



Coverage status ?



Active

Factory warranty

[Shop Now](#)



HP Laptop 15s-eq2143AU (50M62PA)

Serial: 5CD42553PJ

Product: 50M62PA

PC problems? Let me help you!

Tackle any tech problem with support from an HP SmartFriend

[Shop Now](#)

Shop our best deals

Get big savings on select HP products.

[Shop Now](#)



Support options for your product



[Visit my product page](#)



[View contact options](#)

Additional Information



Coverage type	Factory warranty
Service type	Warranty Hardware Maintenance On-Site
Status	Active
Start date	June 22, 2024
End date	August 20, 2025
Time Remaining	Months remaining: 11, Days remaining: 21
Service level	Standard Material Handling Standard Parts Logistics Next Cov Day Onsite Response Coverage Window for Std Days No Usage Limitation NextAvail TechResource Onsite Global Coverage NextAvail TechResource Remote Duration in Months
Deliverables	Hardware Problem Diagnosis Parts and Material provided Onsite Support

Coverage type	Bundled warranty
Service type	HWM Onsite
Status	Active

Give Feedback

Start date	July 23, 2024
End date	July 22, 2025
Time Remaining	Months remaining: 10, Days remaining: 23
Service level	Std office hrs std office days Standard Next available tech resource Country Coverage Not Applicable Standard Material Handling No Special Coverage No Limitation No Specified Repair Time Third Coverage Day No Specified Restoration Time
Deliverables	HW Problem Diagnosis Material Onsite Support

Coverage type	Factory warranty
Service type	Wty: HP Support for Initial Setup
Status	Coverage expiring
Start date	June 22, 2024
End date	November 18, 2024
Time Remaining	Months remaining: 2, Days remaining: 19
Service level	Coverage Window Std Days Duration in Days 2 Hr Remote Response NextAvail TechResource Remote Unlimited Named Callers
Deliverables	Initial Setup Assistance

HP has checked your product information, including the product and serial numbers, to determine your results.

Give Feedback