



## PROFILE

Working on Salesforce Tools, interested to learn new technologies based on company requirements, Seeking a passionate career in an organization which nurtures my talent my talent and provides a work environment that allows independence, inspires excellence and cheer

## CONTACT

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9951215386

WEBSITE:  
Website goes here

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## HOBBIES

Planting  
Crafts  
Playing games with kids  
Hobby #4

# TEJASWI

## Technical Engineer

## EDUCATION

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M-Tech Sree Vahini Institute of science & Technology  
Computer Science , 2018 – 2020  
74 %  
B-Tech Sree Vahini Institute of science & Technology.  
Computer Science , 2014 - 2018  
74.4 %  
Sri sai junior college.  
MPC , 2012 - 2014  
79.9 %  
St Ann's EM High School.  
SSC , 2011 - 2012  
8.5 CGPA

## WORK EXPERIENCE

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CGS Technical Engineer  
October 2020–till date  
Hands on exp in salesforce tool.  
Maintaining DataBase.  
Solving Technical issues.  
Working on SFDC domain.  
Implementing Case Management Strategies and Handling cases .  
Creating cases and closing the tickets after resolution.  
Solving the technical issues through marketing cloud and service cloud.  
Experienced in Marketing Cloud Channels.  
Worked on integration on sales cloud and service cloud.  
Basic Knowledge on Appex.

## SKILLS

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Java  
Salesforce.  
SQL  
HTML.  
CSS