shipment Details. Provides a listing of all the shipment of this part to any customer. Forecast History. Provides a time-phased display of the forecast history by forecast group for the given part. Also lists the forecasts by forecast group. Shipment Summary. Provides a year-month cross-tab of shipment of this part. Shipment Summary by Customer. Provides a year-month cross-tab of shipment by customer of this part. Ability to lookup shortfalls by the following

- · Item Certification
- · Manufacturer and vendor certification
- Lists shortfalls based on explicit certifications requested on the Demand. A review of these might help the user offer
- · Country of Origin
- · Approved Manufacturer
- Explicit Manufacturer Requested on the Demand
- · Revision Level

• Re-certification opportunities

Ability to lookup Rescheduling Requirements in the following groups

6.10.1 Purchase Orders to be Expedited

Provides a summary by Vendor of the Purchase Orders that need to be expedited to meet current and forecasted demand. Users can then drill down into each Vendor and look at each individual PO Schedules need to be expedited and the system also suggested expedite date taking into account the time required to process the receipt after it arrives.

6.10.2 Purchase Orders to be Rescheduled

Provides a summary by Vendor of the Carrying Cost and the Cancelable Cost for PO Schedules that can either be pushed out for cancelled. Users can then drill down into each Vendor and look at each individual PO Schedule that needs to be rescheduled. For PO schedules that need to be pushed out, the system suggests the new date by which they are required.

6.10.3 Purchase Orders to be Cancelled

Provides a summary by Vendor of the Cancelable cost of outstanding PO Schedules. Users can then drill down into each Vendor and see the individual PO Schedules that need to be cancelled.

Align Future State

Objectives

- 1. Maximum buyer productivity
- 2. Eliminate unnecessary purchases
- 3. Develop a standardized methodology for buyers that is deterministic, with the same input two buyers should come to the same conclusions.
- 4. Buyers should be able to test the results of a simulation by, for example adding a secondary manufacturer CofC to a lot and replan the part and get the answer back within a second with a new single screen.
- 5. All scenarios should be stored with the results.
- 6. Upon acceptance of a scenario the simulation changes should be reported so that the source systems can be update.
- 7. Status of simulation changes # Requested # Not possible stops further recommendations to take this action # Active Once a download from the source system reflects this change
- 8. A report of requested modification not yet completed on source systems

Purchasing Operational Efficiency

Purchasing Review Board

Requisitions may be reviewed by the purchasing review board

Approval

- Disapproval
- · Record disapproval reason for requisitions Purchasing review board

can select (or create and select) a reason such as:

- Review equivalent parts
 - Is onhand under another part
 - insufficient quotations (other vendors may have lower costs)

Speed up quotations

- · Automatically email vendors request for quotations
- Automated quote response have the vendors provide a CSV, JSON or XML file with the quote to be automatically
 uploaded to the system.

For example a vendor could create a spreadsheet with the following columns

- item_cd
- quantity
- · manufacturer
- price
- · available date

by emailing to quotes@yourco.com these quotes can be automatically loaded into the system without changes to the legacy system,

Buyer information

The buyer should have single screen that shows:

- 1. Supplies
- 2. On hand
- 3. Open Purchase Orders
- 4. Open Work Orders
- 5. Demand
- 6. Forecasted
 - 1. Raw
 - 2. Consumed
 - 3. Unconsumed
- 7. Safety Stock
- 8. Reserved Inventory
- 9. Quarantined
- 10. Restricted access (JIT programs, Committed Service Level Agreement Plans)
- 11. All part numbers in the planning group

- 12. Every part and all equivalents, transitively, that is the equivalents to those equivalents until exhausted.
- 13. Customer specific substitutions
- 14. Approved manufacturer matrix Customers down the left, manufacturers across the top
- 15. Requisitions
- 16. Supplier on-time historical metrics
- 17. Supply ineligibility drill-down
- 18. Vendor Quotes
- 19. Time phased inventory position, Pipeline (Global, by Facility, by planner)
- 20. On hand inventory in aggregate with the ability to open details with a single click
- 21. Sales history for the last three years in multiple dimensions
- 22. Time Dimensions include annual, quarterly and monthly
- 23. Ability to see by customer
- 24. Existing purchase orders
- 25. Existing facility transfers in process
- 26. Detailed reason why supplies are not eligible for a demand that is allocated late or short
- 27. A matrix of approved manufactures and customers
- 28. See the part and all transitive equivalent parts
- 29. Late or short demands

In Diamond this is all done locally in the web browser with no network requests so it is virtually instantaneous.

