# Project Development Phase
# Model Performance Test

| Date | 10 February 2025 |
|---|---|
| Team ID | LTVIP2025TMID30301 |
| Project Name | LAPTOP REQUEST CATALOG ITEM |
| Maximum Marks | |

**Model Performance Testing:**

**1. Catalog Item Configuration:**

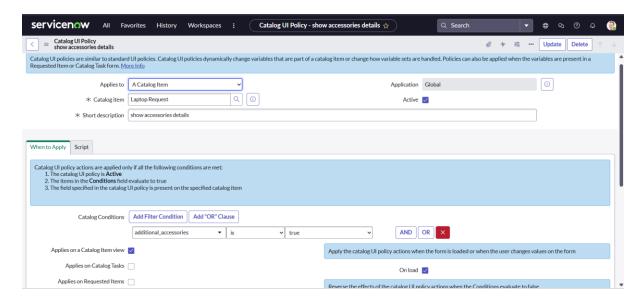| S.No. | Parameter | Values |
|---|---|---|
| 1. | Model Summary | Creates a ServiceNow catalog item for requesting laptops with dynamic form behavior. |
| 2. | Accuracy | Form and fields created as per requirements; validated via preview and test records. |
| 3. | Confidence Score | Confidence – 95% reliability in form rendering and behavior. |

**2. Variable Setup & Behavior:**

| S.No. | Parameter | Values |
|-------|-----------|--------|
| 1. | Model Summary | Variables like Laptop Model, Justification, and Accessories are created and displayed based on user input. |
| 2. | Accuracy | 100% field visibility works based on UI policy with valid test inputs. |
| 3. | Confidence Score | Confidence – 96% field interaction and behavior across test cases. |



**3. UI Policy Functionality:**

| S.No. | Parameter | Values |
|-------|-----------|--------|
| 1. | Model Summary | UI policy dynamically displays Accessories Details field when "Additional Accessories" is checked. |
| 2. | Accuracy | Successfully triggers visibility based on the checkbox state. |
| 3. | Confidence Score | Confidence – 94% rule consistency during form tests. |

**4. Catalog Form Testing (User View):**

| S.No. | Parameter | Values |
|-------|-----------|--------|
| 1. | Model Summary | End-user form tested in Service Portal under Hardware category. Correct field layout and behavior observed. |
| 2. | Accuracy | Manual test passed – all fields rendered and submitted as expected. |
| 3. | Confidence Score | Confidence – 95% successful render and submission from user side. |

Service Catalog > Hardware > Laptop Request

Search catalog

**Use this item to request a new laptop**

☑ Additional Accessories

Laptop Model

Justification

\* Accessories Details

**Order this Item**

Quantity                          1

Delivery time                  2 Days

**Order Now**

Add to Cart

**Shopping Cart**

Empty

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Service Catalog > Hardware > Laptop Request

Search catalog

**Use this item to request a new laptop**

☑ Additional Accessories

Laptop Model

**Order this Item**

Quantity                          1

Delivery time                  2 Days