

## **Evaluators and Justification:**

Kevin Varghese Chittlapilly, with a background in web development and machine learning, offers valuable insights. Jia Jin Cheoh's diverse expertise in design thinking, testing, and programming, along with Wang Yinzuan's experience in both development and design, ensures a comprehensive evaluation of technical and design aspects. Given their experiences, they are qualified to provide feedback on the prototype

## **Evaluation Process:**

The evaluation process involves leveraging the expertise and backgrounds of three evaluators. Evaluator 1, Kevin Varghese Chittlapilly, brings experience in web development and machine learning, providing insights into technical aspects, particularly bias detection in resume matching. Evaluator 2, Jia Jin Cheoh, with a diverse expertise spanning design thinking, big data, visualization, and programming, offers valuable feedback on various project dimensions, including design and data analysis. Evaluator 3, Wang Yinzuan, experienced in both development and design, contributes to a holistic evaluation of technical and design elements.

The evaluation utilizes Google Forms and heuristic evaluation methods to gather feedback systematically. Response from Google Forms and Heuristic evaluation methods are utilized to assess design and identify usability issues. This combination of methods ensures a comprehensive evaluation process, considering both technical and design aspects of the project.

## **Critical insights:**

Three major themes emerge from organizing the feedback gathered through Google Form and Heuristic Evaluation..

User Experience Enhancement : The feedback emphasizes the importance of improving user experience by adding more information on the candidate and other pages to enhance the overall UX experience.

Navigation and Efficiency Optimization: Suggestions for improving navigation include adding a menu system to aid recognition rather than recall. Additionally, optimizing the layout of elements on the Dashboard Page can enhance efficiency.

Documentation and Additional Features: The feedback suggests the inclusion of a user guide as a helpful resource to aid user understanding and adoption. Furthermore, incorporating a filter system for location or companies sponsoring visas can further enhance the overall user experience by providing relevant and personalized content.