Recommendations

- 1. Purchase orders that can be cancelled
- 2. Get a manufacturer Certificate of Compliance for existing inventory to satisfy a requisition with existing inventory
- 3. Supply prioritization Use buyback inventory before using our inventory for appropriate customers
- 4. Allocation based pricing
- 5. Items with a shelf life have oldest allocated first
- 6. Less valuable items are allocated first
- 7. Based on Certifications (dual certified parts have more value)
- 8. Facility Transfer
- 9. Supply Pool Transfer
- 10. Expedite or de-expedite a purchase order

Alerts

- · Obsolete Inventory
- Expiring Inventory
- Purchase Exceeding x% of previous maximum unit price
- Purchase Exceeding x% of previous minimum unit price
- · Purchase of specified dollars not yet approved

Extensibility

Any component must be easily plugged in with an alternative implementation that is compliant with the corresponding interface.

- · Demand Priority
- Eligibility Requirements
- Supply Prioritization
 - Lot value determination
- · Recommendation Handlers for propagating accepted recommendations to source system

Implementation

- · Extract necessary data from legacy systems
- · Load into Advanced Planning
- Augment with necessary but unavailable information
- · Run a full plan
- · Review recommendations
 - Accept recommendation (must define Action Handlers) Reject recommendation (select reason to be persisted across full reloads)

Questions

- 1. Inventory Restriction
- 2. How do you restrict availability of inventory for special purposes such as
 - JIT contracts
 - Committed Service Level Agreements
 - · Kitting and Assembly
- 3. Do you have automated approved manufacturer eligibility?
- 4. Do you have prioritization for lots with expiry dates?
- 5. How do you calculate the residual cost of goods for broker buys for the

- 6. Are you exclusively FIFO or do you consider lots that have lower cost that satisfies the demand (taking into consideration multiple certifications, incremental cost of Quality Assurance testing and destructive tests?), etc.? Quantity that exceeds the customer demand?
- 7. Quality Assurance Do you have a quality assurance program that supports skip lot testing and pre-approved lots (lots that have already passed the QA requirements for a customer should receive higher priority for that customer and lower priority for others)
- 8. What supply eligibility rules do you have?
- 9. How do you pin an allocation to a demand?
- 10. Does your system recommend when alternate availability is preferable to a pinned allocation?

Simple Example

During one of my calls with Peter he told me that he was reviewing purchase orders a simple line such as "Buyers don't buy the correct quantities to get a good price" was extended to:

Compute Optimal Purchase Quantity

Compute a projected per unit cost by solving the equation

unit_cost = (setup_cost / qty) + incremental cost

For two different known qty and prices (vendor quotes) using linear algebra

Graph this relationsihip

Find the "price knee" the first derivative of the function, the slope of the tangent starts to level off (it asymptotically approaches 0, meaning the limit is the unit cost doesn't decrease at all. Depending on setup cost, incremental cost and annual consumption a three year supply may be ten percent more than a one year supply, it may also be three times the acquisition cost and additional carrying costs must be considered.

Vendor quotes should include this range of quantities, purchasing quantities should be in this range, buys can be made and even scheduled so that lower per unit costs can be realized.

Purchasing Procedures

When a part needs to be replenished

- 1. Vendor quotes for the price range should be required.
- 2. Purchase amounts over a defined limit should be reviewed and approved.
- 3. Requisitions should be created in the new purchase decision application and once approved, be created as purchase orders in the execution system (Dymax and SAP).
- 4. Checks for any constraints including approved manufacturers should be simulated
- 5. Existing inventory carried under equivalent part numbers should be considered.

The opportunities for process improvement are best addressed by evaluating your current processes and the issues your experts realize and developing a system to address those issues.

Constraints

Your new process should:

- 1. Be external to SAP and Dymax, requiring no modifications to either system. This eliminates risk and complexity.
- 2. Should include data from both operations for inventory, purchases and demands
- 3. Incorporate new procedures and policies to reflect best practices
- 4. Reduce the effort of sales staff and purchasing staff to perform their functions
- 5. Define metrics to evaluate performance and progress
- 6. Have an alert system of reports of issues that need to be addressed.
- 7. Require no hardware or other infrastructure or the installation of any software on any Align computer.

