



[Melawati Mall Voucher Redemption Campaign] TERMS & CONDITIONS

1. Campaign Details

- 1.1 The “Melawati Mall Voucher Redemption Campaign” (hereinafter referred to as the “**Campaign**”) is organized by Melawati Mall (hereinafter referred to as “**Organizer**”).
- 1.2 The Campaign shall commence on **22 May 2017** and expire on **20 September 2017** (both dates inclusive) [hereinafter referred to as “**Campaign Period**”] unless notified otherwise by the Organizer. The Organizer reserves the right at any time upon giving notice to change the duration and/or the commencement and/or expiry date of the Campaign Period.

2. Conduct of Campaign, Eligibility and Prizes

- 2.1 The campaign will be divided into three (3) categories as follows:-

2.1.1 Voucher Registration

The Voucher Registration will be held daily during the Campaign. Each registration will be entitled to one (1) voucher from Melawati Mall.

i) Eligibility

- Any individual above the age of 14 years old at the time of registration.
- Any individual with a valid email address at the time of registration.
- Any individual who has never registered with the Melawati Mall Voucher Redemption website (hereinafter referred to as “**Melawati Mall Microsite**”) previously.

ii) Rewards for the Voucher Registration are as follows:-

- Everyone who had successfully registered at the Melawati Mall Microsite (hereinafter referred to as “**Participant**”) will be entitled to one (1) voucher upon redemption.
- Voucher availability is subject to first come, first serve basis and while stock lasts.

iii) Manner and Method

- Each Participant will be entitled to one (1) QR Code that is generated from the Melawati Mall Microsite that will be eligible for one (1) voucher redemption only.
- Each Participant will receive one (1) QR Code that is generated from the Melawati Mall Microsite through their email address.
- Each Participant who redeems a voucher at Melawati Mall during the Campaign period will automatically be entered in the Lucky Draw.

2.1.2 Voucher Redemption

The Voucher Redemption will be held on daily basis for the duration of 1 August 2017 until 15 September 2017 (both dates inclusive). Each Participant will be entitled to one (1) voucher from Melawati Mall.

i) Eligibility

- Any Participant above the age of 14 years old at the time of registration.
- Any Participant with a valid QR Code that is generated from the Melawati Mall Microsite

ii) Rewards for the Voucher Redemption are as follows:-

- Each **Participant** will be entitled to one (1) voucher upon redemption.
- Voucher availability is subject to first come, first serve basis and while stock last.

iii) Manner and Method

- Each Participant will need to present their original Identification Card (IC) and print the QR Code that is generated from the Melawati Mall Microsite to the Melawati Mall Information Counter to redeem one (1) voucher.
- Participants below the age of 18 years old must be accompanied by an adult above 18 years old.
- Each Participant will be able to collect the entitled voucher from 1 August 2017 until 15 September 2017 (both dates inclusive).
- Each Participant will be entitled to one (1) voucher only.
- The redemption process will be conducted at Melawati Mall information counter only.
- There will be no redemption of vouchers after 15 September 2017.
- Each Participant who redeems a voucher will automatically be entered in the Lucky Draw.

2.1.3 Lucky Draw

The Lucky Draw (hereinafter referred to as “**The Draw**”) will be held ONCE a day during the duration of 16 September 2017 up to 20 September 2017 and there will only be one (1) winner per day (both dates inclusive).

i) Eligibility

- Any Participant who has redeemed their voucher from Melawati Mall information counter.
- Any Participant above the age of 18 years old at the time of voucher redemption. (Participants below the age of 18 years old, must be accompanied by an adult above the age of 18 years old) Every Participant will be entitled to one (1) entry only.

ii) Lucky Draw Prize

- One (1) winner will be entitled to a prize of up to **Ringgit Malaysia Five Thousand (RM5, 000)** worth of cash vouchers per day.

iii) Manner and Method

- The Draw will be conducted once (1) per day during the period of 16 September 2017 to 20 September 2017 (both dates inclusive) at Melawati Mall
- The winners of The Draw will be announced on Melawati Mall's Facebook page and will be contacted via telephone calls.

- The Draw winner must come with their original Identification Card (IC) to redeem the prize, and there shall not be any collection of prize on behalf of the Draw winner.
- The Draw validity is from 15 September 2017 – 14 September 2018

2.2 Each prize won:

- is provided on an “as is where is” basis;
- is neither transferable nor exchangeable for cash or credit; and
- does not include any accessories or items that are shown in the leaflet or website which are strictly provided for purpose of illustration only.

2.3 Each prize may carry its own terms and conditions, and these terms and conditions shall be applicable in addition to the Terms and Conditions contained herein.

2.4 The prizes shall only be presented to the winner within thirty (30) days after the announcement of the winner has been made (inclusive of the date of announcement).

