

## **TERMS OF USE**

### **1. General**

1.1 PLEASE READ THESE TERMS OF USE CAREFULLY BEFORE USING THIS WEBSITE AND ANY OTHER RELATED APPLICATIONS AND/OR WEBSITES, TOGETHER WITH VARIOUS FUNCTIONALITIES (COLLECTIVELY, THE “PLATFORMS”).

1.2 The Platforms offer you access to healthcare and wellness services (“Services”) provided by Health Management International Pte. Ltd. (“HMI”) including any companies which are subsidiaries of HMI from time to time (“HMI Group”).

1.3 By accessing this Website including registering for an account or scheduling an appointment or generally using the Platforms, you agree to be bound by these Terms of Use and all other terms and policies that appear on these platforms including our Data Privacy Policy at [\[insert the link\]](#)

1.4 IF YOU DO NOT AGREE TO ANY OF THE TERMS OF USE, PLEASE DISCONTINUE ACCESS TO THIS WEBSITE AND THE PLATFORMS, AND YOUR USE OF ONLINE SERVICES IMMEDIATELY.

1.5 HMI may modify, vary or amend these Terms of Use at any time and any such modifications, variations or amendments shall be effective immediately upon posting on this Website. Your use of this Website and/or the Platforms after such changes have been posted, will constitute your agreement to the modified Terms of Use.

### **2. Account Registration and Access to Services**

2.1 This Website is publicly accessible. However certain Services including medical consultations and scheduling of appointments will only be available after you have registered or opened an account with HMI Group. The specific terms and conditions relating to the different types of Services will apply accordingly.

2.2 You are responsible for all activities and actions conducted under your account including without limitation:

- (i) ensuring that the information provided for the opening of your account, registration and generally during your use of the Platforms is true, accurate, up-to-date and complete;
- (ii) keeping confidential your log in details, passwords and any other information to avoid unauthorised access to your account;
- (iii) notifying us in writing as soon as possible, if there is reason to believe that the security of your account has been compromised; and
- (iv) taking all steps and actions necessary to ensure that your use of the Platforms and Services will be compliant with applicable laws and regulations.

2.3 If you are accessing the Website and/or Platforms, and/or using the Services on behalf of a minor, you are assuming the obligations of this Agreement as they relate to the minor and shall accept conditions which we in our absolute discretion, deem necessary to effect the Services.

2.4 HMI has the right to cancel, suspend or discontinue your account at any time if there is concern regarding security, illegality, breach or misinformation arising from your account.

### **3. Proprietary Right to Contents**

3.1 The information and contents in this Website are owned by and/or licensed to HMI Group. The contents, including but not limited to the logos, software applications, artwork, photographs, graphics, documents, are protected by applicable intellectual property laws.

3.2 HMI Group and its third-party providers reserve all copyright, trademarks and other intellectual property rights in and to this Website and its contents. No part hereof may be reproduced, distributed, adapted, modified, republished, displayed, broadcast, hyperlinked, framed or transmitted in any manner or by any means or stored in an information retrieval system without the prior written permission of HMI Group and/or the relevant third-party proprietor(s).

#### **4. Disclaimer of Warranties and Liability**

4.1 The information and online services contained or provided on this Website and the Platforms are designed for informational or educational purposes only and should not be regarded as a substitute for any medical advice. This Website, the Platforms and all their contents are provided on an “as is” basis and without warranties of any kind.

4.2 To the fullest extent permitted by law, HMI Group does not represent and hereby disclaims any warranty, whether express or implied:

(i) as to the accuracy, adequacy, completeness correctness, reliability, non-infringement for any particular purpose of information and/or contents contained or referenced in this Website and/or the Platforms; and

(ii) that access to this Website, the Platforms or any of their contents will be provided uninterrupted or free from errors or that any identified defect will be corrected, or that this Website, the Platforms and/or their contents are free from any virus or other malicious, destructive or corrupting code or programme.

4.3 To the maximum extent permitted by law, HMI Group shall in no event be liable for any damages loss or expense including without limitation, direct, indirect, special, or consequential damage, or economic loss arising from or in connection with:

(i) any access, use or the inability to access or use this Website or the Platforms or reliance on the contents of and/or any information in this Website or the Platforms;

(ii) the conduct or views of any person who accesses or uses the Website or the Platforms;

(iii) any system, server or connection failure, error, omission, interruption, delay in transmission, or computer virus; and/or

(iv) any use of or access to any other website linked to this Website or Platforms.

#### **5. Hyperlinks to Third Party Sites**

5.1 This Website may contain hyperlinks to other websites which are not maintained by HMI Group and are provided as a convenience only. These links do not signify that HMI Group endorses such other websites or imply any kind of association or affiliation with those websites. HMI Group does not take responsibility for the content of any external website linked from this Website and/or the Platforms.

#### **6. Feedback**

6.1 HMI Group shall be free to use or disclose any feedback including but not limited to ideas or suggestions submitted to via this Website or Platforms for any purpose, in any way and no

compensation, royalty fee or reimbursement of any kind shall be payable from HMI Group under any circumstances.

**7. Indemnity**

7.1 You agree to indemnify and hold harmless HMI Group, our directors, officers, employees, affiliates, agents, contractors and licensors against all damages, losses, expenses, claims and costs (including legal costs) suffered or incurred in connection with your access of this Website and the Platforms, the use of the Services, and/or any violation of these Terms of Use.

**8. Governing Law**

8.1 These Terms of Use shall be governed and construed in accordance with laws of Singapore. Any dispute arising in connection with these Terms of Use shall be referred to and finally resolved by the courts in Singapore.