Unit 2
Requirements Engineering

Contents

- Functional and non-functional requirements
- User requirements
- System requirements
- The software requirements document

Requirements engineering

- The process of establishing the services that the customer requires from a system and the constraints under which it operates and is developed.

- The requirements themselves are the descriptions of the system services and constraints that are generated during the requirements engineering process.

What is a requirement?

- It may range from a high-level abstract statement of a service or of a system constraint to a detailed mathematical functional specification.

- This is inevitable as requirements may serve a dual function
  - May be the basis for a bid for a contract - therefore must be open to interpretation;
  - May be the basis for the contract itself - therefore must be defined in detail;
  - Both these statements may be called requirements.

Requirements abstraction (Davis)

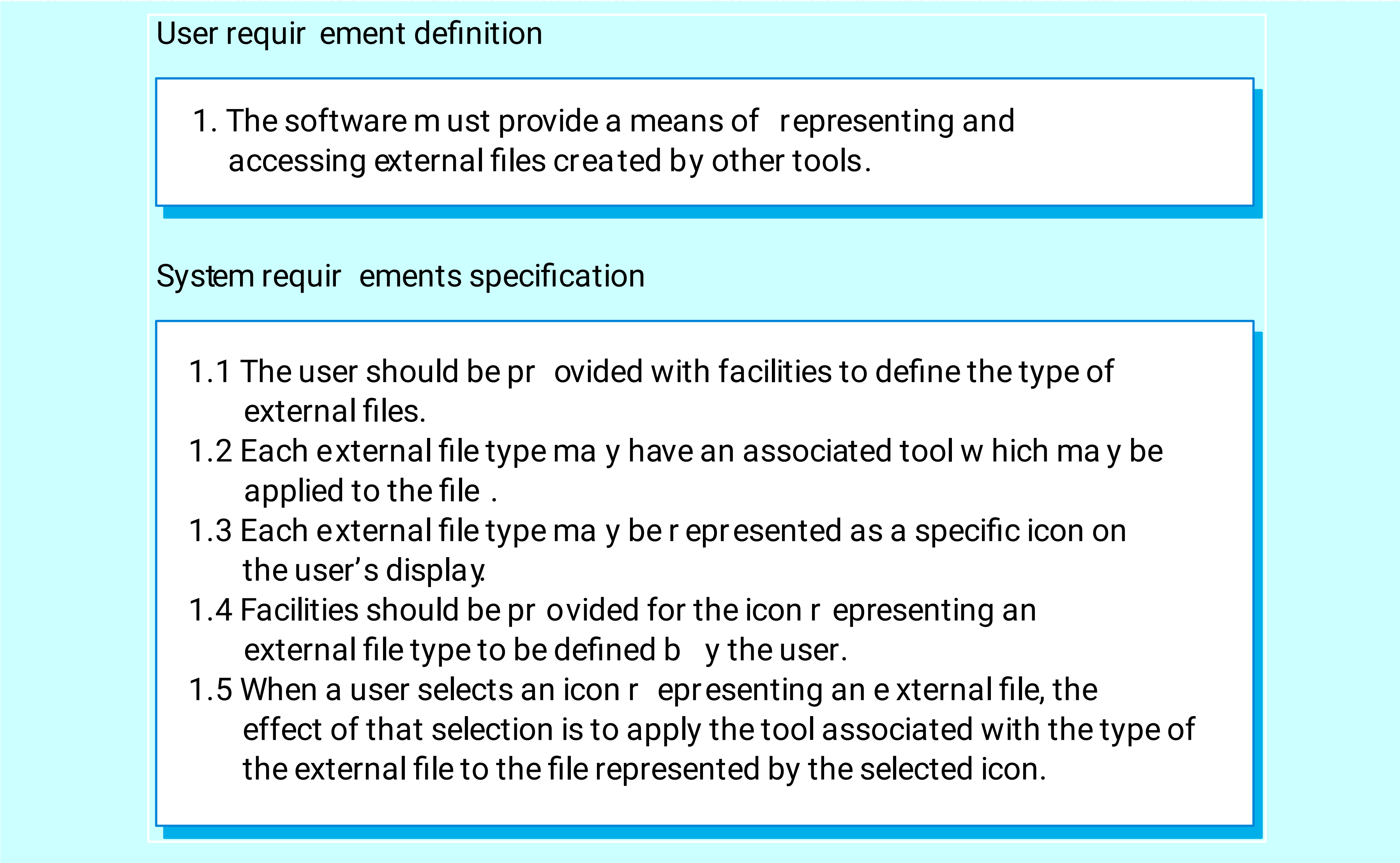
"If a company wishes to let a contract for a large software development project, it must define its needs in a sufficiently abstract way that a solution is not pre-defined. The requirements must be written so that several contractors can bid for the contract, offering, perhaps, different ways of meeting the client organisation's needs. Once a contract has been awarded, the contractor must write a system definition for the client in more detail so that the client understands and can validate what the software will do. Both of these documents may be called the *requirements document* for the system."

