

# Ideation Phase

## Brainstorm & Idea Prioritization Template

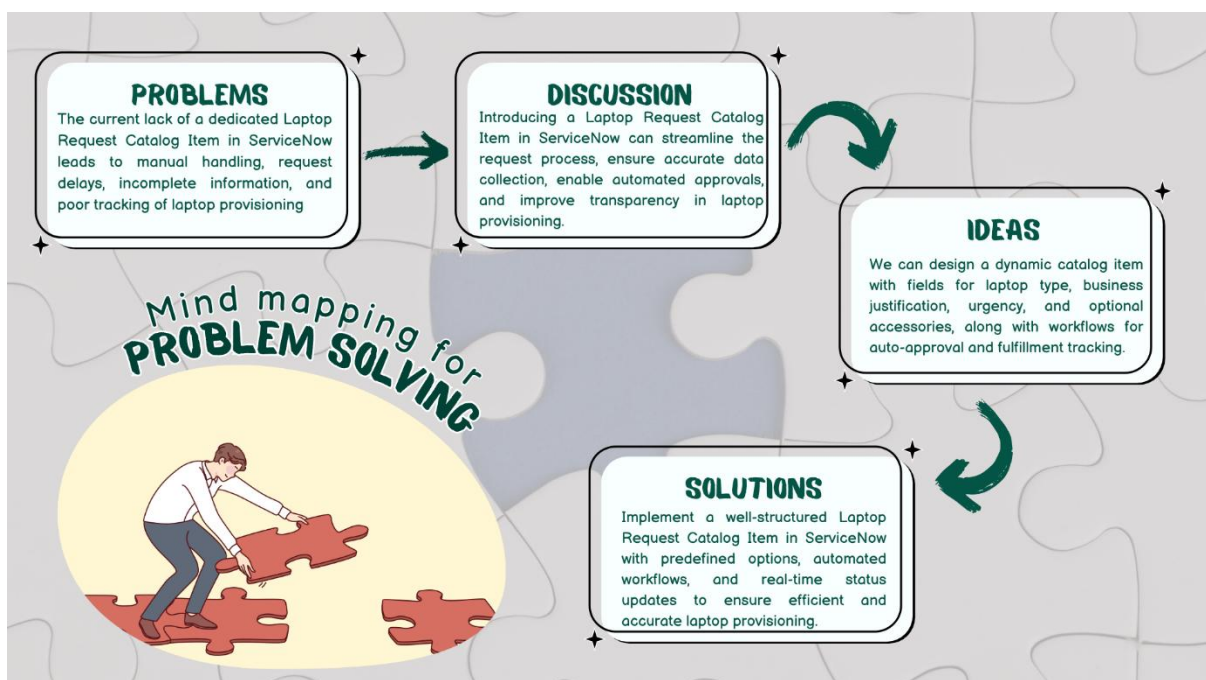
Date	31 January 2025
Team ID	LTVIP2025TMID30301
Project Name	LAPTOP REQUEST CATALOG ITEM
Maximum Marks	4 Marks

