#### Process Mining Virtual Internship

by

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### Introduction

Process Mining Virtual Internship is offered by Eduskills Foundations with the support of

Celonis Academy. It is a non-profitable oraganization which provides the resources to

improve technical knowlwdge. The Academic Alliance offerrs students the chance to learn

about Process Mining and upskill for their future career. They offer students free access to the

Celonis technology for their the purpose of learning and classwork as well as online

certifications, their support etc.



### Modules

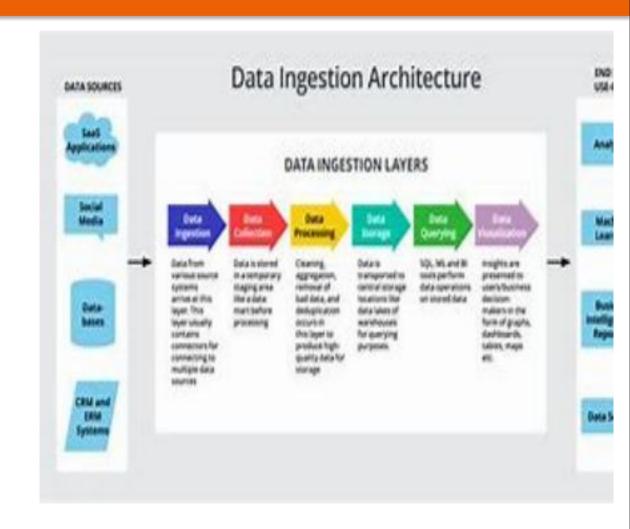
- 1. Data Ingestion
- 2. Process Recovery
- 3. Process Conformance
- 4. Root Cause Analysis
- 5. Action Engine
- 6. Variant Explorer
- 7. Simulation & Scenario Analysis
- 8. Execution Management



# Data Ingestion

#### Data ingestion Layres:

- Data Ingestion
- Data Collection
- Data Processing
- Data Storage
- Data Querying
- Data Visualization





# Process Recovery



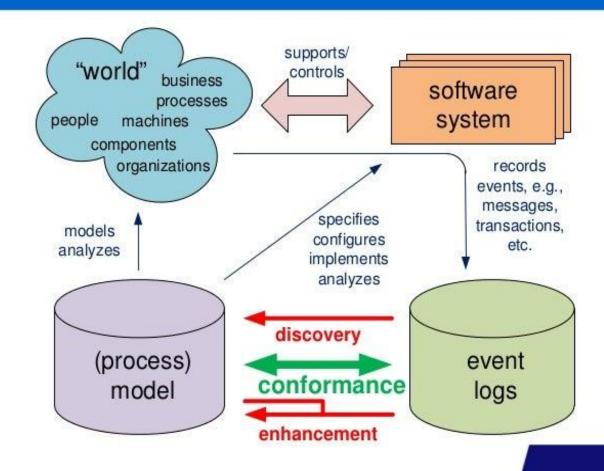
Process Recovery refers to the actions taken to restore a failed or interrupted process in a system to a stable state. It involves detecting failures, rolling back to a consistent checkpoint, or restarting the process from a saved state, ensuring minimal data loss and system disruption.

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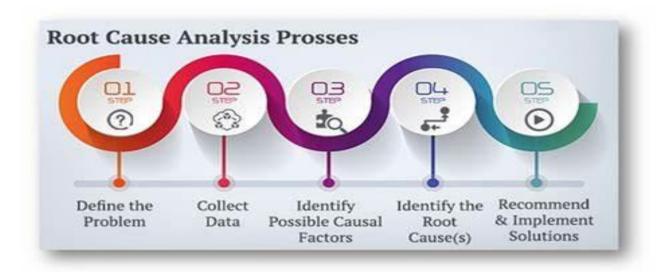
#### Process Conformance

- ➤ Process conformance refers to the adherence of business processes to predefined standards, guidelines, or regulations.
- Ensuring conformance improves efficiency, quality, and compilance, helping organizations meet goals consistently and effectively.

#### **Conformance checking**



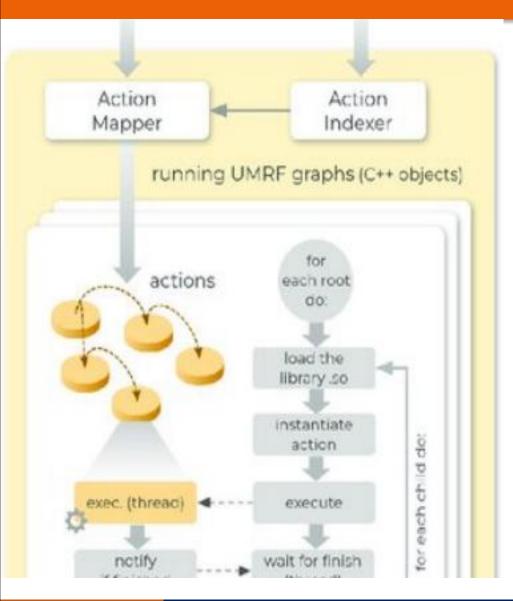
# Root Cause Analysis



Root Cause Analysis in Celonis identifies the underlying factors behind process inefficiencies or deviations by analyzing data patterns, variations, and performance metrics, enabling targeted improvements for optimal process efficiency. By analyzing event logs and process variations, it uncovers patterns and correlations that point to underlying issues. This allows organizations to target and address the root causes of problems, leading to more effective process optimizations and enhanced performance.