Types of requirement

- User requirements
  - Statements in natural language plus diagrams of the services the system provides and its operational constraints. Written for customers.

- System requirements
  - A structured document setting out detailed descriptions of the system’s functions, services and operational constraints. Defines what should be implemented so may be part of a contract between client and contractor.

Definitions and specifications



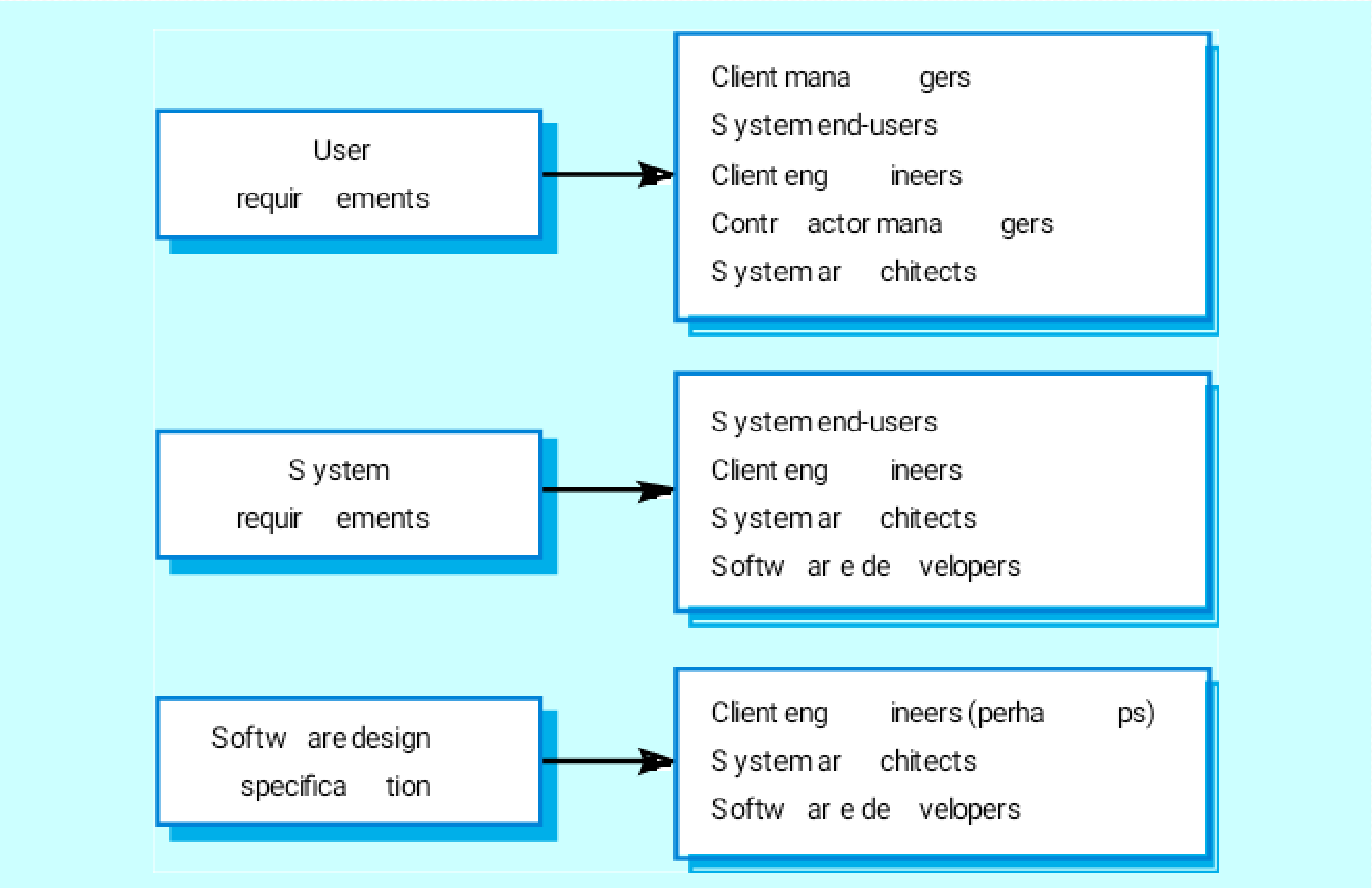
User requirement definition

1. The software must provide a means of representing and accessing external files created by other tools.

System requirements specification

1.1 The user should be provided with facilities to define the type of external files.
1.2 Each external file type may have an associated tool which may be applied to the file.
1.3 Each external file type may be represented as a specific icon on the user's display.
1.4 Facilities should be provided for the icon representing an external file type to be defined by the user.
1.5 When a user selects an icon representing an external file, the effect of that selection is to apply the tool associated with the type of the external file to the file represented by the selected icon.

