

DIGITAL  
LIFE

Kami Labs Private Limited  
409 New Udyog Mandir No 2, Mogul Lane,  
Mumbai City, Mahim West,  
Mumbai, Mumbai,  
Maharashtra-400016, India

Original for Recipient  
Account Number : 900591711753  
GST Bill Number : C27E242500167371  
Document Number : 552500220708  
Bill Date : 01-Oct-2024  
Invoice Date : 03-Oct-2024  
Due Date : 03-Oct-2024

Place of Supply: 27 Maharashtra

GST Registration Number: 27AAGCK1369K1Z7

Organisation PAN : AAGCK1369K

PO Number : Not Available

Invoice Reference Number : 69f9f2ac6f70903d77685379ef1bb81816221416e392eeb84950f143ead0689a

## Connectivity Services

### Bill from 01-Sep-2024 to 30-Sep-2024

Refer following pages for details of charges

Payment Received (₹)	TDS Deducted / Reversed (₹)	Previous Adjustment (₹)	Previous Balance (₹)	Current Charges (₹)	Total Dues (₹)
-3,528.20	0.00	0.00	-0.06	3,528.20	3,528.14

	Amount(₹)
1 Periodic Charges	2,990.00
2 Usage Charges	
Off-Net / Premium / ISD & IR Calling	0.00
SMS	0.00
4G DATA/WiFi	0.00
5G DATA	0.00
VAS	0.00
3 Other Periodic Charges	0.00
4 One Time Charges	0.00
5 Current Month Discount / Credit / Debit	0.00
6 Total Value of Charges	0.00
7 Current Taxable Charges	2,990.00
8 Taxes	
CGST (9%)	269.10
SGST (9%)	269.10
9 Bill Discount including Tax	0.00
10 Security Deposit Charged	0.00
11 Security Deposit Returned	0.00
12 Waivers	0.00
<b>Current Month Charges (7+8+9+10+11+12)</b>	<b>3,528.20</b>

## Payment Options



**JioPay**

Register with JioPay and get additional benefits.\*

\*Details under Important Information JioPay

### JioAutoPay



#### ACH - (Direct Debit)

To set ACH mandate on your bank account get in touch with your Relationship Manager.



#### Standing Instructions (Credit Card)

Set JioAutoPay on your Credit Card. To register visit [www.jio.com/business/](http://www.jio.com/business/) and scroll down on the home page and click on Register for autopay of invoice by credit card.

### JioDigiPay



#### Selfcare Portal

Pay bills using credit/debit card/netbanking/ e-wallets/UPI on [www.jio.com/business/](http://www.jio.com/business/)



#### NEFT/RTGS

You can do NEFT/RTGS payments/transfers by using Virtual A/C Code RJIO900591711753, IFSC Code YESB0CMSNOC



GSTIN: 27AABCI6363G1ZJ PAN: AABCI6363G

**Registered Office:** Reliance Jio Infocomm Limited  
Office-101, Saffron, Nr.Centre Point, Panchwati 5  
Rasta, Ambawadi, Ahmedabad-380006, Gujarat,  
India CIN: U72900GJ2007PLC105869

**State Office: Reliance Jio Infocomm Limited**  
Reliance Industries Ltd, 1st & 4th flr & Basement,  
C Wing, Fortune 2000,F2K Jio  
Near NSE, BKC, Bandra (E)  
Mumbai 400053 Maharashtra

**Gst Registered Office:**  
Thane Belapur Road  
Gr. Floor, Reliance Corporate Park 5 Ttc  
Industrial Area  
Pincode: 400701 Navi Mumbai

**Terms and Conditions****Tariff & Plans**

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- Your dynamic credit limit depends on your security deposit, average monthly usage, payment track record and your tenure with us. An interim payment within the bill cycle may be required, if your usage exceeds this limit. However, based on payment history RJIL may allow usage beyond your credit limit.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10KB/pulse, usage of 11KB would be billed as 2 pulses.
- No migration fee is chargeable for changing tariff plan.
- No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.
- Data usage beyond plan entitlement (PAYG) is charged at a pulse 10KB, any charges of less than 1p will be forwarded to next data usage session. e.g. Rs 20 Per GB in 10KB pulse is 0.0191p per 10KB. Usage of a data session of 550KB is 10.5050p, the session is changed for 10p while 0.5050p will be added to the charges of next PAYG usage data session.