Questions

What is the current cost of

- 1. Not buying the correct quantities
- 2. Not taking into consideration multiple certifications
- 3. Buying inventory in one operation that is excess inventory in the other operation
- 4. Time wasted gathering information to create a purchase order

Conclusion

Align has the expertise in house to participate in the design of a business process and software to optimize the purchasing and sales operations, there is no need to wait for an IT person who has much less experience than your director of purchasing and other operations personnel.

A one hour phone call every two weeks is not going to ever get you a design.

I have no doubt that several times every day a sub-optimal purchase results in a expense greater than the cost of developing a design.

A design is best done by whiteboard meetings, starting with a blank whiteboard. Even with 25 years experience in Aerospace, it would be presumption, and flat out wrong for me to give a Powerpoint presentation and say "This is the universal answer to all problems, it will fit your situation"; this is the approach of someone hawking software.

- · Automatically email vendors request for quotations
- · Automated quote response have the vendors provide a CSV, JSON or XML file with the quote to be
- automatically uploaded to the system.

For example a vendor could create a spreadsheet with the following columns

- item_cd
- quantity
- · manufacturer
- price
- · available date

by emailing to quotes@yourco.com these quotes can be automatically loaded into the system without changes to the legacy system,

The buyer should have single screen that shows:

- 1. Supplies
- 2. On hand
- 3. Open Purchase Orders
- 4. Open Work Orders
- 5. Demand
- 6. Forecasted
 - 1. Raw
 - 2. Consumed
 - 3. Unconsumed
- 7. Safety Stock
- 8. Work Orders
- 9. Reserved Inventory
- 10. Quarantined
- 11. Restricted access (JIT programs, Committed Service Level Agreement Plans)
- 12. All part numbers in the planning group
- 13. Every part and all equivalents, transitively, that is the equivalents to those equivalents until exhausted.
- 14. Customer specific substitutions
- 15. Approved manufacturer matrix Customers down the left, manufacturers across the top
- 16. Requisitions
- 17. Supplier on-time historical metrics
- 18. Supply ineligibility drill-down
- 19. Vendor Quotes
- 20. Time phased inventory position, Pipeline (Global, by Facility, by planner)
- 21. On hand inventory in aggregate with the ability to open details with a single click
- 22. Sales history for the last three years in multiple dimensions
- 23. Time Dimensions include annual, quarterly and monthly
- 24. Ability to see by customer
- 25. Existing purchase orders
- 26. Existing facility transfers in process
- 27. Detailed reason why supplies are not eligible for a demand that is allocated late or short
- 28. A matrix of approved manufactures and customers
- 29. See the part and all transitive equivalent parts
- 30. Late or short demands

In Diamond this is all done locally in the web browser with no network requests so it is virtually instantaneous.

Modifications

- All code is in Java supported by Spring with Hibernate for Object Relation Management, these are widely adoped open source solutions
- Presentation uses the Model, View Controller approach and the model may be exposed as a JavaBean or XML if one prefers to use XSL.
- Diamond dependencies are all vastly popular open source but it extremely unlikely anyone will have any need to modify anyy of the open source code
- I have trained non-programmers to modify Diamond in less than a month.

Questions

- 1. Inventory Restriction
- 2. How do you restrict availability of inventory for special purposes such as
 - JIT contracts
 - Committed Service Level Agreements
 - Kitting and Assembly
- 3. Do you have automated approved manufacturer eligibility?
- 4. Do you have prioritization for lots with expiry dates?
- 5. How do you calculate the residual cost of goods for broker buys for the
- 6. Are you exclusively FIFO or do you consider lots that have lower cost that satisfies the demand (taking into consideration multiple certifications, incremental cost of Quality Assurance testing and destructive tests?), etc.? quantity that exceeds the customer demand?
- 7. Quality Assurance Do you have a quality assurance program that supports skip lot testing and pre-approved lots (lots that have already passed the QA requirements for a customer should receive higher priority for that customer and lower priority for others)
- 8. What supply eligibility rules do you have?
- 9. How do you pin an allocation to a demand?
- 10. Does your system recommend when alternate availability is preferable to a pinned allocation?