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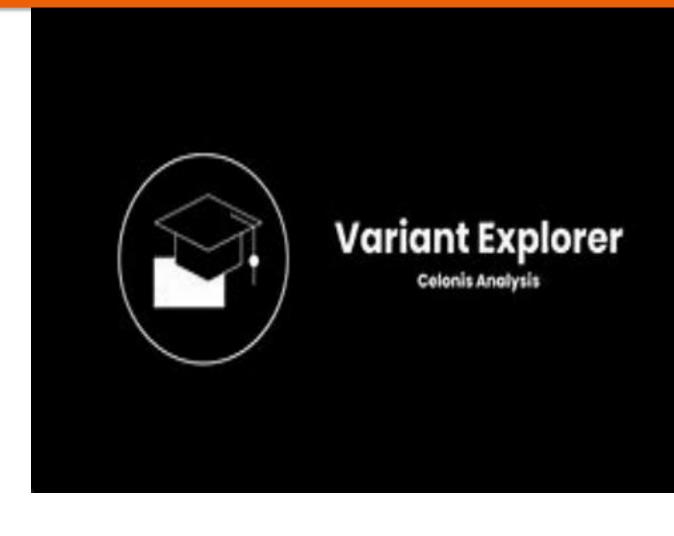
# Action Engine



Celonis Action Engine is an Al-driven tool that monitors processes in real-time, identifying ineffectiveness or deviations and triggering proactive alerts or automated actions. It enables users to set custom rules, receive actionable insights, and automate workflows, ensuring continuous optimization and better decision-making across business processes.

# Variant Explorer

Variant Explorer in Celonis provides a detailed visualization of the different pathways or variations a business process can take. It helps users compare process variants, highlighting the most common, costly, or inefficient ones. This insight enables oranizations to identify improvement opportunities and streamline their processes for better efficiency.





## Simulation & Scenario Analysis



Simulation and Scenario analysis involve modelling real-world systems or events to explore potential outomes. Simulation uses algorithms to mimic processes, while scenario analysis examines various hypothetical situations to assess risks or opportunities. Both techniques are in decision-making, helping businesses, policymakers, and planners anticipate challanges, optimize strategies, and improve outcomes under uncertainity.

# **Execution Management**



Execution management in Celonis involves leveraging process mining to visualize, analyze, and optimize business processess. It enables organizations to identify inefficiencies, monitor KPI's, and implement data-driven decisions for improved opertaional perfromance. By automating insights and forecasting continuous improvement, Celonis enhances execution across various business functions.

# Real Time Applications

- >Financial Services
- **≻**TeleCommunications
- ➤ HealthCare Workflow improvement
- Fraud Detection
- > Human Resource Management
- >IT Service Management
- >Energy Management
- ➤ Compilance Management
- ➤ Customer Journey Analysis



### Conclusion

>Celonis Process Mining revolutionizes how organizations analyze and optimize their business processes. By leveraging advanced data analytics, it enables companies to gain comprehensive visiblity into their opertaional workflows, uncovering inefficiencies and bottlenecks in real-time. This data-driven approach empowers organizations to make informed decisions, streamline processes, and enhance compilance. With its intutive visualization tools, Celonis allows user to identify improvement opportunities and implement changes effectively, leading to increased efficiency, reduced operational costs, and better overall performance. Ultimately, Celonis Process Mining equips businesses with the insights necessary to faster continuous improvement and drive sustainable growth in a competitive landscape.

### References

- https://academy.celonis.com/learn/dashboard
- https://academy.celonies.com/pages/academic rising star technical
- https:// academy.celonies.com/learn/learning path/process mining fundamentals for students
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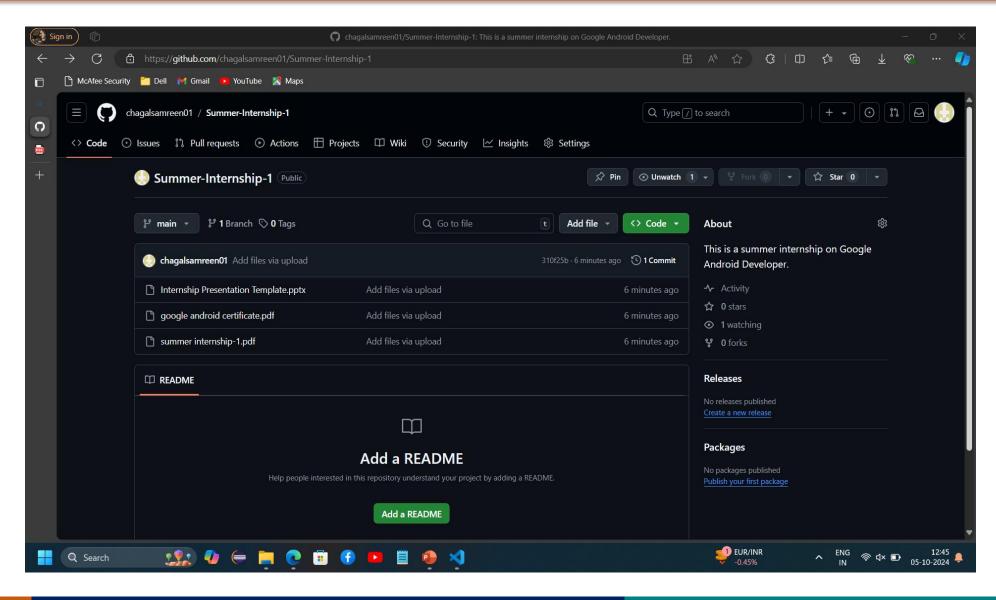


# Internship Certificate





#### Git Hub Dashboard





# Thank You!!!

