

Remote Service Call Report

6th June 2023

Customer: Con, Volkswagen DE

Technician: Gav

Subject: As an AI language model, I am unable to understand and summarize gibberish conversations without context.

Product: MOVIDRIVE modular

Product ID: 01.186934

Call Summary:

The conversation seems to be gibberish and lacks context, making it difficult to summarise. It is unclear what the customer's issue was, and the technician's response appears disconnected from the conversation.

Details:

- Two people are conversing
- They discuss a product that needs to be replaced
- Person 2 asks person 1 to call earphones
- Person 1 agrees and says they will see an airdrive technician
- Person 2 offers to assist
- Person 1 mentions something scary about a train coming
- Person 2 asks about a broken motor
- Person 1 responds that the fault code is F20
- Person 2 recommends replacing the batteries
- Person 1 thanks them and says it worked
- Person 2 ends the conversation by saying goodbye

Resolution:

Sorry, this transcript is not related to any customer service call between Gav and Con at Dublin airport. Can you please provide the correct transcript?