Requirements readers



User requirements

- Client managers
- System end-users
- Client engineers
- Contractor managers
- System architects

System requirements

- System end-users
- Client engineers
- System architects
- Software developers

Software design specification

- Client engineers (perhaps)
- System architects
- Software developers

Functional and non-functional requirements

- Functional requirements
  - Statements of services the system should provide, how the system should react to particular inputs and how the system should behave in particular situations.
- Non-functional requirements
  - constraints on the services or functions offered by the system such as timing constraints, constraints on the development process, standards, etc.
- Domain requirements
  - Requirements that come from the application domain of the system and that reflect characteristics of that domain.

Functional requirements

- Describe functionality or system services.
- Depend on the type of software, expected users and the type of system where the software is used.
- Functional user requirements may be high-level statements of what the system should do but functional system requirements should describe the system services in detail.

The LIBSYS system

- A library system that provides a single interface to a number of databases of articles in different libraries.
- Users can search for, download and print these articles for personal study.

Examples of functional requirements

- The user shall be able to search either all of the initial set of databases or select a subset from it.
- The system shall provide appropriate viewers for the user to read documents in the document store.
- Every order shall be allocated a unique identifier (ORDER_ID) which the user shall be able to copy to the account's permanent storage area.

Requirements imprecision

- Problems arise when requirements are not precisely stated.
- Ambiguous requirements may be interpreted in different ways by developers and users.
- Consider the term ‘appropriate viewers’
  - User intention - special purpose viewer for each different document type;
  - Developer interpretation - Provide a text viewer that shows the contents of the document.

Requirements completeness and consistency

- In principle, requirements should be both complete and consistent.
- Complete
  - They should include descriptions of all facilities required.
- Consistent
  - There should be no conflicts or contradictions in the descriptions of the system facilities.
- In practice, it is impossible to produce a complete and consistent requirements document.

