Teddy Chu

dev[at]door.gg ❖ tedzchu.com ❖ github.com/tedzchu

WORK EXPERIENCE

Atlassian   **July 2021 – Present**
Software Engineer   *Mountain View, CA*
- Improved time required to adopt existing Atlassian Platform capabilities by 20% to meet company-wide OKR to drive the platform to better self-serviceability.
- Created first ever platform adoption planning experience, guiding one new product team per quarter through the process and acting as a solutions architect and advisor along the way.
- Provide a central store for a dozen platform teams to publish and edit documentation on capability adoption, maintaining information of over 50 platform capabilities available for product teams to adopt.
- Conduct and distill interviews with internal developers to improve capability discovery within the company.
- Collaborate with content designers to create adoption "playbooks" as guides for more complicated capabilities.

TechEmpower Inc.   **June 2019 – June 2021**
Software Engineer   *El Segundo, CA*
- Ingested STIX (cyber security standard XML) records into an administrative web application to monitor and escalate cyber security threats
- Designed in-app email templating service, allowing administrators to quickly notify customers of outages or policy updates without needing to interface with third party email delivery service
- Developed a PoC frontend application using React to address performance concerns of existing software where rendering STIX feeds impacted load times
- Implemented single-page navigation for fantasy esports app to give users access to news feed, upcoming matches, and leaderboards among friends
- Ingested daily match data in real time to update fantasy leaderboard API for over 6,000,000 unique participants
- Created product id API to protect first party user data from third party social features

Loyola Marymount University   **August 2018 – May 2019**
Computer Science Teaching Assistant   *Los Angeles, CA*
- Assisted and tutored 30 students in Data Structures and Algorithms courses
- Managed communication channel with faculty and other teaching assistants to keep track of individual student progress and needs
- Unit tested, graded, and reviewed course assignments

EDUCATION

Loyola Marymount University   **May, 2019**
B.S., Computer Science   *Los Angeles, CA*
- Dean's List Fall 2017, Fall 2019; 3.43/4.0 GPA
- Co-founder of LMU Esports Club, LMU Hacks 2019 Organizer & Workshop Leader

SKILLS

- **Languages:** Java; Python; Kotlin; TypeScript; JavaScript; C#; Rust;
- **Libraries & Frameworks:** React; Spring Boot; Maven; Apache Ant; Django; .NET Core; Svelte; Next.js;
- **Databases & Query Languages:** SQL; MongoDB; Postgres; GraphQL; Oracle Database;
- **Tools & Platforms:** Git; CI/CD; Docker; AWS; Terraform; Apache Tomcat; Webpack; Heroku;