### Brainstorm & Idea Prioritization Template :

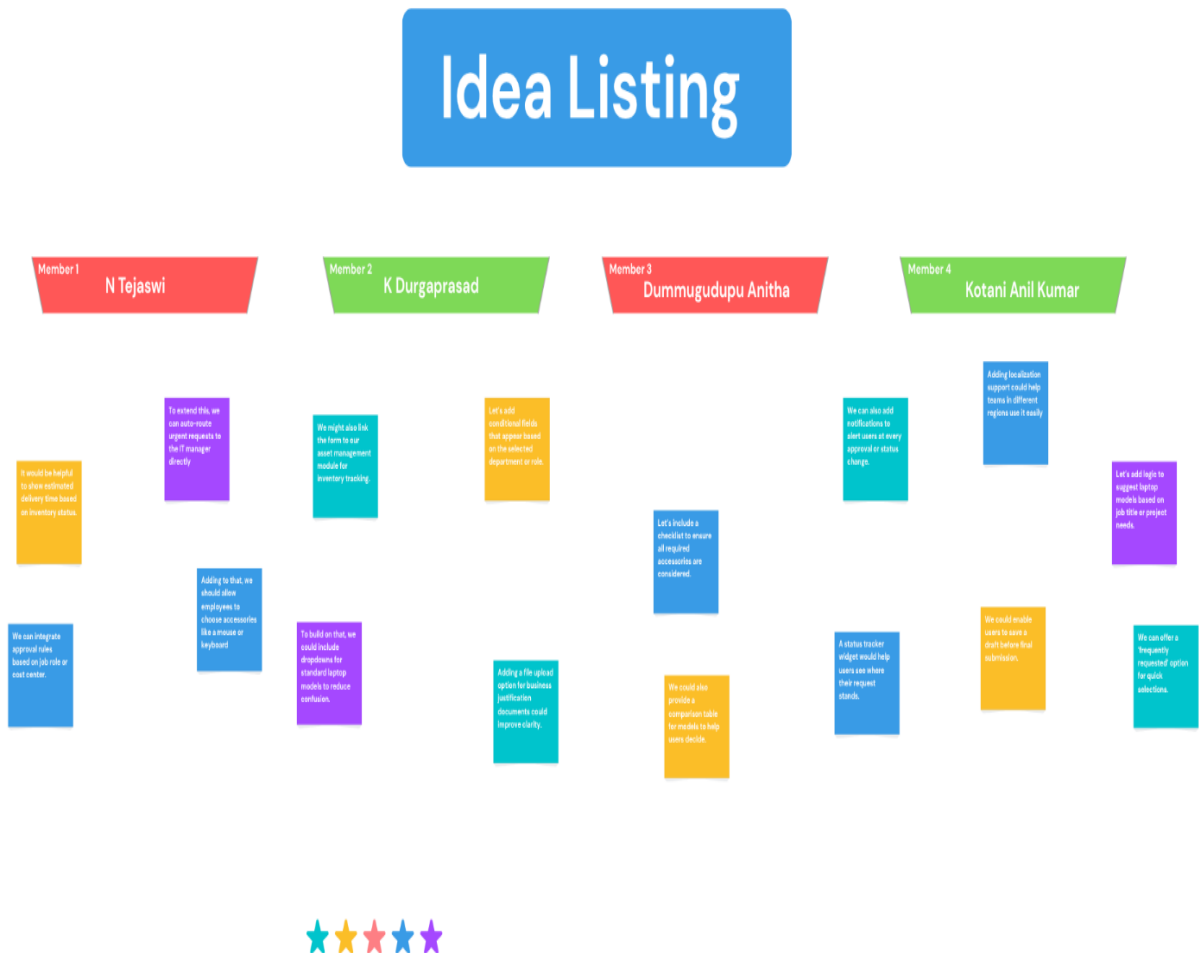
This project involved creating a Laptop Request Catalog Item within ServiceNow, aimed at streamlining hardware requests through the Service Catalog. The process began with setting up an Update Set to capture all configuration changes. A Service Catalog Item was then created, followed by the addition of necessary variables to capture user input such as laptop model, configuration, and reason for request. To enhance user interaction, UI Policies were applied to dynamically control form behavior, and UI Actions were configured to enable specific button functionalities.

After completing the configuration, the Update Set was exported and moved to another instance for deployment. Upon logging into the target instance, the update set was retrieved and applied. The catalog item was thoroughly tested to ensure all functionalities, including variable visibility, form logic, and submission actions, worked correctly. This project demonstrates a full-cycle implementation of a catalog item—from creation to deployment—providing an efficient and user-friendly experience for requesting laptops.

