Tej Prakash Pandey *(Localization Expert)*
DevOps & Automation Manager (AI Machine Translation)
AWS Certified Solutions Architect - Associate (SAA)

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PROFESSIONAL SUMMARY

- Overall **12+ years** of extensive experience in **Globalization, Internationalization, and Localization (software, website, games), Software & Product testing, Automation and DevOps(AWS, Azure & On-premises VMs)**.
- **Certified AWS Solutions Architect – Associate (SAA)**
- Currently working as **DevOps & Automation Manager (Artificial Intelligence & Machine Translations)** at **Transperfect.**
- Thorough knowledge and hands-on experience with **Planning, Estimation, Resource Management, Test Case designing, and Executions** related to **product localization**.
- Strong experience in Test **Automation framework** design and automation tools: **Selenium, Jmeter, AWS, WordPress, Adobe Robohelp, Madcap & GlobalLink**.
- Experience in automation for deployment using CLI and GUI methods.
- Experienced & certified in **AWS** as **AWS Certified Solutions Architect – Associate**
- Strong knowledge of DevOps implementation & Practices
- Strong knowledge of AWS Cloud implementation
- Strong knowledge of CICD pipeline implementation with best practices
- Experience in **Ansible & Kubernetes**
- Experience with GIT repository and JIRA tools
- Internal Trainer and mentor on different tools and technologies like scripting languages, API development, Dev-Ops tools, and technologies across multiple platforms.
- Managed successful implementation of CD/CI pipeline between different technologies.
- Experience in Java and Java Scripts, implementing test code within continuous integration, troubleshooting and resolving issues.
- Experience in Agile Delivery methods to simplify testing process decisions through iterative development.
- Extensive knowledge of **API automation** with **POSTMAN and REST Assured**.
- Developed automated testing environments, employing **artificial intelligence assets** to simulate human usage patterns.
- Created automated scripts for data pipeline between **SDL worldserver** and **Transperfect Project Director** for multiple clients.
- Experience with test-driven software development
- Strong knowledge of **Bash scripting**
- Experience handling On-shore and Off- shore projects for various clients in US & Europe regions.
- Ability to learn new technologies and challenging concepts quickly and implement them.
- Strong problem- solving and debugging skills.
- Strong Team player with the ability to work productively and effectively in a team as well as individually.

TECHNICAL SKILLS

Operating Systems	Unix ,Window XP, Window 7
Programming	C , JAVA, Perl, VB/VBS, JavaScript
Web Standards	HTML, XML, CSS, Xpath
Test Automation	Selenium/Webdriver, Junit, Jmeter
Dev-ops	Azur, Dockers, AWS, Kubernetes, Ansible
Web Debugging	Firebug, Selenium IDE
API Testing	POSTMAN, REST Assured
Bug Tracking	JIRA
IDEs	Eclipse
Localization Tools	**Wordfast/Wordfast Pro, SDL Trados/Studio, Catalyst (9, 10, 11) , Analysis Package**
Cloud Technology	AWS, MS Azure, MS Azure DevOps
Database	MySQL, IBM DB2, HeidiSQL, MongoDB
Other Technologies	Bash scripting, WordPress, Robohelp, Madcap, GlobalLink Technologies(PD, TMS, TMGR), GIT, Linux etc.

WORK HISTORY

DevOps & Automation Manager (AI MT)   **Mar 2020 – Present**
Transperfect Solutions India Pvt. Ltd

As a DevOps & Automation Manager (AI MT), my role is to manage the AI team in localization, deployments, troubleshooting, and performing quality checks for the AI portal. As an automation manager, one of the main responsibilities is to identify all possible scenarios which can be automated and replace manual efforts to perform QA & deployment.

Key Achievements/Tasks

- Handle Dev-ops, deployment of GlobalLink tools.
- Manage CD/CI pipelines; create automation scripts to perform faster deployments.
- Identify scenarios and test cases for automated testing; Build and implement automated tests; Analyze bug reports and performance metrics.
- Ad-hoc and planned manual test case execution.
- Implement performance and load test and create test reports.
- Monitor operations and identify anomalies.
- Work in an agile development team and collaborate with On-shore and off-shore teams to enhance QA processes, practices and tools.
- Provide support for any deployment related issues for the global GlobalLink teams
- Assist with troubleshooting customer queries and any issues experienced in production
- Improve site reliability and uptime
- Machine Translation Server Administration
- Automated test cases to test GlobalLink AI tool with quality and features better than Google Translator.

- Mentor and Train juniors on latest technologies like Jmeter, AWS, Jenkins, Selenium and many more.
- Mentor different teams across different technologies.

Technical Lead (Technology Solutions)   Sep 2015 - Feb 2019
Transperfect Solutions India Pvt. Ltd

Key Achievements/Tasks

- Oversee a team of engineers with specific focus on technical issues, including software development, product releases, and engineering tasks.
- Collaborate with colleagues to identify and repair technical issues. Evaluate team's work processes, best practices and implement changes to streamline operations
- Analysis and preparation of documents, software and website localization kits including all source files and various formats for translation project workflows.
- Creation and configuration of translation tools (CAT and MT).
- Analysis of requirement and resources including all source files for quotation.
- Preparing project estimate for clients including preparation of detailed schedule, budget, and resource plan for the projects as per the requirements.

Localization/Sr. Localization Engineer (G11n, i18n, l10n expert)   Sep 2010 – Aug 2015
Transperfect Solutions India Pvt. Ltd

Key Achievements/Tasks

Prior to being promoted as Technical Lead in the Technology Services division of Transperfect, I have worked as a **Localization Engineer** & **Senior Localization Engineer** for the Localization Engineering division of TransPerfect Solutions India Pvt. Ltd since 2010.

As a localization engineer, I have an experience to work on **localization engineering** and **budgeting project cost estimation**. We use to receive request from our client services team to first estimate the cost of estimate project and turnaround time. I have good working experience with **website, game, software and document localization**.

ACCOLADES

- Have received **Star Performer Award** on several occasions for on-time project delivery in tight deadlines and being key contributor for complex project deliveries.

EDUCATION

- BE (IT) from ICOER - University Of Pune, 2010

CERTIFICATIONS/LEARNINGS

Certification/Learning	Organizations
Test Automation Fundamentals	BlazeMeter University

Apache JMeter™ Pro	BlazeMeter University
Amazon Web Services (AWS)/ AWS Certified Solutions Architect - Associate	Validation Number HGKY89CJ3NE11Q
	Validate at: http://aws.amazon.com/verification