

Skill or Objective [5]	Very Good [4-5]	Good [2-3]	Developing [1]
 Labelling the Keyboard activity learning outcomes: Learning parts of the keyboard Downloading/uploading a document File management Drawing lines in word Digital and paperless Sending a file in a Slack DM Word tracks 	Student demonstrates a comprehensive understanding of effective time management and customer service skills knowledge	Student demonstrates the basics with a steady and growing understanding of time management and customer service skills	Student is beginning to grasp the concepts of effective time management and customer service skills
Terminology Assignment /5	Student demonstrates a comprehensive understanding of the course terminology, which is demonstrated through assignment 1.	Student demonstrates a basic and steadily growing understanding of the course terminology, as demonstrated through assignment 1.	Student is beginning to grasp the course terminology, as demonstrated through assignment 1.
Professional Practice: Professionalism, Ethics & Written/Verbal Communication Skills in Office Environment /5	Student demonstrates a comprehensive understanding of and demonstrates knowledge in professionalism, ethics & written/verbal communication skills	Student demonstrates the basics with a steady and growing understanding of the professionalism, ethics & written/verbal communicationskills in office	Student is beginning to grasp the basic concepts of professionalism, ethics & written/verbal communication skills in office environment



	in office environment	environment	
	concepts	concepts	
Professional Practice: Case	Student	Student	Student is beginning
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studies addressing conflict	demonstrates a	demonstrates the	to grasp some of the
resolution	comprehensive	basics with a steady	basic concepts of the
	understanding of	and growing	case studies that
	successful ways to	understanding of	address conflict
/5	support conflict	how to successfully	resolution
	resolution	support conflict	
		resolution	
Skill or Objective [7.5]	Very Good [6-7.5]	Good [4-5]	Developing [1-3]
Computer Applications:	Student	Student	Student is beginning
Understand Basic Operations	demonstrates a	demonstrates the	to grasp the basic
of Word Processing	comprehensive	basics with a steady	concepts of the basic
	understanding in the	and growing	operations of word
	basic operations of	understanding of	processing (copy,
	word processing	basic operations of	paste, moving and
	(copy, paste, moving	word processing	entering text)
			entering text)
_	and entering text)	(copy, paste, moving	
/7.5		and entering text)	
	C. I.	C. I.	6. 1
Computer Applications: Create	Student	Student	Student is beginning
well-formatted & written	demonstrates a	demonstrates the	to grasp the basic
documents	comprehensive	basics with a steady	concepts of creating
	understanding of how	and growing	well-formatted &
	to create well-	understanding of	written documents
	formatted & written	how to create well-	
	documents	formatted & written	
/7.5		documents	
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Computer Applications: Create Spreadsheets, Effectively Enter Formulas & Create Charts /7.5	Student demonstrates a comprehensive understanding of spreadsheets, effectively entering formulas & creating charts	Student demonstrate the basics with a steady and growing understanding of spreadsheets, effectively entering formulas & creating charts	Student is beginning to grasp the basic concepts of spreadsheets, and effectively entering formulas & creating charts
Computer Applications: Advanced Spreadsheets /7.5	Student demonstrates a comprehensive understanding of advanced spreadsheets, effectively entering formulas & creating charts	Student demonstrate the basics with a steady and growing understanding of advanced spreadsheets, effectively entering formulas & creating charts	Student is beginning to grasp the basic concepts of advanced spreadsheets, and effectively entering formulas & creating charts
Skill or Objective [10]	Very Good [8-10]	Good [5-7]	Developing [1-4]
Management: File Management Information /10	Student demonstrates a comprehensive understanding and competency in file management (creating, saving, deleting files and folders, finding files) - analog & digital	Student demonstrates the basics with a steady and growing understanding of and competency in file management (creating, saving, deleting files and folders, finding files) - analog & digital	Student is beginning to grasp the concepts of file management (creating, saving, deleting files and folders, finding files) - analog & digital



[10] Skill or Objective	Very Good [8-10]	Good [5-7]	Developing [1-4]
Digital Citizen: Internet Safety, Digital Footprints & Identity Theft /10	Student demonstrates a comprehensive understanding of internet safety, digital footprints & identity theft	Student demonstrates the basics with a steady and growing understanding of internet safety, digital footprints &	Student is beginning to grasp the concepts required for internet safety, digital footprints & identity theft
Capstone Reference capstone grading rubric		identity theft	

70% - Assignments – note a minimum passing grade on assignments (35%) is required to pass the course

30% Capstone Projects – note a minimum passing grade on the capstone (15%) is required to pass the course.

100% total – note a minimum passing grade of 50% (as outline above) is required to pass the course.

(Rubrics are developed for in-session grading. If a course deferral are implemented the instructor will advise the student of the grading rubric when setting up the course deferral requirements.)