2.5 All prizes, value and information herein stated are correct at the time of printing of the Terms and Conditions of the Campaign herein. All images and/or representations of the prizes shown in any marketing and advertisement collateral are for visual presentation purposes only.

2.6 To the fullest extent permitted by law, the Organizer expressly exclude and disclaim any representation, warranty or endorsement, implied or express, written or oral, of all prizes offered under this Campaign, including but not limited to any warranty of quality, merchantability, fitness for a particular purpose, health and safety. All prizes are accepted, used and/or taken entirely at the sole risk of the winner at all times and the winner shall assume full liability for any risk, loss, damage and/or injury associated with the use of the prizes.

3. Disqualification

3.1 For The Draw winner, in the event the winners are not contactable after three (3) attempts or a winner does not confirm acceptance of the prize within seven (7) calendar days of being notified as per clause 2.1.3 (iii) that he or she is a winner, the Organizer reserves its absolute right to disqualify his or her eligibility and the next qualified Participant will be selected as the winner. Any disqualified Participant shall have no further claim, recourse or whatsoever towards the Organizer, its agents or anyone involved in the Campaign.

3.2 The Organizer reserves the absolute right to disqualify any Participant who fails to comply with any of the Terms and Conditions of the Campaign.

- 3.3 Employees of the Organizer and their immediate families (spouse, children and parents only) shall not be eligible to participate in the Campaign.

4. General

- 4.1 The Organizer reserves the absolute right to substitute or replace any of the prizes with another of similar value for any reasons whatsoever.
- 4.2 The Organizer's decision on all matters relating to the Campaign shall be final, conclusive and binding. No correspondence, appeals, protests or attempts to dispute the same will be entertained in any event.
- 4.3 Winner will be required to attend the prize presentation ceremony and other public programmes as and when required, and a failure to do so shall result in a forfeiture of the prize.
- 4.4 The Organizer reserves the right at any time to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and the Organizer reserves the right to vary, supplement, delete, amend or modify any of the prizes stipulated herein, including the Terms and Conditions herein from time to time and at any time without any prior notice thereof and without any compensation and the Participant is advised to log onto the website at www.melawatimall.com for any updated information.
- 4.5 In no event shall the Organizer nor any of its employees, representatives and/or agents (including without limitation, any third-party service providers engaged by Melawati Mall for purposes of the Campaign) be liable to the Participant of this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.
- 4.6 These Terms and Conditions shall be governed by the laws of Malaysia, and the Participant who participates in the Campaign shall be deemed to have agreed to submit to the exclusive jurisdiction of the Malaysian Courts.
- 4.7 By participating in the Campaign, the Participant hereby expressly agrees to be bound by these Terms & Conditions.
- 4.8 By participating in this Campaign, the Participant irrevocably and unconditionally grants to the use of his/her personal data being collected, processed and used by the Organizer in accordance with its Privacy Policy and Disclaimer Notice ("hereinafter referred to as "**Privacy Notice**"), which may be viewed on its website at www.melawatimalloopening.com. In addition, and without prejudice to the Privacy Notice, the Participant also agrees and consents to such details including without limitation of any personal data or information being collected, processed and used by the Organizer for:

- The purposes of the Campaign;
- Marketing and promotional activities conducted in such manner as the Organizer sees fit in any media including but not limited to any form of advertising or publicity medias and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital medias and on the Internet, without further express consent from the Participant. Marketing and promotional activities including but not limited to the use and/or publication of any detail provided in and/or in connection to the entries, interviews, materials as well as responses and related photographs. In this regard, the Participant agrees to cooperate and participate without his/her further express consent and/or any payment or consideration from the Organizer, in all reasonable advertising and publicity activities of the Organizer in relation to the Campaign.

4.9 To the fullest extent permitted by law, the Organizer shall not be held liable for whatsoever loss or damages howsoever arising in connection with the Campaign. The Organizer shall not be liable for any default in respect of the Campaign due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of the Organizer.

4.10 The prizes are manufactured or produced by third parties (hereinafter referred to as “**Manufacturer**”). The Organizer excludes and disclaims any representation or warranty with respect to the Manufacturer and the prizes. The Organizer gives no warranties or representations, express or implied, on the merchantability, quality or suitability or fitness for purpose in respect of the prizes and shall not be liable for any loss or damage howsoever suffered by the winner due to the winner’s usage of the prizes. The winner shall, at his/her own sole cost and expense, communicate and deal directly with the Manufacturer in relation to any issue arising from or related to the prizes.

4.11 For more info, please call:-

Melawati Mall Headquarters: 03-4161 6313

Email: marketing@melawatimall.com or log on to www.melawatimall.com