

## Fair Chance Workforce Enablement Platform ? Build Synopsis (Current State)

### 1) High-Level Build Summary

The repository currently provides an implementation-ready product blueprint for a multi-tenant Fair Chance Workforce Enablement Platform with AI-assisted workflows.

It includes:

- ? A complete product blueprint and module definitions.
- ? A case-centric PostgreSQL starter schema.
- ? A draft MVP API endpoint contract.
- ? AI workflow patterns with human-review guardrails.
- ? KPI definitions and tenant-level KPI configuration.
- ? A sprint-by-sprint MVP execution plan.

At this stage, the build is a strong architecture/specification package ready for engineering implementation, rather than a deployed production application.

### 2) Tenant-Side Experience

A tenant (company) experience is designed as follows:

1. Configure program settings
  - Timezone, quiet hours, templates, workflow rules, survey instruments, and KPI definitions are tenant-scoped.
2. Role-based operations
  - Employee, Coordinator, Manager, Program Manager, and Company Admin roles are supported.
  - Caseload-based access controls are part of the design.
3. Run intake and engagement workflows
  - Supports both Referral and Direct Engagement intake paths.
  - Triage, assignment, and case conversion workflows are defined.
4. Manage cases and development plans
  - Case lifecycle, development plan versioning, structured progress notes, and document metadata are modeled.
5. Track communications and consent
  - Consent records, campaigns (email/SMS/in-app), quiet-hours, and delivery tracking are included.
6. Measure impact and operations
  - Program-level and coordinator-level KPI scorecards, cohort slicing, and threshold alerts are specified.

### 3) Current Functional Coverage

What it is able to do today (in-repo)

? Provide a complete and coherent specification baseline for product, design, and engineering teams.

? Define database entities and relationships for core modules.

? Define API surfaces and workflow/state expectations.

? Define KPI formulas, cohorts, and alerts.

? Define responsible AI boundaries and approval checkpoints.

What is not yet implemented as runtime software

? No live web app or API server is shipped in this repo yet.

? No production telemetry exists yet for real performance benchmarks.

? No tenant-facing hosted environment has been configured from this repository alone.

#### 4) Performance Status

Current performance posture is design-defined rather than empirically measured:

? KPI refresh cadence and alerting behavior are specified in configuration.

? Access control, auditability, and workflow controls are defined.

? Operational and user performance metrics will be measurable once a runnable implementation is deployed and instrumented.

#### 5) Suggested Immediate Next Build Step

Build the first vertical slice in code:

1. Auth + tenant scoping
2. Referral/direct-engagement intake
3. Case creation + progress note save/finalize
4. One coordinator KPI endpoint

That sequence will allow early pilot validation and measurable performance baselines.