Modules 3 & 4 Online Discussion Questions ⌄

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How are project-related decisions typically made in your organization?

Ted Cao posted Jul 15, 2023 3:35 PM • **110 Words** ⭐ Subscribed

In my organization, project-related decisions are typically made by the project manager in consultation with the project team and relevant stakeholders.

In cases where decisions need to be made in technical fields, the project manager will reach out to the architecture owner of the project and ask for their input. The architecture owner will make the decision and submit it for review and approval by the architecture review board, which is run by the chief architect.

In general, the decision-making process involves gathering and analyzing information, identifying potential risks and trade-offs, considering the impact on project timelines, resources, and budget, and ensuring that the decision aligns with the organization's strategy.

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What are the typical sources of conflict within teams?

Hafsa Ishaq posted Jul 15, 2023 1:09 PM ☆ Subscribe

The following are the most common sources of conflict at my workplace:

- **Interdependence and coordination challenges:** Given the nature of my work, it entails collaborating with multiple teams to ensure tasks are executed and delivered promptly. Consequently, conflicts may arise due to the interdependence on one another's work or outputs, particularly when faced with delays, quality concerns, or conflicts of interest during the coordination process.
- **Personality Differences:** Conflicts are also influenced by the team's diverse personalities and work styles. Variances in individuals' values and personal preferences occasionally lead to tension, posing challenges to fostering harmonious teamwork.
- **Communication Gaps:** The primary root of conflict in any workplace stems from communication challenges. Conflicts arise due to poor communication, misunderstandings, and misinterpretations of tasks. Instances of unclear instructions from senior management or a deficiency in timely and accurate information sharing exacerbate communication issues.

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> **Ted Cao** ⌄
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> The points made about interdependence, personality differences, and communication gaps are valid and highlight some of the most common causes of workplace conflicts. I have had similar experiences in my work, especially when deadlines are approaching. I believe the best way to address these issues is by building a healthy culture that establishes clear communication channels, promotes an open and collaborative environment, and encourages team members to embrace diversity and different perspectives.
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Reduce ambiguity and complexity

Maimuna Yakubu posted Jul 15, 2023 12:04 AM ☆ Subscribe

To reduce ambiguity and complexity in our team project, we'll need to dive deep into whats and whys of the project in multiple steps to understand its roots and sources. This will help the team understand its purpose and role both as individuals and group.

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Hi Maimuna

I am with you that in order to reduce ambiguity and complexity, we need to dive deep into the requirements. On top of that, we can think of breaking down the project into smaller, more manageable tasks with single clear objectives and deadlines. In addition, we should consider providing detailed instructions and guidelines for each task.

Furthermore, we should also consider prioritization tasks and focus on the most critical aspect of the project first.

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How are project-related decisions typically made in TD ITS?

Sharon Simone posted Jul 14, 2023 10:47 PM ✏️   ⭐ Subscribe

In TD ITS, project-related decisions are usually made by following bottom-up manner outlined as below:

1. Identify the problem or chance which involves figuring out that a choice needs to be made. This is often the result of strategic planning.
2. Gather relevant information, which refers to getting all the important facts and data about the problem or opportunity.
3. Option analyzing, the information that has been gathered is then reviewed and examined. Different options or answers are made.
4. Decision making is the key process of choosing the best choice based on the option analysis. This decision is usually made by the team lead or project manager, but it can also be made with the help of other stakeholders or even approvals from higher management if needed.
5. Act upon the decision made and evaluate the feasibility of it. Soon as the choice is put into action, the results are then evaluated or reviewed to ensure the goals were met.

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Ted Cao ⌄

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In my organization, the process of decision making is the same. The project manager identifies the problem, collects information, and explores available options.

The only difference I can think of is that the project manager is usually not the person who makes the final decisions. Rather, they collect and communicate the decisions made by the area specialists.

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- **Average (3.5):** Missed some discussions or did not meet the required number of posts/responses (<3), or occasionally participated with minimal engagement or provided generic responses.
- **Poor (1):** No participation in discussions.

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