

# Project Design Phase

## Problem – Solution Fit Template

Date	15 February 2025
Team ID	LTVIP2025TMID30301
Project Name	Laptop Request Catalog Item
Maximum Marks	2 Marks

### Problem – Solution Fit Template:

The *Problem–Solution* simply means that you have found a problem experienced by your users (employees or IT teams), and the solution you implemented (Laptop Request Catalog Item) truly solves it. This helps IT service teams and system developers identify behavioral patterns, remove friction, and optimize internal hardware provisioning processes.

#### Purpose:

- Automate the laptop procurement process in an organization
- Reduce delays caused by manual request and approval processes
- Improve transparency, tracking, and justification of hardware requests
- Allow employees to request additional accessories with appropriate validations
- Ensure standardized laptop assignment and minimize IT overhead

#### Template:

# PROBLEM – SOLUTION FIT

