

ONLINE TOURISM MANAGEMENT SYSTEM

ABSTRACT

The aim of developing Online Tourism Management System is to override the problems faced by practicing the manual system. This web application helps to reduce the hardships faced by the existing system. In the existing system, the customer needs to travel for booking tourist spots and it's a time-consuming process. The web application helps the people who do not have enough time to book spots from travel agency.

The web application provides an easy way to save time and energy of customers by providing search facilities. Customers gets the freedom to book spots according to their preferences and interests, as it becomes a savings for them. A brief description about each spot is also provided for the customers.

Another functionality provided by the application is that, An Agent is allotted for each spot. It will help the customers in many ways. There is package facilities is also available for customers.

The main modules in the system are Admin and User.

The main functionalities of Admin are:

- Login
- Manage Customers
- Manage the list of Spots
- Manage Profile
- View Booking
- View feedbacks

Functionalities of User are:

- Login
- Search Spots
- Book spots
- Cancel booking
- Edit Profile
- Give feedbacks