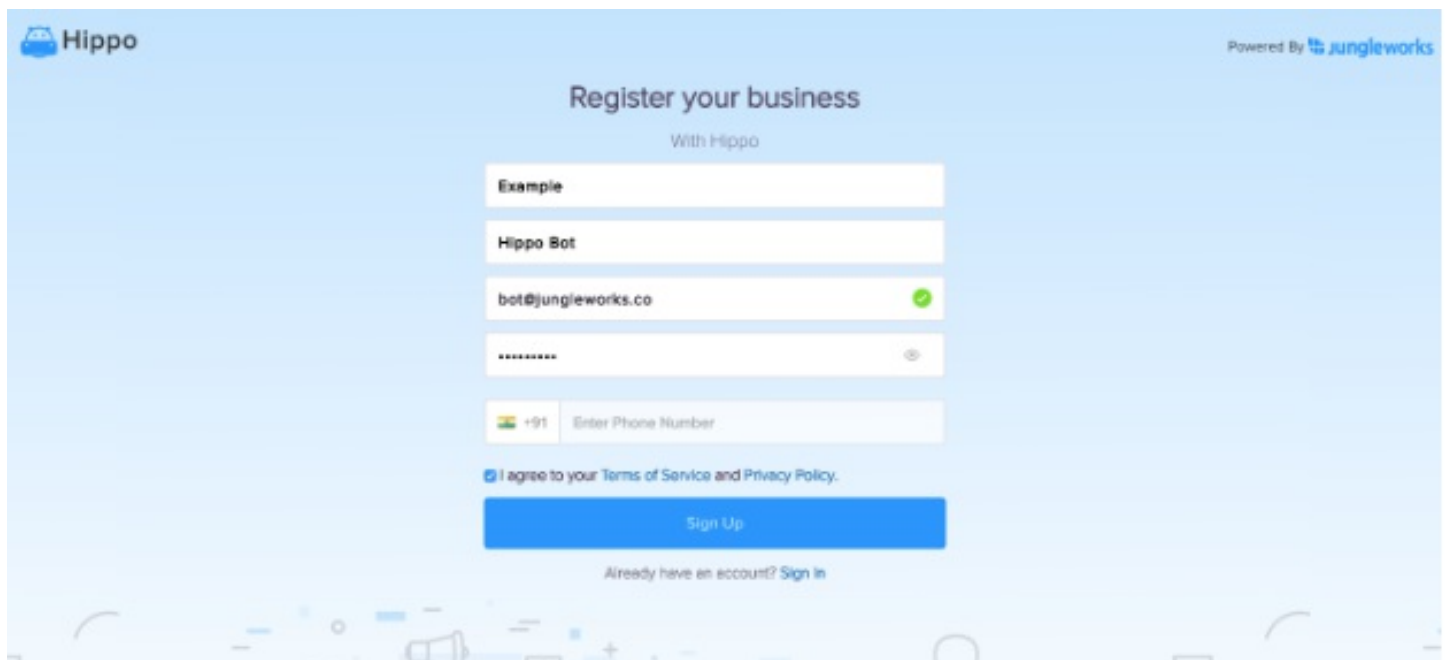


Hippo Widget Installation

It only takes a few minutes to install Hippo widget on your website. Once installed, you'll be able to communicate with visitors to your website i.e. people who are not logged into your website.

First, enter your email address on [the Hippo signup page](#) and create your account. Skip this step if you have already signed up.

A screenshot of the Hippo registration page. The page has a light blue background. At the top left is the Hippo logo (a blue hippo head) and the word 'Hippo'. At the top right, it says 'Powered By jungleworks'. The main heading is 'Register your business' with the subtext 'With Hippo'. Below this are several input fields: a name field with 'Example' as placeholder text, a business name field with 'Hippo Bot', an email field with 'bot@jungleworks.co' and a green checkmark icon, a password field with masked characters and an eye icon, and a phone number field with a dropdown for country code (showing '+91') and a text input for the number. Below the fields is a checkbox labeled 'I agree to your Terms of Service and Privacy Policy.' and a large blue 'Sign Up' button. At the bottom, there is a link that says 'Already have an account? Sign in'.

Install the JavaScript code for Visitors

1. Navigate to Settings panel
2. Select Web under Installation section
3. Just [go to web settings and copy APP SECRET KEY](#) (here we pre-populate your APP SECRET KEY for you) which is for anonymous visitors to your website.
4. Note that APP SECRET KEY is specific to a business account. So, make sure you are logged into correct account before you copy the

APP SECRET KEY.

5. Copy the code below and paste your copied APP SECRET KEY in place of “YOUR-APP-SECRET-KEY”.

```
<script src= "https://chat.fuguchat.com/js/widget.js"></scrip
t>
<script>
    window.fuguInit({
        appSecretKey: "YOUR-APP-SECRET-KEY"
    });
</script>
```

Where to insert the copied code:

1. Look for `</body>` tag in your html code.

```
<body>
    //your code
    //your code
    //your code
    //your code

    <script src= "https://chat.fuguchat.com/js/widget.js"></
script>
    <script>
        window.fuguInit({
            appSecretKey: "YOUR-APP-SECRET-KEY"
```

```
});  
</script>  
</body>
```

2. Paste the copied code snippet right before the closing body tag i.e. before `</body>` of EVERY PAGE of your website where you want the Hippo Widget to appear.
3. You can now test the widget by initiating a new conversation through the widget. Any chat initiated on the widget will appear on Hippo dashboard for chat agents to reply.

Install the JavaScript code for logged in users

1. Navigate to Settings panel
2. Select Web under Installation section
3. Just [go to web settings and copy APP SECRET KEY](#) (here we pre-populate your APP SECRET KEY for you) which is for anonymous visitors to your website.
4. Note that APP SECRET KEY is specific to a business account. So, make sure you are logged into correct account before you copy the APP SECRET KEY.
5. Copy the code below and paste your copied APP SECRET KEY in place of "YOUR-APP-SECRET-KEY".

```
<script src= "https://chat.fuguchat.com/js/widget.js"></scrip  
t>  
<script>
```

```
window.fuguUpdate({  
  appSecretKey: "YOUR-APP-SECRET-KEY",  
  uniqueId: "Unique_Id",  
  email: "Customer_Email_Id",  
  name: "Customer_User_Name",  
  phone: "Customer_Phone_Number"  
});  
</script>
```

6. Enter other details mentioned in the code like `uniqueId`, `email`, `name` and `phone`.
7. Note that `uniqueId` should be unique for every logged in user.

Where to insert the copied code:

1. Look for `</body>` tag in your html code.

```
<body>  
  //your code  
  //your code  
  //your code  
  //your code  
  
  <script src= "https://chat.fuguchat.com/js/widget.js"></script>  
  <script>  
    window.fuguUpdate({
```

```
        appSecretKey: "YOUR-APP-SECRET-KEY",
        uniqueId: "Unique_Id",
        email: "Customer_Email_Id",
        name: "Customer_User_Name",
        phone: "Customer_Phone_Number"
    });
</script>
</body>
```

2. Paste the copied code snippet right before the closing body tag i.e. before `</body>` of EVERY PAGE of your website where you want the Hippo Widget to appear.