**DND (Do Not Disturb) Service**

- You can opt for Full DND if you do not wish to receive any promotional calls/SMS. To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.
- To allow promotional SMS from selected categories only, SMS 'START <preferred category no.>' to 1909. Categories and associated numbers are:  
1-Banking / Insurance / Financial Products / Credit Cards; 2-Real Estate;  
3-Education; 4-Health; 5-Consumer Goods / Automobiles;  
6-Communication / Broadcasting / Entertainment / IT; 7-Tourism & Leisure

**Charges**

- Overdue charges bills more than ₹200 : ₹100 or 2% of bill p.m., whichever is higher.
- Any disagreement on charges levied should be informed within 60 days from the date of bill, failing which all charges will be considered valid.
- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, RJIL reserves the right to disconnect services as per TRAI regulations.
- Any unallocated payments shall first be adjusted towards Security Deposit, if applicable.

**Complaints & Service Requests**

Visit [www.jio.com](http://www.jio.com), login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.

You can also call 198 (toll-free) from your Jio number or 1800 889 9333 from other networks to register your service request / complaint.

**Appellate Authority**

In case you are Not Satisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: [appellate.mum@jio.com](mailto:appellate.mum@jio.com), Telephone number: 1800-889-3999, Fax: 1800-889-1211

Address: Reliance Jio Infocomm Limited, 3rd Floor, B Wing,

Fortune Building, Bharat Nagar, Bandra - Kurla Complex,

Mumbai 400051 Maharashtra

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

**Other Information**

- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @ 10% p.a, following adjustment of dues.
- Restoration of mobility services will be done after payment realization only.
- No cheque payment will be accepted against Enterprise wireless services.
- TDS Certificate to be submitted within 30 days of filing statement of deduction of tax as per the provisions of Income-tax Act, 1961 read with Income-tax Rules, 1962. Non-adherence will lead to the reversal of the TDS amount posted, leading to service restriction in case outstanding is not cleared.

**Service Accounting Codes (SAC)**

SAC Code : Services	SAC Code : Services
998412 : Fixed Line Charges	998431 : Digital VAS Charges
998413 : Mobile Charges	998432 : Online Music Charges
998419 : VAS Charges	998433 : Online Video Charges
998422 : Data Charges	998439 : Online Content Charges

**6 Months Balance**

Sr. No.	Document Number	Invoice Date	Charges (₹)	Adjustment (₹)	Amount paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	551500208872	01-Jun-24	3,698.94	0.00	3,698.94	0.00	0.00
2	552000209397	01-Jul-24	3,528.20	0.00	3,528.20	0.00	0.00
3	554500218416	01-Aug-24	3,528.20	0.00	3,528.20	0.00	0.00
4	518500229415	01-Sep-24	3,528.20	0.00	3,528.20	0.00	0.00
<b>Total</b>			<b>14,283.54</b>	<b>0.00</b>	<b>14,283.54</b>	<b>0.00</b>	<b>0.00</b>

**Payments Recieved**

Sr. No.	Document Number	Payment Date	Transaction Mode	Amount (₹)
1	518500229415	13-Sep-24	Netbanking	3,528.20
<b>Total</b>				<b>3,528.20</b>

**Reach Us**

Call **199** (from a Jio number) or **1800-88-99333** (from other networks) | Write to [enterprisecare@jio.com](mailto:enterprisecare@jio.com) | Manage your world of Jio with MyJio app | Visit [www.jio.com](http://www.jio.com)



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#### Taxes

Sr. No.	Description	Charges	CGST	SGST	Amount (₹)
1	This month charges	2,990.00	269.10	269.10	538.20

Periodic Charges & Usage

Sr. No.	Service Id	Periodic Charge Amount	Usage Amount	4G Data / WiFi	5G Data	Voice	Video	SMS	VAS
1	9372724478	299.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2	9372724480	299.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
3	9372724481	299.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
4	9372724485	299.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
5	9372724486	299.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
6	9372724479	299.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
7	9372724482	299.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
8	9372724483	299.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
9	9372724484	299.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
10	9372724487	299.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total		2,990.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Other Periodic Charges

Sr. No.	Service Id	Amount(₹)
1	9372724481	0.00
2	9372724479	0.00
Total		0.00