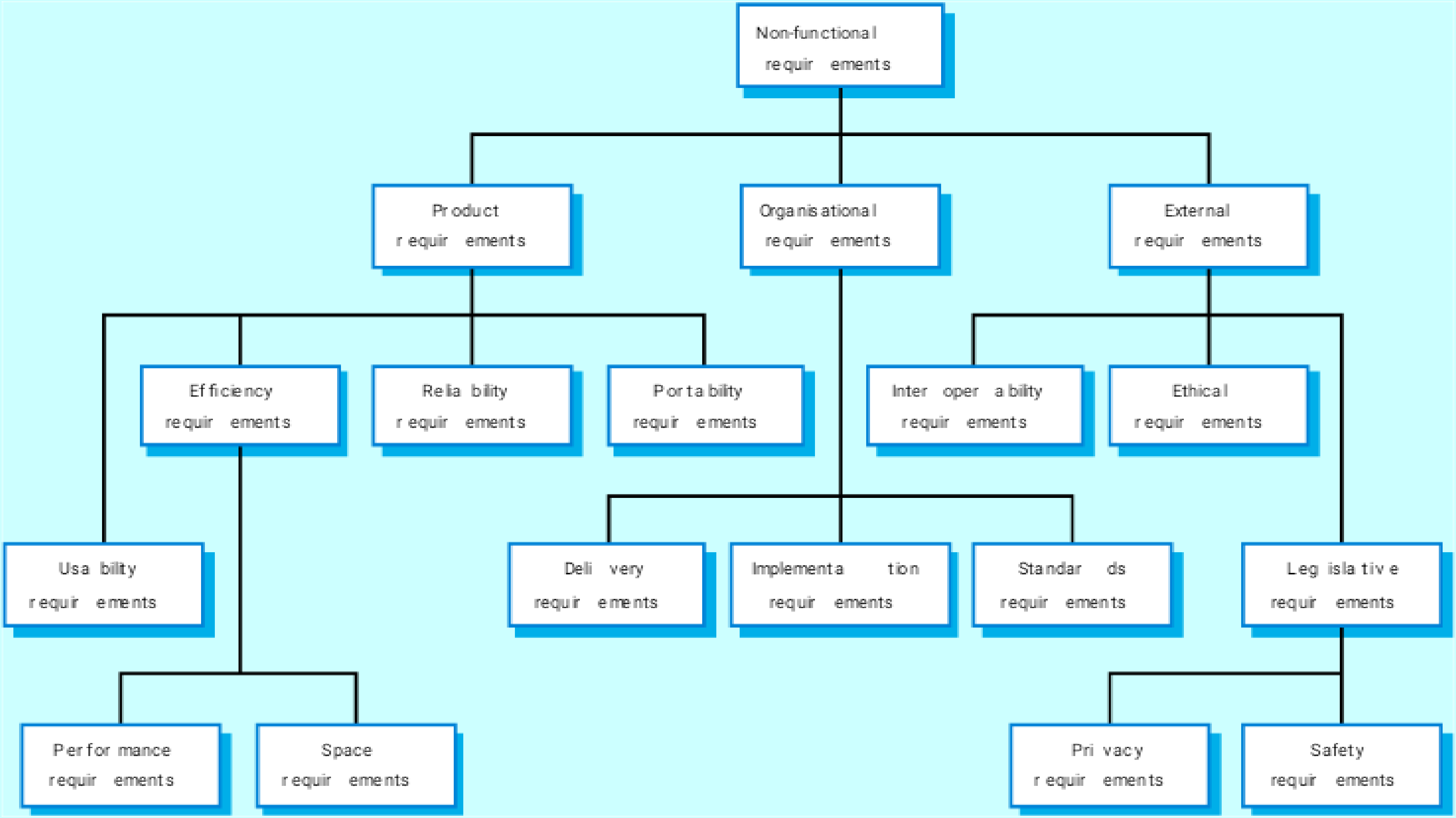
Non-functional requirements

- These define system properties and constraints e.g. reliability, response time and storage requirements. Constraints are I/O device capability, system representations, etc.
- Process requirements may also be specified mandating a particular CASE system, programming language or development method.
- Non-functional requirements may be more critical than functional requirements. If these are not met, the system is useless.

Non-functional classifications

- Product requirements
  - Requirements which specify that the delivered product must behave in a particular way e.g. execution speed, reliability, etc.
- Organisational requirements
  - Requirements which are a consequence of organisational policies and procedures e.g. process standards used, implementation requirements, etc.
- External requirements
  - Requirements which arise from factors which are external to the system and its development process e.g. interoperability requirements, legislative requirements, etc.

Non-functional requirement types



Non-functional requirements examples

- Product requirement

  The user interface for LIBSYS shall be implemented as simple HTML without frames or Java applets.

- Organisational requirement
- External requirement

  The system shall not disclose any personal information about customers apart from their name and reference number to the operators of the system.

Goals and requirements

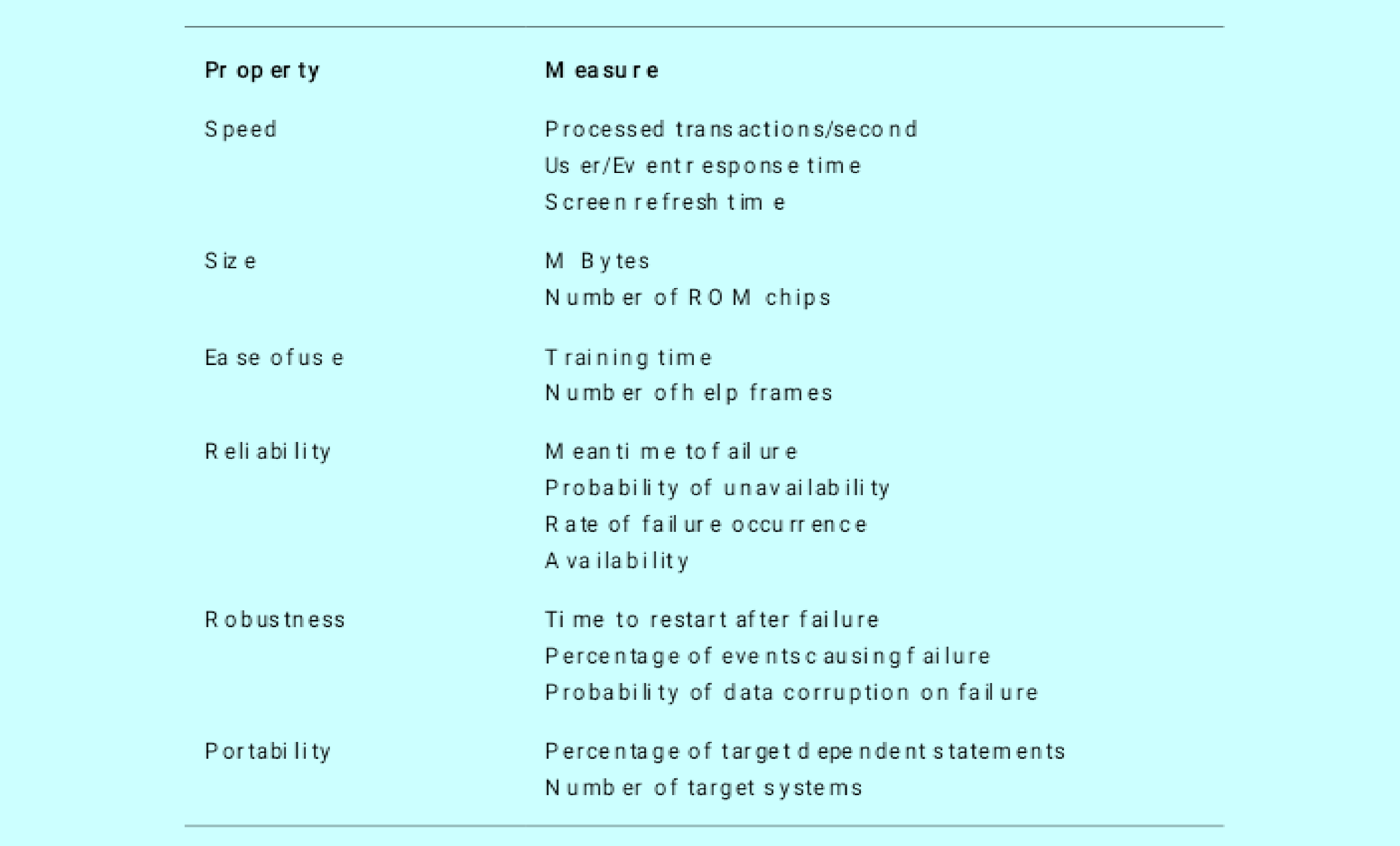
- Non-functional requirements may be very difficult to state precisely and imprecise requirements may be difficult to verify.
- Goal
  - A general intention of the user such as ease of use.
- Verifiable non-functional requirement
  - A statement using some measure that can be objectively tested.
- Goals are helpful to developers as they convey the intentions of the system users.

