

# **A Story of Overcoming Computer Anxiety**

## **1. Concrete Experience (What happened?)**

For years, I avoided computers. The sight of a blinking cursor on a blank screen filled me with a deep sense of dread. The day my new job required me to use a basic word processing program, my heart pounded. My boss asked me to type a simple memo, and as I sat in front of the screen, my mind went blank. I was terrified of pressing the wrong key, of accidentally deleting something, or of somehow "breaking" the machine. I stared at the keyboard, my fingers hovering, paralyzed by the fear that one wrong move would cause an irreversible catastrophe. I ended up making an excuse and asking a colleague to do it for me, feeling a profound sense of embarrassment.

## **2. Reflective Observation (What did you notice?)**

Later that day, I reflected on my fear. It wasn't the computer itself that I was afraid of. It was the fear of making a mistake and the feeling of inadequacy. I realized I was projecting my own insecurities onto this inanimate object. I noticed that my colleagues, who seemed so comfortable with their computers, weren't just typing; they were making mistakes, using the "undo" button, and asking each other questions. They weren't experts, but they were active learners. The machine wasn't this fragile, vengeful creature I had imagined. It was just a tool, and their willingness to experiment, even with the risk of a mistake, was what allowed them to use it so effectively.

## **3. Abstract Conceptualization (What did you learn?)**

The key insight I gained was that computers are built for experimentation, not just perfection. The "undo" button, the trash bin, the autosave features—these are all designed to protect the user from their own errors. I learned that the fear of "breaking" a computer is largely unfounded; modern software and hardware are incredibly resilient. My anxiety wasn't a reflection of the computer's fragility, but of my own mental barrier. I understood that to learn and grow, I had to replace my fear of making mistakes with a curiosity about how to fix them. The learning process with a computer is not about getting it right the first time, but about learning how to navigate and recover from the inevitable small missteps.

## **4. Active Experimentation (What will you do next?)**

I've decided to tackle this fear head-on by starting small. I will dedicate fifteen minutes each day to a low-stakes computer activity. My first step will be to simply

open a word processor and type, making a point to deliberately use the backspace and undo functions to get comfortable with them. Next, I will try saving and organizing a few files, practicing moving them around and deleting them from the recycle bin. After I'm comfortable with the basics, I'll try to find a simple online tutorial for a new skill, like creating a spreadsheet. My goal is to build confidence and muscle memory by actively engaging with the computer in a safe, controlled way, proving to myself that it's a powerful tool for creation, not a source of anxiety.