### Step-1: Team Gathering, Collaboration and Select the Problem Statement



## Step-2: Brainstorm, Idea Listing and Grouping

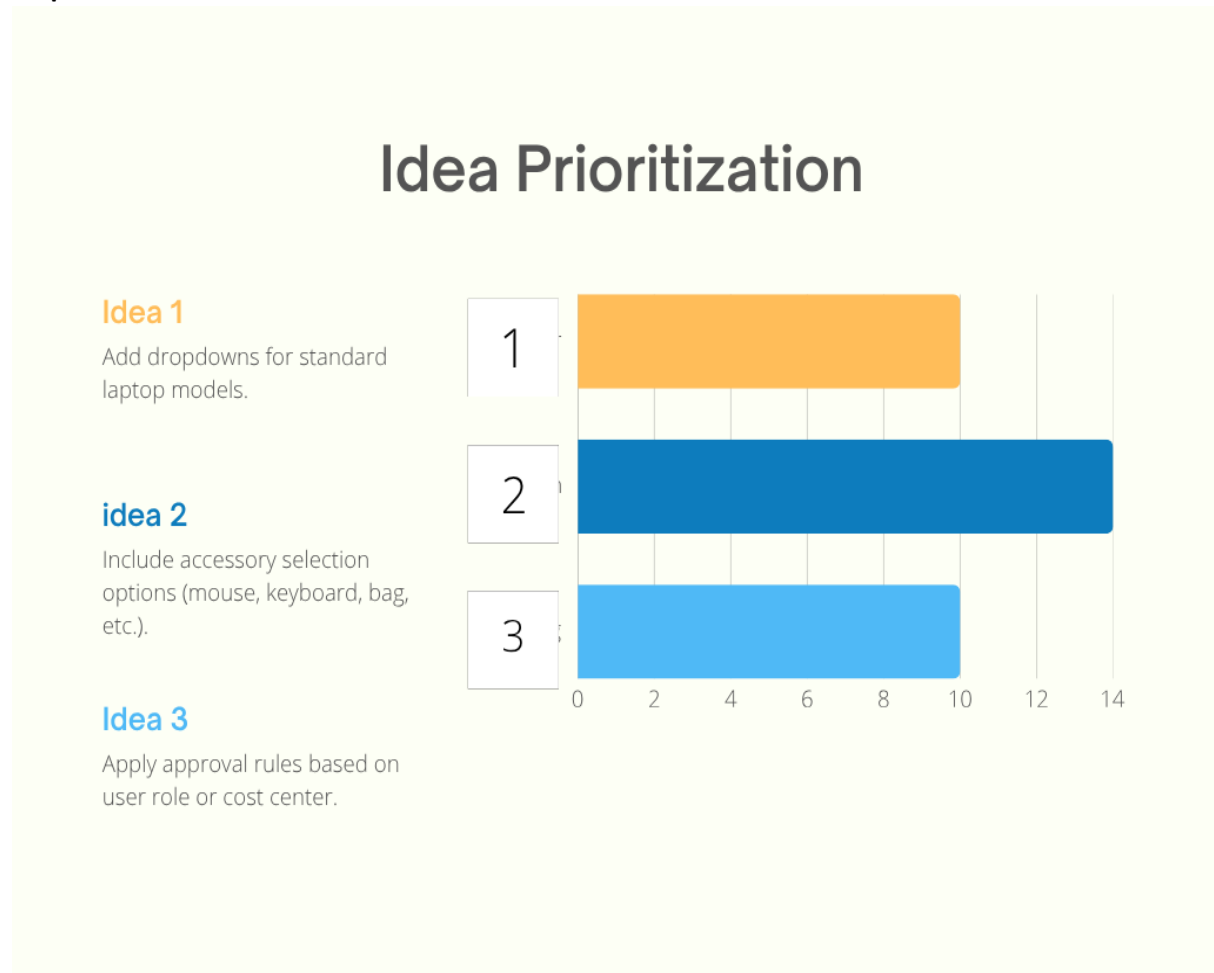


**Brainstorm:** Team members share ideas freely to explore solutions without judgment.

**Idea Listing:** All ideas from the session are written down to capture every suggestion.

**Grouping:** Similar ideas are organized into categories to identify patterns and simplify decision-making.

### Step-3: Idea Prioritization



#### Idea Prioritization:

Ideas are evaluated based on impact and effort to decide which ones to implement first.

High-impact, low-effort ideas are given top priority for quick wins.

This helps the team focus on actions that deliver the most value with the least resources.