Examples

- **A system goal**
  - The system should be easy to use by experienced controllers and should be organised in such a way that user errors are minimised.

- **A verifiable non-functional requirement**
  - Experienced controllers shall be able to use all the system functions after a total of two hours training. After this training, the average number of errors made by experienced users shall not exceed two per day.

Requirements measures



Property	Measure
Speed	Processed transactions/second User/Event response time Screen refresh time
Size	M Bytes Number of ROM chips
Ease of use	Training time Number of help frames
Reliability	Mean time to failure Probability of unavailability Rate of failure occurrence Availability
Robustness	Time to restart after failure Percentage of events causing failure Probability of data corruption on failure
Portability	Percentage of target dependent statements Number of target systems

Requirements interaction

- Conflicts between different non-functional requirements are common in complex systems.

- Spacecraft system
  - To minimise weight, the number of separate chips in the system should be minimised.
  - To minimise power consumption, lower power chips should be used.
  - However, using low power chips may mean that more chips have to be used. Which is the most critical requirement?

Domain requirements

- Derived from the application domain and describe system characteristics and features that reflect the domain.
- Domain requirements be new functional requirements, constraints on existing requirements or define specific computations.
- If domain requirements are not satisfied, the system may be unworkable.

Library system domain requirements

- There shall be a standard user interface to all databases.
- Because of copyright restrictions, some documents must be deleted immediately on arrival. Depending on the user's requirements, these documents will either be printed locally on the system server for manually forwarding to the user or routed to a network printer.

Domain requirements problems

- Understandability
  - Requirements are expressed in the language of the application domain;
  - This is often not understood by software engineers developing the system.

- Implicitness
  - Domain specialists understand the area so well that they do not think of making the domain requirements explicit.

User requirements

- Should describe functional and non-functional requirements in such a way that they are understandable by system users who don’t have detailed technical knowledge.

- User requirements are defined using natural language, tables and diagrams as these can be understood by all users.

Problems with natural language

- Lack of clarity
  - Precision is difficult without making the document difficult to read.
- Requirements confusion
  - Functional and non-functional requirements tend to be mixed-up.
- Requirements amalgamation
  - Several different requirements may be expressed together.

LIBSYS requirement

LIBSYS shall provide a financial accounting system that maintains records of all payments made by users of the system. System managers may configure this system so that regular users may receive discounted rates.

Requirement problems

- Database requirements includes both conceptual and detailed information
  - Describes the concept of a financial accounting system that is to be included in LIBSYS;
  - However, it also includes the detail that managers can configure this system - this is unnecessary at this level.

- Grid requirement mixes three different kinds of requirement
  - Conceptual functional requirement
  - Non-functional requirement
  - Non-functional UI requirement

Guidelines for writing requirements

- Invent a standard format and use it for all requirements.
- Use language in a consistent way. Use shall for mandatory requirements, should for desirable requirements.
- Use text highlighting to identify key parts of the requirement.
- Avoid the use of computer jargon.

System requirements

- More detailed specifications of system functions, services and constraints than user requirements.
- They are intended to be a basis for designing the system.
- They may be incorporated into the system contract.

Requirements and design

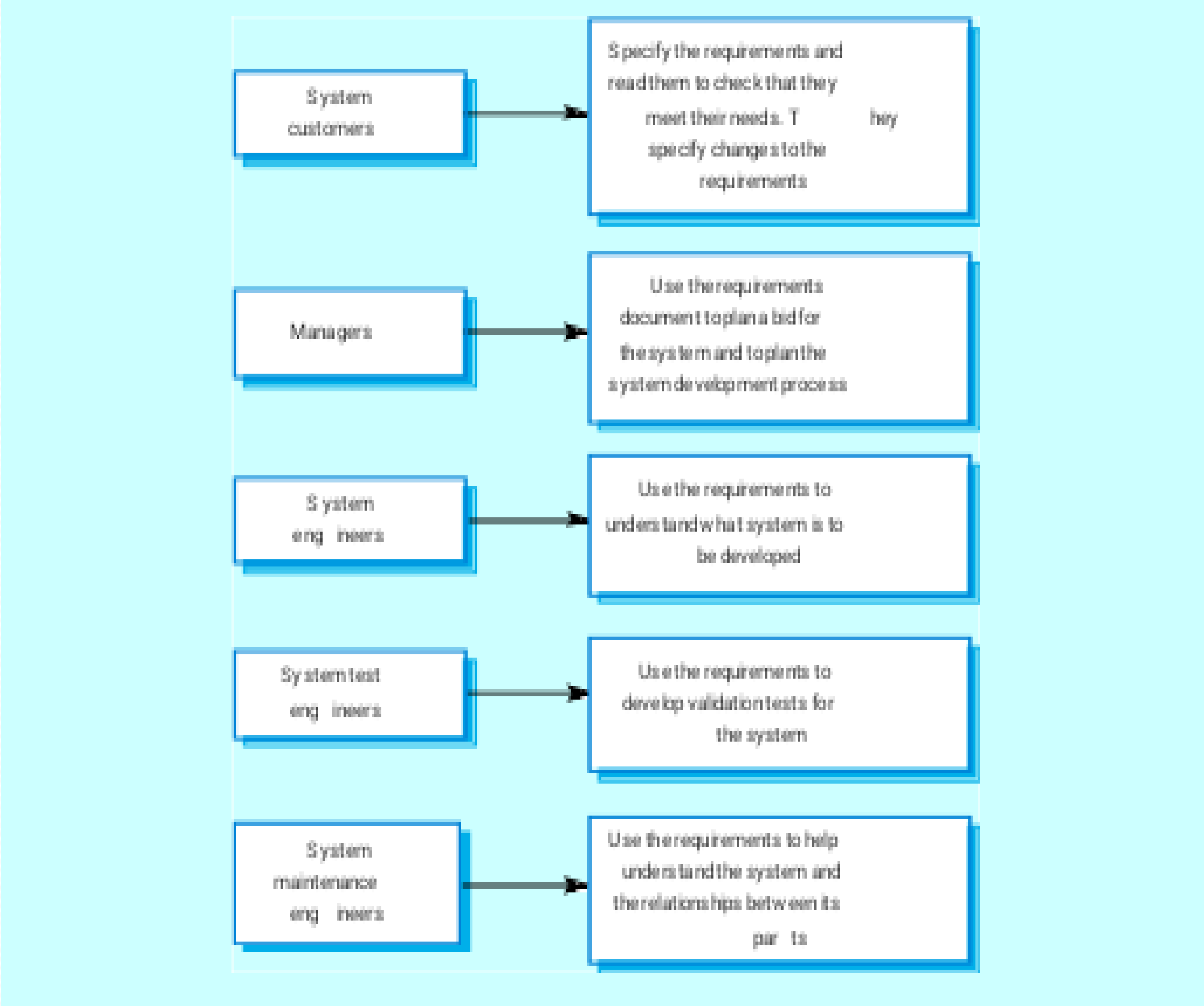
- In principle, requirements should state what the system should do and the design should describe how it does this.

- In practice, requirements and design are inseparable
  - A system architecture may be designed to structure the requirements;
  - The system may inter-operate with other systems that generate design requirements;
  - The use of a specific design may be a domain requirement.

The requirements document

- The requirements document is the official statement of what is required of the system developers.
- Should include both a definition of user requirements and a specification of the system requirements.
- It is NOT a design document. As far as possible, it should set of WHAT the system should do rather than HOW it should do it

Users of a requirements document



System customers — Specify the requirements and read them to check that they meet their needs. They specify changes to the requirements

Managers — Use the requirements document to plan a bid for the system and to plan the system development process

System engineers — Use the requirements to understand what system is to be developed

System test engineers — Use the requirements to develop validation tests for the system

System maintenance engineers — Use the requirements to help understand the system and the relationships between its parts

IEEE requirements standard

- Defines a generic structure for a requirements document that must be instantiated for each specific system.
  - Introduction.
  - General description.
  - Specific requirements.
  - Appendices.
  - Index.

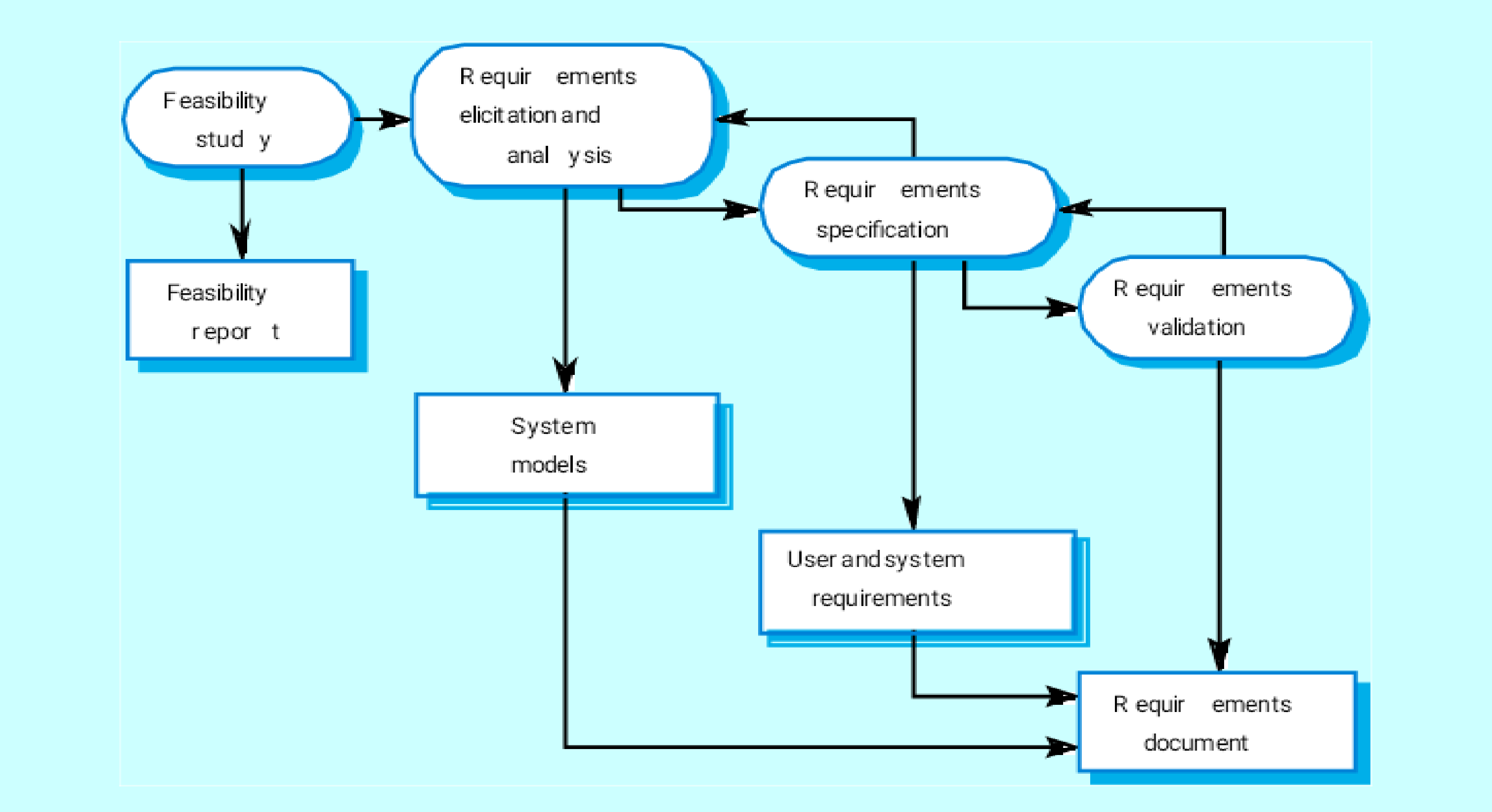
Requirements document structure

- Preface
- Introduction
- Glossary
- User requirements definition
- System architecture
- System requirements specification
- System models
- System evolution
- Appendices
- Index

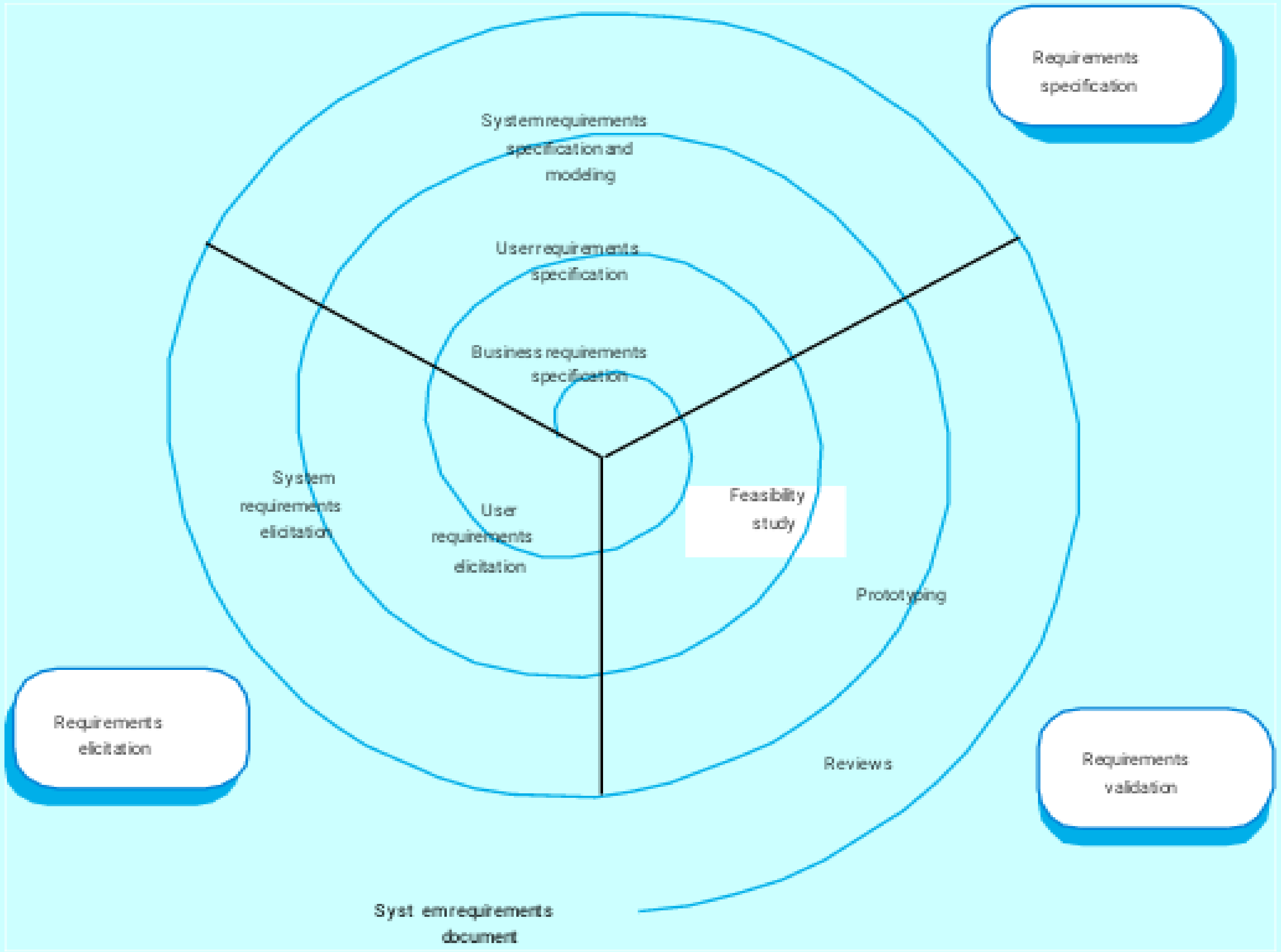
Requirements engineering processes

- The processes used for RE vary widely depending on the application domain, the people involved and the organisation developing the requirements.
- However, there are a number of generic activities common to all processes
  - Requirements elicitation; inception, elaboration, elicitation
  - Requirements analysis;
  - Requirements validation;
  - Requirements management.

The requirements engineering process



Requirements engineering


Requirements specification
Systemrequirements specification and modeling
Userrequirements specification
Business requirements specification
System requirements elicitation
User requirements elicitation
Feasibility study
Prototyping
Reviews
Requirements elicitation
Requirements validation
Syst emrequirements document

Feasibility studies

- A feasibility study decides whether or not the proposed system is worthwhile.
- A short focused study that checks
  - If the system contributes to organisational objectives;
  - If the system can be engineered using current technology and within budget;
  - If the system can be integrated with other systems that are used.

Feasibility study implementation

- Based on information assessment (what is required), information collection and report writing.
- Questions for people in the organisation
  - What if the system wasn’t implemented?
  - What are current process problems?
  - How will the proposed system help?
  - What will be the integration problems?
  - Is new technology needed? What skills?
  - What facilities must be supported by the proposed system?